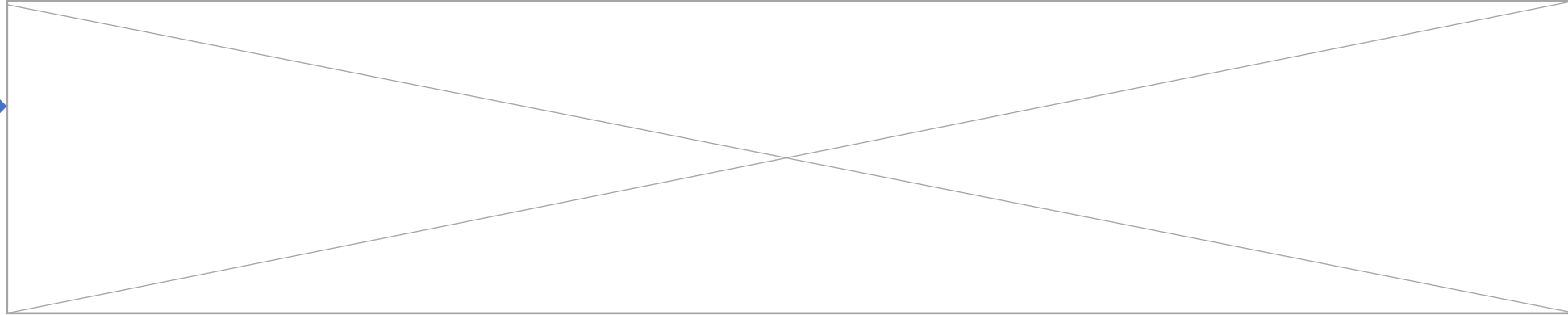


- 1 Hero Module:  
Full width banner with text/image/links to highlighted content.
- 2 Intro and links to Overview pages for Concepts, Process, Methods, and Resources
- 3 Why are you here?  
Links to particular instances of Training Packages and Resources > Playbooks
- 4 Promotion Module:  
Text/image/links to promote UXG content such as:
  - new content
  - events
  - HFE promotions
  - partner promotions
  - popular Sections/Pages.

1



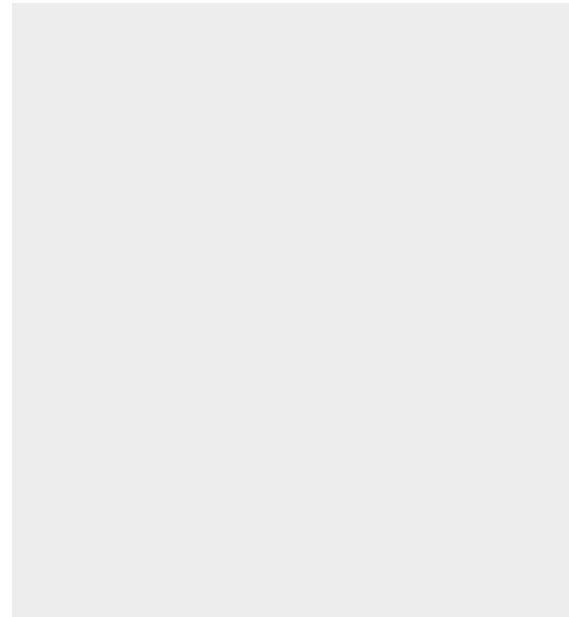
2



3



4



# User Experience Guide for VA Systems

Help



Home

**Fundamental Concepts** ▾

**1** User Experience Process ▾

Methods

Training ▾

Resources ▾

**2**

Overview

Underlying Principles

Establishing Value

Design Thinking

## Mega Menus (1 of 3)

**1**

Arrow indicates drop-down menu.

Menu opens on hover.

**2**

Overview takes the user to the level-1 landing page.

