

Sentiment Analysis beyond Public Opinions

Yi Chen

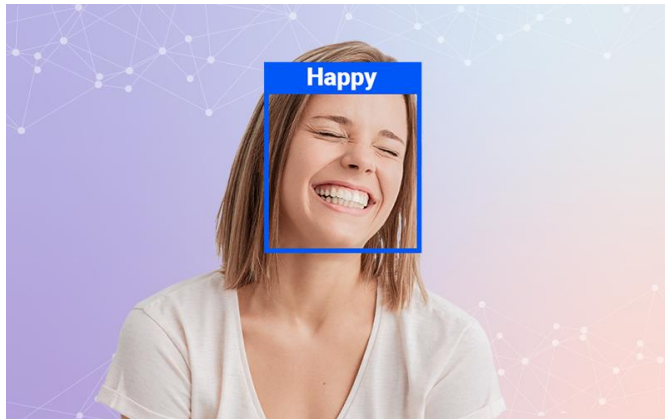
New Jersey Institute of Technology

In collaboration with Weiting Gao, Xiangyu Gao, Wenjin Chen, Dr. David J. Foran

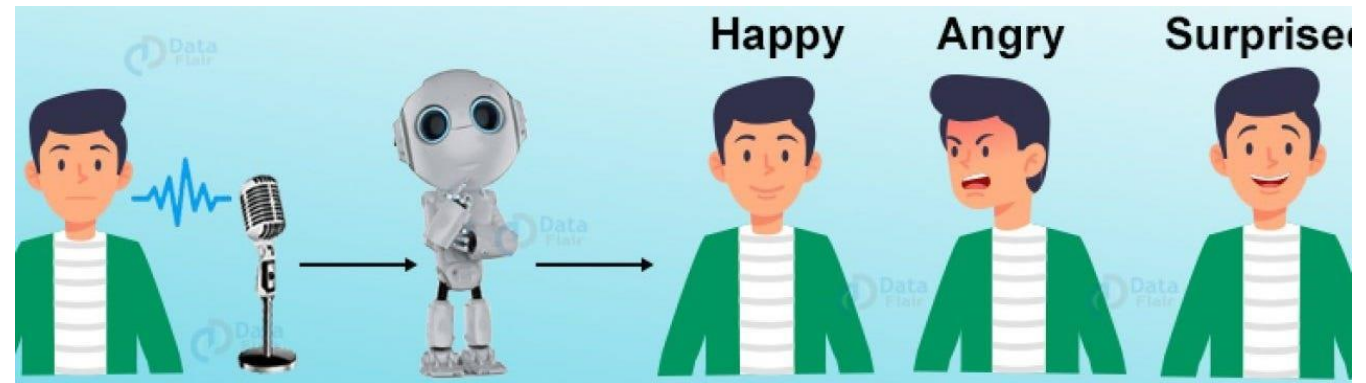
Funded by NIH, the Martin Tuchman'62 Chair Endowment, and the Leir Foundation

Affective Computing

Affective Computing: the development of technologies that can recognize, interpret, process, and simulate human emotions.



