

1.

Q : What is Process Automation?



A :

- Process Automation provides declarative tools to do automation in Salesforce.
 - Workflow Rule
 - Process builder
 - Flows
 - Approval Process

2.

Q : What is Flow Builder?

A :

- Provides declarative process automation.
- Lightning flow provides this point and click automation tool i.e. **Flow Builder**.
- Lightning Flow is the name of product.
- Process Builder and Flow Builder are name of the tools.
 - Use Process Builder to create Processes.
 - Use Flow Builder to create Flows.

3.

Q : Type of Flows?

A :

- Screen Flow
- Record - Triggered Flow
- Schedule - Triggered Flow
- Platform Event - Triggered Flow
- Autolaunched Flow

4.

Q : Flow Elements?

A :

- Screen
- Action
- Subflow
- Assignment
- Decision
- Loop
- Collection Sort
- Collection Filter
- Create Record
- Get Record
- Update Record
- Delete Record
- Roll Back Records

5.

Q : Flow Resources?

A :

- Variable
- Constant
- Formula
- Text Template
- Choice
- Collection Choice Set
- Record Choice Set
- Picklist Choice Set
- Stage

6.

Q : Screen Flow?

A :

- It guides user through a business process
- It can be launched through
 - Lightning Page,
 - Experience Cloud Sites,
 - Quick Actions
 - and more

7.

Q : Record - Triggered Flow?

A :

- Launches when a Record is
 - Created
 - Updated or
 - Deleted
- This autolaunched flow runs in the background.

8.

Q : Schedule - Triggered Flow?



A :

- Launches at a specified time and frequency for each record in a batch.
- This autolaunched flow also runs in the background.

9.

Q : Platform Event - Triggered Flow?

A :

- Launched when a platform event message is received.
- This autolaunched flow also runs in the background.

10.

Q : Autolaunched Flow?

A :

- It is invoked by
 - Apex
 - Processes
 - REST API
 - and more...
- This autolaunched flow also runs in the background.

11.

Q : What to Debug a Flow?

A :

- Helps to test the flow execution before activating it.
- It shows step by step results and shows errors (if any).

12.

Q : Version Control?

A :

- Each time you update something in flow a new version is created.
- After creating new version we need to activate the flow to run.

13.

Q : Can we use Lightning Component in Screen Flow?

A :

- Yes

14.

Q : Can we Call Apex class through Flow?

A :

- Yes

15.

Q : Which annotation we use with apex class method when we call Apex class through Flow?

A :

- @InvocableMethod

16.

Q : How to Call a Flow into another Flow?



A :

- Sub Flow Element
 - Screen Flow can call another screen flow as sub flow.
 - Record Triggered Flow can call another Autolaunched flow as sub flow.

17.

Q : Some Important Actions that can be done through Flow?

A :

- Post to Chatter
- Send Email or Email Alert
- Send Notification
- Call Sub Flow
- Call Apex Class
- Call Approval Process

18.

Q : \$Record Vs \$Record__Prior?



A :

- Both are global variables available in Flow.
- \$Record is available while record is created, updated or deleted.
- \$Record__Prior is available only when record is updated.
- \$Record : Provides the values of the record through which flow is triggered.
- \$Record__Prior : Provides old values of the record through which flow is triggered.

19.

Q : What happens when flow fails?

A :

- It gives an error message on the UI.
- Also throws an email to the user who last modified it.

20.

Q : Fast Field Update Vs Actions & Related Records?



A :

- **Fast Field Update** : Update fields on the record that triggers the flow to run. In this case flow runs before the record is saved to the database.
- **Actions & Related Records**: Update any record and perform actions, like send an email. In this case flow runs after the record is saved to the database.

21.

Q : Can records be shared with users through flow?



A :

- Yes
- For example, if you want to share account records so in flow you can create a record of AccountShare object.

22.

Q : Can we set the order of execution of record triggered flows?

A :

- Yes, through Flow Trigger Explorer

23.

Q : What are two paths we have in Record Triggered Flow?

A :

- Run Immediately
- Run Asynchronously

24.

Q : From where we can validate whether Flow is scheduled or not?

A :

- Setup > Scheduled Jobs

25.

Q : Can we debug a flow as another user?

A :

- Yes, We need to enable this setting from Process Automation Settings.

26.

Q : What frequency we can set in Schedule Triggered Flow?

A :

- Once
- Daily
- Weekly

27.

Q : Record Single Variable Vs Record Collection Variable?



A :

- **Record Single Variable** : Can store information in form of a single record about specified object.
- **Record Collection Variable** : Can store information in form of multiple records about specified object.

28.

Q : Can we pause and resume a screen flow?

A :

- Yes
- You can pause through button present on screens.
- You can resume through Setup > Paused and Failed Flow Interviews.

29.

Q : Does Flow support versioning?



A :

- Yes, when we update something in flow it always create a new version.
- We can anytime activate or deactivate any version as per requirements.
- We can also delete existing versions, if they are not in use anymore.

30.

Q : Can we deactivate flow anytime?



A :

- Yes, we can deactivate flows any time if we don't want it to run. Later we can activate as well any version that we want to run