# User Experience Guide for VA Systems

Help



Home

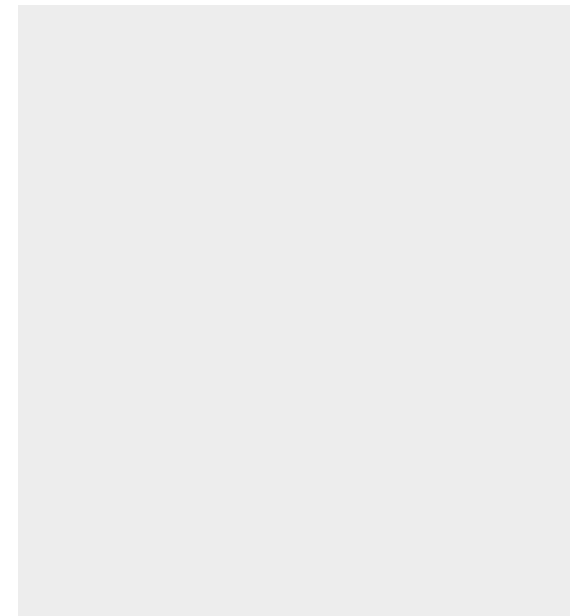
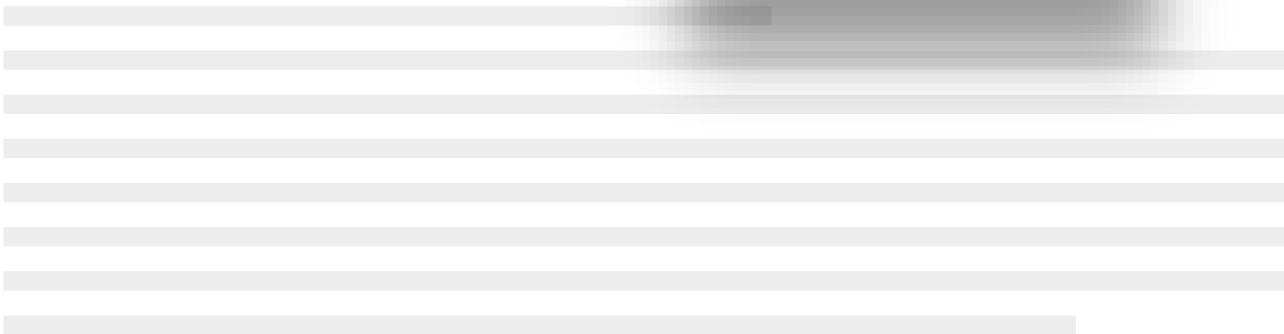
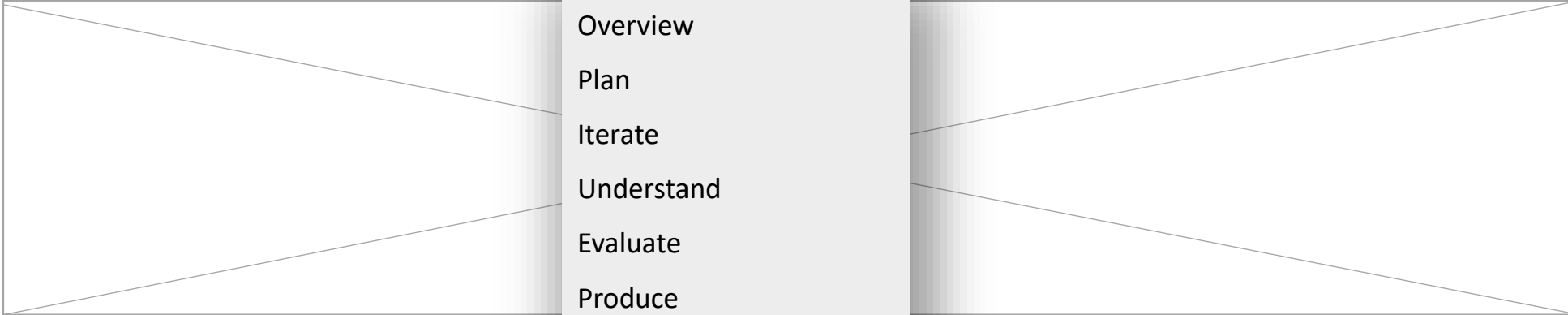
Fundamental Concepts ▾