Visual Emotion Recognition



Speech Emotion Recognition

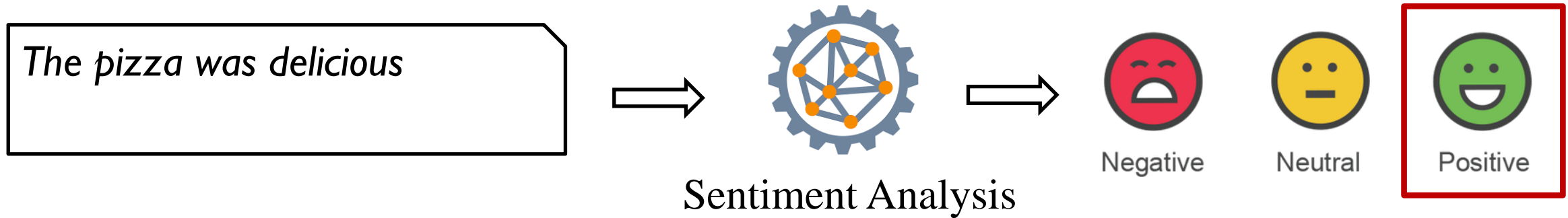


The pizza was delicious

Sentiment
Analysis

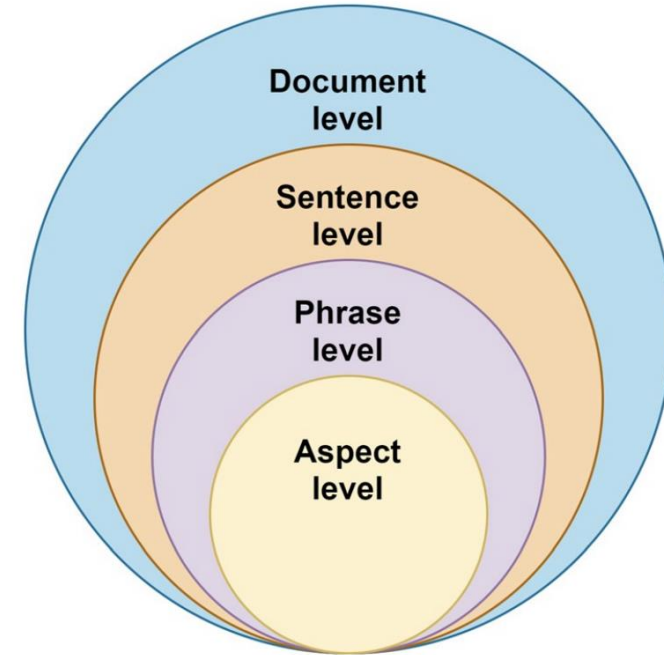
Sentiment Analysis

Sentiment Analysis: NLP techniques that analyze text to determine the emotion tone to be positive, negative or neutral

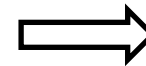
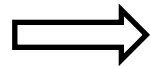


Aspect-Based Sentiment Analysis (ABSA)

Aspect-Based Sentiment Analysis (ABSA):
NLP techniques that identifies emotions to different aspects of a product or service.



The **pizza** was delicious,
but the **waiter** was rude



ABSA Techniques

Aspect	Polarity
Pizza	positive
Waiter	negative

Applications: Mining Public Opinions



Bipin R.

Product Reviews

★★★★★ **Nice, Simple to install and use and effective!**

Reviewed in India on March 12, 2022

Color: Venetian Bronze | Configuration: Doorbell only | **Verified Purchase**

Works well. Bell rings in our phones and now all can see who's at the door from anywhere in the world and not just at home

