Project Design Phase
Problem – Solution Fit Template

Date	15 February 2025
Team ID	LTVIP2026TMIDS54383
Project Name	Educational Organisations using service now
Maximum Marks	2 Marks

Problem – Solution Fit Template:

Problem–Solution Fit means identifying a real problem faced by users and providing a solution that effectively solves it. In this project, the admission process is automated using the ServiceNow platform to improve efficiency, reduce manual errors, and provide better tracking of admission records.

Purpose

- To solve admission management problems using an automated workflow system.

- To improve process efficiency by replacing manual operations.

- To increase adoption through a simple and user-friendly system.

- To improve communication and transparency between administration and users.

- To understand existing manual challenges and provide a better digital solution.

Template:

References:

1. https://www.ideahackers.network/problem-solution-fit-canvas/
2. https://medium.com/@epicantus/problem-solution-fit-canvas-aa3dd59cb4fe

- Medium – *Problem Solution Fit Canvas Explanation*
  https://medium.com/@epicantus/problem-solution-fit-canvas-aa3dd59cb4fe

- ServiceNow – Official Documentation
  https://www.servicenow.com/docs/

- IBM Cloud Architecture Center – Architecture References
  https://www.ibm.com/cloud/architecture