



# **EESSI – CDM 4.4**

## **S - Sickness**

### **S\_BUC\_22 - v4.4.0**

#### **Claim for Interest on late Payment**

***BUC Specifications***

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## Document history

Version	Date	Short Description of Changes
v0.1	07/12/2015	First draft of the document
v0.2.0	01/02/2016	<p>Remarks on typo and wording received from Finland and Poland have been implemented in the document.</p> <p>Version number of the document has been changed to be in line with the convention M.m.p where:</p> <ul style="list-style-type: none"> <li>- M = Major Version (e.g. Approved by AC)</li> <li>- m = Minor Version (e.g. changes in the process)</li> <li>- p = Patch Version (e.g. wording... any changes without any impact on the process itself)</li> </ul>
v0.2.1	09/02/2016	Comments and remarks received from DE have been integrated in "track and changes".
v0.3.0	27/06/2016	<p>Alignment to the standard description and layout of the BUC.</p> <p>Section 2.2 Legal Base</p> <p>Article 35(2) Reg 883/2004 is added in the table (see issue 1)</p> <p>Section 3 Actors and Roles</p> <p>Case Owner and Counterparty definition is updated (see issues 12 and 13)</p> <p>Section 4.1 RUP Table Description</p> <p>Branch 1: "at any step between [step 7] and [step 9]" is replaced by "At any step after [step 7]" (see issue 2)</p> <p>Branch 1 step 4: description when Case Owner accepts, or refuses has been updated according to the proposal in the issue 3</p>
v0.4.0	19/09/2016	<p>According to the remark received from UK, only the Counterparty may contest the Credit Note previously sent.</p> <p>Branch 1: steps 14 to 21 have been removed</p> <p>Furthermore, and in order to be in line with other Reimbursement process, the Acknowledgment of the Credit Note sent has been removed.</p> <p>Section 4.1 RUP Table Description</p> <p>Branch 2: steps 4 to 6 have been removed</p>
v0.4.1	09/11/2016	Comments received from AC have been implemented.
v0.99.0	20/02/2017	Submitted for approval.
v1.0.0	06/07/2017	Version AC approved
v1.0.1	06/07/2017	Include new version of BPMN diagram in section 5
v1.0.2	14/9/2017	Change section 4.3: SEDs S033 and S034 are attachment allowed – See JIRA ticket EESIDEV-10639

		- removed Use Case diagram
v4.1.0	09/08/2018	- Section 4.4 merged 2 tables (for SED & for Subprocesses) into 1 BUC Artefact table." - Version adaptations to release 4.1.0.
v4.2.0	29/05/2019	Version adaptations to release 4.2.0.
v4.3.0	31/08/2021	- Implementation of Change Request EESSI-6438: update section 4.4 Special requirements: SR2 contestation loop - Implementation of Change Request EESSI-6382: update section 4.4 Special requirements: SR3: Rules for selecting individual claims - Version adaptations to release 4.3.0.
v4.4.0	06/12/2024	Update the <i>Special Requirements</i> section in RUP Table by adding SR4 to accommodate the rules required through EESSI-10377 CR.

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## 1. Introduction

### 1.1. Purpose

The purpose of this document is to construct an external view of the 'EESSI business system' as described in EC Regulations 883/2004 [R1] and 987/2009 [R2]. The 'EESSI Business System' describes the business and expected business processes without consideration as to which part(s) may be realised by an IT System (i.e. the proposed EESSI IT System).

The external view comprises of models and descriptions of business use cases, the services of a business system offered to business actors: customers, business partners, or other business systems.

A business use case is described from an actor's perspective; it describes the interaction between an actor and the business system, meaning it describes the behaviours of the business system that the actor utilises. The Business Use Case includes Use Case Diagrams and Business Process Models.

Use case diagrams show actors, business use cases, and their relationships. Use case diagrams do not describe procedures. Alternative scenarios also remain hidden. These diagrams give a good overview of the behaviours of the EESSI business system which will direct and govern part of the expected behaviours and functionality delivered by the EESSI IT System.

### 1.2. Scope

This document is limited to the external view of the Sickness' sector process concerning Claim for Interest on late Payment.

The different elements like use case description, business actors, and business process as well as supporting UML diagrams and BPMN models pertaining to the Claim for Interest on late Payment.

### 1.3. Definitions, Acronyms and Abbreviations

Please see the EESSI Project Glossary [here](#).

