

# EDUARDO CARTAGENA

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## EDUCATION

- Kean University

Graduating May 2019 with a major in Industrial Design and a minor in Fine Arts

## EMPLOYMENT HISTORY

### Order Supervisor - Triangle Food Services

- My job was to make sure all fulfillment orders were properly loaded onto the delivery trucks. I was in charge of making sure customers received the correct products by overseeing my fellow employees, and making sure everyone was properly completing their duties.

### Server - Applebee's

- At Applebee's my responsibilities focused on customer satisfaction with a multitasking component. Tasks consisted of upselling key products, order entry into P.O.S. system, and making sure all customers enjoyed their stay.

### Server - Fanwood Grille

- This was a very different serving atmosphere because it is a small mom and pop style dining setting. Being the only server on the floor I was in charge of waiting, running, and bussing which made me very aware of the dining floor and everything encompassing the customer experience.

### Freelance Graphic Design

- As a graphic artist I create personal and custom graphics based on an individual's taste with a fusion of my own creative influence. Work includes Photoshop, Illustrator, and Cinema 4D.

## ACTIVITIES/SKILLS

- Using my creative and business knowledge I run a successful online marketplace where I restore vintage items and/or modify existing items for profit.