**User Experience Process ▾**

Methods

Training ▾

Resources ▾



Mega Menus (2 of 3)

# User Experience Guide for VA Systems

Help



Home

Fundamental Concepts ▾

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**Resources ▾**

Overview

Playbooks

Tools

Personas

Case Studies

Videos

Newsletters

FAQs

Glossary

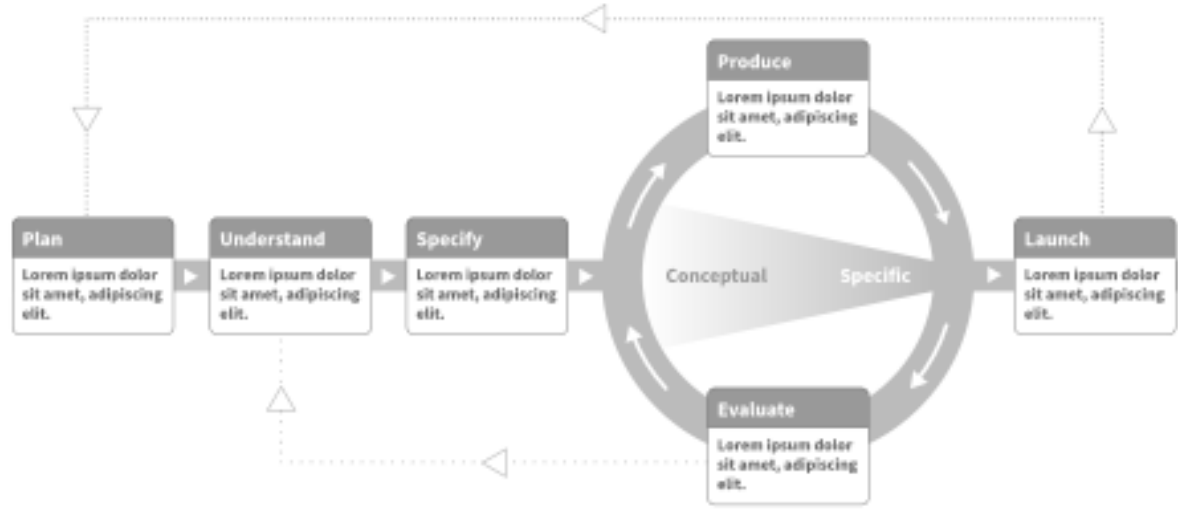
1

1

When there isn't enough space to display the dropdown to the right, the dropdown is placed to the left.

Overview	-
Plan	+
Understand	+
Specify	+
Produce	+
Evaluate	+
Measure	+

1



2

3

Plan

## UX Process Overview

- 1 Introduction and overview
- 2 Process graphic:  
Click a phase to scroll down to summary for each Phase.
- 3 Phase Summary:  
Short summary; clicking links to the Phase detail page.

[Home](#)[Fundamental Concepts ▾](#)[User Experience Process ▾](#)[Methods](#)[Training ▾](#)[Resources ▾](#)

## Methods Overview

- 1 Introduction and overview
- 2 Method Finder:  
Allows users to filter and narrow methods, based on their needs.
- 3 Method Thumbnails:  
Short summary; clicking links to the method detail page.