2 people found this helpful



Applications: Mining Public Opinions



Phil Yokes
@PYokes



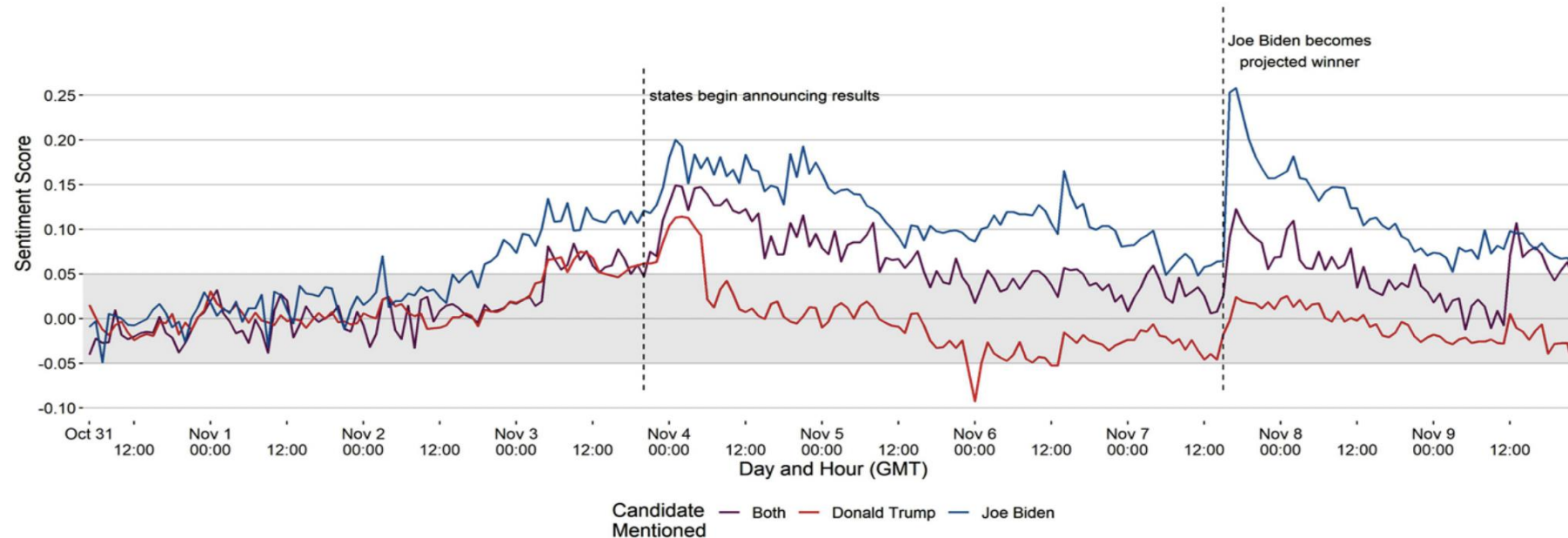
#MyWorstCar Bought a 2002 Ford Escape. The doors on the left side had lock issues so you'd have to literally "escape" through the windows. Good exercise, though!!!



Product Reviews

Brand Reputation

Applications: Mining Public Opinions



Product Reviews

Brand Reputation

Election Forecast



Applications: Beyond Mining Public Opinions



Predict
→



Stock
Price

Finance



Exchange
Rate



Market
Trend

Applications: Beyond Mining Public Opinions

Finance



Predict
→

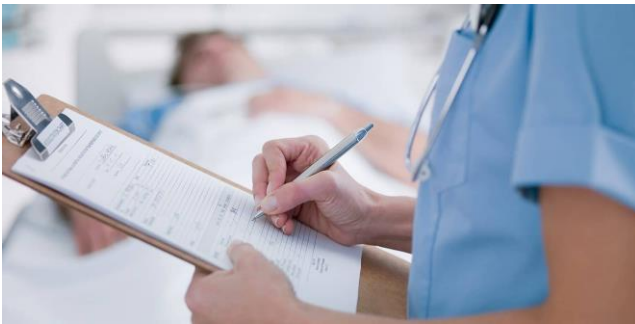


Legal



Judge's Decision

Applications: Beyond Mining Public Opinions



Predict
→



Clinical Outcome,
e.g. in-hospital mortality

Finance



Legal



Medical



Outline

- Introduction of SA
- **A case study of SA in medical domain**
 - **Cancer biomarker information extraction from pathology reports [PAKDD'24]**
- Discussions and Future Directions

Background: Biomarker Information

- **Cancer biomarkers:** molecules (e.g., genes, DNA, proteins) that indicate the risk of cancer.
- **Results of cancer biomarkers:** positive, negative, or unknown
- Biomarker information is used for:
 - Assess the risk of cancer
 - Monitor a disease's progression
 - Check the effectiveness of a therapy
 - ...

Example of pathology report:

Immunohistochemical stains as follows:
CK7 is **positive**, **CK20** is **negative**.

Biomarker Information Extraction (BIE)

Immunohistochemical stains as follows: CK7 is positive, CK20 is negative.

