Henderson Urgent Care Guide

Complete Guide to Henderson's Urgent Care Network and Non-Emergency Medical Services

Executive Summary

Henderson's extensive urgent care network provides convenient access to medical care for nonemergency conditions through multiple facilities offering extended hours, walk-in availability, and comprehensive services for minor injuries and illnesses. This comprehensive guide details every urgent care facility, retail health clinics, and convenient healthcare options that serve Henderson families with accessible, quality medical care.

Henderson Urgent Care Network Overview

Comprehensive Non-Emergency Healthcare Access

Multiple Locations with Extended Hours and Walk-In Services

Urgent Care System Excellence:

Henderson's urgent care network represents one of the most comprehensive non-emergency healthcare systems in Nevada, featuring multiple national chains, local providers, and retail health clinics that provide convenient, affordable healthcare for conditions that need attention but aren't life-threatening.

Urgent Care Network Statistics:

- Total Facilities: 15+ urgent care and retail health clinics throughout Henderson
- Extended Hours: Most locations open 8am-8pm weekdays, extended weekend hours
- Walk-In Services: No appointment necessary for most urgent care services
- Insurance Acceptance: Most major insurance plans accepted at all locations
- Online Services: Web check-in, telemedicine, and online scheduling available
- Comprehensive Services: Minor injuries, illnesses, preventive care, occupational health

Henderson Urgent Care Benefits:

- Cost Effective: Lower cost than emergency department for non-emergency conditions
- Convenient Access: Multiple locations throughout Henderson neighborhoods
- **Shorter Wait Times:** Typically shorter wait times than emergency departments
- Comprehensive Services: Wide range of medical services beyond urgent care

- Insurance Friendly: In-network options reducing out-of-pocket costs
- **Technology Integration:** Online check-in and electronic health records

Quality and Safety Standards:

- Licensed Physicians: Board-certified physicians and advanced practitioners
- Quality Protocols: Evidence-based treatment protocols and quality standards
- Safety Measures: Comprehensive infection control and patient safety protocols
- Regulatory Compliance: Full compliance with healthcare regulations and standards
- Continuous Training: Regular staff training and certification maintenance
- Patient Satisfaction: High patient satisfaction scores and positive feedback

CareNow Urgent Care - Henderson's Premier Urgent Care Network

Multiple Henderson Locations with Extended Hours

Comprehensive Urgent Care Services Throughout Henderson

CareNow Network Overview:

CareNow operates multiple urgent care locations throughout Henderson, providing comprehensive urgent care services with extended hours, online check-in capabilities, and acceptance of most major insurance plans.

CareNow Henderson Locations:

Eastern & Horizon Ridge Location:

- Address: 9830 S Eastern Avenue, Henderson, NV 89052
- Hours: Monday-Friday 8am-8pm, Saturday-Sunday 8am-5pm
- Services: Urgent care, minor injuries, illness treatment, occupational health
- **Features:** Online check-in, extended hours, comprehensive services
- Parking: Ample free parking with easy access
- Insurance: Most major insurance plans accepted

College & Horizon Location:

- Address: 1091 W Horizon Ridge Parkway, Henderson, NV 89012
- **Hours:** Monday-Friday 8am-8pm, weekends with extended hours
- **Services:** Walk-in urgent care, preventive services, wellness care
- **Technology:** Web check-in reducing wait times
- Accessibility: ADA accessible with convenient location
- Family Care: Services for patients of all ages

CareNow Comprehensive Services

Urgent Care Services:

- Minor Injuries: Cuts, bruises, sprains, minor fractures, burns
- Illness Treatment: Cold, flu, fever, infections, allergic reactions
- Diagnostic Services: X-rays, laboratory testing, rapid testing
- Wound Care: Wound cleaning, suturing, bandaging, follow-up care
- **Sports Medicine:** Sports-related injuries and treatment
- Occupational Health: Work-related injuries and occupational medicine

Preventive and Wellness Services:

- Physical Exams: Annual physicals, sports physicals, DOT physicals
- Vaccinations: Adult and travel vaccinations, flu shots, immunizations
- Health Screenings: Cholesterol, diabetes, blood pressure screenings
- Wellness Programs: Health education and wellness counseling
- Chronic Disease Management: Follow-up care for chronic conditions
- Travel Medicine: Travel consultations and required vaccinations

