



Privileged Identity Management

Research Guide



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2. Problem Statement
3. Solution
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Introduction

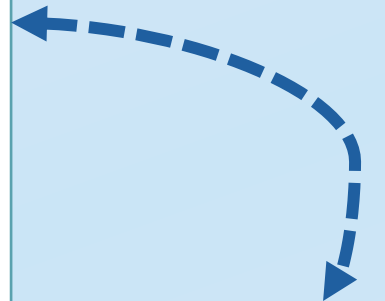
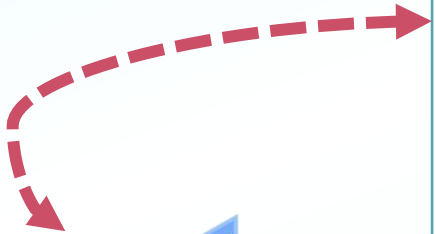
Our Purpose

Organizations want to limit the number of individuals who have access to secure information or resources because it reduces the possibility of a malicious actor gaining access to an authorized user and inadvertently compromising a sensitive resource. As the number of work-from-home employees and interns grows, we want to address this by properly configuring **Privileged Identity Management (PIM)** to **provide time-based and approval-based role activation** to mitigate the risks of **excessive, unnecessary, or misused access permissions** on resources that you value.



Problem Statement

In today's world, Security has become an extreme necessity for almost every organization. On the other hand, **the usage of Azure AD in many companies has enabled them to manage user identities and roles, configure security settings** for the same. However, it is possible to **lose sight of the number of Global Admin accounts** which results in a **lack of permissions** to some of the administrators to perform their daily tasks. In addition to that, there is a higher chance of a serious breach or **privileged users inadvertently impacting a sensitive resource** if any privileged user is not rightly administered. PIM (Privileged Identity Management), an Azure AD security component designed to administer access to privileged accounts provides the right solution to such issues.