**Unstructured
data**

Automatically

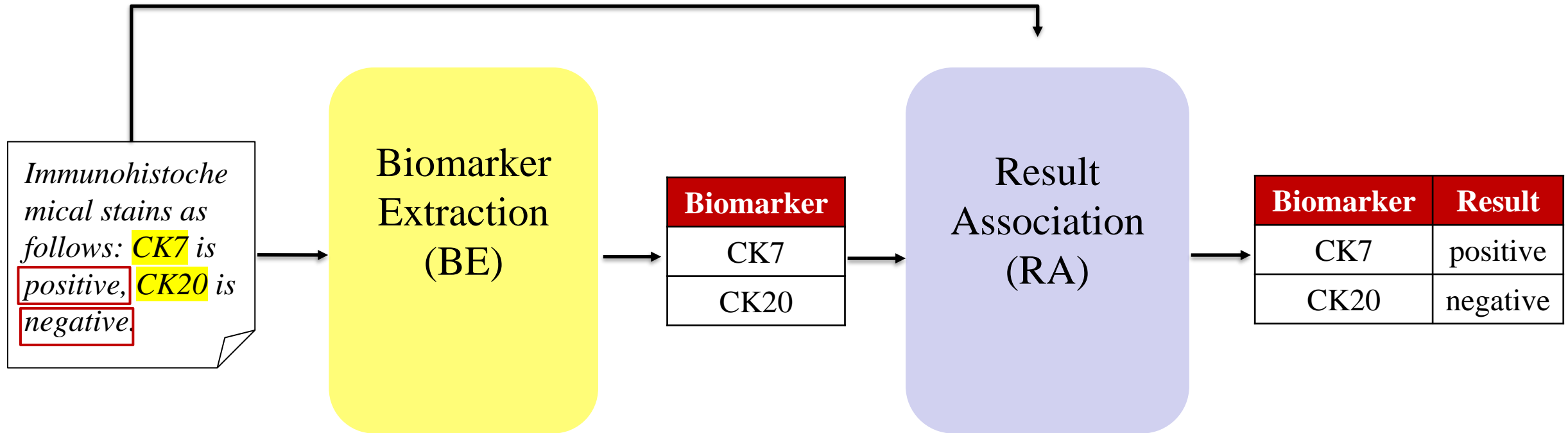
Biomarker	Result
CK7	positive
CK20	negative