1



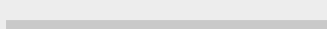
2

### Method Finder

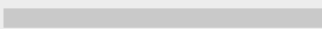
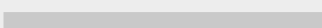

#### Phase

- ☐ 
- ☐ 
- ☐ 
- ☐ 

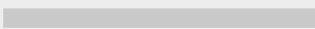
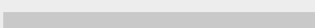

#### Recommended Use

- ☐ 
- ☐ 
- ☐ 
- ☐ 

#### Level of Effort

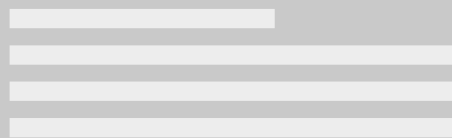
- ☐ 
- ☐ 
- ☐ 

#### Expertise Required

- ☐ 
- ☐ 
- ☐ 

### Method A

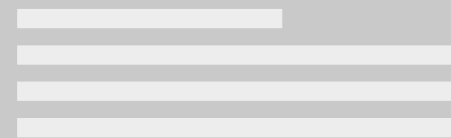
3



### Method B



### Method C



[Home](#)[Fundamental Concepts](#) ▾[User Experience Process](#) ▾[Methods](#)[Training](#) ▾[Resources](#) ▾[Methods](#) > **Method A**

1



## Method A

[Placeholder text for Method A description]

[Placeholder text for Method A description]

[Placeholder text for Method A description]

### Recommended Uses

- [Placeholder text]
- [Placeholder text]
- [Placeholder text]

### Outcomes

- [Placeholder text]
- [Placeholder text]
- [Placeholder text]

### Limitations

- [Placeholder text]
- [Placeholder text]
- [Placeholder text]

### Expertise required

- [Placeholder text]
- [Placeholder text]
- [Placeholder text]

2

### Related Methods

### Related Videos

### Related Checklists

1

Method card

2

Related content:

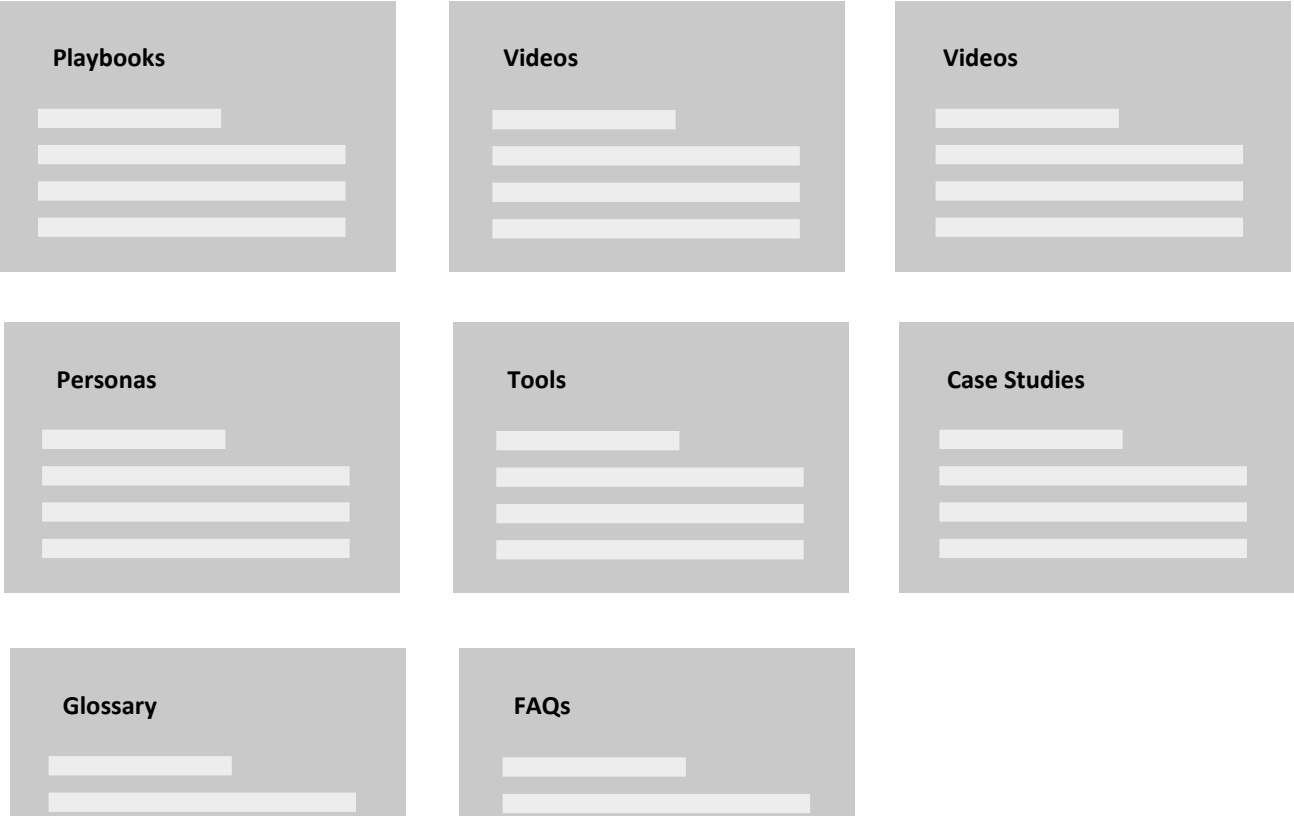
- Methods
- Videos
- Sample Artifacts
- Checklists
- Playbooks
- Training

