



EESSI – CDM 4.4

R - Recovery

R_BUC_01 - v4.4.0

Offsetting of overpayments from Benefits

BUC Specifications

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Document history

Version	Date	Short Description of Changes
v0.1	20/03/2014	Initial draft
v0.2	22/04/2014	Updated draft
v0.3	14/10/2014	Updated draft following AHG Recovery comment – please see collated comments chart.
v0.4	19/11/2014	Adaptations feedback of the kick-off meeting + BPMN Model updated.
v0.5	05/02/2015	<p>Updates after the AHG Meeting about admin SEDs:</p> <ul style="list-style-type: none"> - Removal of the Reject administrative SED: field in response SED's will be used instead. (+ Update Use Case Diagram) - Removal of "reopen" functionality (considered too complex to handle, Simple continuing the interrupted case or the creation of a new case will be used instead) (+ Update Use Case Diagram) - Added remark concerning usage of the forward functionality
v0.6	12/02/2015	Adaptations following review of the AHG.
v0.7	18/02/2015	Minor corrections.
v0.8	02/03/2015	<p>- Corrections following meeting 02/03/2015 + feedback received from KK.</p> <p>- Table of issues filled in with decisions / discussions concerning:</p> <ul style="list-style-type: none"> - Close SED - Clarify SED - Bilateral / Multilateral Communication - Provisional / Final Requests implementation in GUI/ RINA.
v0.9	04/03/2015	Updates after review from

		<ul style="list-style-type: none"> - C. Gutzler from 03/03/2015 - D. Ulyatt from 03/03/2015
v0.99.0	20/11/2015	<p>Candidate for AHG Approval</p> <p>Inclusion of Request-Reply Table</p> <p>Inclusion of Attachment Allowed Table</p> <p>Inclusion of SED & Sub-process Versioning Information</p>
v0.99.1	27/11/2015	<ul style="list-style-type: none"> - Correction on Section 4.5: Clarify SED is used. - Typo correction on p. 16
v1.0.0	05/01/2016	AC APPROVED VERSION
v1.1.0	11/07/2016	<p>Approval of change request for "R_BUC_01 – Include Admin Subprocess Reopen", see JIRA EESSI-1736.</p> <p>Alignment to the standard description and layout of the BUC:</p> <ul style="list-style-type: none"> - Throughout the document updated with grammatical changes and formatting. - Renamed section 2.2 from 'Legal Regulations / Policy Issues / Other' to 'Legal Base' & aligned the text and table to the standard BUC. - Section 3 <u>Actors & Roles</u>: Deleted actor 'Debtor', as this is not an active actor in the BUC. The information should be included in the guideline, when required. - Section 4.5 SED and Sub-process Versioning: added subprocess AD_BUC_12_Subprocess – Change of Participant in the table 'SUB PROCESS' - Section 5 Business Processes: rephrased first paragraph. - Renamed section 5.3 – 'Called sub Processes' to 'Sub Processes'. Deleted section 5.3.1 – 'Identify Participants' and section 5.3.2 – 'Fill and Send'. Both

		<p>sections will be regarded as only 1 activity and not as a sub process.</p> <p>Updated following feedback received at recovery AHG June 2016 meeting:</p> <ul style="list-style-type: none"> - Updated section 4.1 RUP Table Representation: added new Branch 16 for Sub process UC reopen. - Updated section 4.4 RUP UC Diagram Representation: included UC Reopen in the diagram. - Updated section 4.5 SED and SUB-process Versioning - table SUB PROCESS: indicated the use of AD_BUC_02_Subprocess – Reopen Case.
v1.1.1	28/11/2016	<p>Added the reference in the history table to V1.1.0 as follows "Approval of change request for "R_BUC_01 – Include Admin Subprocess Reopen", see JIRA EESSI-1736."</p> <p>Alignment of document to the wording used in R_BUC_03/04/05/06 for section 4.1 RUP Table Representation:</p> <ul style="list-style-type: none"> - Step 5, step 13, branch1 step 3 and branch 2 step 3: added 'including any attachments (if provided)'; - Branch 2: rephrased 'part 6' to 'Deduction possible from'; - Branch 6: added for step 1 also Case Owner to execute this branch; - Align branch 7 to branch 10 Invalidate SED branches; - Exception 1: removed step 2, as branch 4 is already available in the BUC;