**Structured
data**

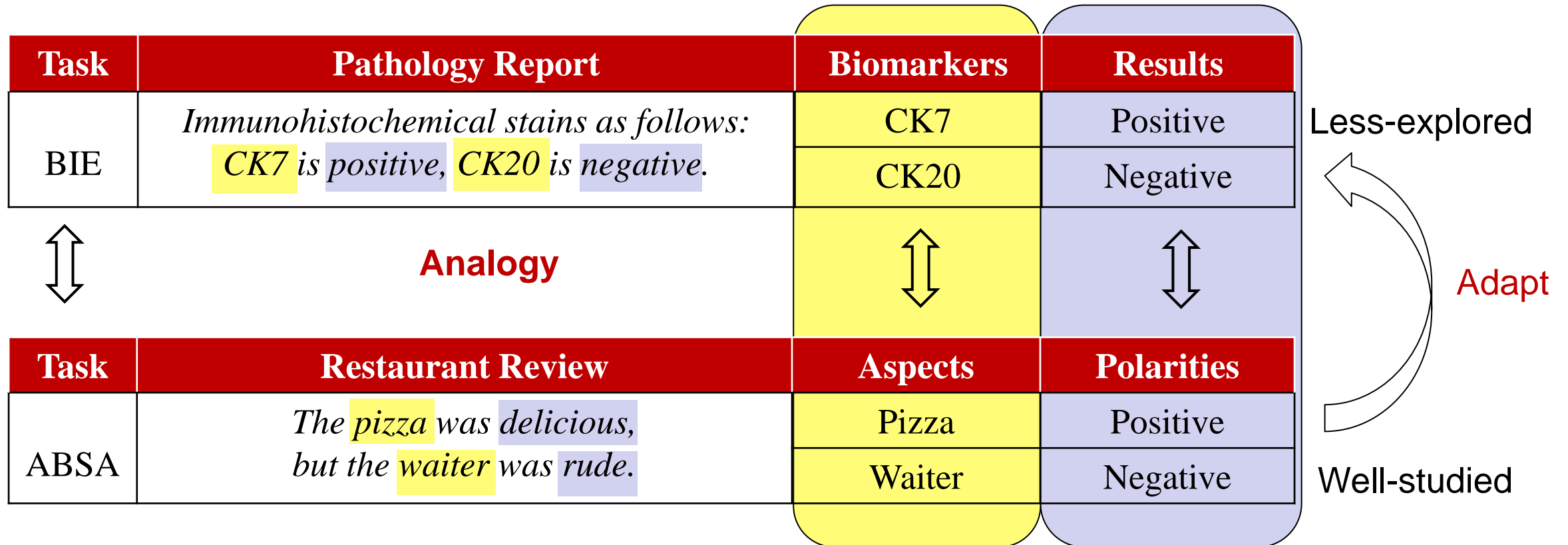
Downstream tasks, e.g.,

- correlation of biomarkers and cancers,
- cancer risk prediction

BioReX (Biomarker and Result EXtraction Model)



Analogy with Aspect-based Sentiment Analysis (ABSA)



Challenges for Biomarker Information Extraction

- Mention Overlapping (BE): same mentions have different meanings

Case 1: Part E is labeled ... right posterior X, EO left anterior X, EP EQ left posterior X, **ER** right anterior Z, ES right mid Z ...

Case 2: The tumor ... is negative for **ER**, PR, RCC, CAI 9.9, PAX8, and Vimentin.

Case 3: ... patient who presented to the **ER** at [location] on [date] with abdominal pain...

- Mix-polarity (RA): a sentence contains multiple biomarkers with different results

Case 4. Immunohistochemical stains as follows: CK7 is positive, **CK20** is negative, **WT1** is positive, PAX8 is positive, S100P is negative, GATA3 is negative

- No-result Cases (RA): some biomarkers do not have results

Case 5. Note: ER = Negative, PR = Negative, **HER2** by fish is pending and the result will be given in an addendum report

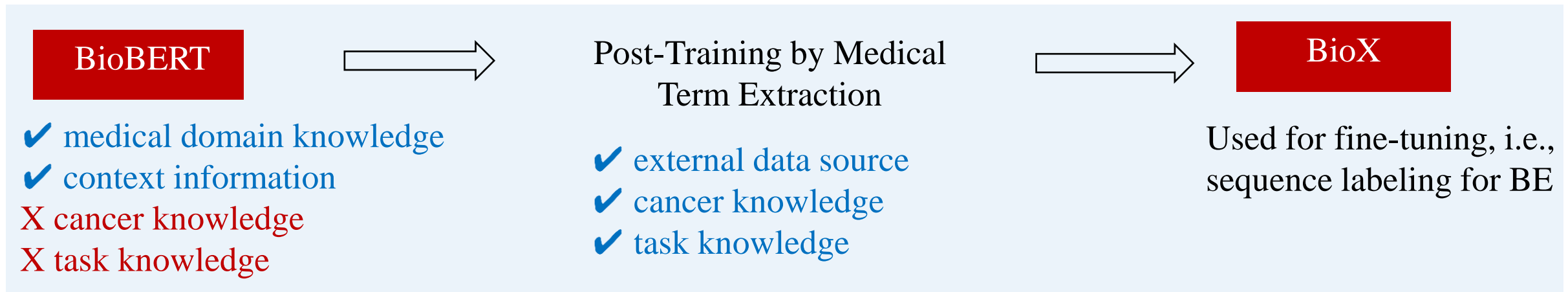
Adapt ABSA Techniques for BIE

Challenges	Adapting		Solutions
	ABSA	BIE	
Mention Overlapping (BE)	limited labeled data General domain \longrightarrow Medical domain		BioBERT post-training Enhance cancer knowledge
Mix-polarity (RA)	Less intensive \longrightarrow More intensive		Two attentions - syntactic-based - semantic-based
No-result (RA)	X \longrightarrow No-result cases are common		Adjust the contribution of context words

Biomarker Extraction (BE)

- Goal: Extract biomarkers
- A sequence labeling task: label each token as **B**egin, **I**nside, or **O**utside
- Leverage BioBERT and post-training to enhance the model on capturing the context of biomarkers

CK7 is positive , CK20 is negative .