Specialized Services:

- Occupational Medicine: Pre-employment exams, workers compensation
- Drug and Alcohol Testing: Employment and legal testing services
- Immigration Physicals: Medical examinations for immigration purposes
- School and Sports Physicals: Required physical examinations
- **Employer Services:** Corporate health programs and services
- Telemedicine: Virtual consultations and follow-up appointments

Technology and Convenience Features:

- Web Check-In: Online check-in reducing wait times and improving convenience
- Electronic Health Records: Integrated EHR systems for continuity of care
- Insurance Verification: Real-time insurance verification and authorization
- Online Scheduling: Appointment scheduling through website and mobile app
- Text Updates: SMS updates about wait times and appointment reminders
- Mobile App: CareNow mobile app for scheduling and health management

CareNow Quality and Patient Experience

Clinical Excellence:

- Board-Certified Physicians: Emergency medicine and family medicine physicians
- Advanced Practitioners: Nurse practitioners and physician assistants
- Continuing Education: Regular training and certification maintenance
- Evidence-Based Care: Treatment protocols based on latest medical evidence
- Quality Metrics: Ongoing monitoring of clinical quality and outcomes
- Patient Safety: Comprehensive patient safety protocols and procedures

Patient Experience:

- Short Wait Times: Efficient processes reducing patient wait times
- Clear Communication: Transparent communication about treatment plans and costs
- Comfortable Environment: Clean, modern facilities with patient comfort focus
- Family-Friendly: Services and environment welcoming to families with children
- Cultural Sensitivity: Culturally competent care for diverse patient populations
- Language Services: Translation and interpretation services available

Insurance and Billing:

- Insurance Acceptance: Most major insurance plans including Medicare and Medicaid
- Transparent Pricing: Clear pricing information and cost estimates
- Financial Assistance: Payment plans and financial assistance options
- Billing Support: Comprehensive billing support and insurance coordination
- Cost Comparison: Lower cost alternative to emergency department care
- Employer Programs: Direct billing and coordination with employer health programs

Care10 Urgent Care - Comprehensive Healthcare Services

Urgent Care, Family Medicine, and Telemedicine

Holistic Healthcare Approach with Advanced Technology

Care10 Overview:

- Address: 282 E Lake Mead Parkway, Henderson, NV 89015
- Services: Urgent care, family medicine, primary care, telemedicine
- Philosophy: Comprehensive healthcare approach combining urgent care with ongoing care
- **Technology:** Advanced telemedicine capabilities and digital health services
- Community Focus: Local ownership with community-centered approach

• Innovation: Innovative healthcare delivery models and patient services

Comprehensive Healthcare Services:

Care10 provides a unique combination of urgent care services, family medicine, and primary care, offering patients comprehensive healthcare in one location with continuity of care.

Urgent Care Services:

- Minor Injuries: Comprehensive treatment of minor injuries and trauma
- Acute Illnesses: Treatment of cold, flu, infections, and acute medical conditions
- Diagnostic Testing: On-site X-ray, laboratory, and rapid diagnostic testing
- Wound Care: Advanced wound care and surgical wound management
- Pain Management: Acute pain management and injection therapies
- Emergency Stabilization: Initial treatment and stabilization before hospital transfer

Family Medicine and Primary Care:

- **Annual Physicals:** Comprehensive annual physical examinations
- **Chronic Disease Management:** Ongoing care for diabetes, hypertension, and other chronic conditions
- Preventive Care: Preventive services, health screenings, and vaccinations
- Health Maintenance: Ongoing health maintenance and wellness programs
- Referral Coordination: Coordination with specialists and advanced care providers
- Care Continuity: Long-term physician-patient relationships and continuity

Telemedicine Services:

- Virtual Consultations: Remote medical consultations via secure video platforms
- Follow-Up Care: Telemedicine follow-up appointments for ongoing conditions
- Prescription Management: Remote prescription management and medication adjustments
- Health Monitoring: Remote monitoring of chronic conditions and vital signs
- Specialist Access: Telemedicine access to specialists and subspecialists
- 24/7 Availability: Extended telemedicine services beyond regular office hours

Care10 Advanced Healthcare Technology

Digital Health Integration:

- Electronic Health Records: Comprehensive EHR systems with patient portal access
- Patient Portal: Online access to medical records, test results, and communications
- Mobile Health Apps: Mobile applications for health tracking and communication
- Remote Monitoring: Digital devices for remote patient monitoring
- Artificial Intelligence: Al-assisted diagnosis and treatment recommendations

• Data Analytics: Health data analytics for population health management

Innovation in Healthcare Delivery:

- Personalized Medicine: Individualized treatment plans based on patient data
- **Preventive Focus:** Emphasis on preventive care and early intervention
- Population Health: Community health programs and population health management
- Research Integration: Integration of latest medical research into clinical practice
- Continuous Improvement: Ongoing improvement in healthcare delivery processes
- Patient Engagement: Advanced patient engagement and education technologies

Quality and Outcomes:

- Evidence-Based Practice: Treatment protocols based on latest clinical evidence
- Outcomes Tracking: Systematic tracking of patient outcomes and satisfaction
- Quality Improvement: Continuous quality improvement programs
- Patient Safety: Comprehensive patient safety protocols and error prevention
- Clinical Excellence: Board-certified physicians and advanced practitioners
- Accreditation: Full accreditation and compliance with healthcare standards

Complete Family & Urgent Care

Comprehensive Healthcare for the Entire Family

Family Medicine, Urgent Care, and Wellness Services

Complete Family Care Overview:

- Address: 2551 N Green Valley Parkway, Henderson, NV 89014
- Services: Family medicine, urgent care, preventive care, wellness services
- Family Focus: Comprehensive healthcare for patients of all ages
- Convenience: Walk-in urgent care and scheduled family medicine appointments
- Integration: Seamless integration of urgent care and ongoing primary care
- Community: Local healthcare provider serving Henderson families

Comprehensive Family Services:

Complete Family & Urgent Care provides comprehensive healthcare services for entire families, combining urgent care services with ongoing family medicine and preventive care.

Family Medicine Services:

- Pediatric Care: Comprehensive healthcare for children of all ages
- Adult Medicine: Primary care for adults including preventive and chronic care
- Geriatric Care: Specialized care for elderly patients and age-related conditions

- Women's Health: Comprehensive women's healthcare services
- Men's Health: Specialized men's health services and screenings
- Family Planning: Contraception counseling and family planning services

Urgent Care Capabilities:

- Walk-In Services: No appointment necessary for urgent medical needs
- Minor Emergency Care: Treatment of minor injuries and acute illnesses
- **Diagnostic Services:** On-site X-ray, laboratory, and rapid testing
- Procedure Capabilities: Minor surgical procedures and advanced wound care
- Occupational Health: Work-related injury care and occupational medicine
- Sports Medicine: Sports injury treatment and athletic performance care

Preventive and Wellness Services:

- Annual Exams: Comprehensive annual physical examinations for all ages
- Immunizations: Complete vaccination services for children and adults
- Health Screenings: Cancer screenings, cardiovascular risk assessments
- Wellness Programs: Weight management, nutrition counseling, lifestyle modification
- Chronic Disease Prevention: Diabetes prevention, heart disease prevention
- Health Education: Patient education and health literacy programs

Complete Family Care Community Integration

Community Health Programs:

- Health Fairs: Community health fairs and screening events
- Educational Seminars: Health education seminars on various topics
- School Programs: School-based health programs and athletic physicals
- Corporate Wellness: Workplace wellness programs for local businesses
- Senior Health: Senior health programs and geriatric care initiatives
- Community Partnerships: Collaborations with local organizations and businesses

Care Coordination:

- Specialist Referrals: Coordination with specialists throughout Henderson and Las Vegas
- Hospital Coordination: Coordination with Henderson hospitals for seamless care
- Insurance Navigation: Assistance with insurance authorization and coordination
- Medication Management: Comprehensive medication management and coordination
- Care Planning: Long-term care planning and chronic disease management
- Family Communication: Clear communication with family members about care plans

Intermountain Health InstaCare

Regional Healthcare Network with Advanced Capabilities

Part of Intermountain Health System

Intermountain InstaCare Overview:

- Address: West Lake Mead Clinic 595 West Lake Mead Parkway, Henderson, NV
- Network: Part of Intermountain Health, a leading regional healthcare system
- **Services:** Urgent care, primary care, specialty referrals
- Quality: Access to Intermountain Health's reputation for quality and innovation
- Integration: Seamless integration with Intermountain Health specialty services
- Technology: Advanced healthcare technology and electronic health records

Regional Healthcare Network Benefits:

Intermountain Health InstaCare provides Henderson residents access to one of the nation's leading healthcare systems, with extensive specialist networks and advanced medical capabilities.