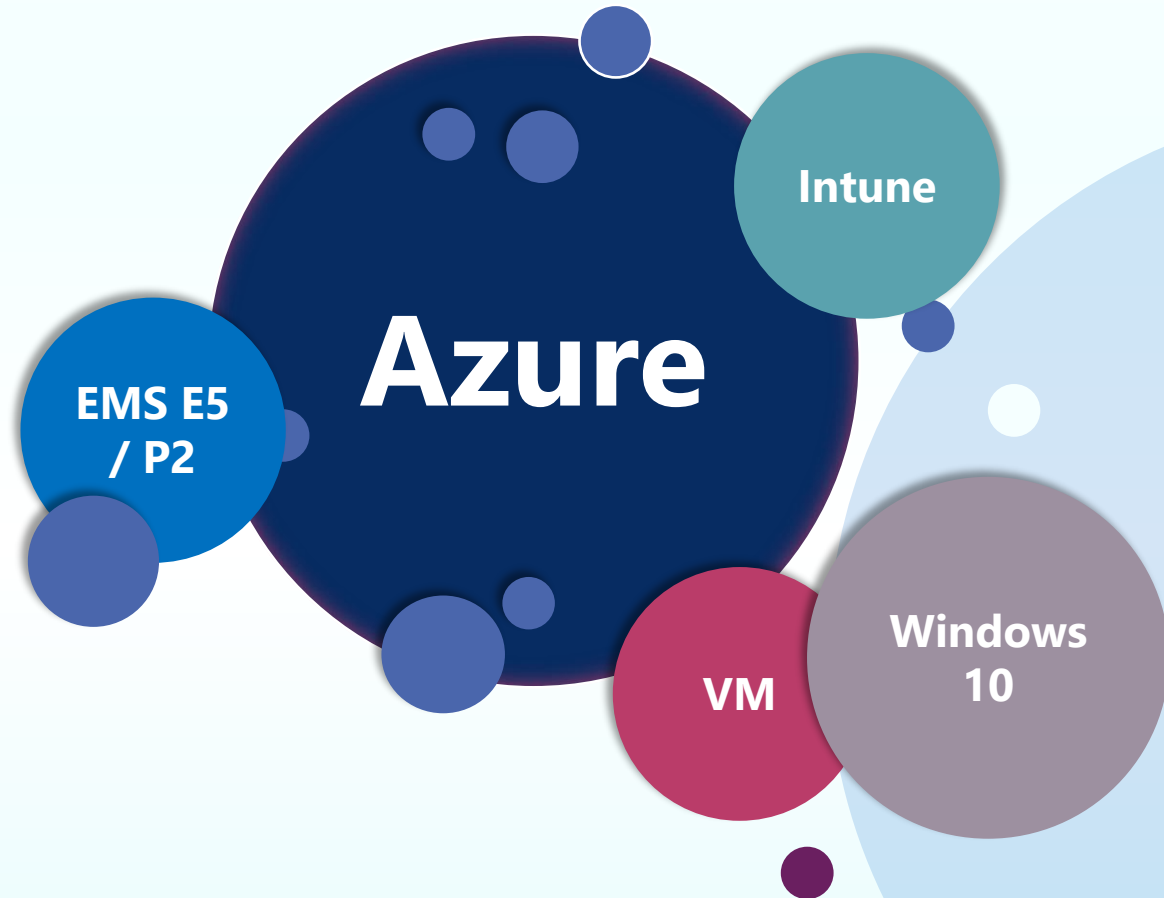


The Solution

PIM (Privileged Identity Management), an Azure AD security component designed to administer access to privileged accounts, provides the right solution to such issues with key features such as:

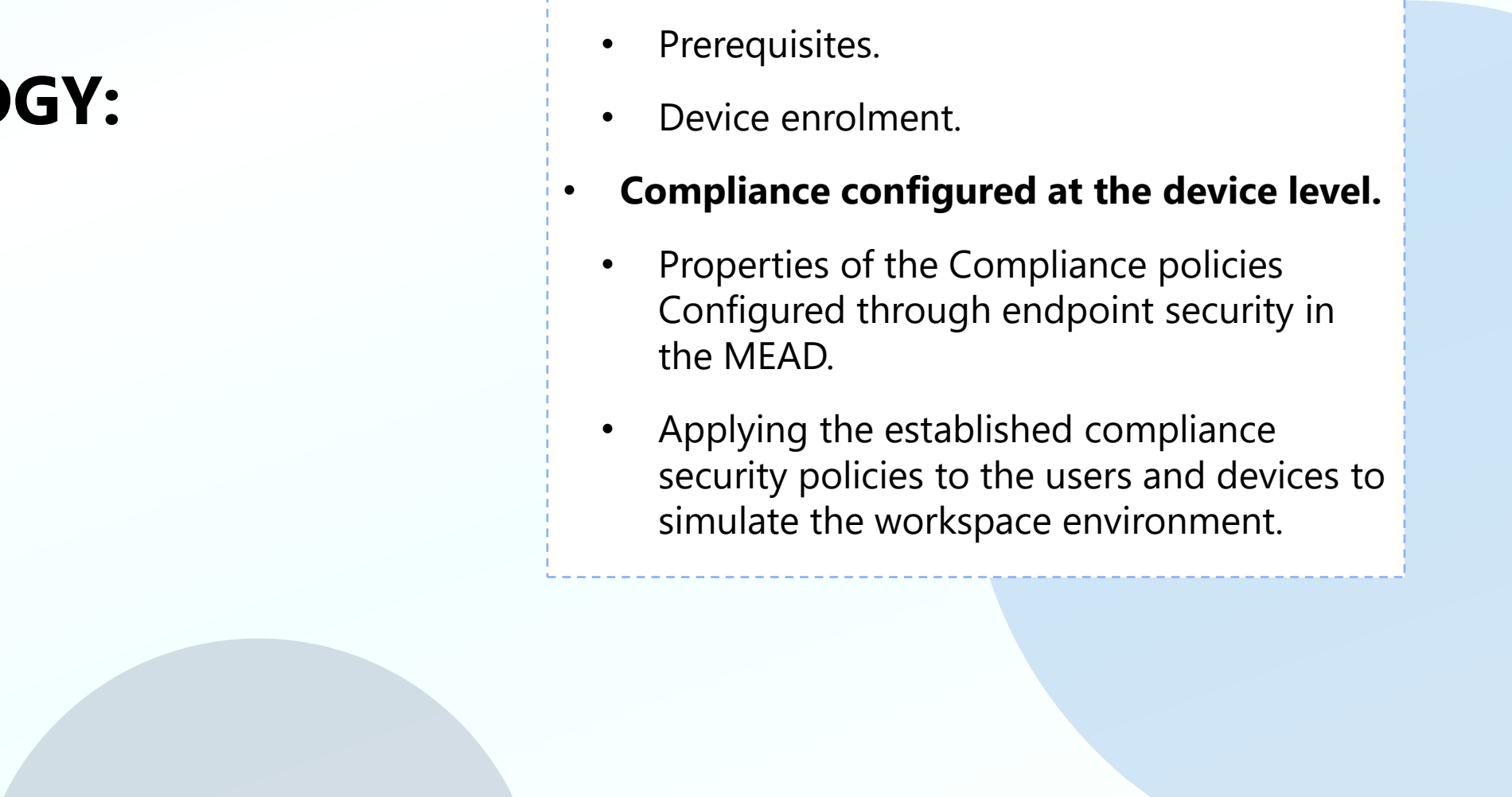
- Provide Just-In-Time (JIT) access to resources
- Assign time-bound access to resources between firm dates
- Require approval to activate privileged roles
- Enforce Multi-Factor Authentication to activate any role
- Use justifications to understand why users need access
- Get notified when privileged roles are activated