		<p>- SR1: extended to branch 17 for the administrative branches.</p> <p>And in addition, corrected some spelling mistakes throughout the document.</p>
v1.1.2	07/04/2017	<p>Based on feedback from the testing team, some correction in wording of the special requirement in section 4.1 RUP Table Representation are included as follows:</p> <p>- SR1: rephrased 'Administrative' from 1 line to the following:</p> <p>"[Branch 6] May be invoked more than once.</p> <p>[Branch 7] – [Branch 10] May be invoked more than once (provided a new SED has been created following the invalidation).</p> <p>[Branch 11] – [Branch 16] May be invoked more than once</p> <p>[Branch 17] May be invoked more than once (provided a new close was requested following the re-open).</p> <p>[Exception 1] May be invoked more than once (provided branch 17 has been invoked)."</p> <p>- SR5: divided branch 1 in a non-interrupting part for step 6 and an interrupting part for step 7.</p>
v1.1.3	19/06/2017	<p>Included new BPMN picture in section 5.1 for both Case Owner and Counterparty's perspective.</p>
v1.1.4	11/08/2017	<p>-Included the version of the BPMN diagram used in section 5.</p> <p>- remove Use Case diagram</p>
v4.1.0	03/08/2018	<p>- Section 4.4: merged 2 tables (for SED & for Subprocesses) into 1 Artefact table.</p> <p>- Version adaptations to release 4.1.0.</p>
v4.2.0	29/05/2019	<p>Version adaptations to release 4.2.0.</p>

v4.3.0	31/08/2021	Version adaptations to release 4.3.0.
v4.4.0	06/12/2024	Version adaptations to release 4.4.0

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1. Introduction

1.1. Purpose

The purpose of this document is to construct an external view of, part of, the 'EESSI business system' as described in EC Regulations 883/2004 [R1] and 987/2009 [R2]. The 'EESSI Business System' describes the business and expected business processes without consideration as to which part(s) may be realized by an IT System (i.e. the proposed EESSI IT System).

The external view comprises of models and descriptions of business use cases, the services of a business system offered to business actors: customers, business partners, or other business systems.

A business use case is described from an actor's perspective; it describes the interaction between an actor and the business system, meaning it describes the behaviours of the business system that the actor utilizes. The Business Use Case includes Use Case Diagrams and Business Process Models.

Use case diagrams show actors, business use cases, and their relationships. Use case diagrams do not describe procedures. Alternative scenarios also remain hidden. These diagrams give a good overview of the behaviours of the EESSI business system which will direct and govern part of the expected behaviours and functionality delivered by the EESSI IT System.

1.2. Scope

This document is limited to the external view on the recovery sector process Offsetting of Overpayment of Benefits. The different elements like use case description, actors, and business process as well as supporting UML diagrams and BPMN models pertaining to Offsetting of Overpayment of Benefits.

1.3. Definitions, Acronyms and Abbreviations

Please see the EESSI Project Glossary [here](#)

1.4. References

#	Description	
R1	Basic Regulations EC (883/04)	Regulation EC No. 883/2004.pdf
R2	Implementing Regulations EC (987/09)	Regulation EC No 987/2009.pdf

1.5. Overview

Chapter 1 introduces the external view on the business system under review and lists the elements of this specification.

Chapter 2 introduces us to the Offsetting of Overpayment of Benefits business process. The chapter gives a short and detailed description as well as a reference to business process' legal base.

Chapter 3 lists the actors involved in the Offsetting of Overpayment of Benefits business process.

Chapter 4 describes in detail the Offsetting of Overpayment of Benefits business process based on the RUP use case template, as well as the relationship to other use cases.

Chapter 5 describes the Offsetting of Overpayment of Benefits business process using business process modelling notation (BPMN).

2. Description

2.1. Business Scenario

In a situation where benefits were unduly paid to the person concerned, the Regulation allows institutions in a particular Member State to request other Member States to deduct overpayments from on-going or overdue payments.

