

Use Case Descriptions

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Use Case	Create Customer Account
Use Case ID	1
Actors	Unregistered Customer, System Admin
Description	Unregistered customers and System Admin can create customer account.
Precondition	Customer is not registered in the system before.
Main Flow	<ol style="list-style-type: none"> 1. Select the “Register” option. 2. Enter registration details. 3. Verify contact number. System updates the database and notifies.
Post Condition	Customer Account created.
Alternative Flows	Entered invalid data <ul style="list-style-type: none"> • System displays an error • Customer can enter data again Incorrect contact no <ul style="list-style-type: none"> • PIN is not received • Customer can enter data again Incorrect PIN <ul style="list-style-type: none"> • PIN verification fails Customer can resend PIN again

Table 1: Registration (Use Case Description)

Use Case	Login
Use Case ID	2
Actors	Registered Customer, Employee, Manager, Owner, Receptionist, System Admin
Description	All users excluding unregistered customers can login to the system.
Precondition	Users should be registered in the system before login.
Main Flow	<ol style="list-style-type: none"> 1. User/System Admin enter their contact number and password. 2. System validates the contact number and password. 3. System display “Login successfully” System provides a relevant interface.
Post Condition	User is logged into the system.
Alternative Flows	Provided contact number or password are invalid <ul style="list-style-type: none"> • Error message is displayed. • User can re-enter credentials or reset password Passwords must be reset when the user enters an invalid password four times consecutively.

Table 2: Login (Use Case Description)

Use Case	Change Password
Use Case ID	3
Actors	Registered Customer, Employee, Manager, Owner, Receptionist, System Admin
Description	User/System Admin can change their current password.
Precondition	Logged in through their accounts.
Main Flow	<ol style="list-style-type: none"> 1. Reg. User/System Admin click the “Change password” option. 2. System asks for the current password. 3. User/System Admin enters the current password. 4. System validates the current password. 5. System asks for the new password two times. 6. System validates and updates the new password. 7. System display “Password Changed Successfully”
Post Condition	Password has been changed.
Alternative Flows	<p>Entered current password is invalid.</p> <ul style="list-style-type: none"> • System displays an error message, and cannot change the password. The user can try again. <p>If the two entries of the new password are not identical an error message is displayed.</p> <ul style="list-style-type: none"> • The user/System Admin can re-enter the new password.

Table 3: Change Password (Use Case Description)

Use Case	View profile
Use Case ID	4
Actors	Registered Customer, Employee, Manager, Owner, Receptionist, System Admin
Description	User/System Admin can view their profiles and check their profile details.
Precondition	Logged in through their accounts.
Main Flow	<ol style="list-style-type: none"> 1. User/System Admin click the “profile” option. 2. System displays their profile details.
Post Condition	None
Alternative Flows	None

Table 4: View Profile (Use Case Description)

Use Case	Logout
Use Case ID	5
Actors	Registered Customer, Employee, Manager, Owner, Receptionist, System Admin
Description	User/System admin can log out their accounts.
Precondition	Logged in through their accounts.
Main Flow	<ol style="list-style-type: none"> 1. User/System admin can click the “Logout” option. 2. User/System Admin logout by the system. 3. Display “Log out successfully”
Post Condition	User/System admin is log out by the system.
Alternative Flows	None

Table 5: Logout (Use Case Description)

Use Case	Update Profile
Use Case ID	6
Actors	Registered Customer, System Admin
Description	Already registered customer/System Admin can update profile details which were entered in the initial registration process
Precondition	Already registered as a customer in the system. Logged in as a registered customer or System Admin.
Main Flow	<ol style="list-style-type: none"> 1. Reg. Customer/Admin selects the “Update Profile” option. 2. Reg. Customer/Admin makes necessary changes and proceeds. 3. System validates the changes. 4. If the contact number is changed it is verified by an SMS pin. System updates the database and notifies.
Post Condition	5. Profile data has been updated.
Alternative Flows	Data entered are invalid <ul style="list-style-type: none"> • Error message is displayed. Reg. Customer/system Admin can re-enter or cancel.

