Carlos García

Málaga, Spain · rcgaprods.github.io · +34 717770993 · rcgaproductions@gmail.com

IT Support Technician specialising in Cybersecurity, with over four years' experience working as a freelance for national and international clients. Experience in incident management, monitoring and analysis security events, log analysis, and administering, maintaining and optimising Windows and Linux systems.

Currently certified in 'CCST Cybersecurity' by Cisco and 'IT Specialist - Cybersecurity' by Pearson. I am focused on transitioning to a SOC Analyst role. Preparing for CompTIA Security+ and CEH certifications.

SKILLS

- Security Information and Event Management
- Log Analysis and Incident Management (TRIAGE)
- System administration (Windows / Linux)
- Networks (TCP/IP, DNS, DHCP)
- Virtualisation (VirtualBox, VMware)
- SIEM (Splunk, QRadar, Wazuh, ElasticStack)
- Network and Vulnerability Analysis (Wireshark, OpenVAS)
- Scripting and Databases (Python, Bash, SQL/MySQL)

PROFESSIONAL EXPERIENCE

IT Technician   **Málaga, Spain & Remote**
Freelance   April 2024 - Present

- Provided IT support to individuals and small businesses, diagnosing and resolving hardware, software and system-related incidents.
- Performed system maintenance, optimisation and configuration, as well as providing instruction on risk prevention practices to help clients anticipate and manage minor incidents.
- Helped clients configure applications such as NVIDIA, OBS and Discord, and optimised apps.
- Implemented basic security measures on Windows systems, including managing security patches and updates, controlling access, and diagnosing incidents.
- Provided on-site and remote assistance to customers, documenting problems and solutions to improve response times.
- Worked with international customers, adapting technical communication to suit different profiles.

EDUCATION & TRAINING

Cisco Learning Path - Junior Cybersecurity Analyst   **Remote**
Cisco Networking Academy - 120h   Sep 2025 - Dec 2025

SOC-oriented training covering cybersecurity fundamentals, threat analysis, security event monitoring, and incident response principles.

TryHackMe Learning Path – SOC Level 1   **Remote**
TryHackMe Platform - 88h   Apr 2025 - Jun 2025

Hands-on Blue Team training: log analysis, threat detection, SIEM fundamentals, and basic incident response workflows.

Advanced Cybersecurity in Operational Technology (OT) Environments   **Remote**
Hedima Training - 120h   Aug 2025

Security fundamentals for industrial and OT environments, including OT-specific risks, network segmentation, and critical infrastructure protection.

Hands-on Labs   **Remote**
Packet Tracer · TryHackMe · Hack The Box   2024-2025

Continuous practice in networking, traffic analysis, vulnerability detection, and attack/defense scenarios.

Higher National Diploma in 3D Animation, Games, and Interactive Environments   **Málaga, Spain**
Cesur - GPA: 8.55   2019-2021

LANGUAGES / OTHER

- Native Spanish speaker with conversational English skills (B2 level).
- Eligible for Security Clearance (HPS)
- Enthusiastic about artificial intelligence, adapting it to workflow and streamlining processes.