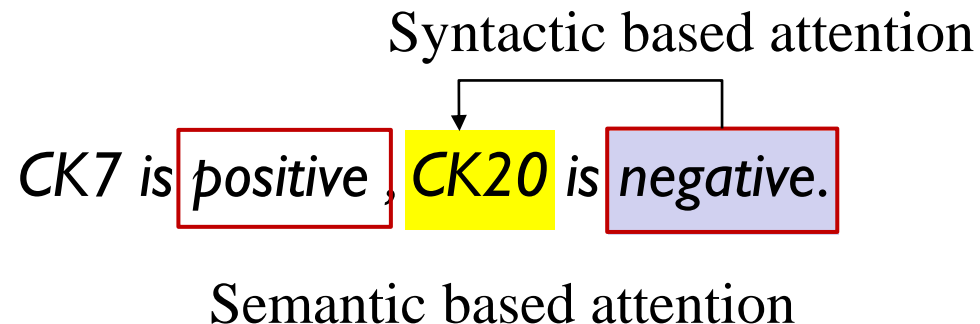
Result Association (RA)

- Goal: identify the result of the extracted biomarkers as *Positive*, *Negative* or *None*.

Sentence: *CK7 is positive , CK20 is negative .*
Biomarker: *CK20*

⇒ **Negative**

- The correct result is expected to have largest contribution to the target biomarker.
 - Adjust the contribution of context words to the target biomarker by two attention modules, Semantic based & Syntactic based



Experimental Settings

Dataset	Details	Used for
Pathology reports from Rutgers Cancer Institute of New Jersey	995 reports 43,423 annotated sentences	End-task
MedMentions dataset	4,000 biomedical abstracts, 47,722 sentences, 321,899 annotated entities. (20% cancer related)	Post-training

Experimental Results

Methods		Biomarker Extraction			Result Association		
		Precision	Recall	F1	Precision	Recall	F1
Baselines	cTAKES	0.622	0.144	0.224	-	-	-
	CLAMP	0.283	0.374	0.323	-	-	-
	CBEx	0.615	0.884	0.725	-	-	-
	BioBERT	0.916	0.922	0.918	0.927	0.919	0.920
Proposed Models	BioX	<u>0.934</u>	<u>0.937</u>	<u>0.935</u>	0.929	0.922	0.923
	BioX + SynAtt	-	-	-	0.945	0.940	0.946
	BioX + SemAtt	-	-	-	0.939	0.932	0.934
	BioReX	-	-	-	<u>0.954</u>	<u>0.950</u>	<u>0.952</u>

- ↓
- Clinical NLP software have inferior performance than DL methods
 - Post-Training is effective.
 - BioX performs best.

- ↓
- BioBERT and BioX have similar performance.
 - Each attention module introduces performance gain.
 - BioReX performs best.

Case Studies: Mention Overlapping

Case 1: Part E is labeled ... right posterior X, EO left anterior X, EP EQ left posterior X, **ER** right anterior Z, ES right mid Z ...

Case 2: The tumor ... is negative for **ER**, PR, RCC, CA19.9, PAX8, and Vimentin.

Case 3: ... patient who presented to the **ER** at [location] on [date] with abdominal pain...

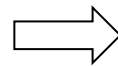
Ground Truth

False

True

False

Biomarker Extraction



	Case 1	Case 2	Case 3
cTAKES	✓	X	✓
CLAMP	✓	X	✓
CBEx	✓	✓	X
BioBERT	✓	✓	X
BioX	✓	✓	✓

✓ : Correct extraction

X : Incorrect extraction

Case Studies: Mix-Polarity and No-Result

Case 4. Immunohistochemical stains as follows: CK7 is positive, CK20 is negative, WT1 is positive, PAX8 is positive, S100P is negative, GATA3 is negative

Case 5. Note: ER = Negative, PR = Negative, HER2 by fish is pending and the result will be given in an addendum report

Ground Truth: biomarkers with positive, negative or no results are shown in red, blue, brown, respectively.

