

Help

User Experience Guide for VHA Systems

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Glossary

• Explore **user experience** (UX) and learn how consideration of a user’s perceptions and responses to a system, product, or service can be leveraged to improve design.

• Incorporate principles and practices of **human-centered design** (HCD), an approach to systems design and development that aims to make interactive systems more usable.

• Improve the value of your products.

Watch a video that shows how to identify usability flaws based on visual design principles and best practices.

[Learn more >>](#)

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