

GUIDE TO PHASE 2: Imagining going open source



WHAT DO YOU NEED?

- Your REMODEL tools (pens + tape + scissors + phone mount)
- A smartphone for recording the exercise
- The following printed canvases:
2.1 Openness Discussion
2.2 User Story Generator - B2B
2.2 User Story Generator - B2C
2.2 User Story Ranking
2.2 User Story Selection
- 4 hours of designated time
- All of the work team attending for the full duration of the exercise.

TIPS AND TRICKS

Remember to fill out the canvases in English, so that you can get feedback from the international REMODEL expert panel. When you fill the templates, make sure to write clearly and in big letters, so it is easy to read for others.

QUESTIONS?

The REMODEL program is meant to be self-directed, but if you are stuck in an emergency situation, you can contact REMODEL on (+45) 20877153 or (+45) 41604344.

WHAT IS THE PURPOSE OF THIS EXERCISE?

You will dive into imagining what it would look like if you open source the product from your portfolio that you selected last week (or parts/elements of it). More specifically, you will get help in selecting who your most important users are and, more importantly, start envisioning what might motivate them to engage with your potentially open product in order to become co-creators.

SETUP

1. Clear a large table.
2. Set up a smartphone using the mount, and during the work make a 20 minute recording in “timelapse” mode or record a couple of 2-3 minute clips of traditional video.
3. Choose one person in your group to be the “time-boss”. This person makes sure to keep pace and the designed time frame.

PREPARE

4. Take the materials from Phase 1 and keep them ready.
5. **[10 mins]** Watch the video: “Phase 2 - Instruction”
http://bit.do/remodel_20 (pw: remodel2018)

START THE WORK

You are now ready to dive into the core work of this phase.

6. **[90 mins]** Please take the *2.1 Openness Discussion* canvas as well as the *1.3 Choose Product* canvas from Phase 1 that you filled out last week.
 - a. Exercise: Using the product you choose last time (on *1.3 Choose Product* canvas) start to fill the fields of the *2.1 Openness Discussion* canvas, starting in the upper left corner and following the arrows all the way to the end.
NB: Please note that the canvas has three columns, which emphasizes how you will focus on your own company, your stakeholders and exchange streams between the two.
 - b. In “1. Open up” brainstorm what specific elements you could imagine opening up (sharing openly with the public).

You can also refer to the Open-o-meter of the *1.2 Value Dimension* exercises from last time. Be specific: Which design files would you open? Would you also open up data? etc.

- c. Follow the arrows: Suggest what actions external stakeholders can do when you open up your elements (2), and then imagine how you benefit (3) and so on.
- d. When finished, discuss: Are these the right things to open? Should you open up more to motivate the stakeholders? Make revisions as needed.

7. **[15 mins]** Take a break, get coffee!

8. **[60 mins]** Next exercise will help you zoom in on your current users of the product by making user stories. Take the two *2.2 User Story Generator* canvases. If you need more guidance on how to make user stories than what was in the video, go here: https://en.wikipedia.org/wiki/User_story
 - a. Now you will make as many user stories as you can possible imagine: The more the merrier. Put consumer users on the B2C canvas and business users on the B2B one.
 - b. When finished, cut them out into singles (see video).

9. **[45 mins]** Take the *2.2 User Story Ranking* canvas and start ranking all the user stories (both B2B and B2C, mixed) by importance (you can decide on which criteria to rank by, for instance “potential as co-creators” or “business potential”).

10. **[15 mins]** Take the top 3 B2B and the top 3 B2C stories and tape them onto the *2.2 User Story Selection* canvas. These are your most important users, which you will use next time.

SUBMIT YOUR WORK & GIVE FEEDBACK

11. **[15 mins]** Now document and evaluate this session and submit your work. Take an aerial photo of all your work materials and go to http://bit.do/remodel_21 and follow the instructions.
12. Make sure to **keep all materials and tools** (phone mount, etc.)