Table 6: Update Profile (Use Case Description)

Use Case	Delete Profile
Use Case ID	7
Actors	Registered Customer
Description	Registered customer can delete their profile
Precondition	Customer is logged in to the system.
Main Flow	<ol style="list-style-type: none"> 1. Reg. Customer selects the “Delete Profile” option. 2. System gets a confirmation from the Reg. Customer. 3. System checks whether the customer does not have any upcoming reservations. 4. If not, Reg. Customer’s password is verified. 5. System updates the database and notifies.
Post Condition	Reg. Customer’s profile is removed.
Alternative Flows	<p>The Customer has upcoming reservations.</p> <ul style="list-style-type: none"> • Error is displayed and the process is aborted. <p>Entered invalid password.</p> <ul style="list-style-type: none"> • Error message is displayed. • Reg. Customer can re-enter or cancel.

Table 7: Delete Profile (Use Case Description)

Use Case	View Reservations Log
Use Case ID	8
Actors	Registered Customer
Description	Registered customer can view their history of reservations.
Precondition	Customer is logged in to the system.
Main Flow	<ol style="list-style-type: none"> 1. Reg. Customer selects the “Reservations Log” option. 2. System retrieves and displays Reg. Customer’s reservations.
Post Condition	List of reservations is displayed.
Alternative Flows	<p>Provide feedback to the salon.</p> <p>Provide ratings for the employee.</p>

Table 8: View Reservations Log (Use Case Description)

Use Case	Add Reservation
Use Case ID	9
Actors	Registered Customer, Unregistered Customer, Receptionist
Description	A reservation is placed to get a service for the customer.
Precondition	a. Logged in as a receptionist/ a registered customer or, b. Not logged in. (Placing reservation as an unregistered customer)
Main Flow	<ol style="list-style-type: none"> 1. Select the “Add Reservation” option. 2. <ol style="list-style-type: none"> 2.1. Receptionist enter customer details or, 2.2. Registered Customer proceeds or, 2.3. Unregistered Customer proceeds 3. Select Category and Service. 4. Select an employee if required. 5. Select Date and Time. 6. If an unregistered customer contact number is verified 7. <ol style="list-style-type: none"> 7.1. If the slot is already reserved, customers can join the waiting list. 7.2. Else the reservation is placed 8. Confirm & proceed.
Post Condition	Reservation is placed and notifications are sent to the customer and employee.
Alternative Flows	<p>If unregistered customers contact no is invalid</p> <ul style="list-style-type: none"> • An error message is displayed and can re-enter again.

Table 9: Add Reservation (Use Case Description)

Use Case	Edit Reservation
Use Case ID	10
Actors	Registered Customer, Unregistered Customer, Receptionist
Description	A previously placed reservation can be edited
Precondition	Logged in as a receptionist/ a registered customer or, Not logged in. (Editing the reservation as an unregistered customer)
Main Flow	<p>Either of the following 3 can be the followed set of activities.</p> <ol style="list-style-type: none"> 1. <ol style="list-style-type: none"> 1.1. Receptionist selects a reservation. 1.2. Make changes in the reservation. 1.3. Confirm and proceed. 2. <ol style="list-style-type: none"> 2.1. Reg. Customer selects the reservation from his/her reservation list. 2.2. Make changes in the reservation. 2.3. Confirm and proceed. 3. <ol style="list-style-type: none"> 3.1. Unregistered customer enters ReservationID and contact number to access the reservation. 3.2. Make changes in the reservation. 3.3. Confirm and proceed.
Post Condition	The reservation is modified. Employee is informed about the changes.
Alternative Flows	If unregistered customer enters invalid ReservationID and contact no An error message is displayed and can re-enter again.