### 1.4. References

#	Document Type	Document Name
R1	Basic Regulations EC (883/04)	<a href="#">Regulation EC No. 883/2004.pdf</a>
R2	Implementing Regulations EC (987/09)	<a href="#">Regulation EC No. 987/2009.pdf</a>

## 1.5. Overview

Chapter 1 introduces the external view on the business system under review and lists the elements of this specification.

Chapter 2 introduces the Claim for Interest on late Payment business process. This chapter gives a short and detailed description as well as a reference to the business process' legal base.

Chapter 3 lists the actors involved in the Claim for Interest on late Payment business process.

Chapter 4 describes in detail the Claim for Interest on late Payment business process based on the RUP use case template, as well as the relationship to other use cases.

Chapter 5 describes the Claim for Interest on late Payment business process using business process modelling notation (BPMN).

## 2. Description

### 2.1. Business Scenario

This particular case deals with situation when delay of payment occurs on the part of the debtor and the creditor wishes to make a claim for default interest.

This particular business use case is exclusively used to demand interest on late payment.

It is initiated by sending an invoice SED for interest on delayed payment, which then serves as a reference for all future SED correspondence.

### 2.2. Legal Base

This Business Use Case document's legal base is described in the following Regulations

1. basic Regulation (EC) No 883/2004 [R1];
2. implementing Regulation (EC) No 987/2009 [R2]

The following matrix specifies the SEDs that are used in this Business Use Case and documents the articles that provide the legal basis for each SED.

SED	Basic Reg (883/04)	Implementing Reg (987/09)
	35(2)	68
S026	✓	✓
S027	✓	✓
S028	✓	✓
S030	✓	✓
S031	✓	✓
S032	✓	✓
S033	✓	✓
S034	✓	✓

Table 1: SED – Legal base relationship matrix



### 3. Actors & Roles

This chapter captures details of the actors which are important to understand the different types of system users. An actor is anyone or anything that exchanges data with the business system. An actor can be a user, external hardware or another system.

The overarching description of each actor described in this Business Use Case can be found in the Glossary. Below you will find a short description which provides further clarity of this actor within the context of this Business Use Case.

Actor name	Description
<b>Case Owner</b>	<p>In this BUC the Case Owner is the Creditor Liaison Body of the Member State of Residence or Stay which has introduced a claim for reimbursement on actual costs or fixed amounts which has been paid but not within the deadlines foreseen by Article 67 Reg. (EC) 987/2009 [R2].</p> <p>The Case Owner introduces a claim for default interest in order to demand interest on late payment.</p>
<b>Counterparty</b>	<p>In this BUC the Counterparty is the Debtor Liaison Body of the Competent Member State which has received a claim for reimbursement on actual costs or fixed amounts but didn't pay within the applicable delay.</p> <p>The Counterparty receives from the Case Owner a claim for default interest in order to pay interest on late payment.</p>

Table 2: Actors & Roles

## 4. Use Case

### 4.1. RUP Table Representation

<b>Use Case ID:</b>	<b>S_BUC_22</b>		
<b>Use Case Name:</b>	Claim for Interest on late Payment		
<b>Created By:</b>	EESSI BA Team	<b>Last Updated By:</b>	EESSI BA Team
<b>Date Created:</b>	07/12/2015	<b>Publication Date:</b>	06/12/2024
<b>Actors:</b>	Case Owner Counterparty		
<b>Description:</b>	<p>This BUC is applied when a delay of payment has occurred on the part of the debtor and the creditor wishes to make a claim for default interest.</p> <p>This BUC serves to make a claim for default interest both for claims according to actual costs and for claims on the basis of fixed amounts.</p> <p>The maturity date is calculated on the basis of the receiving dates provided in other reimbursement BUCs (based on actual costs and fixed amounts). This BUC may not be started before the initial claim has been paid.</p>		
<b>Trigger:</b>	The Creditor Liaison Body states that the payment made by the Debtor Member State is delayed and it wishes to make a claim for default interest.		
<b>Preconditions:</b>	<p>A claim for reimbursement according to actual costs or based on fixed amounts has previously been introduced by the Creditor Liaison Body but the payment made by the Debtor Liaison Body was delayed.</p> <p>The Creditor Liaison Body has confirmed the date of receipt of payment to the Debtor Member State (SED S092/S117). This allows the latter institution to verify the correctness of the calculation of interests for late payment (default interests).</p>		
<b>Postconditions:</b>	The Creditor Liaison Body receives from the Debtor Liaison Body the payment for Interest on late Payment.		
<b>Main Scenario:</b>	<p><b>Identify Participants</b></p> <ol style="list-style-type: none"> <li>1. The Case Owner (Liaison Body of the Member State of Residence or Stay) identifies the Member State (Competent Member State) which receives the Claim for Reimbursement (based on actual cost or fixed amounts) and which should receive the Claim for Interest on late Payment;</li> <li>2. The Case Owner then identifies the correct institution (Liaison Body of the Competent Member State) (Counterparty). There will be only one counterparty. The Case Owner and the Counterparty are herein collectively referred to as the Participants.</li> </ol> <p><b>Send the Claim interest on late Payment</b></p> <ol style="list-style-type: none"> <li>3. The Case Owner creates the "Claim interest on late payment – interest (ILP)" (S026) by entering the required information; <p>Section 2 contains global information for the claim for interest on late payment;</p> <p>Section 3 contains individual information. This part of the SED should be completed with the reference to the claim initially submitted but not paid on time;</p> <p>A request "Claim interest on late payment" has to refer to only one S080 (global) or one S100(global);</p> </li> <li>4. The Case Owner sends the S026 to the Counterparty.</li> </ol>		