2.2. Legal Base

This Business Use Case document's legal base is described in the following Regulations

- basic Regulation (EC) No 883/2004 [R1]
- implementing Regulation (EC) No 987/2009 [R2]

The following matrix specifies the SEDs that are used in this Business Use Case and documents the articles that provide the legal basis for each SED.

	Implementing Regulation					
SED	37(2)	72	73	78	80	85
R001		✓				
R002		✓				
R003		✓				
R004	✓	✓	✓	✓	✓	✓

Table 1: SED – Legal base relationship matrix

3. Actors & Roles

This chapter captures details of the actors which are important to understand the different types of system users. An actor is anyone or anything that exchanges data with the business system. An actor can be a user, external hardware, or another system.

The overarching description of each actor described in this Business Use Case can be found in the Glossary. Below you will find a short description which provides further clarity of this actor within the context of this Business Use Case.

Actor name	Description
Case Owner	In this BUC the Case Owner is the Competent Institution in a Member State that in the context of a benefit unduly paid to the person concerned. The Competent Institution can request Competent Institutions in any other Member State to deduct the overpayment from ongoing and/or overdue payments.
Counterparty	In this BUC the Counterparty is the Competent Institution in the other Member State that handles the request to deduct overpayments.

4. Use Case

4.1. RUP Table Representation

Use Case ID:	R_BUC_01		
Use Case Name:	Offsetting of Overpayment of Benefits		
Created By:	EESSI BA Team	Last Updated By:	EESSI BA Team
Date Created:	20/03/2014	Publication Date:	06/12/2024
Actors:	Case Owner Counterparty		
Description:	In a situation where benefits were unduly paid to the person concerned, the Regulation allows institutions in a particular Member State to request other Member States to deduct overpayments from on-going and/or overdue payments.		
Trigger:	A Member State identifies an overpayment of benefit and their legislation permits them to request to recover this from the benefits being paid, or due to be paid by other social security institutions ¹ .		
Preconditions:	A Member State made an overpayment to the person concerned or an overpayment may be possible in future. The legislation of that MS permits them to request to recover this from the benefits being paid, or due to be paid by other social security institutions ¹ .		
Post conditions:	The Counterparty deducted the overpayment from an on-going payment The Counterparty deducted the overpayment from an overdue payment The Counterparty deducted the overpayment from an overdue payment and from an ongoing payment The Counterparty cannot make any deduction.		
Main Scenario:	Identify Participant <ol style="list-style-type: none"> 1. The Case Owner identifies the EU Member State where the person concerned is receiving, or due to receive, a benefit from which deductions could be made; 		

¹ Clarification: The national legislation can only authorize the deduction of other national benefits. It is the EU-legislation (Art. 72) which expands this to similar institutions in other member states.

	<p>2. The Case Owner identifies the Competent Institution (the Counterparty) in that Member State.</p> <p>Send Final Request for deductions from arrears/ongoing payments</p> <p>3. The Case Owner fills in a Request for Deductions from Arrears/Ongoing Payments (R001) by entering all the required Information on the unduly paid benefits, and marks the SED to indicate that the request is Final;</p> <p>4. The Case Owner sends the R001, including any attachments, to the Counterparty.</p> <p>Process Final Request & Send Reply</p> <p>5. The Counterparty receives the R001, including any attachments (if provided);</p> <p>6. The Counterparty fills in a Reply to Request for Deductions from Arrears/Ongoing Payments (R002) by entering all required information;</p> <p>7. The Counterparty sends their R002, including any attachments, to the Case Owner.</p> <p>Process Reply & Send Final Request</p> <p>8. Where the Final R002 indicates deductions are possible (from Arrears and/or from Ongoing Payments) the Case Owner fills in a Decision on Deductions from Arrears/Ongoing Payments (R003) to accept the proposal of the Counterparty;</p> <p>9. The Case Owner sends the R003 to the Counterparty.</p> <p>Process Decision & Send Payment Notification</p> <p>10. The Counterparty receives the R003, and deducts the overpayment from the agreed benefit;</p> <p>11. After transferring the money the Counterparty fills a Notification of Payment (R004) indicating whether the payment is " Payment in Full", " Partial payment", "Instalment" or "Final Instalment";</p> <p>12. The Counterparty sends their R004, including any attachments, to the Case Owner;</p> <p>13. The Case Owner receives the R004, including any attachments (if provided);</p> <p>14. Where the R004 indicates that the payment is either "Partial payment" or "Instalment" go to [step 11], otherwise continue;</p> <p>15. The use case ends.</p>
	<p><u>Branch 1: at [step 3] the Case Owner wants to block arrears from a claimed, but not yet paid, benefit in another Member</u></p>

