

Henderson Urgent Care Guide

Complete Guide to Henderson's Urgent Care Network and Convenient Healthcare Access

Executive Summary

Henderson offers an extensive urgent care network providing convenient access to medical care for non-emergency conditions, featuring multiple locations with extended hours, walk-in availability, and comprehensive services. This guide details Henderson's urgent care facilities, retail health clinics, and convenient healthcare options that bridge the gap between primary care and emergency services for Henderson residents and visitors.

Henderson Urgent Care Network Overview

Convenient Healthcare Access Throughout Henderson

Multiple Urgent Care Options Serving All Areas

Urgent Care Network Benefits:

Henderson's comprehensive urgent care network provides residents with convenient alternatives to emergency department visits for non-emergency medical conditions, reducing wait times and healthcare costs while maintaining high-quality medical care.

Network Coverage:

- **Geographic Distribution:** Urgent care facilities located throughout Henderson neighborhoods
- **Extended Hours:** Many locations offer extended hours including evenings and weekends
- **Walk-In Availability:** No appointment necessary for most urgent care services
- **Insurance Acceptance:** Most major insurance plans accepted at urgent care facilities
- **Cost Effectiveness:** Lower costs compared to emergency department visits for non-emergency conditions
- **Quality Standards:** Licensed healthcare providers and accredited facilities

Urgent Care Services:

- **Minor Injuries:** Treatment of cuts, bruises, sprains, and minor fractures
- **Minor Illnesses:** Cold, flu, infections, and common medical conditions
- **Diagnostic Services:** Basic laboratory testing, X-rays, and diagnostic procedures

- **Preventive Care:** Immunizations, health screenings, and wellness services
- **Occupational Health:** Work-related injuries and occupational health services
- **Travel Medicine:** Travel vaccinations and international travel health services

Patient Benefits:

- **Convenience:** Convenient locations and hours fitting busy schedules
- **Accessibility:** Easy access without appointment scheduling delays
- **Efficiency:** Shorter wait times compared to emergency departments
- **Continuity:** Care coordination with primary care physicians
- **Affordability:** Cost-effective alternative to emergency department visits
- **Quality:** Licensed healthcare providers and quality medical care

CareNow Urgent Care - Henderson Locations

Henderson's Premier Urgent Care Network

Multiple Locations with Extended Hours

CareNow Network Overview:

CareNow operates multiple Henderson locations providing comprehensive urgent care services with extended hours, online check-in capabilities, and consistent quality care across all locations.

Network Advantages:

- **Multiple Locations:** Several Henderson locations providing convenient access
- **Consistent Quality:** Standardized care protocols and quality measures across locations
- **Extended Hours:** Evening and weekend hours accommodating busy schedules
- **Online Services:** Web check-in and online services reducing wait times
- **Insurance Networks:** Participation in most major insurance networks
- **Electronic Records:** Integrated electronic health records and care coordination

CareNow Eastern & Horizon Ridge Location

Location Details:

- **Address:** 9830 S Eastern Avenue, Henderson, NV
- **Service Area:** Serving eastern Henderson and surrounding neighborhoods
- **Hours:** Extended hours including evenings and weekends
- **Parking:** Convenient parking and easy access from Eastern Avenue
- **Public Transit:** Accessible via RTC bus routes
- **Neighborhood Access:** Central location serving multiple residential areas

Services and Capabilities:

- **Urgent Care:** Comprehensive urgent care for minor injuries and illnesses
- **Digital X-Ray:** On-site X-ray services with digital imaging
- **Laboratory Services:** Basic laboratory testing and diagnostic services
- **Immunizations:** Routine and travel immunizations
- **Occupational Health:** Work-related injuries and employment physicals
- **Sports Medicine:** Basic sports medicine and injury treatment

Extended Hours and Convenience:

- **Weekday Hours:** Extended weekday hours accommodating work schedules
- **Weekend Hours:** Saturday and Sunday hours for weekend convenience
- **Holiday Hours:** Modified hours during holidays and special events
- **Walk-In Service:** No appointment necessary for most services
- **Online Check-In:** Web-based check-in reducing wait times
- **Insurance Processing:** Assistance with insurance claims and billing

CareNow College & Horizon Location

Location Details:

- **Address:** 1091 W Horizon Ridge Parkway, Henderson, NV
- **Service Area:** Serving central Henderson and Green Valley area
- **Accessibility:** Easy access from Horizon Ridge Parkway and surrounding areas
- **Community Integration:** Located near shopping and residential areas
- **Transportation:** Convenient access and parking availability
- **Neighborhood Service:** Serving growing central Henderson communities