Requirements





METHODOLOGY:

- **Environment Setup.**
 - Creating Users.
 - Prerequisites.
 - Device enrolment.
 - **Compliance configured at the device level.**
 - Properties of the Compliance policies Configured through endpoint security in the MEAD.
 - Applying the established compliance security policies to the users and devices to simulate the workspace environment.
- 

STEP – 1: Creating Users











- We begin with setting up the Intune account (solution@capstone001.onmicrosoft.com), followed by creating 4 users having different Windows 10 edition devices under the domain - **capstone001.onmicrosoft.com** - in the Azure Active Directory.
- Setting up devices into Intune is done by accessing the Microsoft Endpoint Admin Center (MEAD), where we configure the endpoint security through compliance policies to ensure the device and user/employee accounts are secure enough to access the organization's resources.

[+ New user](#) [Download users](#) [Bulk operations](#) [Refresh](#) [Manage view](#) [Delete](#) [Per-user MFA](#) [Preview features](#)

Want to switch back to the legacy users list experience? [Click here to leave the preview.](#)

[Add filter](#)

5 users found

<input type="checkbox"/>	Display name ↑	User principal name	User type	On-premises sy...	Identities
<input type="checkbox"/>	 Tarun Reddi	solution@capstone001.onmicrosoft.com 	Member	No	capstone001.onmicrosoft.com
<input type="checkbox"/>	 User1_EnterpriseED	user1ent@capstone001.onmicrosoft.com 	Member	No	capstone001.onmicrosoft.com
<input type="checkbox"/>	 User2_ProED	user2pro@capstone001.onmicrosoft.com 	Member	No	capstone001.onmicrosoft.com
<input type="checkbox"/>	 User3_HomeED	user3hom@capstone001.onmicrosoft.com 	Member	No	capstone001.onmicrosoft.com
<input type="checkbox"/>	 User4_HomeED_Tarun	user4homTarun@capstone001.onmicrosoft.com 	Member	No	capstone001.onmicrosoft.com

STEP – 2: Prerequisites

A glance into the MEAD:

Microsoft Endpoint Manager admin center

Home

Dashboard

All services

Devices

Apps

Endpoint security

Reports

Users

Groups

Tenant administration

Troubleshooting + support

Capstone (capstone001.onmicrosoft.com) ...

Home

Microsoft Managed Desktop

Status

Errors/failures

0

Healthy

6

Account status

Active

Client apps

No installation failures

Connector status

Healthy

Device compliance

All in compliance

Device configuration

No policies with error or conflict

Service health

Healthy

Guided scenarios

See all >

Deploy Edge for mobile

Configure Edge for use at work and deploy it to the iOS and Android devices managed by your organization.