	Case 4 (mix-polarity)						Case 5 (no result)		
	CK7	CK20	WT1	PAX8	S100P	GATA3	ER	PR	HER2
BioBERT	✓	X	X	X	X	✓	✓	✓	X
BioX	✓	X	X	✓	X	✓	✓	✓	X
BioReX	✓	✓	✓	✓	✓	✓	✓	✓	✓

Result Association →

✓ : Correct association
X: Incorrect association




Summary

- ❑ We propose an analogy between BIE and ABSA, opening pathways for the less-explored BIE domain to leverage the techniques in the well-studied ABSA field.
- ❑ The proposed method, BioReX, addresses the unique challenges in BIE.
 - ❑ Mention overlapping: post-train BioBERT to enhance it with domain and task knowledge
 - ❑ Mix-polarity and no-result: syntactic-based and semantic-based attention modules
- ❑ The first study that extracts both cancer biomarkers and their results in a limited data setting.
- ❑ We are in the process of deploying BioReX in clinical data warehouses.

Outline

- Introduction of SA
- A case study of SA in medical domain
 - Cancer biomarker information extraction from pathology reports
- **Discussions and Future Directions**

Opportunities in Mining “Opinions” of Professionals

	Documents	Opinions	Sentiment
Financial News	<i>The acquisition will considerably increase Kemira's sales and market position in the Russian metal industry coatings market.</i>	assess the impact of acquisition	
Legal Docs	<i>Here, the facts do not support a finding of jurisdiction for the present dispute, the in rem action against the Defendant Vessel is struck out</i>	judge the facts	
Clinical Notes	<i>He was treated with both Zosyn and linezolid in the MICU with improvement in his clinical status. Urinary tract infection has resolved.</i>	evaluate patients' medical condition	

What other domains SA can be applicable?

Challenges in Mining “Opinions” of Professionals



Domain-specific



Long and complex



Fine-grained analysis, ABSA, is often necessary

E.g., The acquisition will considerably increase Kemira 's sales and market position.



Aspect	Polarity
sales	positive
market position	positive

Take-home

- SA beyond mining public opinions
- Opportunities in mining professional documents
- Challenges
 - Complex documents
 - Aspect-based SA holds potential
 - Work with domain experts

Thank you!

Questions?

References

- [1] https://en.wikipedia.org/wiki/Affective_computing
- [2] Dhillon, A., Singh, A., Bhalla, V.K.: A systematic review on biomarker identification for cancer diagnosis and prognosis in multi-omics: from computational needs to machine learning and deep learning. Archives of Computational Methods in Engineering 30(2), 917–949 (2023)
- [3] Liu, H., Chatterjee, I., Zhou, M., Lu, X.S., Abusorrah, A.: Aspect-based sentiment analysis: A survey of deep learning methods. IEEE Transactions on Computational Social Systems 7(6), 1358–1375 (2020)
- [4] Soysal, E., Wang, J., Jiang, M., Wu, Y., Pakhomov, S., Liu, H., Xu, H.: CLAMP– a toolkit for efficiently building customized clinical natural language processing pipelines. JAMIA 25(3), 331–336 (2018)
- [5] Savova, G.K., Masanz, J.J., Ogren, P.V., Zheng, J., Sohn, S., Kipper-Schuler, K.C., Chute, C.G.: Mayo clinical text analysis and knowledge extraction system (cTAKES): architecture, component evaluation and applications. JAMIA 17(5), 507–513 (2010)
- [6] Islam, M.T., Shaikh, M., Nayak, A., Ranganathan, S.: Extracting biomarker information applying natural language processing and machine learning. In: ICBBE. pp. 1–4. IEEE (2010)
- [7] Lee, J., Song, H.J., Yoon, E., Park, S.B., Park, S.H., Seo, J.W., Park, P., Choi, J.: Automated extraction of biomarker information from pathology reports. BMC medical informatics and decision making 18(1), 1–11 (2018)