Comprehensive Urgent Care Services:

- **Minor Emergency Care:** Treatment of non-life-threatening injuries and conditions
- **Illness Treatment:** Cold, flu, infections, and common illnesses
- **Injury Care:** Cuts, sprains, minor fractures, and injury treatment
- **Diagnostic Services:** X-rays, laboratory testing, and basic diagnostic procedures
- **Preventive Services:** Immunizations, health screenings, and wellness care
- **Follow-up Care:** Care coordination and follow-up for ongoing conditions

Quality and Efficiency:

- **Licensed Providers:** Board-certified physicians and licensed healthcare professionals
- **Quality Standards:** Standardized protocols and quality assurance measures
- **Efficient Service:** Streamlined processes and efficient patient care

- **Technology Integration:** Electronic health records and digital services
- **Patient Satisfaction:** Focus on patient satisfaction and experience
- **Continuous Improvement:** Ongoing quality improvement and service enhancement

Care10 Urgent Care

Comprehensive Urgent and Primary Care

Telemedicine Integration and Family Medicine Services

Care10 Overview:

- **Address:** 282 E Lake Mead Parkway, Henderson, NV
- **Services:** Urgent care, family medicine, and primary care services
- **Integration:** Telemedicine options and virtual consultations
- **Approach:** Comprehensive healthcare approach combining urgent and primary care
- **Technology:** Advanced technology integration and patient services
- **Community Focus:** Serving Henderson families with comprehensive healthcare

Unique Service Model:

Care10 offers a unique healthcare model combining urgent care services with primary care and family medicine, providing continuity of care and comprehensive healthcare services in a convenient urgent care setting.

Service Integration:

- **Urgent Care:** Walk-in urgent care for immediate medical needs
- **Primary Care:** Ongoing primary care and preventive services
- **Family Medicine:** Comprehensive family medicine serving all ages
- **Telemedicine:** Virtual consultations and remote healthcare services
- **Chronic Disease Management:** Ongoing management of chronic conditions
- **Wellness Programs:** Health and wellness programs and services

Care10 Services and Capabilities

Urgent Care Services:

- **Minor Injuries:** Treatment of cuts, bruises, sprains, and minor injuries
- **Acute Illnesses:** Cold, flu, infections, and acute medical conditions
- **Diagnostic Testing:** Laboratory testing, urinalysis, and basic diagnostic services
- **Minor Procedures:** Wound care, suturing, and minor medical procedures
- **Occupational Health:** Work-related injuries and occupational medical services

- **Immigration Physicals:** Immigration and employment physical examinations

Primary Care Services:

- **Annual Exams:** Comprehensive annual physical examinations
- **Preventive Care:** Immunizations, health screenings, and wellness services
- **Chronic Disease Care:** Diabetes, hypertension, and chronic condition management
- **Women's Health:** Basic women's health services and preventive care
- **Men's Health:** Men's health services and preventive care
- **Senior Care:** Healthcare services for senior patients and aging-related conditions

Telemedicine Services:

- **Virtual Consultations:** Remote consultations and medical advice
- **Follow-up Care:** Virtual follow-up visits and care coordination
- **Prescription Management:** Remote prescription management and refills
- **Health Monitoring:** Remote health monitoring and chronic disease management
- **Patient Education:** Virtual patient education and health information
- **Convenient Access:** 24/7 telemedicine access and virtual care options

Technology and Innovation:

- **Electronic Health Records:** Advanced EHR systems and patient portals
- **Patient Portal:** Online patient portal for appointment scheduling and results
- **Mobile Technology:** Mobile apps and technology integration
- **Digital Services:** Digital prescription services and health information
- **Communication:** Secure messaging and patient-provider communication
- **Innovation:** Continuous technology innovation and service improvement

Intermountain Health InstaCare

Regional Healthcare Network Access

West Lake Mead Clinic InstaCare

Intermountain Health Overview:

- **Address:** West Lake Mead Clinic - 595 West Lake Mead Parkway, Henderson, NV
- **Network:** Part of Intermountain Health regional healthcare system
- **Quality:** Intermountain Health's reputation for quality and patient safety
- **Integration:** Access to Intermountain Health specialists and services
- **Technology:** Advanced healthcare technology and electronic health records

- **Research:** Integration with medical research and clinical innovation

Intermountain Health Network Benefits:

- **Regional Network:** Access to extensive regional healthcare network
- **Specialist Access:** Easy referrals to Intermountain Health specialists
- **Quality Standards:** Intermountain Health's high-quality standards and protocols
- **Research Integration:** Access to clinical research and innovative treatments
- **Technology Leadership:** Advanced healthcare technology and systems
- **Population Health:** Focus on community health and population wellness

InstaCare Services

Urgent Care Services:

- **Comprehensive Care:** Full range of urgent care services and treatments
- **Minor Emergency:** Treatment of non-life-threatening injuries and conditions
- **Illness Treatment:** Respiratory infections, urinary tract infections, and common illnesses
- **Injury Care:** Minor injuries, cuts, sprains, and trauma care
- **Diagnostic Services:** Laboratory testing, X-rays, and diagnostic procedures
- **Preventive Care:** Immunizations, health screenings, and wellness services

Network Integration:

- **Electronic Records:** Integrated electronic health records across Intermountain network
- **Specialist Referrals:** Seamless referrals to network specialists and services
- **Care Coordination:** Coordinated care across multiple healthcare providers
- **Quality Metrics:** Network-wide quality metrics and performance monitoring
- **Best Practices:** Implementation of evidence-based best practices
- **Patient Safety:** Network-wide patient safety initiatives and protocols

Quality and Safety:

- **Accreditation:** Full accreditation and certification of InstaCare facilities
- **Quality Measures:** Comprehensive quality measurement and improvement programs
- **Patient Safety:** Focus on patient safety and error prevention
- **Infection Control:** Advanced infection control and prevention protocols
- **Staff Training:** Continuous staff training and competency development
- **Performance Monitoring:** Regular monitoring of clinical performance and outcomes

Complete Family & Urgent Care

Comprehensive Family Healthcare Services

Primary Care and Urgent Care Integration

Complete Family Care Overview:

- **Address:** 2551 N Green Valley Parkway, Henderson, NV
- **Service Model:** Integration of family medicine and urgent care services
- **Patient Focus:** Comprehensive healthcare for entire families
- **Accessibility:** Walk-in availability and appointment scheduling
- **Insurance:** Acceptance of most major insurance plans
- **Community Service:** Serving Henderson families with comprehensive healthcare

Integrated Care Model:

Complete Family & Urgent Care provides a unique healthcare model integrating family medicine with urgent care services, allowing patients to receive both routine primary care and urgent care at the same location.

Service Integration Benefits:

- **Continuity of Care:** Seamless integration between primary and urgent care
- **Medical Records:** Unified medical records and patient history
- **Provider Relationships:** Ongoing relationships with healthcare providers
- **Comprehensive Services:** Complete healthcare services in one location
- **Convenience:** Convenient access to multiple types of healthcare services
- **Cost Effectiveness:** Cost-effective healthcare delivery and coordination

Complete Family Care Services

Family Medicine Services:

- **Primary Care:** Comprehensive primary care for all family members
- **Preventive Care:** Annual exams, immunizations, and health screenings
- **Chronic Disease Management:** Ongoing management of diabetes, hypertension, and chronic conditions
- **Women's Health:** Women's health services and gynecological care
- **Men's Health:** Men's health services and preventive care
- **Pediatric Care:** Basic pediatric care and child health services

Urgent Care Services:

- **Walk-In Care:** No appointment necessary for urgent care services

- **Minor Injuries:** Treatment of cuts, sprains, minor fractures, and injuries
- **Acute Illnesses:** Cold, flu, infections, and acute medical conditions
- **Diagnostic Services:** Laboratory testing, X-rays, and basic diagnostic procedures
- **Occupational Health:** Work-related injuries and employment health services
- **Travel Medicine:** Travel immunizations and international travel health

Wellness and Prevention:

- **Health Screenings:** Comprehensive health screenings and risk assessments
- **Immunizations:** Routine and travel immunizations for all ages
- **Wellness Programs:** Health and wellness programs and education
- **Nutrition Counseling:** Nutrition counseling and dietary guidance
- **Exercise Programs:** Exercise prescription and physical activity counseling
- **Disease Prevention:** Disease prevention education and risk reduction

Retail Health Clinics

Convenient Healthcare in Retail Settings

CVS MinuteClinic and Other Retail Options

Retail Health Clinic Benefits:

Retail health clinics provide convenient healthcare access in familiar retail settings, offering extended hours, walk-in availability, and cost-effective care for minor conditions.