News

Increase productivity with Cloud PCs

Easily provision Windows 365 Cloud PCs and manage them alongside your physical devices.

Explore

Intune Customer Success blog

See all >

Support tip: Bulk installing WebView2 Runtime on Windows 10 devices

Intune app protection: Migrating between Mobile Threat Defense solutions

Announcing enhanced control for configuring Firewall rules with Windows Defender

Deploy Windows 10 and later in cloud configuration

Optimize devices running Windows 10 or later for the cloud with a simple, secure, standardized configuration fit for your needs.

There are certain prerequisites to be completed before device enrolment into Intune.

1. All users must have the EMS E5 / AD Premium P2 Licenses assigned to be eligible for device enrollment.
2. Mobility (MDM and MAM) should be configured by opting 'NONE' option for the MDM and MAM user scope.
3. Individual user usage locations must be assigned to apply the above Licenses for the users.

Once the prerequisites are completed, we can proceed further to add devices one by one.

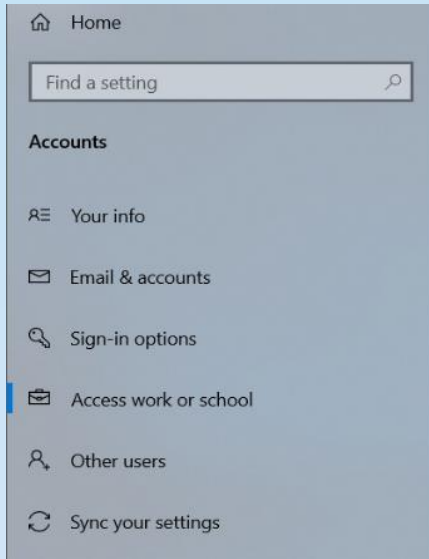
There are two ways a device can be enrolled:

- a) **Personal:** A device logged in with a personal Email ID but only the **Company Portal App (Intune app)** is logged in with the corporate Email ID.
- b) **Corporate:** The device is **Azure Joined to the Active Directory** via the work or school account option in the device settings with the corporate Email ID

The following image tells us the type of user's device enrolled in Intune

Device name ↑↓	Managed by ↑↓	Ownership ↑↓	Compliance ↑↓	OS	OS version ↑↓
USER1-ENT	Intune	Personal	✔ Compliant	Windows	10.0.17763.1
User2-Pro	Intune	Corporate	✔ Compliant	Windows	10.0.19045.2251
User3-Home	Intune	Personal	✔ Compliant	Windows	10.0.18362.30
User4Home	Intune	Personal	✔ Compliant	Windows	10.0.18362.30

STEP – 3: Device Enrollment



Access work or school

Get access to resources such as email, apps and the network. Connecting means that your work or school might control some things on this device, such as which settings you can change. Ask them for specific info about this.



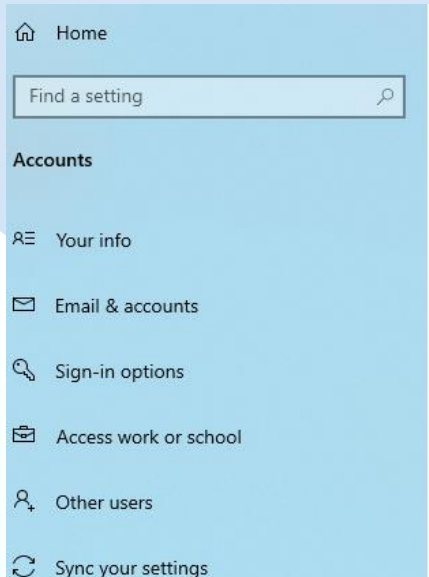
Connect



Connected to Capstone MDM
Connected by user1ent@capstone001.onmicrosoft.com



Connected to Capstone's Azure AD
Connected by user1ent@capstone001.onmicrosoft.com



