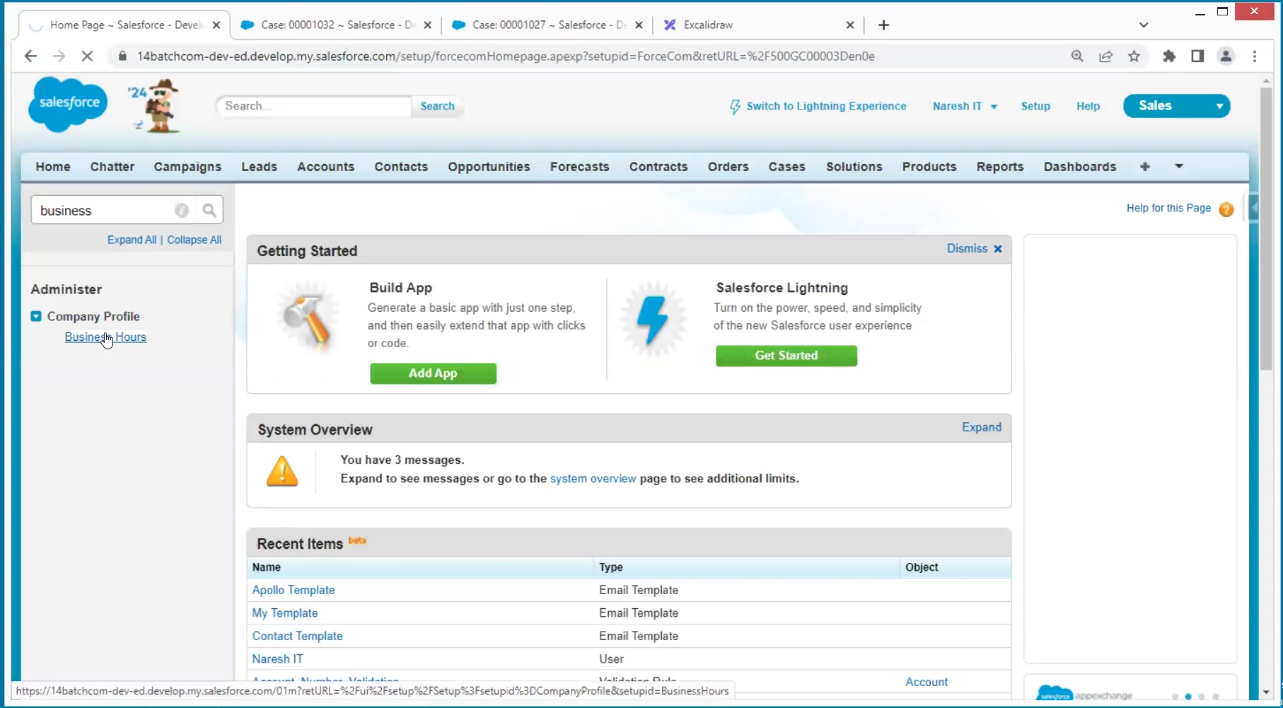
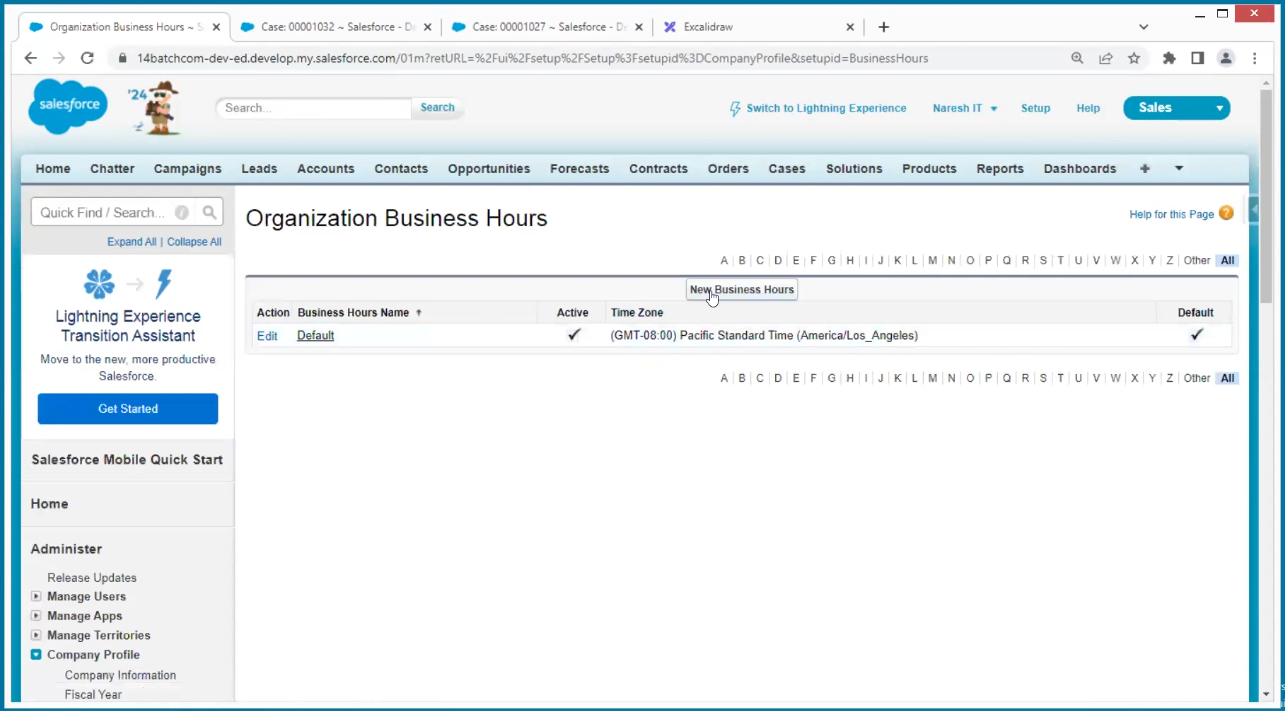
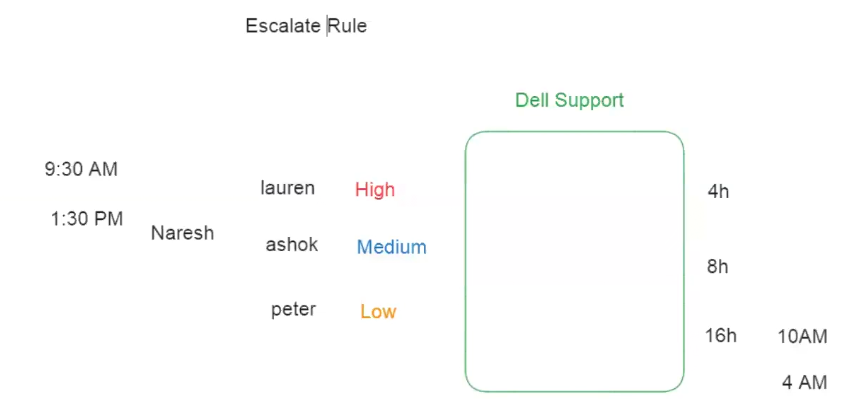
Business Hours