Table 10: Edit Reservation (Use Case Description)

Use Case	Cancel Reservation
Use Case ID	11
Actors	Registered Customer, Unregistered Customer, Receptionist
Description	A previously placed reservation is getting cancelled.
Precondition	Logged in as a receptionist/ a registered customer or, Not logged in. (Cancelling reservation as a unregistered customer)
Main Flow	<p>Either of the following 3 can be the followed set of activities.</p> <ol style="list-style-type: none"> 1. <ol style="list-style-type: none"> 1.1. Receptionist selects a reservation. 1.2. Mark cancellation. 1.3. Confirm and proceed. 2. <ol style="list-style-type: none"> 2.1. Reg. Customer selects the reservation from his/her reservation list. 2.2. Mark cancellation. 2.3. Confirm and proceed. 3. <ol style="list-style-type: none"> 3.1. Unregistered customer enters ReservationID and contact number to access the reservation. 3.2. Mark cancellation. 3.3. Confirm and proceed.
Post Condition	<p>The reservation is cancelled.</p> <p>The Employee is informed about the cancellation.</p>
Alternative Flows	<p>If unregistered customer enters invalid ReservationID and contact no.</p> <ul style="list-style-type: none"> • An error message is displayed and can re-enter again.

Table 11: Cancel Reservation (Use Case Description)

Use Case	Confirm Reservation
Use Case ID	12
Actors	Registered Customer, Unregistered Customer, Receptionist
Description	Confirmation of reservations which have been placed more than 7 days prior.
Precondition	Logged in as a receptionist or Customer has received the confirmation link
Main Flow	<p>Either of the following 3 can be the followed set of activities.</p> <ol style="list-style-type: none"> 1. <ol style="list-style-type: none"> 1.1. Receptionist selects a reservation. 1.2. Customer is contacted. 1.3. Reservation is marked as confirmed or cancelled. 2. <ol style="list-style-type: none"> 2.1. Customer contacts the receptionist. 2.2. Receptionist selects the reservation. 2.3. Reservation is marked as confirmed or cancelled. 3. <ol style="list-style-type: none"> 3.1. Customer selects the received link and visits the site. 3.2. Reservation is marked, confirmed or cancelled by the customer.
Post Condition	Reservation is marked, confirmed or cancelled. The employee is informed if cancelled.
Alternative Flows	None

Table 12: Confirm Reservation (Use Case Description)

Use Case	View Upcoming Reservations
Use Case ID	13
Actors	Employee
Description	Employees can check details of the reservation.
Precondition	Logged in through an employee account.
Main Flow	<ol style="list-style-type: none"> 1. Employees click the “View Upcoming Reservations” option. 2. System displays the upcoming reservation list. 3. Employee can select one for check the In-detail view of the reservation or employees can Cancel the process.
Post Condition	None
Alternative Flows	None

Table 13: View Upcoming Reservations (Use Case Description)

Use Case	View Services Log
Use Case ID	14
Actors	Employee
Description	Employees can view relevant reservation details which were done.
Precondition	Login as employee
Main Flow	<ol style="list-style-type: none"> 1. Employee selects the “View services log "option. 2. System display Reservation list which was done. 3. Employees can select and check more details of the reservation.
Post Condition	None
Alternative Flows	None

Table 14: View Services Log (Use Case Description)

Use Case	Request for Reservation Recall
Use Case ID	15
Actors	Employee
Description	The employee can request to remove the reservation for any reasonable cause.
Precondition	Must be logged in as an employee. There must be an upcoming reservation for the particular employee.
Main Flow	<ol style="list-style-type: none"> 1. Employees select “Remove reservation”. 2. System displays Upcoming reservations. 3. Employees select the reservation. 4. System retrieves Reservation details and checks the remaining days. 5. If remaining days are greater than two, Employee can mention the reason. 6. System record request details and display “Request sent successfully”
Post Condition	Reservation recall request is sent.
Alternative Flows	Reservation is in less than two days <ul style="list-style-type: none"> • Display “Cannot remove the reservation”

Table 15: Request for Reservation Recall (Use Case Description)

Use Case	Request a leave
Use Case ID	16
Actors	Employee, Receptionist
Description	Employees and receptionists can request leave through the system.
Precondition	Logged in through an Employee or Receptionist Account.
Main Flow	<ol style="list-style-type: none"> 1. Employees/receptionists select “Request leave option”. 2. Employees/receptionists select a date. 3. If an employee, the system checks the ability to request that day. 4. If it is possible to request leave, Employees/Receptionists can mention the reason. 5. System record leaves details. 6. System display “Leave request successfully”
Post Condition	Leave request is sent.
Alternative Flows	Requested day already has reservations. <ul style="list-style-type: none"> • Cannot request that day

