

Portable Pressure Washer — Limited Warranty

Model:	_____	Serial No.:	_____
Purchase Date:	_____	Order No.:	_____
Retailer:	Amazon	Country:	_____

Warranty Summary

Term: Product body 12 months; Electrical components (battery pack & charger, if applicable) 6 months.

Coverage: Defects in materials and workmanship under normal consumer use according to the user manual.

Remedy: At our option, repair, replacement with the same or equivalent model, or refund, consistent with applicable law and Amazon policies.

How to obtain service: Sign in to Amazon → Your Orders → select the order → “Problem with order” → choose “Get product support” or “Contact Seller”.

What This Limited Warranty Covers

This Limited Warranty covers defects in materials and workmanship of the product when used under normal consumer conditions and according to the user manual.

Exclusions

- 1) Normal wear and tear; consumables beyond their service life (e.g., seals, gaskets, filters, brushes);
- 2) Damage caused by misuse, abuse, accident, improper cleaning or storage, exposure to liquids, sand or corrosive environments, or unauthorized repair/modification;
- 3) Commercial or rental use;
- 4) Use with incompatible accessories/power sources; improper voltage (if electric);
- 5) Cosmetic damage that does not affect functionality.

How to Obtain Warranty Service

- (1) Sign in to Amazon → Your Orders → select the order → “Problem with order” → choose “Get product support” or “Contact Seller”.
- (2) Provide: order number, model, serial number (if available), purchase date, description of the issue, and photos/videos if requested.
- (3) After verification, we may arrange troubleshooting, repair, replacement with the same or equivalent model, or a refund in line with applicable policy.

Limitations & Consumer Rights

This Limited Warranty gives you specific legal rights, and you may also have other rights that vary by state or country. To the extent permitted by law, we disclaim all implied warranties beyond the warranty term stated above. We are not liable for incidental or consequential damages unless prohibited by law.

Important Safety Notes

High-pressure water can cause serious injury. Never point the spray at people, animals, or electrical installations. Wear eye and hearing protection. Use only approved detergents; never use flammable or solvent-based liquids. Do not operate in explosive atmospheres. If electric, connect to a properly grounded outlet and use a GFCI-protected circuit; keep connections dry. Relieve pressure and disconnect power

before maintenance. Do not run the pump without water. Store in a dry, frost-free environment; winterize per the user manual.

For support, use Amazon's platform paths only: Your Orders → Get product support / Contact Seller.