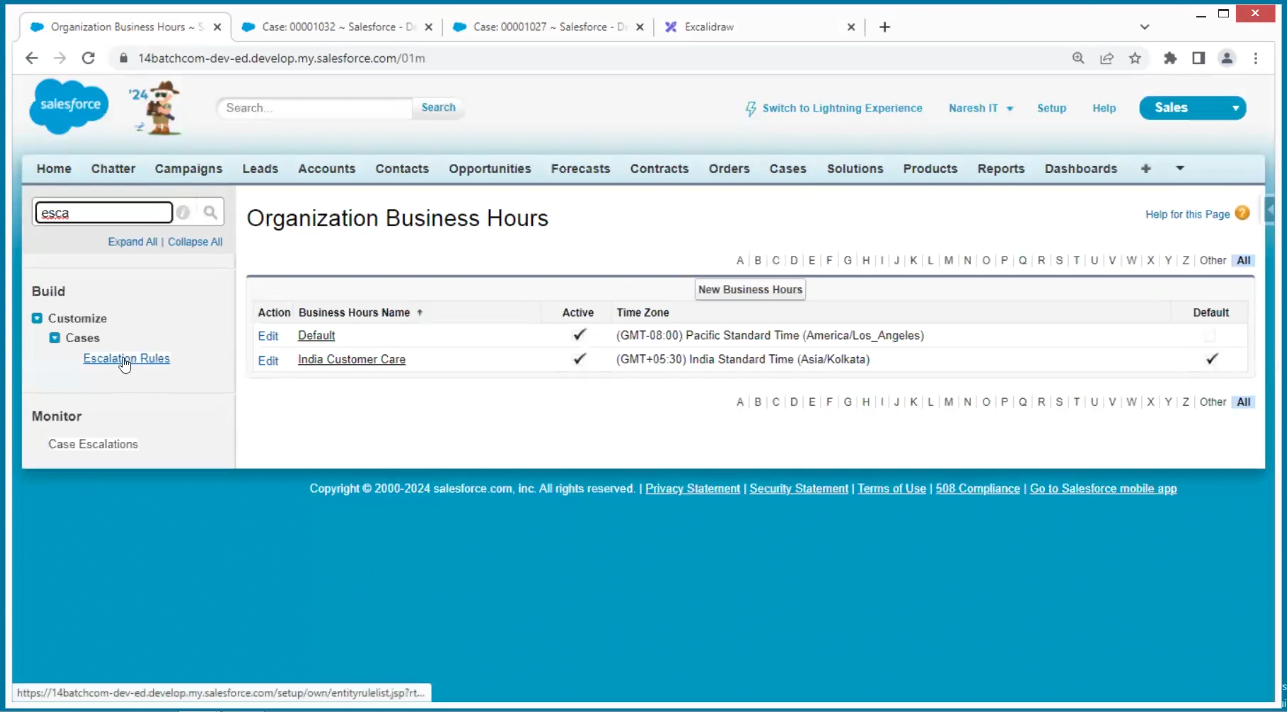
A screenshot of a computer

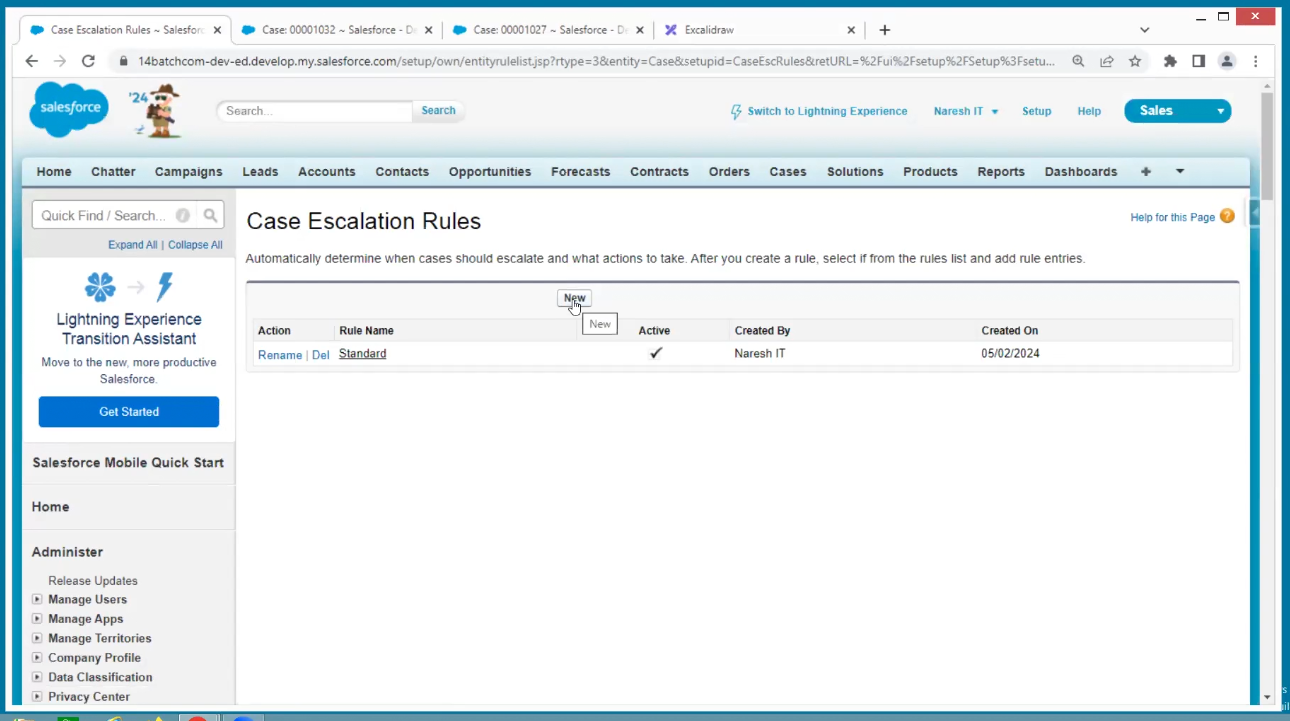
AI-generated content may be incorrect.

