

Good morning, Sir/Madam.

First of all, thank you for giving me this opportunity to introduce myself. My name is Rakesh, and I am from Telangana. I completed my Bachelor's degree in Mechanical Engineering from Nalla Malla Reddy Engineering College, Hyderabad, in 2019.

After graduation, I worked as a Patent Designer at Coax India Pvt. Ltd. for 2 years, and later I joined Randstad, working with Nvidia as a Process Executive for 1.2 years. During this journey, I realized my dream was to work in the IT industry in a technical role.

To achieve this, I upskilled myself by learning AWS (Amazon Web Services Cloud) and developed a strong interest in Salesforce. To strengthen my technical foundation, I also learned Core Java and Salesforce at Naresh IT.

What excites me most about Salesforce is that it is the world's leading CRM platform. Being completely web-based, it provides its own secure org for UI development, data modeling, and customization, enabling businesses to manage customer relationships efficiently without local installations.

I have hands-on experience with Salesforce administration concepts such as objects, fields, records, relationships, validation rules, formula fields, record types, page layouts, compact layouts, field dependencies, related lists, roll-up summaries, custom settings, custom metadata, and flows. I am also familiar with security features like organization-level security, profiles, permission sets, organization-wide defaults (OWD), role hierarchy, sharing rules and manual sharing.

On the development side, I have worked with Apex classes, Apex test classes, triggers, SOQL, SOSL, and Lightning components (Aura and LWC), including components, controllers, and helpers. I also have experience with asynchronous Apex such as batch, queueable, and future methods. Additionally, I have leveraged Lightning Data Service (LDS) to retrieve data from the data model to the UI without server-side logic.

I also have a strong understanding of reporting and dashboards, AppExchange, and Salesforce integrations. I am passionate about learning Salesforce's latest features, especially Lightning Web Components, and I enjoy applying my skills to solve business problems with efficient Salesforce solutions

I consider myself a quick learner and a team player, and I am passionate about building my career in Salesforce, contributing to business growth through efficient solutions