

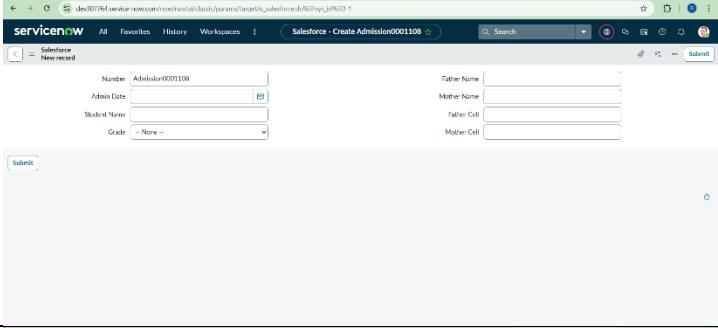
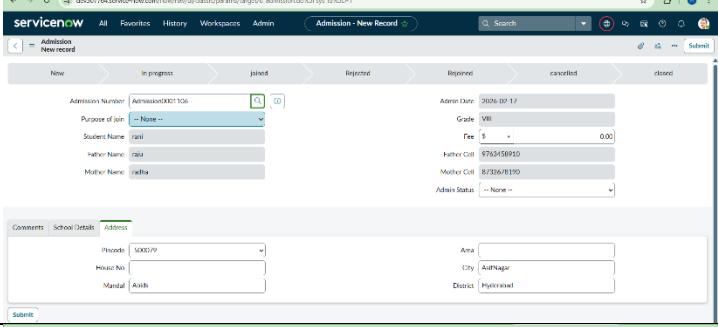
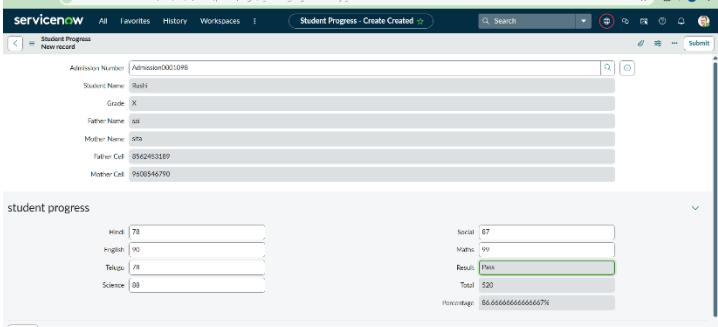
## Project Development Phase

### Performance Test

Date	10 February 2026
Team ID	LTVIP2026TMIDS54383
Project Name	Educational organisations using service now
Maximum Marks	

#### Model Performance Testing:

Project team shall fill the following information in model performance testing template.

S.No.	Parameter	Screenshot / Values
1.	Data Rendered	
2.	Data Preprocessing	
3.	Utilization of Filters	
4.	Calculation fields Used	Calculated fields created using scripts and formulas such as Incident count, SLA duration, Resolution time, and priority-based calculations.

5.	Dashboard design	No of Visualizations / Graphs - Dashboard designed with <b>5 Visualizations/Graphs</b> (Incident by Priority, Incident by State, SLA Status, Assigned Group Analysis, Trend chart).
6	Story Design	No of Visualizations / Graphs - Report/Story created with <b>4 Visualizations/Graphs</b> showing incident trends, performance summary, and resolution analysis.