<b>Overview</b>	<b>-</b>
Playbooks	<b>+</b>
Videos	<b>+</b>
Personas	<b>+</b>
Tools	<b>+</b>
Case Studies	<b>+</b>
Newsletters	<b>+</b>
Glossary	<b>+</b>
FAQs	<b>+</b>

1



2



## Resources Overview

1 Introduction and overview

2 Resource Type Cards  
Summarizes each type of Resource; clicking links to the Resource Type main page or Resource Details page.

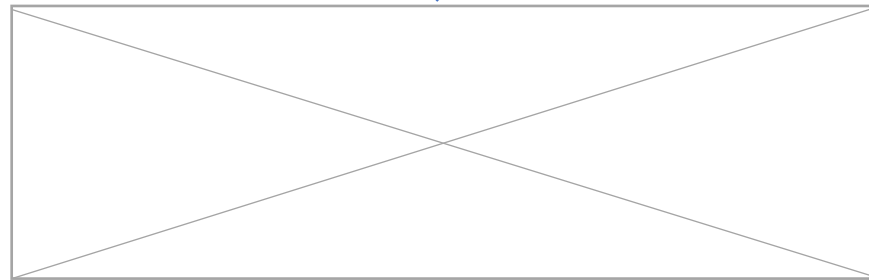


## Playbook A

1

Placeholder text for the introduction section.

2



3

### 1. Plan

Placeholder text for the Plan phase.

4

#### Methods

Placeholder text for Methods.

#### Deliverables

Placeholder text for Deliverables.

1

Playbook introduction. Each playbook covers a specific scenario.

For example, a playbook scenario could be 'build a local Clinical Reminder Dialog Template that must be launched in two weeks to the local site.'

2

Process Diagram

3

Process Phase

The playbook is a what-to-do resources for users. It is broken out into steps, which correlate to the UX process phases.

4

Related Content

In each phase is a how-to description, paired with resources needed to conduct the activities: methods and sample deliverable artifacts.

[Videos](#) > **Video A**



1



2



23 Likes

2 Dislikes

RELATED LINKS

UX Process Phases

[Phase A](#)

Videos

[Video A](#)

[Video B](#)

Checklists

[Checklist C](#)

DOWNLOADS

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[Exercitation ullamco laboris nisi ut aliquip ex ea commodo](#)

## Video Details

1 Video Title & Summary

2 Video content and standard controls

Overview

+

Playbooks

+

Videos

+

Personas

+

**Tools**

-

Checklists

Templates

Reports

Case Studies

+

Newsletters

+

Glossary

+

FAQs

+

1

Checklists

Templates

Reports

## Tools main page

- 1

Introduction and overview
- 2

Tool Type Cards  
Summarizes each type of Tool; clicking links to the Tool Type main page or Tool Details page.