<p>Alternative Scenarios:</p>	<p><i>State and/or the Case Owner needs information about the regular amount of the benefit that is paid by Counterparty by sending a Provisional Request</i></p> <ol style="list-style-type: none"> 1. The Case Owner fills in a Request for Deductions from Arrears/Ongoing Payments (R001) by entering all the required Information for a provisional request on the unduly paid benefits, and marks the SED to indicate that the request is Provisional; 2. The Case Owner sends the R001, including any attachments, to the Counterparty; 3. The Counterparty receives the R001, including any attachments (if provided); 4. The Counterparty fills in a Reply to Request for Deductions from Arrears/Ongoing Payments (R002) by entering all required information which is needed for a reply to a provisional request; 5. The Counterparty sends their R002, including any attachments, to the Case Owner; 6. If deduction is possible the Main Scenario reverts to [Step 3]; 7. If deduction is not possible [the use case] Ends here. <p><i>Branch 2: at [step 5] the Counterparty identifies that offsetting for the requested Benefit Type is not possible under its legislation (R002 Deduction possible from Arrears = "No" and Ongoing Payments = "No")</i></p> <ol style="list-style-type: none"> 1. The Counterparty fills a Reply to Request for Deductions from Arrears/Ongoing Payments (R002) by entering all required information; 2. The Counterparty sends their R002, including any attachments, to the Case Owner; 3. The Case Owner receives and views R002, including attachments (if provided) and sees that the requested deduction is not possible under the Counterparty's legislation; 4. [This Use Case] Ends. <p><i>Branch 3: at [step 8] where the Final R002 indicates deductions are possible but the Case Owner chooses not to accept the proposal for offsetting</i></p> <ol style="list-style-type: none"> 1. the Case Owner fills in a Decision on Deductions from Arrears/Ongoing Payments (R003) to state non acceptance of the proposal of the Counterparty; 2. The Case Owner sends the R003 to the Counterparty; 3. [This Use Case] Ends. <p><i>Branch 3.1 at [Branch 3 Step 1] the Case Owner chooses to undertake offline discussions</i></p> <ol style="list-style-type: none"> 1. Both Participants come to an agreement. The following options are possible:
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	<p>2a. If a deduction should be made with modified conditions the Counterparty sends an update of their R002 [Branch 12]. 2b. The Main Scenario reverts to [Step 8]. <u>Or</u> 3a. If after the consultation the Case Owner accepts the original proposal the Main Scenario reverts to [Step 8]. <u>Or</u> 4a. If the result is that no offsetting should be made the Case reverts to [Branch 3, Step 1].</p> <p><u>The Following Branches determine the use of Horizontally Defined SubProcesses within this Business Process</u></p> <p><u>Branch 4: at any step between [step 4] and [step 14] any Participant may optionally choose to request AdHoc Information from another participant.</u></p> <ol style="list-style-type: none"> 1. The participant executes business use case H_BUC_01_SubProcess – Adhoc Exchange of Info; 2. [This Branch] Ends. <p><u>Branch 5: at any step between [step 4] and [step 14] any Participant may optionally choose to notify another Participant of a Death of Person</u></p> <ol style="list-style-type: none"> 1. The participant executes business use case H_BUC_07_SubProcess – Notification of Death; 2. [This Branch] Ends. <p><u>The Following Branches Determine the use of Administrative SubProcesses within this Business Process</u></p> <p><u>Branch 6: at any step between [step 5] and [step 14] any participant may choose to Forward this Business Process to another Competent Institution within their MS who assumes responsibility for handling it</u></p> <ol style="list-style-type: none"> 1. The Case Owner or Counterparty executes business use case AD_BUC_05_SubProcess - Forward Case; 2. [This Branch] Ends. <p><u>Branch 7: at any step between [step 4] and [step 14] the Case owner may choose to advise the Counterparty that their R001 SED is Invalid under Art 5 of Regulation (EC) No 987/09</u></p> <ol style="list-style-type: none"> 1. The Case Owner executes business use case AD_BUC_06_SubProcess - Invalidate SED; 2. Optionally, the Case Owner fills in a new R001 SED; 3. Optionally, the Case Owner sends the new R001 SED, including any attachments, to the Counterparty; 4. [This Branch] Ends. <p><u>Branch 8: at any step between [step 7] and [step 14] the Counterparty may choose to advise the Case Owner that</u></p>
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	<p><i>their R002 SED is Invalid under Art 5 of Regulation (EC) No 987/09</i></p> <ol style="list-style-type: none"> 1. The Counterparty executes business use case <i>AD_BUC_06_SubProcess - Invalidate_SED;</i> 2. Optionally, the Counterparty fills in a new R002 SED; 3. Optionally, the Counterparty sends the new R002 SED, including any attachments, to the Case Owner; 4. [This Branch] Ends. <p><i>Branch 9: at any step between [step 9] and [step 14] the Case Owner may choose to advise the Counterparty that their R003 SED is Invalid under Art 5 of Regulation (EC) No 987/09</i></p> <ol style="list-style-type: none"> 1. The Case owner executes business use case <i>AD_BUC_06_SubProcess - Invalidate_SED;</i> 2. Optionally, the Case Owner fills in a new R003 SED; 3. Optionally, the Case Owner sends the new R003 SED, including any attachments, to the Counterparty; 4. [This Branch] Ends. <p><i>Branch 10: at any step between [step 12] and [step 14] the Counterparty may choose to advise the Case Owner that their R004 SED is Invalid under Art 5 of Regulation (EC) No 987/09</i></p> <ol style="list-style-type: none"> 1. The Counterparty executes business use case <i>AD_BUC_06_SubProcess - Invalidate_SED;</i> 2. Optionally, the Counterparty fills in a new R004 SED; 3. Optionally, the Counterparty sends the new R004 SED, including any attachments, to the Case Owner; 4. [This Branch] Ends. <p><i>Branch 11: at any step between [step 4] and [step 14] the Case Owner may choose to send an updated version of their R001 SED provided [Branch 7] has not been executed</i></p> <ol style="list-style-type: none"> 1. The Case Owner executes business use case <i>AD_BUC_10_SubProcess - Update_SED;</i> 2. [This Branch] Ends. <p><i>Branch 12: at any step between [step 7] and [step 14] the Counterparty may choose to send an updated version of their R002 SED provided [Branch 8] has not been executed</i></p> <ol style="list-style-type: none"> 1. The Counterparty executes business use case <i>AD_BUC_10_SubProcess - Update_SED;</i> 2. [This Branch] Ends. <p><i>Branch 13: at any step between [step 9] and [step 14] the Case Owner may choose to send an updated version of their R003 SED provided [Branch 9] has not been executed</i></p>
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	<ol style="list-style-type: none"> 1. The Case Owner executes business use case AD_BUC_10_SubProcess - Update_SED; 2. [This Branch] Ends.
	<p><u>Branch 14:</u> at any step between [step 12] and [step 14] the Counterparty may choose to send an updated version of their R004 SED provided [Branch 10] has not been executed</p> <ol style="list-style-type: none"> 1. The Counterparty executes business use case AD_BUC_10_SubProcess - Update_SED; 2. [This Branch] Ends
	<p><u>Branch 15:</u> at any step between [step 5] and [step 14] any Participant may optionally choose to send a Reminder to another Participant for the return of information they were expecting from that participant but did not receive</p> <ol style="list-style-type: none"> 1. The participant who invokes this branch executes business use case AD_BUC_07_SubProcess - Reminder; 2. [This Branch] Ends.
	<p><u>Branch 16:</u> at any step between [step 5] and [step 14] any Participant may optionally choose to request another participant who previously sent them Information to provide clarification of the data that they have sent under Art. 5 of Regulation (EC) No 987/09</p> <ol style="list-style-type: none"> 1. The participant executes business use case AD_BUC_08_SubProcess - Clarify Content; 2. [This Branch] Ends.
	<p><u>Branch 17:</u> where [Exception 1] has been executed, either participant may choose to re-open the BUC</p> <ol style="list-style-type: none"> 1. Any participant executes business use case AD_BUC_02_SubProcess – ReOpen Process; 2. [This Branch] Ends.
	<p><u>Exception 1:</u> at any step between [step 5] and [step 14] the Case Owner Or the Counterparty may optionally choose to end the process due to unexpected information becoming known to them during the course of their investigations</p> <ol style="list-style-type: none"> 1. The Case Owner Or the Counterparty executes the business use case AD_BUC_01_SubProcess – Close; 2. [The Use Case] Ends here.
Includes:	See diagram at part 4.4.
Special Requirements:	<p>SR1: Rules about the invoking of Branches:</p> <p>[Branch 1] – May be invoked only once.</p>