Access work or school

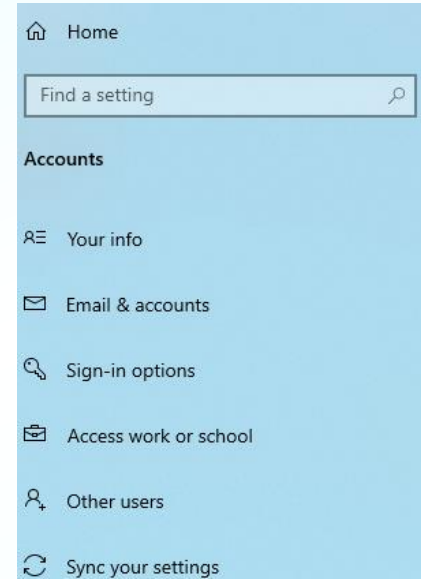
Get access to resources like email, apps, and the network. Connecting means your work or school might control some things on this device, such as which settings you can change. For specific info about this, ask them.



Connect



Work or school account
user2pro@capstone001.onmicrosoft.com



Access work or school

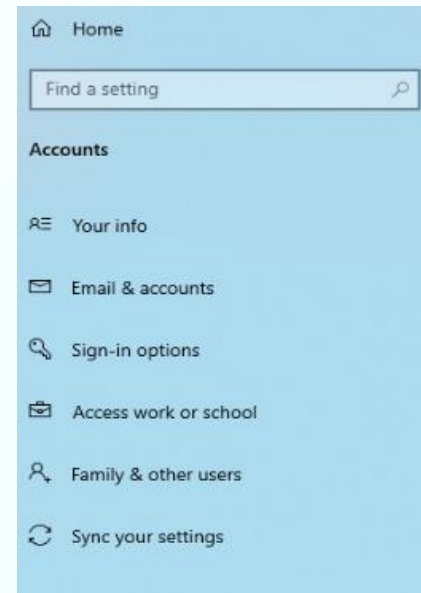
Get access to resources like email, apps, and the network. Connecting means your work or school might control some things on this device, such as which settings you can change. For specific info about this, ask them.



Connect



Work or school account
user2pro@capstone001.onmicrosoft.com



Access work or school

Get access to resources like email, apps, and the network. Connecting means your work or school might control some things on this device, such as which settings you can change. For specific info about this, ask them.



Connect



Connected to Capstone MDM
Connected by user3hom@capstone001.onmicrosoft.com



Work or school account
user3hom@capstone001.onmicrosoft.com

Compliance Configured at the device level

Properties:

Device Health	
Require BitLocker	Require
Require Secure Boot to be enabled on the device	Require
Require code integrity	Require
System Security	
Require a password to unlock mobile devices	Require
Require encryption of data storage on device.	Require
Firewall	Require
Trusted Platform Module (TPM)	Require
Antivirus	Require
Antispyware	Require
Microsoft Defender Antimalware	Require
Microsoft Defender Antimalware security intelligence up-to-date	Require
Real-time protection	Require
Microsoft Defender for Endpoint	
Require the device to be at or under the machine risk score:	Medium

Properties of the Compliance policies Configured through endpoint security in the MEAD.

Other Properties:

Actions for noncompliance Edit			
Action	Schedule	Message template	Additional recipients (via email)
Mark device noncompliant	Immediately		
Add device to retire list	5 days		
Scope tags Edit			
Default			
Assignments Edit			
Included groups			
Group	Filter	Filter mode	
All Devices	None	None	
Excluded groups			
Group			
No results.			

Endpoint Security – Device Compliance

Name: Basic Device Compliance

Profile type: Windows 10/11 compliance policy

Assigned: Yes**Platform supported:** Windows 10 and later

Groups assigned: 1

Endpoint Security | Antivirus

After enabling basic compliance for the devices, we also created Antivirus policy for every user to enhance the protection, by enabling various configurations we are available with, which can be seen below.

Configuration settings [Edit](#)

^ Defender

Allow Archive Scanning ⓘ

Allowed. Scans the archive files.

Allow Behavior Monitoring ⓘ

Allowed. Turns on real-time behavior monitoring.