InstaCare Services:

- **Urgent Care:** Comprehensive urgent care for non-emergency medical conditions
- Minor Injuries: Treatment of cuts, sprains, minor fractures, and injuries
- Illness Care: Cold, flu, infections, and acute medical conditions
- **Diagnostic Services:** Laboratory testing, rapid diagnostics, and imaging coordination
- Preventive Care: Vaccinations, health screenings, and preventive services
- Chronic Care: Management of chronic conditions and follow-up care

Network Integration Benefits:

- Specialist Access: Easy referral to Intermountain Health specialists
- Electronic Records: Integrated electronic health records across network
- Quality Standards: Consistent quality standards across all network facilities
- Research Access: Access to latest medical research and clinical trials
- Care Coordination: Seamless care coordination across multiple facilities
- Advanced Technology: Access to latest medical technology and treatments

Intermountain Health Quality:

- National Recognition: Nationally recognized for quality and patient safety
- Innovation Focus: Leading healthcare innovation and technology adoption
- Clinical Excellence: Superior clinical outcomes and patient satisfaction
- Evidence-Based Care: Treatment protocols based on extensive clinical research

- Population Health: Focus on community health and population health management
- Value-Based Care: Emphasis on value-based healthcare delivery

Intermountain InstaCare Specialized Services

Primary Care Integration:

- Family Medicine: Ongoing primary care services for entire families
- Chronic Disease Management: Comprehensive management of chronic conditions
- Preventive Services: Comprehensive preventive care and health maintenance
- Care Coordination: Coordination with specialists and hospital services
- Health Coaching: Patient coaching and education for health improvement
- Wellness Programs: Comprehensive wellness and lifestyle modification programs

Technology and Innovation:

- Telehealth Services: Advanced telehealth and remote care capabilities
- My Health + App: Mobile application for scheduling and health management
- **Electronic Prescribing:** Advanced electronic prescribing systems
- Clinical Decision Support: Technology-assisted clinical decision making
- Population Health Analytics: Data analytics for population health management
- Patient Engagement: Advanced patient engagement and communication tools

Henderson Retail Health Clinics

Convenient Healthcare Access in Retail Locations

Extended Hours and Walk-In Services

Retail Health Clinic Benefits:

Retail health clinics provide convenient access to basic healthcare services in familiar retail locations with extended hours, competitive pricing, and no appointment necessary.

CVS MinuteClinic Locations:

CVS operates multiple MinuteClinic locations throughout Henderson, providing convenient healthcare services within CVS Pharmacy locations.

CVS MinuteClinic Services:

- Minor Illnesses: Cold, flu, sore throat, ear infections, sinus infections
- Minor Injuries: Small cuts, bruises, minor burns, insect bites
- Skin Conditions: Rashes, poison ivy, minor skin infections
- Vaccinations: Flu shots, travel vaccines, routine immunizations

- Health Screenings: Blood pressure, cholesterol, diabetes screenings
- Wellness Services: Health assessments and wellness counseling

Henderson CVS MinuteClinic Locations:

- Multiple Henderson CVS Stores: MinuteClinic services at select CVS locations
- Extended Hours: Evening and weekend hours extending healthcare access
- Walk-In Services: No appointment necessary for most services
- Insurance Acceptance: Most insurance plans accepted including Medicare
- Prescription Integration: Direct integration with CVS Pharmacy services
- Electronic Records: Electronic health records and care coordination

Walgreens Healthcare Clinic:

Walgreens operates healthcare clinics at select Henderson locations providing basic healthcare services.

Walgreens Clinic Services:

- Basic Healthcare: Treatment of minor illnesses and injuries
- Immunizations: Vaccinations including flu shots and travel vaccines
- **Health Tests:** Basic health screenings and wellness assessments
- Chronic Care: Basic management of certain chronic conditions
- Wellness Services: Health and wellness counseling and education
- Prescription Services: Integration with Walgreens pharmacy services

Walmart Health Center

Comprehensive Retail Healthcare:

Walmart Health Centers provide comprehensive healthcare services including primary care, urgent care, dental, and vision services at competitive prices.