	<p><b>Process Acknowledgment of claim for interest on late payment - interest</b></p> <ol style="list-style-type: none"> <li>5. The Counterparty receives the S026;</li> <li>6. The Counterparty creates the "Acknowledgment of claim for interest on late payment" (S027) to confirm to the Case Owner that he receives the request for a claim for interest on late payment;</li> <li>7. The Counterparty sends the S027 to the Case Owner;</li> <li>8. The Case Owner receives the S027.</li> </ol> <p><b>Loop for payment</b></p> <p><b>Information on payment - interest</b></p> <ol style="list-style-type: none"> <li>9. The Counterparty (Liaison Body of the debtor state) creates the "Information on payment – interest" (S032) whereby he announces the Case Owner the payment notification. The Counterparty announces to the Case Owner which invoices will be paid;</li> </ol> <p>Section 2 contains Global information on payment of claim for interest on late payment;</p> <p>Section 3 contains all the information linked to the Individual Claim which will be paid;</p> <ol style="list-style-type: none"> <li>10. The Counterparty sends the S032 to the Case Owner;</li> <li>11. The Case Owner receives the S032.</li> </ol> <p><b>End of Loop for payment</b></p> <ol style="list-style-type: none"> <li>12. The use case ends here.</li> </ol>
<p><b>Alternative Scenarios:</b></p>	<p><b><i>Branch 1: At any step after [step 7], the Counterparty may optionally choose to create and send a Contestation of claim for interest on late payment.</i></b></p> <ol style="list-style-type: none"> <li>1. The Counterparty creates a "Contestation of claim for interest on late payment – interest" (S030);</li> </ol> <p>Section 2 contains global information about the "Contestation of claim for interest on late payment – interest";</p> <p>Section 3 contains the individual information about the claims which are contested;</p> <ol style="list-style-type: none"> <li>2. The Counterparty sends the S030 to the Case Owner;</li> <li>3. The Case Owner receives the "Contestation of claim for interest on late payment – interest" (S030);</li> <li>4. The Case Owner creates the "Reply to contestation of claim for interest on late payment – interest" (S031).</li> </ol> <p>If the Case Owner agrees with the contestation, he adjusts the amount of the respective claim in his accounting system and confirms the acceptance;</p> <p>If the Case Owner refuses the contestation, he notifies his dissent on the S031;</p> <ol style="list-style-type: none"> <li>5. The Case Owner sends the S031 to the Counterparty;</li> <li>6. The Counterparty receives the S031;</li> <li>7. [This Branch] Ends.</li> </ol> <p><b><i>Branch 2: At any step after [step 4] the Case Owner may optionally choose to create and send a Credit Note (S028).</i></b></p> <ol style="list-style-type: none"> <li>1. The Case Owner creates a "Credit note for interest on late payment - interest" (S028);</li> </ol>