Allow Cloud Protection ⓘ

Not configured

Allow Email Scanning ⓘ

Allowed. Turns on email scanning.

Allow Full Scan On Mapped Network Drives ⓘ

Allowed. Scans mapped network drives.

Allow Full Scan Removable Drive Scanning ⓘ

Allowed. Scans removable drives.

Allow Intrusion Prevention System ⓘ

Allowed.

Allow scanning of all downloaded files and attachments ⓘ

Allowed.

Allow Realtime Monitoring ⓘ

Allowed. Turns on and runs the real-time monitoring service.

Anti-malware

Microsoft Defender Antivirus

Delete

Properties

Basics [Edit](#)

Name

Anti-malware

Description

--

Platform

Windows 10 and later

Assignments [Edit](#)

Included groups

Group	Filter	Filter mode
All Users	None	None

Excluded groups

Group

No results.

Scope tags [Edit](#)

Selected tags

Default

Allow Scanning Network Files ⓘ	Allowed. Scans network files.
Allow Script Scanning ⓘ	Allowed.
Allow User UI Access ⓘ	Not configured
Avg CPU Load Factor ⓘ	50
Check For Signatures Before Running Scan ⓘ	Enabled
Cloud Block Level ⓘ	Default State
Cloud Extended Timeout ⓘ	Not configured
Days To Retain Cleaned Malware ⓘ	5
Disable Catchup Full Scan ⓘ	Not configured
Disable Catchup Quick Scan ⓘ	Not configured
Enable Low CPU Priority ⓘ	Not configured
Enable Network Protection ⓘ	Enabled (audit mode)

Excluded Extensions ⓘ	Not configured
Excluded Paths ⓘ	Not configured
Excluded Processes ⓘ	Not configured
PUA Protection ⓘ	Audit mode. Windows Defender will detect potentially unwanted applications, but take no action. You can review information about the applications Windows Defender would have taken action against by searching for events created by Windows Defender in the Event Viewer.
Real Time Scan Direction ⓘ	Monitor all files (bi-directional).
Scan Parameter ⓘ	Full scan
Schedule Quick Scan Time ⓘ	Not configured
Schedule Scan Day ⓘ	Not configured
Schedule Scan Time ⓘ	Not configured
Signature Update Fallback Order ⓘ	Not configured
Signature Update File Shares Sources ⓘ	Not configured

Signature Update Interval ⓘ	Not configured
Submit Samples Consent ⓘ	Not configured
Disable Local Admin Merge ⓘ	Not configured
Allow On Access Protection ⓘ	Not configured
Remediation action for Severe threats	Not configured
Remediation action for Moderate severity threats	Quarantine. Moves files to quarantine.
Remediation action for Low severity threats	User defined. Requires user to make a decision on which action to take.
Remediation action for High severity threats	Remove. Removes files from system.

Endpoint security | Disk encryption

BitLocker Drive Encryption is a data protection feature that integrates with the operating system and addresses the threats of data theft or exposure from lost, stolen, or inappropriately decommissioned computers. Did you know? You can view the encryption status of all managed devices in the Encryption report (Devices - Monitor - Encryption Report) . This includes the status of encryption on the device, encryption readiness, and any prerequisites missing or errors related to encryption on devices.

Configuration settings


BitLocker system drive policy	<pre>{"encryptionMethod":null,"startupAuthenticationRequired":false,"startupAuthenticationTpmUsage":null,"startupAuthenticationTpmKeyUsage":null,"startupAuthenticationTpmPinUsage":null,"startupAuthenticationTpmPinAndKeyUsage":null,"startupAuthenticationBlockWithoutTpmChip":false,"minimumPinLength":null,"recoveryOptions":null,"prebootRecoveryEnableMessageAndUrl":false,"prebootRecoveryMessage":null,"prebootRecoveryUrl":null}</pre>
BitLocker fixed drive policy	<pre>{"encryptionMethod":null,"requireEncryptionForWriteAccess":false,"recoveryOptions":null}</pre>
BitLocker removable drive policy	<pre>{"encryptionMethod":null,"requireEncryptionForWriteAccess":false,"blockCrossOrganizationWriteAccess":false}</pre>

[All services](#) > [Endpoint security | Disk encryption](#) > [Safeguard Files](#)


Safeguard Files | Properties ...