# User Experience Guide for VA Systems

Help

Search...



Home

Fundamental Concepts ▾

User Experience Process ▾

Methods

Training ▾

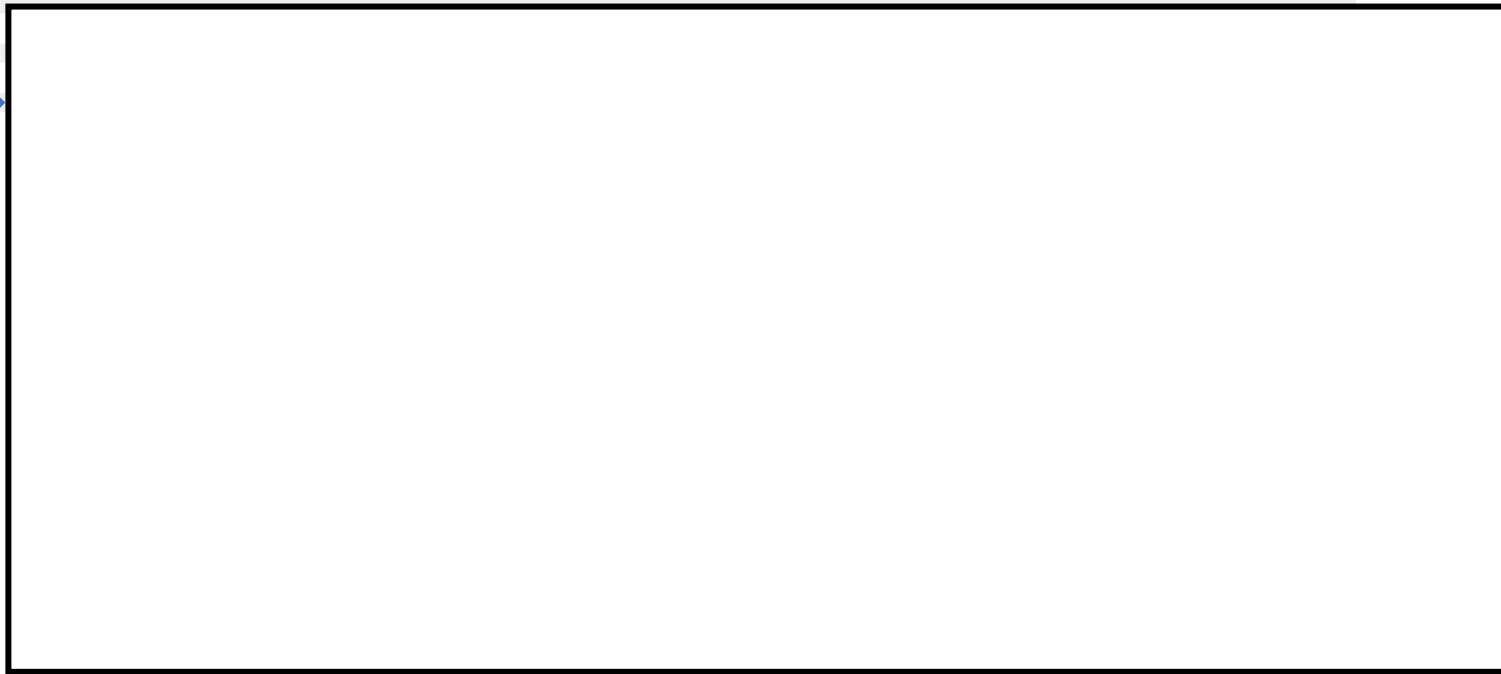
**Resources ▾**

[Checklists](#) > **Checklist A**

1

2

3



## RELATED LINKS

### UX Process Phases

[Phase A](#)

### Videos

[Video A](#)

[Video B](#)

### Checklists

[Checklist C](#)

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1

Checklist Title & Summary

2

Checklist content

3

Download feature



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23 Likes



2 Dislikes