

# 1.2

## VALUE DIMENSIONS: OpenDesk

### OpenDesk's business model

- 1 Online web shop that sells wooden design furniture
- 2 Has a global network of over 600 maker spaces
- 3 When you want a product you can buy or download
- 4 If you download you get free 3D-files and can manufacture it yourself
- 5 If you buy, a local maker makes your furniture and gets 80% of price
- 6 OpenDesk keeps 10% and designer gets 10%
- 7 You can customize design, remix it and make it unique
- 8 Re-upload your remix and OpenDesk will sell it for you, with royalty to original designer



### Exercise: Discuss their Value Dimensions

**Customer goodwill**  
 You will level with your users and give them a sense of co-ownership

**Outsource your innovation**  
 You no longer have to hire all the brilliant minds you need to innovate and scale

**Peer to peer support**  
 Users get deep technical insight and can help each other

**Reduce development costs**  
 You allow experts and engineers from all over the world to co-develop

**Branding value**  
 Building global communities of co-creators is digital hyper innovation

**Make co-creation & participation easy**  
 New users can jump right in & revise the product to serve their needs

**Test ideas with the community**  
 Your users will automatically test your ideas & features for you, and make them better

**Insight about customers & co-creation**  
 You can track first-hand what your users want as they are co-developing your product

**Build on knowledge of global innovators**  
 Tap into open source knowledge and design bases to enhance your product

**Quality & validation**  
 Get thousands of eyes to test early before release

### Open-O-Meter: Their open sources

<b>DO THEY ALLOW FREE REDISTRIBUTION OF THE FULL PRODUCT, ALSO FOR COMMERCIAL PURPOSES?</b> Do they use an open (source) license on all elements of the product?	<input checked="" type="checkbox"/>
<b>DO THEY ALLOW FREE REDISTRIBUTION OF SOME ELEMENTS, ALSO FOR COMMERCIAL PURPOSES?</b> Do they use an open (source) license on some parts/elements of the product?	<input checked="" type="checkbox"/>
<b>DO THEY ALLOW PARTIAL OR FULL REDISTRIBUTION FOR NON-COMMERCIALS PURPOSES?</b> Do they use a legal license that allows users to redistribute without economic gain?	<input checked="" type="checkbox"/>
<b>IS THE PUBLISHED BILL OF MATERIALS EDITABLE?</b> The bill of materials is published in editable format	<input type="checkbox"/>
<b>IS THE PUBLISHED ASSEMBLY INSTRUCTIONS EDITABLE?</b> The assembly instruction is published in editable format	<input type="checkbox"/>
<b>ARE THE PUBLISHED DESIGN FILES IN EDITABLE FORMATS?</b> One or more of the file formats used is editable	<input checked="" type="checkbox"/>
<b>IS THE CONTRIBUTING GUIDE PUBLISHED?</b> A guide for how users can contribute is available	<input checked="" type="checkbox"/>
<b>IS THE BILL OF MATERIALS PUBLISHED?</b> The product bill-of-material is publicly available	<input checked="" type="checkbox"/>
<b>ARE ASSEMBLY INSTRUCTIONS PUBLISHED?</b> Instructions for how to assemble are publicly available	<input checked="" type="checkbox"/>
<b>ARE DESIGN FILES PUBLISHED?</b> Technical components of the product is publicly available (CAD-files, computer code, schematics etc.)	<input checked="" type="checkbox"/>

**POINTS TOTAL:**  
**10** Fully open source  
**0** Fully closed