Walmart Health Services:

- **Primary Care:** Comprehensive primary care services for all ages
- **Urgent Care:** Walk-in urgent care for minor injuries and illnesses
- Dental Services: General dentistry and oral health services
- Vision Services: Eye exams, glasses, and vision care
- **Mental Health:** Mental health counseling and services
- Lab Services: On-site laboratory testing and diagnostics

Walmart Health Benefits:

- Transparent Pricing: Clear, upfront pricing for all services
- Extended Hours: Extended hours including evenings and weekends

- Convenient Location: Located within Walmart stores for easy access
- Comprehensive Services: Multiple healthcare services in one location
- Insurance Acceptance: Most insurance plans accepted
- Self-Pay Options: Affordable self-pay options for uninsured patients

Specialized Urgent Care Services

Occupational Health and Specialized Medical Services

Work-Related Injuries and Specialized Care

Occupational Health Services:

Many Henderson urgent care facilities provide occupational health services for local businesses and employees with work-related injuries and health needs.

Workers Compensation Care:

- Injury Treatment: Treatment of work-related injuries and accidents
- Case Management: Comprehensive case management for workers compensation claims
- Return-to-Work Programs: Programs facilitating safe return to work
- Functional Capacity Evaluations: Assessments of work capability and restrictions
- **Drug Testing:** Pre-employment and random drug testing services
- Regulatory Compliance: Compliance with OSHA and other workplace health regulations

Employment Health Services:

- **Pre-Employment Physicals:** Medical examinations for new employees
- **DOT Physicals:** Department of Transportation medical examinations
- Fit-for-Duty Exams: Medical clearance for specific work activities
- Health Surveillance: Ongoing health monitoring for occupational exposures
- **Hearing Testing:** Occupational hearing testing and conservation
- Respirator Fit Testing: Medical evaluation for respirator use

Immigration Medical Exams:

Several Henderson urgent care facilities provide immigration medical examinations for individuals applying for permanent residence or other immigration benefits.

Immigration Exam Services:

- USCIS Forms: Completion of required USCIS medical examination forms
- Vaccination Requirements: Administration of required vaccinations
- Medical History Review: Comprehensive medical history review and documentation
- Physical Examination: Complete physical examination meeting USCIS requirements

- Laboratory Testing: Required laboratory testing and disease screening
- **Documentation:** Proper documentation and form completion for immigration purposes

Travel Medicine Services

Travel Health Consultations:

Many urgent care facilities provide travel medicine consultations and services for international travelers.

Travel Medicine Services:

- Travel Consultations: Pre-travel health consultations and risk assessment
- **Travel Vaccinations:** Required and recommended vaccinations for international travel
- Malaria Prevention: Malaria prevention counseling and medication
- **Health Education:** Education about travel health risks and prevention
- Post-Travel Care: Post-travel health assessment and treatment if needed
- Travel Health Kits: Recommendations for travel health and first aid supplies

Specialized Vaccinations:

- **Yellow Fever:** Yellow fever vaccination for required countries
- Japanese Encephalitis: Vaccination for high-risk travel areas
- **Typhoid:** Typhoid vaccination for international travel
- **Hepatitis A and B:** Hepatitis vaccination for travel and general health
- **Meningitis:** Meningococcal vaccination for certain travel destinations
- COVID-19: COVID-19 vaccination and testing for travel requirements

Urgent Care Quality and Patient Experience

Ensuring Excellence in Non-Emergency Healthcare

Quality Metrics and Patient Satisfaction

Clinical Quality Standards:

Henderson's urgent care facilities maintain high clinical quality standards through evidence-based protocols, qualified providers, and ongoing quality improvement.

Provider Qualifications:

- **Board Certification:** Board-certified physicians in emergency medicine, family medicine, or internal medicine
- Advanced Practitioners: Certified nurse practitioners and physician assistants
- Continuing Education: Regular continuing education and certification maintenance
- **Quality Training:** Training in evidence-based urgent care protocols

- Patient Safety: Training in patient safety and error prevention
- Cultural Competency: Training in culturally competent healthcare delivery

Quality Improvement Programs:

- Clinical Protocols: Evidence-based clinical protocols for common conditions
- Quality Metrics: Regular monitoring of clinical quality indicators
- Patient Outcomes: Tracking of patient outcomes and follow-up care
- Infection Control: Comprehensive infection control protocols
- Medication Safety: Electronic prescribing and medication safety systems
- Continuous Improvement: Ongoing process improvement initiatives

Patient Experience Excellence:

Henderson urgent care facilities focus on patient experience through efficient processes, clear communication, and patient-centered care.

