

Nitin Kukdyal

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Professional Summary

Seeking challenging opportunity to work for an organization to enhance and expand my spectrum of knowledge, skills, and techniques that can benefit the organization as well as my career growth.

Education

Year	Degree/Examination	Institution/Board	CGPA/Percentage
22	Intermediate (Class XII)	Pune Board University	49.8%
20	Matriculation (Class X)	Pune Board	52.8%

Experience

Riemen Solution Private Limited | Customer Support

November 22 - November 23

- I work in Swiggy customer support, specializing in backend support for delivery partners.
- My role involves resolving various queries, such as late deliveries or long distances, and I have successfully addressed a wide range of issues.

Pyramid Global | Customer Service

January 19 - July 20

- In my role as a Freelancer in the Loan Department within customer service, I manage service inquiries and assist multiple customers.
- Initially, my focus was on customer care, and after six months, I earned a promotion to Team Lead.
- In this capacity, I lead my team by providing motivation during challenging times, addressing their needs, and fostering team growth.

Projects

My Portfolio Project | Self Made

May 23 - July 23

Features:

- Crafted with HTML and CSS: Meticulously designed portfolio showcasing skills and achievements.
- Exquisite Visuals: Elegant design reflecting creativity and professionalism.

Tech Stack Used: HTML, CSS Foundation for a seamless and visually appealing presentation.

Description: Explore my captivating portfolio crafted with HTML and CSS an exquisite blend of creativity and professionalism.

It visually narrates my journey and aspirations, inviting you to experience the synergy firsthand.

Skills

Computer languages	HTML, CSS, Javascript, C, Java
Software Packages	Windows, Bootstrap, React
Additional Courses Taken	Data Structure
Soft Skills	Interpersonal communication, Public speaking, Verbal/nonverbal communication, Written communication, Leadership, Team Building, Time management, Teamwork, Responsibility, People skills, Presentation Skills, Communication Skills
Others	Microsoft Office

Co-Curricular Activities

Participated in the school football team and won city-level matches.