	<p>[Branch 2] – May be invoked only once.</p> <p>[Branch 3] – May be invoked only once.</p> <p>[Branch 3.1] – May be invoked more than once (since an Update of R002 may be done more than once).</p> <p><u>Horizontal</u></p> <p>[Branch 4] May be invoked more than once.</p> <p>[Branch 5] May be invoked only once.</p> <p><u>Administrative</u></p> <p>[Branch 6] May be invoked more than once.</p> <p>[Branch 7] – [Branch 10] May be invoked more than once (provided a new SED has been created following the invalidation).</p> <p>[Branch 11] – [Branch 16] May be invoked more than once</p> <p>[Branch 17] May be invoked more than once (provided a new close was requested following the re-open).</p> <p>[Exception 1] May be invoked more than once (provided branch 17 has been invoked).</p> <p>SR2: Rules about the destination for each SED Type:</p> <p>R001 – Must be sent to the Counterparty</p> <p>R002 – Must be sent to the Case Owner</p> <p>R003 – Must be sent to the Counterparty</p> <p>R004 - Must be sent to the Case Owner</p> <p>SR3: The term "Send/Sent to All Active Participants" does not include sending it to himself (i.e. to the senders institution)</p> <p>SR4: Active Participants are defined as those participants identified at [Step 2]</p> <p>SR5: Alternative Branches 1 step 6 and 3 – 16 are non-interrupting Branches; Alternative Branch 1 step 7 and Branch 2 and Exception 1 are Interrupting Branches/Exception.</p>
Assumptions:	N/A
Notes and Issues:	N/A

