**Data Privacy and Security Policy**

This policy outlines how ChaiConnect handles, stores, and protects user data.

1. Data Collection:

- We collect personal details such as name, phone number, ID number, and location during registration.

- System usage data is collected to monitor and improve performance.

2. Data Usage:

- Data is used solely for internal system operations such as tracking deliveries, training, and payments.

- No data will be shared with third parties without user consent.

3. Security Measures:

- Passwords are stored securely using encryption.

- Role-based access control ensures only authorized personnel can view sensitive information.

4. User Rights:

- Users can request to view or delete their data by contacting the system administrator.

Last updated: Friday, 27 June 2025