Overview

 Overview

Manage

 Properties

Monitor

Device status

User status

Per-setting status

Basics [Edit](#)

Name
Safeguard Files

Description
--

Platform
Windows 10 and later

Assignments [Edit](#)

Included groups
All Devices

Excluded groups
--

Scope tags [Edit](#)

Default

[Configuration settings](#) [Edit](#)

Endpoint Security | Attack surface reduction

Application control

Application control can help mitigate security threats by restricting the applications that users are allowed to run and the code that runs in the System Core (kernel). Application control policies can also block unsigned scripts and MSIs, and restrict Windows PowerShell to run in Constrained Language Mode.

Basics [Edit](#)

Name

Application control

Description

--

Platform

Windows 10 and later

Assignments [Edit](#)

Included groups

All Devices

Excluded groups

--

Scope tags [Edit](#)

Default

Configuration settings [Edit](#)

Settings

Microsoft Defender Application Control

App locker application control ⓘ

Audit Components, Store Apps, and Smartlo... ▾

Block users from ignoring SmartScreen warnings ⓘ

Yes

Not configured

Turn on Windows SmartScreen ⓘ

Yes

Not configured

Attack Surface Reduction Rules

Attack surface reduction rules target behaviors that malware and malicious apps typically use to infect computers, including:

- Executable files and scripts used in Office apps or web mail that attempt to download or run files
- Obfuscated or otherwise suspicious scripts
- Behaviors that apps don't usually initiate during normal day-to-day work

Block credential stealing from the Windows local security authority subsystem ⓘ Warn

ASR Only Per Rule Exclusions ⓘ Not configured

Block executable files from running unless they meet a prevalence, age, or trusted list criterion ⓘ Warn

ASR Only Per Rule Exclusions ⓘ Not configured

Block JavaScript or VBScript from launching downloaded executable content ⓘ Warn

ASR Only Per Rule Exclusions ⓘ Not configured

Block Office communication application from creating child processes ⓘ Warn

ASR Only Per Rule Exclusions ⓘ Not configured

Block Office applications from injecting code into other processes ⓘ Block

ASR Only Per Rule Exclusions ⓘ Not configured

1 Configuration settings 2 Review + save

^ Defender

Block Adobe Reader from creating child processes ⓘ Audit

ASR Only Per Rule Exclusions ⓘ Not configured

Block process creations originating from PSExec and WMI commands ⓘ Audit

ASR Only Per Rule Exclusions ⓘ Not configured

Block execution of potentially obfuscated scripts ⓘ Warn

ASR Only Per Rule Exclusions ⓘ Not configured

Block persistence through WMI event subscription ⓘ Audit

Block Win32 API calls from Office macros ⓘ Not configured

Block Office applications from creating executable content ⓘ Block

Block all Office applications from creating child processes ⓘ Warn

ASR Only Per Rule Exclusions ⓘ Not configured

Block untrusted and unsigned processes that run from USB ⓘ Block

ASR Only Per Rule Exclusions ⓘ Not configured

Use advanced protection against ransomware ⓘ Warn

ASR Only Per Rule Exclusions ⓘ Not configured

Block executable content from email client and webmail ⓘ Block

ASR Only Per Rule Exclusions ⓘ Not configured

Block abuse of exploited vulnerable signed drivers (Device) ⓘ Warn

ASR Only Per Rule Exclusions ⓘ Not configured

Attack Surface Reduction Only Exclusions ⓘ Not configured

Applying the established compliance security policies to the users and devices to simulate the workspace environment.

userPrincipalName	displayName	userType	identityIssuer
solution@capstone001.onmicrosoft.com	Tarun Reddi	Admin	capstone001.onmicrosoft.com
user2pro@capstone001.onmicrosoft.com	User2_ProED	Member	capstone001.onmicrosoft.com
user4hom@capstone001.onmicrosoft.com	User4_HomeED_Tarun	Member	capstone001.onmicrosoft.com
user1ent@capstone001.onmicrosoft.com	User1_EnterpriseED	Member	capstone001.onmicrosoft.com
user3hom@capstone001.onmicrosoft.com	User3_HomeED_Praveen	Member	capstone001.onmicrosoft.com

To assign the device to the endpoint manager we need to install the “Company Portal” app in the Microsoft windows store and log in using created user credentials. As shown in the snapshots below.