4.2. Request – Reply SEDs

The following table specifies any SED that have a logical pairing to one another, usually this is known as a request-reply pair.

REQUEST SED	REPLY SED(s)
R001	R002

4.3. Attachments Allowed

The following table specifies whether attachments are permitted to be included when sending a SED type.

SED	Attachments
R001	Allowed
R002	Allowed
R003	Allowed
R004	Allowed

4.4. Artefacts used

The following table specifies the artefacts that are used in this Business Use Case.

Artefact name	Artefact type
R001	SED
R002	SED
R003	SED
R004	SED
H_BUC_01_Subprocess	BUC
H_BUC_07_Subprocess	BUC
AD_BUC_01_Subprocess – Close Case	BUC
AD_BUC_02_Subprocess – Reopen Case	BUC
AD_BUC_05_Subprocess – Forward Case	BUC
AD_BUC_06_Subprocess – Invalidate SED	BUC
AD_BUC_07_Subprocess – Reminder	BUC
AD_BUC_08_Subprocess – Clarify Content	BUC
AD_BUC_10_Subprocess – Update SED	BUC
AD_BUC_11_Subprocess – Business Exception	BUC
AD_BUC_12_Subprocess – Change of Participant	BUC

5. Business Processes / Flows

This chapter describes the Business Use Case Offsetting of Overpayments of Benefits.