Patient Experience Metrics:

- Wait Times: Monitoring and improvement of patient wait times
- Communication: Clear communication about treatment plans and costs
- Pain Management: Effective pain assessment and management
- Discharge Instructions: Comprehensive discharge instructions and follow-up planning
- Staff Courtesy: Professional, courteous treatment by all staff
- **Environment:** Clean, comfortable healthcare environments

Patient Satisfaction Measures:

- Survey Results: Regular patient satisfaction surveys and feedback collection
- Online Reviews: Monitoring and response to online patient reviews
- Complaint Resolution: Effective patient complaint resolution processes
- **Service Recovery:** Service recovery programs for patient concerns
- Communication Training: Staff training in effective patient communication
- Cultural Sensitivity: Culturally sensitive care for diverse populations

Urgent Care vs. Emergency Department Decision Guide

When to Choose Urgent Care vs. Emergency Care

Making the Right Healthcare Decision

Urgent Care Appropriate Conditions:

Understanding when urgent care is appropriate helps patients make informed decisions about where to seek care.

Common Urgent Care Conditions:

- Minor Injuries: Cuts requiring stitches, minor burns, sprains, minor fractures
- Infections: Urinary tract infections, ear infections, sinus infections, skin infections
- Respiratory Issues: Cold, flu, cough, sore throat, bronchitis
- Gastrointestinal Issues: Nausea, vomiting, diarrhea, stomach pain
- Skin Conditions: Rashes, allergic reactions, insect bites, minor burns
- Eye and Ear Problems: Pink eye, ear pain, minor eye injuries

Emergency Department Necessary Conditions:

Certain conditions require immediate emergency department care and should not be treated at urgent care facilities.

Emergency Department Conditions:

- Chest Pain: Severe chest pain or pressure, especially with shortness of breath
- Stroke Symptoms: Sudden numbness, confusion, severe headache, difficulty speaking
- Severe Injuries: Major fractures, severe burns, deep cuts, head injuries
- Breathing Difficulties: Severe shortness of breath, asthma attacks, allergic reactions
- Severe Pain: Severe abdominal pain, severe headache, severe back pain
- Loss of Consciousness: Fainting, seizures, altered mental status

Decision Factors:

- Severity: How severe are the symptoms and how quickly do they need attention?
- **Time Sensitivity:** Is this a condition that could worsen rapidly?
- Available Resources: Does the condition require resources only available in emergency departments?
- Cost Considerations: Urgent care is typically less expensive for non-emergency conditions
- Wait Times: Urgent care typically has shorter wait times for non-emergency conditions
- Insurance Coverage: Consider insurance coverage and out-of-pocket costs

Cost Comparison: Urgent Care vs. Emergency Department

Cost Benefits of Urgent Care:

Urgent care provides significant cost savings compared to emergency department care for appropriate conditions.

Average Cost Comparison:

- **Urgent Care Visit:** \$100-\$300 for typical urgent care conditions
- Emergency Department: \$500-\$3000+ for the same conditions when treated in ED
- Insurance Impact: Lower copays and deductibles for urgent care visits
- Out-of-Network: Even out-of-network urgent care typically costs less than ED

- Diagnostic Testing: Lower costs for X-rays, lab tests, and other diagnostics
- Medication Costs: Competitive pricing for medications and treatments

Insurance Considerations:

- Copays: Lower copays for urgent care visits compared to emergency visits
- **Deductibles:** Urgent care visits may not apply to high deductibles
- Network Status: In-network urgent care provides maximum cost savings
- Prior Authorization: Most urgent care services don't require prior authorization
- Balance Billing: Understanding balance billing policies for different facilities
- Financial Assistance: Financial assistance programs available at many urgent care facilities

Contact RECN Henderson Urgent Care Specialists: (702) 213-5555 | info@recngroup.com | https://recngroup.com