Table 16: Request a Leave (Use Case Description)

Use Case	Manage Waiting List
Use Case ID	17
Actors	Receptionist
Description	Waiting list managed by contacting the customer and adding a new reservation or cancelling the entry.
Precondition	Logged in as a receptionist A waiting list entry is required to manage.
Main Flow	<ol style="list-style-type: none"> 1. Receptionist selects a waiting list entry. 2. System retrieves and displays waiting list entry details 3. Customer is contacted by the receptionist. <ol style="list-style-type: none"> 3.1. New Reservation is placed, or. 3.2. Waiting list entry is removed, based on the customer's decision.
Post Condition	Waiting list entry is managed
Alternative Flows	None

Table 17: Manage Waiting List (Use Case Description)

Use Case	Handle Reservation Recall
Use Case ID	18
Actors	Receptionist
Description	Edit or Cancel Reservations depending on the customers response, if the assigned employee has requested for a recall.
Precondition	Logged in as a receptionist. A Reservation Recall has been requested.
Main Flow	<ol style="list-style-type: none"> 1. Receptionist selects a request. 2. System displays the in-detail request made by the employee. 3. Receptionist decides whether to consider. 4. If considered, the receptionist contacts the customer to check his/her decision. 5. Receptionist proceeds with the reservation edit or cancellation.
Post Condition	Recall request response is informed to the employee.
Alternative Flows	<ul style="list-style-type: none"> • Request is rejected if the receptionist decides not to consider.

Table 18: Handle Reservation Recall (Use Case Description)

Use Case	Close Reservation
Use Case ID	19
Actors	Receptionist
Description	Reservation is marked as closed. It can be completed or incomplete.
Precondition	Logged in as a receptionist A Reservation is required to be closed.
Main Flow	<ol style="list-style-type: none"> 1. Receptionist selects the reservation. 2. System retrieves and displays the reservation information 3. <ol style="list-style-type: none"> 3.1. Mark as incomplete. 3.2. Mark as complete. 4. Invoice is generated if marked as complete.
Post Condition	Reservation is closed and marked as completed or incomplete.
Alternative Flows	None

Table 19: Close Reservation (Use Case Description)

Use Case	View Reservation Schedule
Use Case ID	20
Actors	Manager/Owner/Receptionist
Description	Manager/Owner/Receptionist can view reservation schedule of the system
Precondition	Logged into the system through Manager/Owner/Receptionist account
Main Flow	<ol style="list-style-type: none"> 1. Select the “View Reservation Schedules” option. 2. Display reservation schedule. 3. If the Manager/Owner/Receptionist selects the “View Cancelled Reservations”. <ol style="list-style-type: none"> 3.1. Display cancelled reservation schedule 3.2. Select a cancelled reservation 3.3. Display cancelled reservation details 4. Else the Manager/Owner/Receptionist selects the “View Rescheduled Reservations”. <ol style="list-style-type: none"> 4.1. Display rescheduled reservation schedule 4.2. Select a rescheduled reservation 4.3. Display rescheduled reservation details 5. If the Manager/Owner/Receptionist wants to view details of the reservation. <ol style="list-style-type: none"> 5.1. Select a reservation 5.2. Display in detail view
Post Condition	None
Alternative Flows	None

Table 20: View Reservation Schedule (Use Case Description)

Use Case	View Customer
Use Case ID	21
Actors	Manager/Owner/Receptionist
Description	Manager/Owner/Receptionist can view customers of the system
Precondition	Logged into the system through Manager/Owner/Receptionist account
Main Flow	<ol style="list-style-type: none"> 1. Select the “View Customer” option. 2. Search and select the customer. 3. Display customer records.
Post Condition	None
Alternative Flows	None

Table 21: View Customer (Use Case Description)

Use Case	View Staff
Use Case ID	22
Actors	Manager/Owner/Receptionist
Description	Manager/Owner/Receptionist can view the staff of the system
Precondition	Logged into the system through Manager/Owner/Receptionist account
Main Flow	<ol style="list-style-type: none"> 1. Select the “View Staff” option. 2. Search and select the staff member. 3. Display staff member records.
Post Condition	None
Alternative Flows	None

