

**HACKATHON**

**e-MITRA**

# USER PROFILE

Every user has their own profile on emitra  
Containing Name ,address,photo,mobile no.,which will help in filling forms of  
complaints,bills,applications.

where they will be able to see

- All submitted applications
- Complaints
- Submitted bills
- Pending bills.

# USER PROFILE

- Updated information
- All cards like PAN cards etc. which are made using emitra.

# Friendly user interface

- One complaint option menu with same form
- Under which there are different departments, only user have to select and write complaint with no more formalities ,no need to fill name ,address,photo as these informations will already fill using user profile.
- ❑ There will be one application menu ,after click on it menu list will open ,provide options like pan card
- Name ,image,address and informations mentioned on user profile will already fill no need to fill ,only additional ones
- One column for current updates and notices of government.
- One column for centres of emitra .
- For payment of bills it will be as easy as through paytm and other options will also be there.