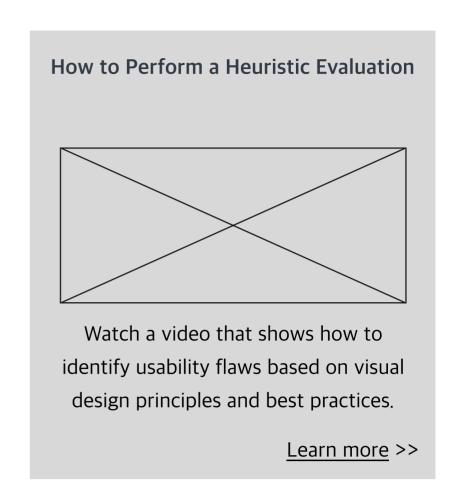
# User Experience Guide for VHA Systems Fundamental Concepts User Experience Process Methods Methods Training Resources Resources

The User Experience Guide for Veterans Health Administration (VHA) Systems helps VHA project teams create easy-to-use health information technology (HIT) systems by focusing on users and their needs.

- Explore user experience (UX) and learn how consideration of a user's perceptions and responses to a system, product, or service can be leveraged to improve design.
- Incorporate principles and practices of human-centered design (HCD), an approach to systems design and development that aims to make interactive systems more usable.
- Improve the value of your products.



#### **Research Users**

Understand how people want to use what you build by studying their goals and environment — and increase satisfaction and efficiency.

## **Create Designs**

Produce products that are accessible to

all types of people and follow practices so they can achieve

#### Test Designs

Get feedback from users and experts

accommodating the needs of all potential users, including people with disabilities (e.g., color-blind users) or anyone facing

### **Get Started with UX**

Learn how user experience practices can benefit you and the people who use what you produce.

**Fundamental Concepts** 

**UX Process** 

Training

situational barriers (e.g., multitasking)

#### **Establish a UX Program at Your Facility**

Make UX a part of your strategy and you'll quickly see the value it adds. Training programs can help.

**Establishing Value** 

Team Training

# **Share Your Ideas**

Send us feedback to help us better serve you.

Interested in contributing to the UX Guide?

Get in touch

Submit your ideas