### Help User Experience Guide for VHA Systems Q Fundamental Concepts 、 User Experience Process **▼** Home **Training** Methods Resources ~ Overview **Underlying Principles Establishing Value** Design Thinking • Explore user experience (UX) and learn how consideration of a user's perceptions and responses to a system, product, or service can be leveraged to improve design. • Incorporate principles and practices of human-centered design Watch a video that shows how to (HCD), an approach to systems design and development that aims identify usability flaws based on visual to make interactive systems more usable. design principles and best practices. Learn more >> • Improve the value of your products.

## **Research Users**

Understand how people want to use what you build by studying their goals and environment — and increase satisfaction and efficiency.

### **Create Designs**

Produce products that are accessible to all types of people and follow design best practices so they can achieve their goals.

### **Test Designs**

Get feedback from users and experts throughout the development process to improve the end result.

# Get Started with UX Learn how user experience practices can benefit you and the people who use what you produce. Fundamental Concepts UX Process Training

# Establish a UX Program at Your Facility Make UX a part of your strategy and you'll quickly see the value it adds. Training programs can help. Establishing Value Team Training

### **Share Your Ideas**

Send us feedback to help us better serve you.

Interested in contributing to the UX Guide?

Get in touch

Submit your ideas