Convenience Factors:

- **Retail Locations:** Convenient locations in pharmacies and retail stores
- **Extended Hours:** Extended hours including evenings and weekends
- **Walk-In Service:** No appointment necessary for most services
- **Transparent Pricing:** Clear, upfront pricing for services
- **Insurance Acceptance:** Most insurance plans accepted
- **Prescription Access:** Convenient access to prescription medications

CVS MinuteClinic Henderson Locations

Multiple Henderson Locations:

CVS MinuteClinic operates in multiple Henderson CVS pharmacy locations, providing convenient healthcare access combined with prescription services.

Services Offered:

- **Minor Illnesses:** Treatment of cold, flu, ear infections, and minor conditions

- **Minor Injuries:** Basic treatment of cuts, burns, and minor injuries
- **Immunizations:** Routine immunizations and travel vaccines
- **Health Screenings:** Basic health screenings and wellness services
- **Chronic Condition Monitoring:** Blood pressure checks and diabetes monitoring
- **Travel Health:** Travel health consultations and immunizations

MinuteClinic Locations:

- **Green Valley CVS:** Multiple Green Valley area CVS locations with MinuteClinic
- **Henderson CVS:** Various Henderson CVS pharmacies offering MinuteClinic services
- **Anthem CVS:** CVS locations in Anthem area with healthcare services
- **Eastern Henderson:** Eastern Henderson CVS locations with MinuteClinic
- **West Henderson:** Western Henderson CVS locations offering healthcare services
- **Sunrise Manor:** CVS locations serving eastern Henderson areas

Walgreens Healthcare Clinics

Walgreens Healthcare Services:

Select Henderson Walgreens locations offer healthcare clinic services providing basic healthcare and wellness services.

Services Available:

- **Basic Healthcare:** Treatment of minor illnesses and conditions
- **Immunizations:** Routine and travel immunizations
- **Health Screenings:** Blood pressure, cholesterol, and basic health screenings
- **Wellness Services:** Health and wellness consultations
- **Prescription Services:** Integration with pharmacy services
- **Insurance:** Most major insurance plans accepted

Clinic Locations:

- **Henderson Walgreens:** Select Henderson Walgreens stores with healthcare clinics
- **Green Valley:** Walgreens locations in Green Valley area
- **Anthem:** Walgreens stores in Anthem community
- **Eastern Henderson:** Eastern Henderson Walgreens locations
- **Convenient Access:** Locations chosen for convenience and accessibility
- **Parking:** Easy parking and access at retail locations

Walmart Health Centers

Comprehensive Retail Healthcare

Primary Care, Urgent Care, and Specialty Services

Walmart Health Overview:

Walmart Health Centers provide comprehensive healthcare services including primary care, urgent care, dental, and vision services at affordable prices in convenient retail locations.

Service Integration:

- **Primary Care:** Comprehensive primary care services
- **Urgent Care:** Walk-in urgent care for non-emergency conditions
- **Dental Services:** Basic dental care and oral health services
- **Vision Services:** Eye exams and vision care services
- **Pharmacy Integration:** Integration with Walmart pharmacy services
- **Affordable Pricing:** Transparent, affordable pricing for healthcare services

Walmart Health Services

Primary Care Services:

- **Annual Exams:** Comprehensive annual physical examinations
- **Chronic Disease Management:** Diabetes, hypertension, and chronic condition care
- **Preventive Care:** Immunizations, health screenings, and wellness services
- **Women's Health:** Basic women's health and gynecological services
- **Men's Health:** Men's health services and preventive care
- **Family Medicine:** Comprehensive family medicine for all ages

Urgent Care Services:

- **Minor Injuries:** Treatment of cuts, sprains, and minor injuries
- **Illness Treatment:** Cold, flu, infections, and common illnesses
- **Diagnostic Services:** Basic laboratory testing and diagnostic services
- **Occupational Health:** Work-related injuries and employment physicals
- **Travel Medicine:** Travel immunizations and health consultations
- **Follow-up Care:** Follow-up care and care coordination

Specialty Services:

- **Dental Care:** Basic dental services including cleanings and examinations
- **Vision Care:** Comprehensive eye exams and vision services
- **Hearing Services:** Hearing tests and hearing aid services

- **Mental Health:** Basic mental health services and counseling
- **Nutrition Services:** Nutrition counseling and dietary guidance
- **Wellness Programs:** Health and wellness programs and education

Value and Accessibility:

- **Affordable Pricing:** Clear, affordable pricing for all services
- **Insurance Acceptance:** Most major insurance plans accepted
- **Cash Pricing:** Transparent cash pricing for uninsured patients
- **Convenient Hours:** Extended hours accommodating busy schedules
- **One-Stop Shopping:** Healthcare services combined with retail shopping
- **Parking and Access:** Convenient parking and wheelchair accessibility

Urgent Care Quality and Standards

Healthcare Quality and Accreditation

Licensed Providers and Quality Assurance

Quality Standards:

Henderson's urgent care facilities maintain high-quality standards through licensing requirements, accreditation, and continuous quality improvement programs.

