Functional & Performance Testing Template

Model Performance Test

Date	12 February 2026
Team ID	LTVIP2026TMIDS54383
Project Name	Educational organisation using service now
Maximum Marks	

Test Scenarios & Results

Platform Used: ServiceNow

Test Case ID	Scenario (What to Test)	Test Steps (How to Test)	Expected Result	Actual Result	Pass/Fail
FT-01	Text Input Validation (Student Name, Parent Name)	Enter valid text (letters only) and invalid text (numbers/special characters)	Valid text accepted, error shown for invalid input	System validates correctly and shows error message	Pass
FT-02	Number Input Validation (Contact Number, Pincode)	Enter valid 10-digit number and invalid values	Accepts valid numbers, shows error for invalid entries	Validation works as expected	Pass
FT-03	Mandatory Field Check	Leave required fields blank and try to submit	System should prevent submission and show warning	System displays mandatory field message	Pass
FT-04	Admission Record Creation	Fill complete admission form and click Submit	Admission record created with unique Admission Number	Record created successfully	Pass
FT-05	Status Workflow Update	Change admission status (New → In Progress → Joined)	Status updates correctly	Status updated properly	Pass

			based on workflow		
FT-06	Search & Filter Functionality	Search admission record using Admission Number	Correct record should be displayed	Correct record displayed	Pass
PT-01	Response Time Test	Submit admission form and measure response time	Should respond within 3 seconds	Average response time ~2 seconds	Pass
PT-02	Multiple Record Load Test	Create multiple admission records simultaneously	System should handle without delay or crash	System handled smoothly	Pass
PT-03	Attachment Upload Test	Upload student documents (PDF/Image)	File uploads successfully without error	File uploaded successfully	Pass

Testing Summary
- All functional test cases passed successfully.
- Input validations are working correctly.
- Workflow automation functions properly.
- Performance tests show acceptable response time.
- System remains stable under multiple record creation and file uploads.