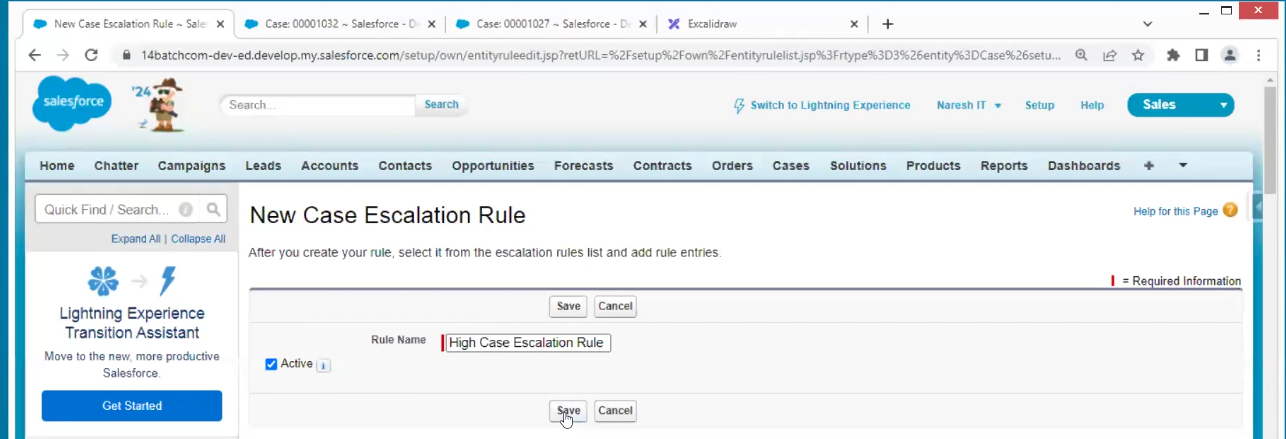


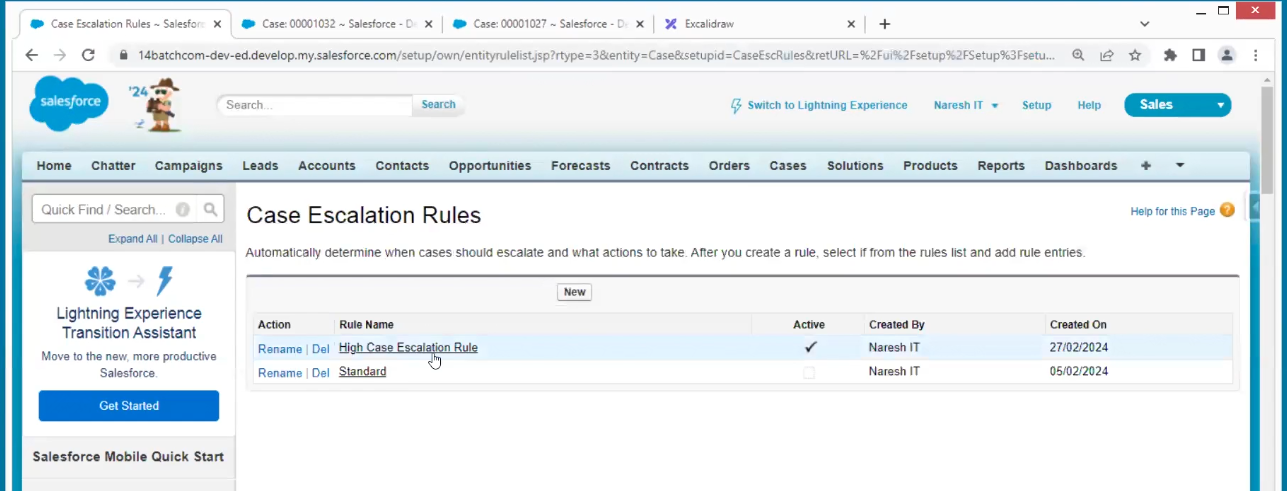
If the person is unable to solve the problem, then the case escalates too next