Table 22: View Staff (Use Case Description)

Use Case	View Services
Use Case ID	23
Actors	Manager/Owner/Receptionist
Description	Manager/Owner/Receptionist can view services of the system
Precondition	Logged into the system through Manager/Owner/Receptionist account
Main Flow	<ol style="list-style-type: none"> 1. Select the “View Services” option. 2. Search and select the service. 3. Display service records.
Post Condition	None
Alternative Flows	None

Table 23: View Services (Use Case Description)

Use Case	View Packages
Use Case ID	24
Actors	Manager/Owner/Receptionist
Description	Manager/Owner/Receptionist can view packages of the system
Precondition	Logged into the system through Manager/Owner/Receptionist account
Main Flow	<ol style="list-style-type: none"> 1. Select the “View Packages” option. 2. Search and select the package. 3. Display package records.
Post Condition	None
Alternative Flows	None

Table 24: View Packages (Use Case Description)

Use Case	Accept/Reject Leave Requests
Use Case ID	25
Actors	Manager/Owner
Description	Manager/Owner can grant leave of the staff members
Precondition	<p>Employee has requested leave.</p> <p>The Manager/Owner should log into the system through their accounts.</p>
Main Flow	<ol style="list-style-type: none"> 1. Select the “Accept/Reject Leave Request” option. 2. Display requested leaves. 3. Select a leave request. 4. Display leaves records. 5. If Employee has got leaves more than the limit <ol style="list-style-type: none"> 5.1. Display “Leave limit has exceeded” 6. Else Employee has got leaves less than the limit <ol style="list-style-type: none"> 6.1. Display no of remaining leaves 7. Manager/Owner accept or reject the leave and mark as an accepted or rejected leave. 8. Update leave records.
Post Condition	Update the leave records of the system.
Alternative Flows	None

Table 25: Accept/Reject Leave Requests (Use Case Description)

Use Case	View Reports
Use Case ID	26
Actors	Manager/Owner
Description	Manager/Owner can generate reports of the system.
Precondition	Manager/Owner wants to take a report. Manager/Owner should log into the system through their accounts.
Main Flow	<ol style="list-style-type: none"> 1. Select the “View Reports” option. 2. Select the type of the report that the Manager/Owner wants. 3. Display the report details.
Post Condition	None
Alternative Flows	None

Table 26: View Reports (Use Case Description)

Use Case	Employee Report, Parent 26-S7
Use Case ID	27
Actors	Manager/Owner
Description	Manager/Owner can generate employee reports of the system.
Precondition	Manager/Owner wants to take an employee report. Manager/Owner should log into the system through their accounts.
Main Flow	<ol style="list-style-type: none"> 1. Select the “Employee Reports” option. 2. Select the employee. 3. Display employee reports.
Post Condition	None
Alternative Flows	None

Table 27: Employee Report (Use Case Description)

Use Case	Daily Report, Parent 26-S7
Use Case ID	28
Actors	Manager/Owner
Description	Manager/Owner can generate daily reports of the system.
Precondition	Manager/Owner wants to take a daily report. Manager/Owner should log into the system through their accounts.
Main Flow	<ol style="list-style-type: none"> 1. Select the “Daily Reports” option. 2. Select the date. 3. Display the daily report.
Post Condition	None
Alternative Flows	None

Table 28: Daily Report (Use Case Description)

Use Case	Monthly Report, Parent 26-S7
Use Case ID	29
Actors	Manager/Owner
Description	Manager/Owner can generate monthly reports of the system.
Precondition	Manager/Owner wants to take a monthly report. Manager/Owner should log into the system through their accounts.
Main Flow	<ol style="list-style-type: none"> 1. Select the “Monthly Reports” option. 2. Select the month. 3. Display the monthly report.
Post Condition	None
Alternative Flows	None

Table 29: Monthly Report (Use Case Description)

Use Case	Add Services
Use Case ID	30
Actors	Manager/Owner
Description	Manager/Owner can add services to the system
Precondition	Logged into the system through Manager/Owner account
Main Flow	<ol style="list-style-type: none"> 1. Select the “Add services” option. 2. Add service name, category, rates, other details and add employees. 3. Validate entered data. 4. Add the service to the system.
Post Condition	New service is added to the system.
Alternative Flows	Invalid details are added <ul style="list-style-type: none"> • Display an error message • Give a chance to reenter the details.