Provider Licensing:

- **Physician Licensing:** Board-certified physicians and licensed healthcare providers
- **Nursing Staff:** Licensed registered nurses and medical assistants
- **Facility Licensing:** State licensing and regulatory compliance
- **Accreditation:** National accreditation from healthcare organizations
- **Continuing Education:** Ongoing staff education and training requirements
- **Quality Assurance:** Regular quality assurance and performance monitoring

Accreditation and Certification:

- **Joint Commission:** Joint Commission accreditation for applicable facilities
- **Urgent Care Association:** Membership in Urgent Care Association
- **State Licensing:** Nevada state licensing and regulatory compliance
- **Medicare Certification:** Medicare certification for eligible facilities
- **Insurance Networks:** Participation in major insurance networks
- **Quality Programs:** Participation in quality improvement programs

Patient Safety and Outcomes

Patient Safety:

- **Infection Control:** Comprehensive infection control and prevention protocols
- **Medication Safety:** Safe medication management and administration
- **Equipment Safety:** Regular equipment maintenance and safety checks
- **Staff Training:** Patient safety training and competency verification
- **Incident Reporting:** Patient safety incident reporting and improvement
- **Quality Improvement:** Continuous quality improvement and safety enhancement

Clinical Outcomes:

- **Performance Monitoring:** Regular monitoring of clinical outcomes and performance
- **Best Practices:** Implementation of evidence-based clinical best practices
- **Patient Satisfaction:** Patient satisfaction surveys and improvement programs
- **Follow-up Care:** Appropriate follow-up care and care coordination
- **Referral Management:** Appropriate referrals to specialists and hospitals
- **Continuity of Care:** Care coordination with primary care physicians

Technology and Innovation:

- **Electronic Records:** Electronic health records and patient information systems
- **Digital Services:** Online services and patient portals
- **Telemedicine:** Telemedicine and virtual care options
- **Quality Analytics:** Data analytics for quality improvement
- **Communication Systems:** Patient-provider communication systems
- **Innovation:** Adoption of healthcare innovation and technology

Urgent Care Access and Insurance

Insurance Coverage and Financial Options

Affordable Access to Urgent Care Services

Insurance Acceptance:

Most Henderson urgent care facilities accept major insurance plans, making urgent care services accessible and affordable for most residents.

Accepted Insurance Plans:

- **Commercial Insurance:** Most major commercial insurance plans accepted
- **Health Maintenance Organizations (HMOs):** Participation in HMO networks

- **Preferred Provider Organizations (PPOs):** PPO network participation
- **Medicare:** Medicare acceptance at participating facilities
- **Medicaid:** Nevada Medicaid acceptance where applicable
- **Government Plans:** Federal employee and military insurance plans

Cost-Effective Healthcare:

- **Lower Costs:** Urgent care typically costs less than emergency department visits
- **Transparent Pricing:** Clear pricing information and cost estimates
- **Insurance Copays:** Standard insurance copays for urgent care visits
- **Self-Pay Options:** Self-pay pricing for uninsured patients
- **Payment Plans:** Payment plan options for larger bills
- **Financial Assistance:** Financial assistance programs at some facilities

Patient Access and Convenience

Appointment Scheduling:

- **Walk-In Service:** Most urgent care facilities accept walk-in patients
- **Online Scheduling:** Online appointment scheduling where available
- **Phone Scheduling:** Telephone appointment scheduling and information
- **Wait Time Information:** Real-time wait time information
- **Check-In Services:** Online check-in to reduce wait times
- **Appointment Reminders:** Appointment reminder services

Accessibility Features:

- **Wheelchair Access:** All facilities comply with ADA accessibility requirements
- **Language Services:** Translation and interpretation services available
- **Parking:** Convenient parking at all urgent care locations
- **Public Transportation:** Many locations accessible via RTC bus routes
- **Extended Hours:** Extended hours accommodating work and school schedules
- **Holiday Hours:** Modified hours during holidays and special events

Patient Services:

- **Electronic Records:** Electronic health records and patient portals
- **Prescription Services:** Electronic prescription services and pharmacy coordination
- **Test Results:** Online access to test results and medical information
- **Follow-up Care:** Follow-up care coordination and referrals
- **Customer Service:** Patient customer service and assistance
- **Feedback Systems:** Patient feedback collection and response systems

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