	<p>The SED should include the reference number of the original Claim (S026). Each credit note must refer to a specific invoice (S026);</p> <ol style="list-style-type: none"> <li>2. The Case Owner sends the S028 to the Counterparty;</li> <li>3. The Counterparty receives the "Credit note for interest on late payment - interest" (S028);</li> </ol> <p><b>Loop for Contestation</b></p> <ol style="list-style-type: none"> <li>4. Optionally the Counterparty creates a "Contestation of credit note for interest on late payment – interest" (S033) where he notifies that he does not agree with the creditor's credit note for interest on late payment;</li> <li>5. The Counterparty sends the S033 to the Case Owner;</li> <li>6. The Case Owner receives the S033;</li> <li>7. The Case Owner creates a "Reply to contestation of credit note for interest on late payment" (S034) and selects the appropriate reply code;</li> <li>8. The Case Owner sends the S034 to the Counterparty;</li> <li>9. The Counterparty receives the S034;</li> </ol> <p><b>Loop for Contestation ends here</b></p> <ol style="list-style-type: none"> <li>10. [This Branch] Ends.</li> </ol>
<b>Exceptions:</b>	None
<b>Includes:</b>	See diagram at part 4.4
<b>Special Requirements:</b>	<p><b>SR0: General Rule</b> The Claim for interest on late payment is used to demand the payment of default interest either for actual cost claims or for claims on the basis of fixed amounts.</p> <p><b>SR1: Rules about the invoking of Branches:</b> [Branch 1] – May be invoked more than once [Branch 2] – May be invoked more than once</p> <p><b>SR2: Contestation of Individual Claim / Contestation of Credit Note</b> - For both partial and full contestations, a new contestation for the same individual claim can be submitted only after having received an answer for the first one.; - after sending a contestation only one reply can be received for that contestation; - after a contestation was sent, no payment of the individual claim is allowed until the contestation has been settled by both parties.</p> <p><b>SR3: Rules for selecting individual claims</b> For the following couple of SEDs, only the individual Claims that have been selected in the first SED can be selected in the second SEDs (e.g. only the Individual Claims that have been selected to create a 'S028 Credit Note on ILP' can be displayed and selected for the creation of a 'S033 Contestation of a Credit Note on ILP'): - S028 – S033: only the Individual Claims that have been selected to create a S028 - Credit Note on ILP can be displayed and selected for the creation of a S033 - Contestation of a Credit Note on ILP - S033 – S034: only the Individual Claims that have been selected to create a S033 - Contestation of a Credit Note on ILP can be displayed and selected for the creation of a S034 - Reply to Contestation of credit note on ILP - S030-S031: only the Individual Claims that have been selected to</p>

	<p>create a S030 - Contestation of claim for interest on late payment can be displayed and selected for the creation of a S031 - Reply to Contestation of claim for interest on late payment</p> <p><b>SR4: Rules for referencing the claims or inventory of months for which the claim for interest on late payment (S026) is introduced</b></p> <ul style="list-style-type: none"> <li>- The claim for interest on late payment (S026) in S_BUC_22 sent in EESSI can be used only for those claims sent with S_BUC_19 (S080) or for those inventories of months sent with S_BUC_21 (S100) where cases were exchanged in EESSI;</li> <li>- Within one claim for interest on late payment (S026) sent in EESSI with S_BUC_22 only one claim within the S080 (S_BUC_19) or alternatively one inventory of months within the S100 (S_BUC_21) sent in EESSI can be referenced.</li> </ul>
<b>Assumptions:</b>	N/A
<b>Notes and Issues:</b>	N/A

## 4.2. Request – Reply SEDs

The following table specifies the SEDs that have a logical pairing to one another, usually this is known as a request-reply pair.

REQUEST SED	REPLY SED(s)
<b>S026</b>	S027
<b>S030</b>	S031
<b>S033</b>	S034

## 4.3. Attachments Allowed

The following table specifies whether attachments are permitted to be included when sending a SED type.

SED	Attachments
<b>S026</b>	Not Allowed
<b>S027</b>	Not Allowed
<b>S028</b>	Not Allowed
<b>S030</b>	Allowed
<b>S031</b>	Allowed
<b>S032</b>	Not Allowed
<b>S033</b>	Allowed
<b>S034</b>	Allowed

#### 4.4. Artefacts used

The following table specifies the artefacts that are used in this Business Use Case.

Artefact name	Artefact type
<b>S026</b>	SED
<b>S027</b>	SED
<b>S028</b>	SED
<b>S030</b>	SED
<b>S031</b>	SED
<b>S032</b>	SED
<b>S033</b>	SED
<b>S034</b>	SED
<b>AD_BUC_11_Subprocess – Business Exception</b>	BUC
<b>AD_BUC_12_Subprocess – Change of Participant</b>	BUC

## 5. Business Processes

This chapter describes the Business Use Case the Claim for Interest on late Payment using BPMN 2.0.