Table 30: Add Services (Use Case Description)

Use Case	Update/Remove Services
Use Case ID	31
Actors	Manager/Owner
Description	Manager/Owner can update and remove services of the system
Precondition	Logged into the system through Manager/Owner account
Main Flow	<ol style="list-style-type: none"> 1. Select the “Update/Remove Services” option. 2. Select the service. 3. If the manager/owner selects the “Update/Hold Service” option. <ol style="list-style-type: none"> 3.1. If select the “Update Service” option <ol style="list-style-type: none"> 3.1.1. Update the selected service details. 3.1.2. Validate updated details. 3.1.3. Update the system. 3.2. Else select the “Hold Service” option. <ol style="list-style-type: none"> 3.2.1. Hold the service from the system. 4. Else the manager/owner selects the “Remove Service” option. <ol style="list-style-type: none"> 4.1. Update the system.
Post Condition	Update the system after update/removal.
Alternative Flows	Invalid modification is done <ul style="list-style-type: none"> • Display an error message • Give a chance to update the details.

Table 31: Update/ Remove Services (Use Case Description)

Use Case	Add Packages
Use Case ID	32
Actors	Manager/Owner
Description	Manager/Owner can add packages to the system
Precondition	Logged into the system through Manager/Owner account
Main Flow	<ol style="list-style-type: none"> 1. Select the “Add Packages” option. 2. Enter package details and add services to the package. 3. Enter package discount rate and other details. 4. Calculate the package price. 5. Validate entered data. 6. Add the package to the system.
Post Condition	New package is added to the system.
Alternative Flows	Invalid details are added <ul style="list-style-type: none"> • Display an error message. • Give a chance to reenter the details.

Table 32: Add Packages (Use Case Description)

Use Case	Update/Remove Packages
Use Case ID	33
Actors	Manager/Owner
Description	Manager/Owner can update and remove packages from the system
Precondition	Logged into the system through Manager/Owner account
Main Flow	<ol style="list-style-type: none"> 1. Select the “Update/Remove Packages” option. 2. Select the package. 3. If the manager/owner selects the “Update Package” option. <ol style="list-style-type: none"> 3.1 Update the selected package details. 3.2 Validate updated details. 3.3 Update the system. 4. Else the manager/owner selects the “Remove Package” option. <ol style="list-style-type: none"> 4.1. Update the system.
Post Condition	Update the system after update/removal.
Alternative Flows	Invalid modification is done <ul style="list-style-type: none"> • Display an error message • Give a chance to update the details.

Table 33: Update/Remove Packages (Use Case Description)

Use Case	Take Leave
Use Case ID	34
Actors	Manager
Description	Manager can take leaves from the system
Precondition	Manager wants to take a leave. The Manager/Owner should log into the system through their accounts.
Main Flow	<ol style="list-style-type: none"> 1. Select the “Take Leave” option. 2. Display leaves records. 3. If Employee has got leaves more than the limit <ol style="list-style-type: none"> 1.1. Display “Leave limit has exceeded” 2. Else Employee has got leaves less than the limit <ol style="list-style-type: none"> 2.1. Display no of remaining leaves 3. Select the date. 4. If the leave limit of that date is exceeded <ol style="list-style-type: none"> 4.1. Display “Leave limit has exceeded for the date” 5. Else the leave limit of that date is not exceeded <ol style="list-style-type: none"> 5.1. Display no of remaining leaves in the date 5.2. Mark as a leave. 5.3. Update the no of leaves.
Post Condition	Update the leave records in the system.
Alternative Flows	None

Table 34: Take Leave (Use Case Description)

Use Case	Add staff
Use Case ID	35
Actors	Owner, System Admin
Description	Adding new staff members
Precondition	Logged into the system as owner or System Admin.
Main Flow	<ol style="list-style-type: none"> 1. Select “Add staff” option. 2. Enter staff details and type. 3. Add Staff. 4. Issue the Staff-Id and password.
Post Condition	New staff members were added successfully.
Alternative Flows	Entered invalid data <ul style="list-style-type: none"> • Display an error message • Can enter again

