

Good morning, Sir/Madam.

First of all, thank you for giving me this opportunity to introduce myself. My name is Rakesh, and I am from Telangana. I completed my Bachelor's degree in Mechanical Engineering from Nalla Malla Reddy Engineering College, Hyderabad, in 2019.

After graduation, I worked as a Patent Designer at Coax India Pvt. Ltd. for 2 years, and later I joined Randstad, working with Nvidia as a Process Executive for 1.2 years. During this journey, I realized my true interest was to work in the IT industry, especially in technical roles. To achieve this, I upskilled myself by learning Core Java and Salesforce at Naresh IT.

What excites me most about Salesforce is that it is the world's leading CRM platform. Being completely web-based, it provides its own secure orgs for application development, data modeling, and customization, enabling businesses to manage customer relationships efficiently without local installations.

I have hands-on experience with Salesforce administration concepts such as objects, fields, records, relationships, validation rules, formula fields, record types, page layouts, compact layouts, field dependencies, related lists, roll-up summaries, custom settings, custom metadata, and flows. I am also familiar with security features like organization-level security, profiles, permission sets, organization-wide defaults (OWD), role hierarchy, sharing rules and manual sharing.

On the **development side**, I have worked with Apex classes, triggers, test classes, SOQL, SOSL, DML operations, and Lightning components (Aura and LWC). I also have experience with asynchronous Apex methods like batch, queueable, and future, and I have leveraged Lightning Data Service to retrieve data without server-side logic from data model to UI.

Additionally, I have a strong understanding of reports and dashboards, AppExchange, and Salesforce integrations. I consider myself a **quick learner**

and a team player, passionate about building my career in Salesforce and contributing to organizational growth through scalable and efficient solutions.