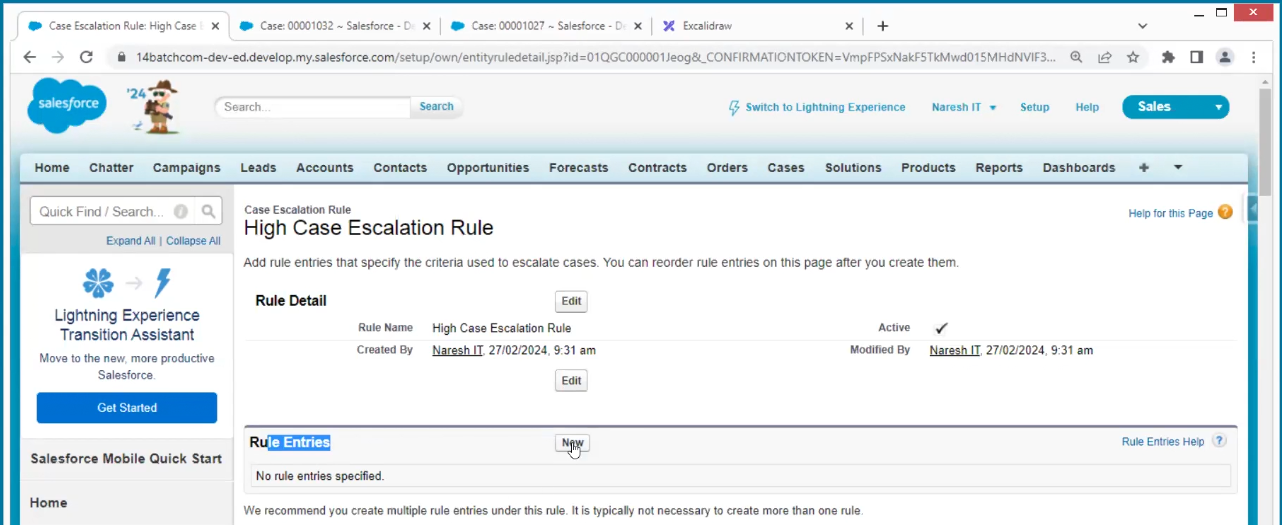
Escalation rules





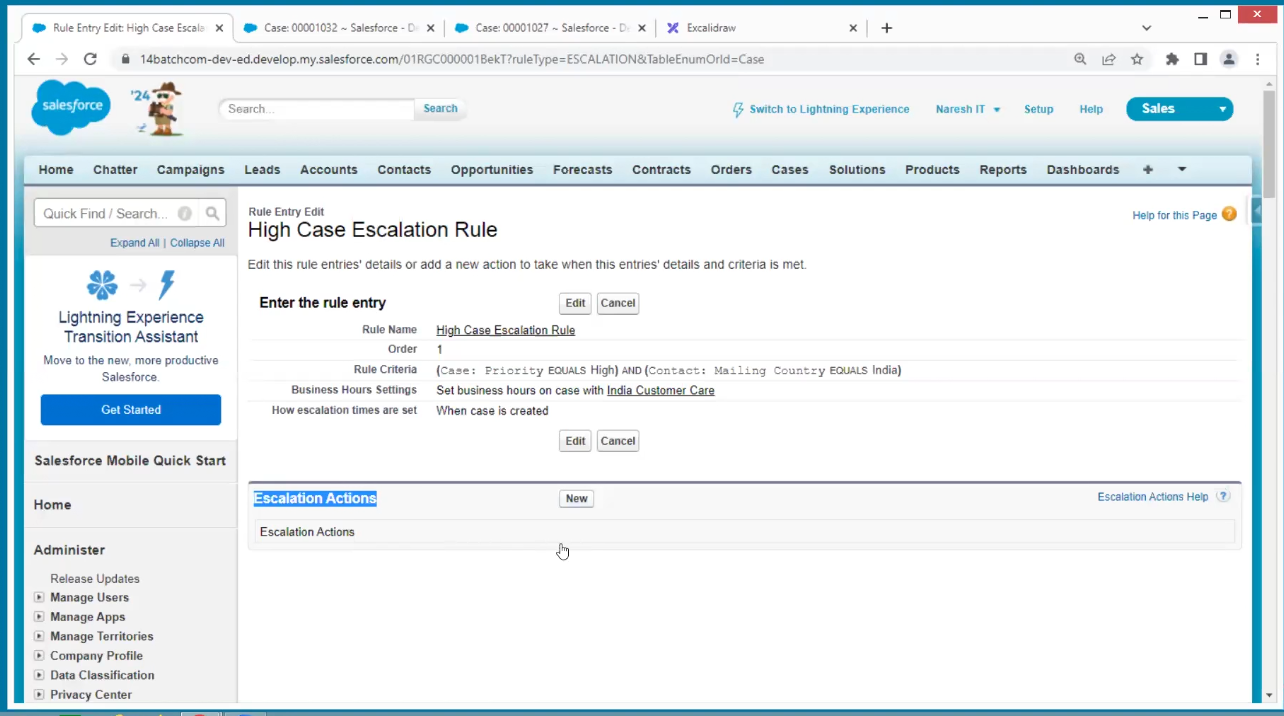


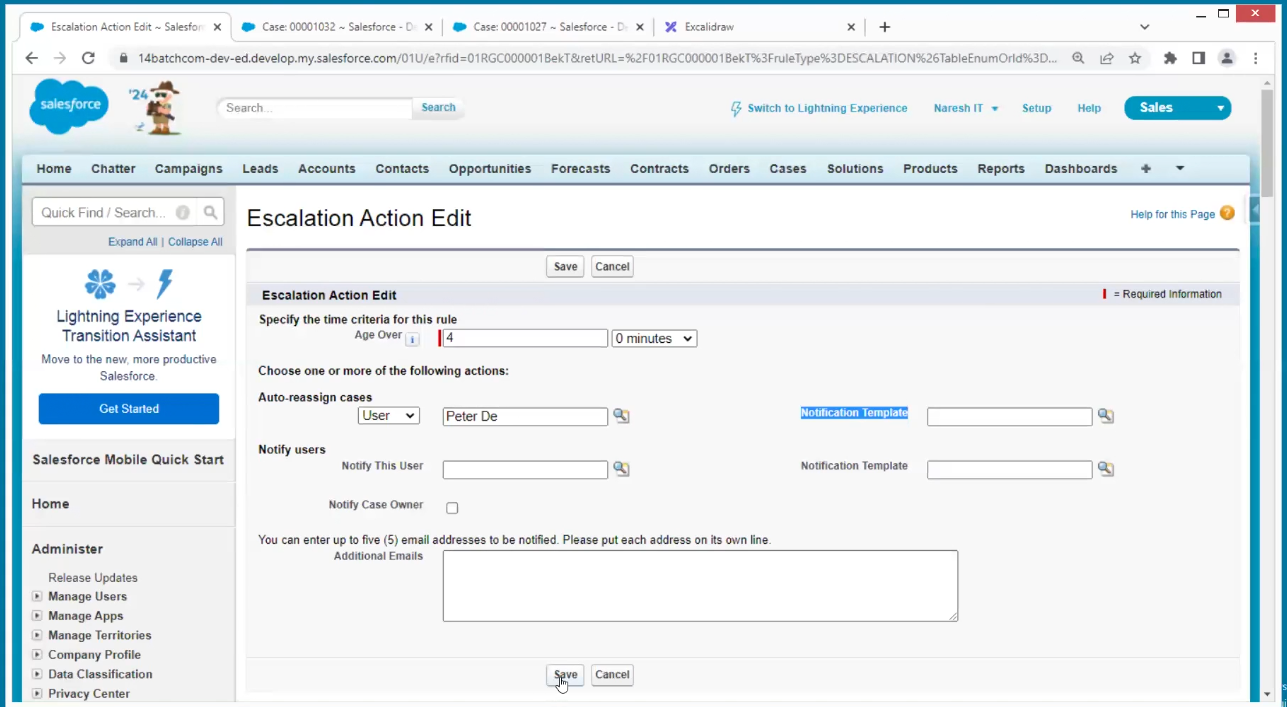




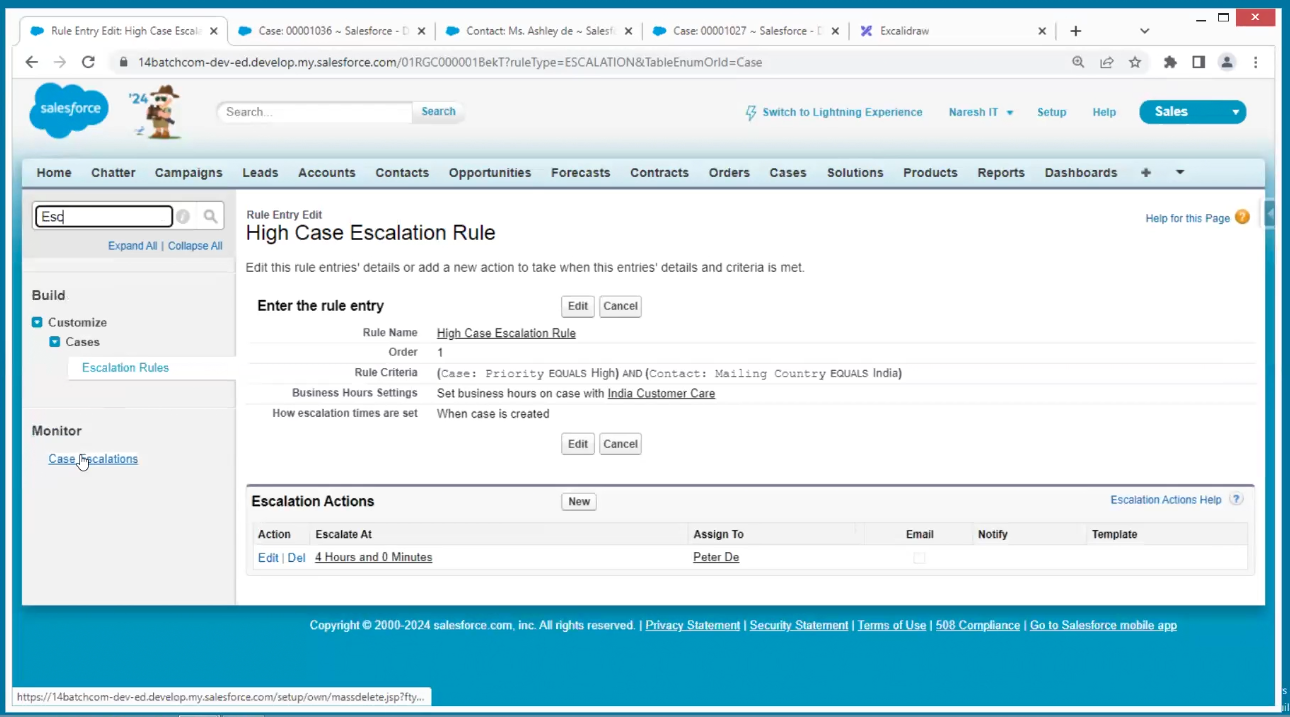
A screenshot of a computer

AI-generated content may be incorrect.





Create a new case of high and india



A screenshot of a computer

AI-generated content may be incorrect.

You can see here when new case is created automatically triggering here

Security

We need to give specific access to specific people

A screenshot of a computer

AI-generated content may be incorrect.A screenshot of a computer

AI-generated content may be incorrect.

A screenshot of a computer

AI-generated content may be incorrect.