Table 35: Add Staff (Use Case Description)

Use Case	Update/Remove Staff
Use Case ID	36
Actors	Owner, System Admin
Description	Update staff members details, remove staff members.
Precondition	Logged into the system as owner or System Admin
Main Flow	<ol style="list-style-type: none"> 1. Select “Update/Remove Staff members”. 2. Search and select the staff member. 3. If Updating <ol style="list-style-type: none"> 3.1. make changes. 3.2. System validates changes. 3.3. System updates database. 4. Else if removing, <ol style="list-style-type: none"> 4.1. If the staff member is an employee <ol style="list-style-type: none"> 4.1.1.If the employee has upcoming reservation denied the request to delete. 4.1.2.Else delete the employee. 4.2. Else delete the staff member.
Post Condition	Updated/ removed staff successfully or viewed the monthly salary reports.
Alternative Flows	If there are pending works reject the delete request

Table 36: Update/ Remove Staff (Use Case Description)

Use Case	Remove Customer
Use Case ID	37
Actors	Owner, System Admin
Description	Owner and System Admin can remove or view customers.
Precondition	Logged into the system as owner or System Admin.
Main Flow	<ol style="list-style-type: none"> 1. Select Remove Customer option. 2. Search & select the customer. 3. Check whether the customer have upcoming reservations. 4. If the customer has upcoming reservation denied the request to delete the customer. 5. Else delete the customer.
Post Condition	Deleted or viewed the customer.
Alternative Flows	Entered invalid data <ul style="list-style-type: none"> • Customer deleting/ viewing failed • Re-enter the details

Table 37: Remove Customer (Use Case Description)

Use Case	View Monthly salary Reports
Use Case ID	38
Actors	Owner
Description	Generating salary reports of the employees
Precondition	Logged into the system as owner
Main Flow	<ol style="list-style-type: none"> 1. Select “View Monthly Salary Report” option. 2. Owner can view last generated salary report. 3. Owner can update salary payment logs and view a in detail salary statement.
Post Condition	Viewed monthly salary reports.
Alternative Flows	None

Table 38: View Monthly Salary Reports (Use Case Description)

Use Case	View salary payment Logs
Use Case ID	39
Actors	Owner
Description	View staff members' salary logs.
Precondition	Logged into the system as owner
Main Flow	<ol style="list-style-type: none"> 1. Select the “View salary payment logs” option. 2. The Owner can view or print a report of salary payment logs.
Post Condition	Owner viewed Salary payment logs
Alternative Flows	None

Table 39: View Salary Payment Logs (Use Case Description)

Use Case	Change Rates
Use Case ID	40
Actors	Owner
Description	Change the salary rates, leave rates.
Precondition	Logged into the system as owner
Main Flow	<ol style="list-style-type: none"> 1. Select the “change rate” option. 2. Select the rate to change. 3. Change the rates. 4. Update.
Post Condition	Changed rates successfully
Alternative Flows	Input incorrect rates <ul style="list-style-type: none"> • Cancel the current process • Reenter details

Table 40: Change Rates (Use Case Description)

Use Case	Salon Close
Use Case ID	41
Actors	Owner
Description	Close the salon
Precondition	Log in
Main Flow	<ol style="list-style-type: none"> 1. Select the close salon option. 2. Select the date. 3. Owner can cancel the decision by considering the number of reservation or depending on any other reasons. 4. Owner can postpone the date or close the salon and recall the already placed appointments on that date.
Post Condition	Salon closed for a specific date.
Alternative Flows	Regarding the number of appointments on that period cancel or postpone the closing date.

Table 41: Salon Close (Use Case Description)

Use Case	View System Logs
Use Case ID	42
Actors	System Admin
Description	System Admin can check system logs.
Precondition	Logged into the system as System Admin.
Main Flow	<ol style="list-style-type: none"> 1. Select “View System log” option. 2. Display System logs
Post Condition	None
Alternative Flows	None

Table 42: View System Logs (Use Case Description)