### 5.1. Case Owner and Counterparty

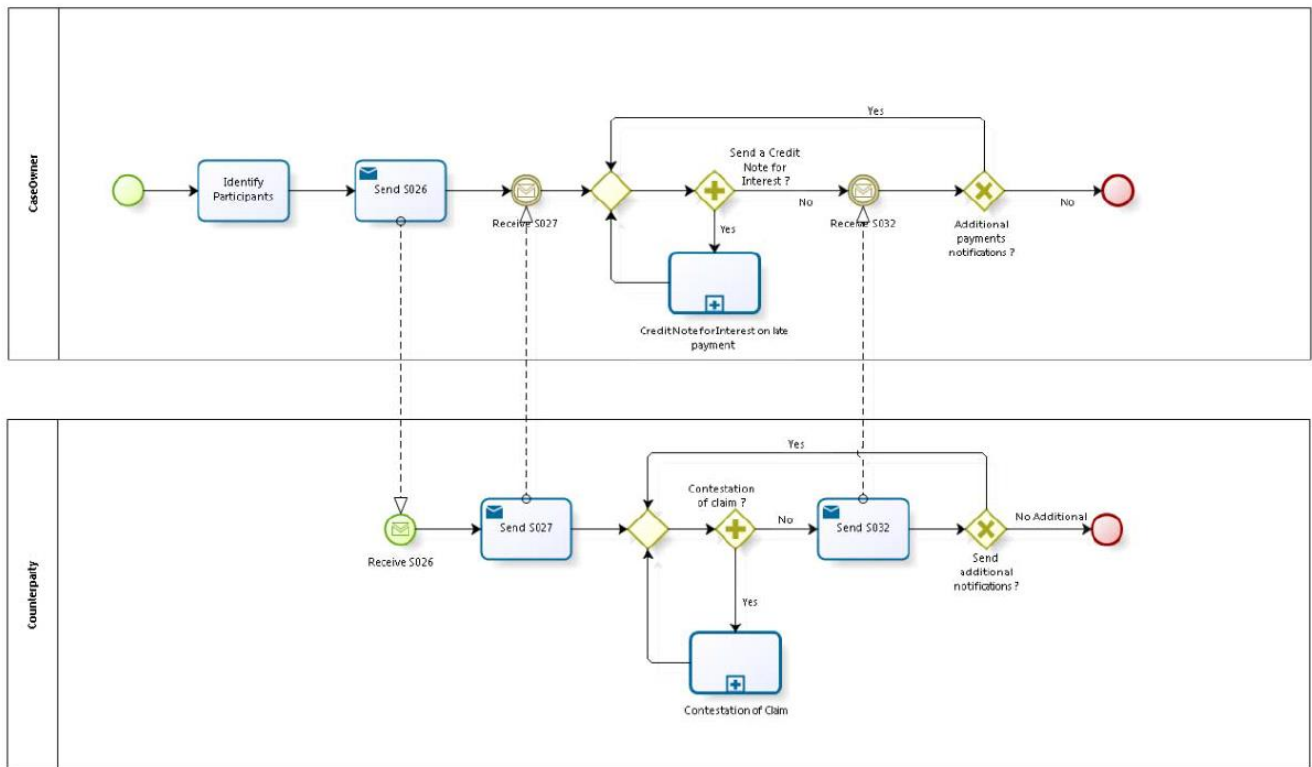


Figure 1: depicts the use case end-to-end, from a high level, using the BPMN 2.0 collaboration diagram