5.1. Case Owner and Counterparty

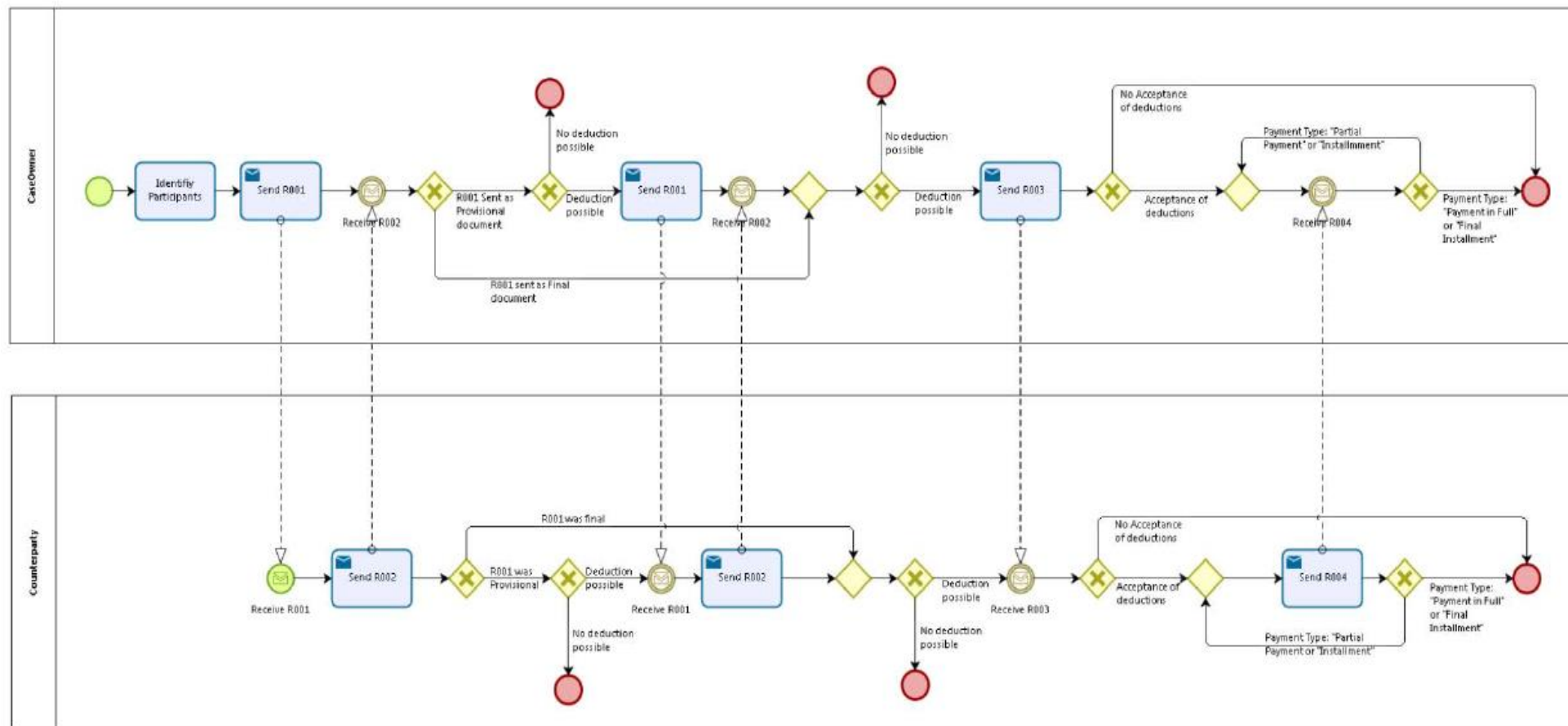


Figure 1: depicts the use case end-to-end, from the Case Owner and Counterparty Perspective

5.2. Sub Processes

Not Applicable.