References

- [8] Gao, X., Shi, J., Chen, W., Sazo, N., Chu, H., Sadimin, E., Foran, D.J., Chen, Y.: CBEx: A hybrid approach for cancer biomarker extraction. In: BIBM. pp. 2958–2958. IEEE (2020)
- [9] Zhang, X., Zhang, Y., Zhang, Q., Ren, Y., Qiu, T., Ma, J., Sun, Q.: Extracting comprehensive clinical information for breast cancer using deep learning methods. International Journal of Medical Informatics 132, 103985 (2019)
- [10] Lee, J., Yoon, W., Kim, S., Kim, D., Kim, S., So, C.H., Kang, J.: BioBERT: a pre-trained biomedical language representation model for biomedical text mining. Bioinformatics 36(4), 1234–1240 (2020)
- [11] Xu, H., Liu, B., Shu, L., Philip, S.Y.: BERT post-training for review reading comprehension and aspect-based sentiment analysis. In: ACL. pp. 2324–2335 (2019)
- [12] Liu, Q., Zhang, H., Zeng, Y., Huang, Z., Wu, Z.: Content attention model for aspect based sentiment analysis. In: WWW. pp. 1023–1032 (2018)
- [13] Mohan, S., Li, D.: MedMentions: A large biomedical corpus annotated with UMLS concepts. In: 1st Conference on Automated Knowledge Base Construction, AKBC 2019, Amherst, MA, USA, May 20-22, 2019 (2019). <https://doi.org/10.24432/C5G59C>, <https://doi.org/10.24432/C5G59C>
- [14] M.-Y. Day and C.-C. Lee, “Deep learning for financial sentiment analysis on finance news providers,” in Proc. IEEE/ACM Int. Conf. Adv. Social Netw. Anal. Mining (ASONAM), Aug. 2016, pp. 1127–1134.

References

- [15] W. Souma, I. Vodenska, and H. Aoyama, “Enhanced news sentiment analysis using deep learning methods,” J. Comput. Social Sci., vol. 2, no. 1, pp. 33–46, Jan. 2019.
- [16] S. F. Crone and C. Koeppl, “Predicting exchange rates with sentiment indicators: An empirical evaluation using text mining and multilayer perceptrons,” in Proc. IEEE Conf. Comput. Intell. Financial Eng. Econ. (CIFEr), Mar. 2014, pp. 114–121.
- [17] Abimbola B, de La Cal Marin E, Tan Q. Enhancing Legal Sentiment Analysis: A Convolutional Neural Network–Long Short-Term Memory Document-Level Model[J]. Machine Learning and Knowledge Extraction, 2024, 6(2): 877-897.
- [18] Gao Q, Wang D, Sun P, et al. Sentiment analysis based on the nursing notes on in-hospital 28-day mortality of sepsis patients utilizing the MIMIC-III database[J]. Computational and Mathematical Methods in Medicine, 2021, 2021.
- [19] Waudby-Smith I E R, Tran N, Dubin J A, et al. Sentiment in nursing notes as an indicator of out-of-hospital mortality in intensive care patients[J]. PloS one, 2018, 13(6): e0198687.

Overflow

Literature Review

Categories	Models	Limitations	Mention Overlapping	Mix-polarity	No-result Cases
Clinical NLP software	CLAMP[4] cTAKES[5]	<ul style="list-style-type: none"> Rely on pre-defined dictionary 	X	-	-
ML methods	Support Vector Machine [6] Tree-based approach [7]	<ul style="list-style-type: none"> Require complex feature engineering 	X	-	-
DL methods	CBEx[8]: LSTM + dictionary-based exact and fuzzy match	<ul style="list-style-type: none"> Fuzzy match introduces noise 	✓	-	-
	[9] Pre-trained BERT model by clinical notes	<ul style="list-style-type: none"> Not applicable when the data size is limited Trained by non-English datasets 	✓	X	X

Mining “Opinions” from Professional Documents

More complicated than mining public opinions from user-generated contents:



Longer document



Sentiment are domain-specific



Fine-grained sentiment analysis, ABSA, is necessary

*E.g., The acquisition will considerably increase Kemira 's **sales** and **market position**.*



Aspect	Polarity
Sales	Positive
Market position	Positive