### 5.2. Sub Processes

To be added

## 6. Appendices

### 6.1. Issues

#	Issue date	Description	Replies	Action/Resolution	Close date
1	07/12/2015	Section 2.2 Legal Base <u>Question from EESSI Team</u> <i>"Check if some articles in the Basic Regulation should be referenced"</i>	<u>Reply received from DE:</u> <i>Article 35(2) Reg. 883/2004 refers to the stipulations of the Implementing Regulation and should be mentioned over here</i>	Section 2.2 of the document has been updated.  Article 35(2) is added in the table.	27/06/2016
2	07/12/2015	Section 4.1: RUP Table Description (Branch 1) <u>Question from EESSI Team</u> <i>"Is it possible to send a contestation even after the payment? If yes, this part should be replaced by  At any step after [step 7]"</i>	<u>Reply received from DE:</u> <i>It is possible to contest claim that had already been paid. Therefore, I agree with your proposal "at any step after [step 7]"</i>	Section 4.1 RUP Table Description (Branch 1) is updated according to the agreed remark.	27/06/2016
3	07/12/2015	Section 4.1: RUP Table Description (Branch 1 step 4) <i>"If the Case Owner accepts the contestation, he adjusts the amount of the respective claim in his accounting system and sends an approval"</i> <u>Question from EESSI Team</u> <i>"Does it mean that the S031 is not necessary sent as a reply to the S030?"</i>	<u>Reply received from FI:</u> <i>"Reply (S031) is compulsory"</i>  <u>Reply received from DE:</u> <i>The answer S031 needs to be sent in any case (refusal or acceptance of the contestation). Proposal:  "If the Case Owner agrees with the contestation, he adjusts the amount of the respective claim in his accounting system and confirms the acceptance.  If the Case Owner refuses the contestation, he notifies his dissent."  Probably it is useful to use bullet points of</i>	Section 4.1 RUP Table Description (Branch 1 step 4) is updated according to the agreed remark.	28/06/2016



#	Issue date	Description	Replies	Action/Resolution	Close date
			<p><u>these alternatives.</u></p> <p><b><u>Additional information</u></b></p> <p>Page 65 of Sickness Guidelines, section 6.6.4.6 it is written</p> <p><i>"If the creditor accepts the contestation, he adjusts the amount of the respective claim in his accounting system and sends an approval by S031. If the creditor refuses the contestation, he indicates his dissent by sending S031."</i></p> <p>It means that S031 is always sent by the creditor.</p>		
4	28/01/2016	<p>Section 4.1: RUP Table Description (Branch 2 – Step 10)</p> <p><u>Comment received from FI:</u></p> <p><i>"Reply S034 is compulsory"</i></p>	<p><u>Additional information</u></p> <p>Page 65 of Sickness Guidelines, section 6.6.4.8 it is written</p> <p><i>"If the creditor accepts the contestation, he adjusts the amount of the respective claim in his accounting system and sends an approval by S034. If the creditor refuses the contestation, he indicates his dissent by sending S034."</i></p> <p>What is the final point of view?</p>	<p>Section 4.1 RUP Table Description</p> <p>Branch 2, step10 is updated according to the remark. S034 is always sent.</p> <p>Sickness Guidelines will be updated according to the remark.</p>	27/06/2016
5	28/01/2016	<p>Section 4.1: RUP Table Description (Branch 2)</p> <p>Loop for contestation</p> <p><u>Comment received from FI:</u></p> <p><i>"Is this part necessary? Contestation has been taken care if earlier (point 10)"</i></p>	<p><b><u>Answer from EESSI Team</u></b></p> <p>This part focuses on the refusal while in point 10, the focus is on the acceptance of the contestation</p>	No action required.	27/06/2016

#	Issue date	Description	Replies	Action/Resolution	Close date
6	28/01/2016	<p>Section 4.1: RUP Table Description (Branch 2)</p> <p>Loop for contestation (step 14 to step 21)</p> <p><u>Comment received from FI</u></p> <p>"it is not possible"</p>	<p><b>Question from EESSI Team</b></p> <p>What is not possible? could you explain?</p> <p><b>Additional information</b></p> <p>Page 65 of Sickness Guidelines, section 6.6.4.8 it is written</p> <p>"It may take several S033 and S034 documents to ultimately resolve a specific matter".</p>	No action required	27/06/2016
7	01/02/2016	<p><b>Section 4.2 Request – Reply SEDS</b></p> <p><u>Comment received from FI</u></p> <p>"Reply SED is S027. S032 is individual, there is no pair for that SED"</p> <p><u>Comment received from DE</u></p> <p>"S027 should be mentioned here as well"</p>		No action required.	27/06/2016
8	01/02/2016	<p><b>Section 4.3 Attachments allowed</b></p>		No action required.	27/06/2016
9	28/01/2016	<p><b>Section 4.5 SED and Sub-process versioning</b></p> <p><u>Question received from FI</u></p> <p>"Is the version 4.0 published yet"</p>	Not yet, but when EESSI will be used in production the SED that will be used in the electronic way is the 4.0	No action required	01/02/2016
10	28/01/2016	<p><b>Section 5.3 Called Sub-processes</b></p>	Remark from FI : Could you explain ?	This sub-process "Identify	27/06/2016