6. Appendices

6.1. Issues

#	Issue date	Description	Solution / Answer	Close date
1	29/01/2015	Reject administrative SED: should it be allowed to use this functionality within this BUC or not at all, or partly with some limitations. If with some limitations, with which ?	<p>it would be possible to use the Reply SEDs to reject a case that has been sent to the wrong institution (when no forward is possible or allowed), instead of using a specific administrative SED - <u>reject</u>.</p> <p>In the R002, section 9.1 could be completed.</p> <p>In the R009, section 14.1 could be completed.</p> <p>In the R014, section 12 could be completed.</p> <p>In the R016, section 7 could be completed.</p> <p>In the R018, section 6 could be completed.</p> <p>There doesn't seem to be equivalent fields in the R006 or R011, so we would need to agree what should happen if the R005 or R010 needed to be rejected (for instance as Bernd has suggested, use a H SED).</p>	27/10/2016
2	02/03/2015	About Clarify SED: It was decided in the Pension and Horizontal AHG's that there is no need to ask additional information with two different BUC's (AD_BUC_08 or H_BUC_01). That's why AD_BUC_08 was abandoned. I'm not sure if	<p>Some advantages can be seen for the use of a specific Clarify SED, like:</p> <ul style="list-style-type: none"> - The clarity of the information being sent (we directly understand the subject without having to 	27/10/2016

		we have had some discussions about this in our AHG	<p>open & analyse the content of an H001.</p> <p>- The ease of use of having a direct link between the Clarify SED and the SED which needs clarification.</p> <p>Decided during the 02/03/15 meeting to provide this Admin SED in this version and later verify the feedback we receive from ease of use of the 2 possibilities in order to help on a decision/recommendation on usage.</p> <p>Proposal of Christof: to include all ADMIN information within an H sub-process / Having specific admin sections in SED H001.</p>	
3	02/03/2015	GUI: Why is there a difference in the Gui for the creation of R001: first we get "Create R001" and then the following one is "Create R001 L"	<p>The idea is seeing visually the difference between a R001 Provisional and a R001 Final.</p> <p>This is considered as being interesting for the Clerks.</p> <p>The AHG thinks that this different visualization should be performed on the R002 answers to those requests.</p> <p>This is no actual task but it should be considered for the collection of requirements for the presentation layer.</p>	NA

4	02/03/2015	Is the Minimum ID-Set always included in the ADMIN Seds ?	<p>- This is considered important that the Minimum ID-Set should be included inside the ADMIN SED.</p> <p>The Minimum ID-Set with the information about the person concerned is necessary for the national applications to handle the admin-SED and to group it together to the related SED which is affected by the admin-SED.</p> <p><u>We confirm that an alignment of the ADMIN SED's concerning the information of the person will be planned.</u></p> <p>[We don't know at the moment if there will be a global or only a local SED ID in the architecture of the system: To be confirmed on architectural level]</p>	NA
5	02/03/2015	On Close SED Usage: should we use a Close or an H001 ?	<p>- The Close SED should be used only for exceptional close of the Case.</p> <p>- For normal end of Case, we should know from the exchanges of SED's and their content that the Case has reached its natural ending point.</p> <p>- H001 can be used as well for that Closing purpose; however, it is perhaps not as clear for the Clerk that the receiving SED concerns a Closing of the Case. Also if automated action needs to be done on closed case, it's easier handling this with a specific X001 instead of a general H001.</p> <p>- The Close SED should not affect the State of the Case</p>	27/10/2016

			on a global level. (ie: Local close only based on National application decision).	
6	02/03/2015	Is it always just one MS, where the request is sent? At least in pensions, it's possible and frequent to receive pension from many MS simultaneously.	<p>The AHG thinks this R_BUC_01 should remain bilateral. This will make things simpler and easier to use. . In this example multiple parallel R_BUC_01 should be used. For offsetting, there is not the same need as in Pension to have multiple institutions linked in the same Case because the different institutions requesting for offset or the different institutions requested for offsetting have no direct relationship to each other and they need no information from this party.</p> <p>If multiple Cases need to be linked to each other, the related Case Id (or some other data available) will be used by the NA's to connect the related Cases (BUC's) together in the same "file".</p>	27/10/2016