#	Issue date	Description	Replies	Action/Resolution	Close date
		<b>Identify participants</b> <u><b>Comment received from FI:</b></u> <i>"Competent institution"</i> <u><b>Comment received from DE:</b></u> <i>"I wonder if this step is necessary as the participants have already been determined in the cost settlement process S019 / S021"</i>	<p>Remark from DE: all BUCs begin with the identification of the participants. If this step is not necessary, it means that the flows should linked.</p> <p>Concern is to reduce the data in the SEDs and keep only reference to S_BUC_19 and S_BUC_21</p>	<p>participants" has been removed from all BUCs in order to be in line with the common description and layout for the BUC document.</p>	
1 1	07/01/2016	<b>Section 4.1: RUP Table Description (Description)</b> <u><b>Comment received from PL</b></u> <i>"replace flow by BUC"</i>		<p>The remark has been implemented through the document</p>	02/02/2016
1 2	09/02/2016	<p>Section 3 «Actors and Roles»: new proposal for the description of Case Owner</p> <p><i>In this BUC the Case Owner is the Creditor Liaison Body of the Member State of Residence or Stay which has introduced a claim for reimbursement on actual costs or fixed amount <b>which has been paid but not within the deadlines foreseen by Article 67 Reg. (EC) 987/2009.</b></i></p> <p><i>The Case Owner introduces a claim for default interest in order to demand interest on late payment.</i></p>	<p>Proposal is agreed</p>	<p>Section 3 Actor and Roles.</p> <p>Case Owner definition has been updated according to the agreed proposal.</p>	27/06/2016
1 3	09/02/2016	<b>Section 3 «Actors and Roles»: new proposal for the description of</b>	<p>Proposal is agreed</p>	<p>Section 3 Actor and Roles.</p> <p>Counterparty</p>	27/06/2016

#	Issue date	Description	Replies	Action/Resolution	Close date
		<p><b>Counterparty</b></p> <p><i>In this BUC the Counterparty is the Debtor Liaison Body of the Competent Member State which <b>has received</b> a claim for reimbursement on actual costs or fixed amounts <b>but didn't pay within in the applicable delay.</b></i></p> <p><i>The Counterparty receives from the Case Owner a claim for default interest in order to pay interest on late payment.</i></p>		definition has been updated according to the agreed proposal.	
14	09/02/2016	<p><b><u>Remark received from DE:</u></b></p> <p><i>It is not considered necessary to repeat the details of the S080. Instead, only the main references should be stated. E.g. Global Claim Reference, Individual Claim Reference and perhaps Amount of the Individual Claim.</i></p> <p><i>This comment refers to all SEDs within this flow.</i></p>	To be integrated in the version 4.0	<p>Jira Ticket (EESSIDRY-1224) has been created to handle this topic with the version 4 of the SED.</p> <p>This has to be discussed with the AHG members in order to provide new layout of the SEDs.</p>	27/06/2016
15	09/02/2016	<p><b><u>Remark received from DE:</u></b></p> <p><i>An additional reason for the contestation should be inserted. The credit note amount exceeds the requested amount of interests on late payment.</i></p>		<p>A Jira Ticket (EESSIDRY-1125) has been created in order to add the refusal code.</p> <p>This will be handled with the version 4 of the SEDs</p>	27/06/2016
16	09/02/2016	<p>Section 4.1: RUP Table Description</p> <p>Branch 2 step 17: <i>The Counterparty creates a</i></p>	Suggestion: having the "simplified" version of the SEDs.	The new version of the data model with the Core	27/06/2016

#	Issue date	Description	Replies	Action/Resolution	Close date
		<p>"Reply to contestation of credit note for interest on late payment" (S034)</p> <p><u>Remark received from DE:</u></p> <p>Like in other SEDs we need to clarify how more than one box can be ticked. It should not be a question if it is possible to send more than one message.</p> <p>Additionally, it needs to be clarified what the expected action is if "We contest and will send additional information".</p> <p>Shouldn't any prove be sent as annex?</p> <p>Additional remark:</p> <p>Structured plan to work on the improvement of SEDs, format available, deadline.</p> <p>Who is to do "what" and "when" about the new version of the SEDs. (common part)</p>	<p><b><u>Answer from EESSI Team:</u></b></p> <p>Currently, it is foreseen in the process to loop for the sending of S033 and S034. It is not possible to send several S034 for only one S033 received.</p> <p>Depending on the required way of working:</p> <p>If several S034 should be sent for only one S033 received, it means that a loop has to be foreseen when sending the S034.</p> <p>If the "request – reply" pair should be requested, one S034 sent as reply to the S033, it could be possible to tick more than one reply code in S034.</p> <p>If an appendix should be added to the S034, it has to be foreseen. Currently, there is no possibility to add some appendix in the SEDs.</p>	<p>and Sectorial components is currently in progress.</p> <p>New version of the SED will be produced in order to check if everything is as expected.</p>	
17	09/02/2016	<p><b><u>Section 5.1. Case Owner BPMN diagram</u></b></p> <p><b><u>Remark received from DE</u></b></p> <p>In the picture there is a little mistake. It should be "Receive S027(Ack)" instead of "Received S07 (Ack).</p> <p>Shouldn't it always be "received" instead of "received"?</p>	<p><b><u>Answer from EESSI Team</u></b></p> <p>The remark will be implemented in the next version of the document.</p>		
1	09/02/2016	<p><b><u>Section 5.3 Called sub-processes:</u></b></p>	<p><b><u>Answer from EESSI</u></b></p>	Section 4.1: RUP UC Table	19/09/

#	Issue date	Description	Replies	Action/Resolution	Close date
8		<p><b><u>Credit note for interest on late payment</u></b></p> <p><b><u>Remark received from DE</u></b></p> <p><i>I wonder if the BPM is correct as it should not be possible for BOTH sides to send and to receive S033 and S034</i></p>	<p><b><u>Team</u></b></p> <p>Page 65 of Sickness Guidelines, section 6.6.4.8, it is mentioned that</p> <p><i>"If the creditor accepts the contestation, he adjusts the amount of the respective claim in his accounting system and sends an approval by S034.</i></p> <p><i>It the creditor refuses the contestation; he indicates his dissent by sending S033. The debtor has to answer to this S033 by sending a newly created S034."</i></p> <p>The creditor in this BUC is the Case Owner.</p> <p>The debtor in this BUC is the Counterparty.</p> <p>If we have to implement the description in the Sickness Guidelines, both participants can send S033 and S034, depending on the refusal or acceptance of the credit note contestation.</p> <p><b><u>Answer received from UK</u></b></p> <p><i>Regarding this comment, SEDs S033 and S034 don't appear to have been created with the intention of both Case Owner and Counterparty being able to send them as part of this contestation loop. S034 is intended reply S033, not a further S033. Indeed, S034 has an option to dispute the S033 meaning there is no need for Case Owner to additionally</i></p>	<p>Representation</p> <p>Branch 1: steps 14 to 21 have been removed</p> <p>Section 5.3 Sub Processes</p> <p>Sub Process – Credit Note for interest on late payment has to be updated</p>	2016

#	Issue date	Description	Replies	Action/Resolution	Close date
			<p><u>send a further S033.</u></p> <p><u>The logical sequence would be Case Owner receives S033 and disagrees with the contestation therefore ticks "We do not accept and will send further information" on the S034.</u></p> <p><u>However, how does the Case Owner send this additional information as attachments are not allowed to this SED and the reasons on S033 do not fit for the Case Owner disputing the S033 they received? The S034 needs to be improved with a free text field to allow the Case Owner to provide this further information and the guidelines need to be amended to state that only the Counterparty sends the S033, and the Case Owner replies on S034;</u></p>		
19	27/06/2016	<p>Do we need to keep S029 while it concerns the "Acknowledgment of the Credit Note"?</p> <p>In S_BUC_19, the S086 which is also the "Acknowledgment of the Credit Note" has been removed.</p>		<p>Currently S029 has been removed in order to be in line with the other reimbursement processes.</p> <p>Section 2.2 Legal Base (S029 is removed)</p> <p>Section 4.1: RUP UC Table Representation</p> <p>Branch 1: steps 4 to 6 have been removed</p>	19/09/2016

#	Issue date	Description	Replies	Action/Resolution	Close date
				Section 4.2 Request – Reply SEDs (S029 is removed)  Section 4.3 Attachments allowed (S029 is removed)  Section 4.5 SED and Sub- process versioning (S029 is removed)  Section 5.3 Sub Processes  Sub Process – Credit Note for interest on late payment has to be updated	
20	09/11/2016	S029 should be removed from Counterparty BPMN diagram regarding "Credit Note for interest on late payment".  S07 should be replaced by S027 on Case Owner BPMN diagram.		Scheduled for update.	