The screenshot shows the 'Company Portal' app interface. At the top, there's a blue header with a back arrow and the text 'Company Portal'. Below this is a sidebar with icons for home, search, and various management tools. The main content area is titled 'Home-Pc' with an edit icon. It features a 'THIS DEVICE' section with a laptop icon and an 'Actions' dropdown. Below this is the 'Device status' section, which shows a green checkmark and the text 'Can access company resources'. A message states: 'This device meets Capstone compliance and security policies. You can access resources like company email with this device.' There is a 'Check access' button. The 'Device information' section lists: Original Name (DESKTOP-CQKGB8), Model (VMware Virtual Platform), Operating System (Windows), and Manufacturer (VMware, Inc.).

The screenshot shows the 'My Dashboard' in Microsoft Endpoint Manager. It includes a 'Private dashboard' header with options to create a new dashboard, refresh, full screen, edit, export, clone, and delete. The dashboard is divided into several sections:

- Device enrollment:** OK (green checkmark). No Intune enrollment failures last 7 days.
- Device compliance:** OK (green checkmark). All devices are in compliance.
- Device configuration:** OK (green checkmark). No policies with error or conflict.
- Client apps:** OK (green checkmark). No installation failures.
- App protection policy user status:** A table showing status for iOS users and Android users. A message says 'No results. Create and assign policies to see the data'.
- Intune enrolled devices:** LAST UPDATED 11/26/22, 1:35 PM. A table showing the number of devices for each platform.
- Device compliance status:** A table showing the status of devices (Compliant, In grace period, Not evaluated, Not compliant) and the total count.
- Welcome to the Microsoft Endpoint Manager:** A section with a list of actions: Enroll and configure your devices, Upload and distribute your apps, Protect your organization, Cloud-enable computers, and Monitor and troubleshoot.
- Tutorials and articles:** Links to 'Learn about Microsoft Endpoint Manager', 'Get your device enrolled', and 'Get started with cloud-based management'.

Platform	Devices
Windows	2
Linux	0
Android	0
iOS/iPadOS	0
macOS	0
Windows Mobile	0
Total	2

Status	Devices
Compliant	2
In grace period	0
Not evaluated	0
Not compliant	0
Total	2

We ensured all devices met the security standards we created.

Device name ↑↓	Managed by ↑↓	Ownership ↑↓	Compliance ↑↓	OS	OS version ↑↓
USER1-ENT	Intune	Personal	✔ Compliant	Windows	10.0.17763.1
User2-Pro	Intune	Corporate	✔ Compliant	Windows	10.0.19045.2251
User3-Home	Intune	Personal	✔ Compliant	Windows	10.0.18362.30
User4Home	Intune	Personal	✔ Compliant	Windows	10.0.18362.30

Now we'd like to create a compliance policy based on the PCI DSS, HIPAA standards.

That can be done from the Microsoft preview portal

<https://compliance.microsoft.com/homepage>

Compliance At Resource Level

Microsoft Azure – Policy | Assessment

Compliance Manager

Compliance Manager settingsRemove from navigation

OverviewImprovement actionsSolutionsAssessmentsAssessment templates

Assessments help you implement data protection controls specified by compliance, security, privacy, and data protection standards, regulations, and laws. Assessments include actions that have been taken by Microsoft to protect your data, and they're completed when you take action to implement the controls included in the assessment. [Learn how to manage assessments](#)

Activated/Licensed templates2/0

View details

Add assessmentAdd Recommended AssessmentsExport actionsUpdate actions2 itemsSearchFilterGroup

Assessment	Status	Assessment progress	Your improvement act...	Microsoft actions	Group	Product	Regula
<input type="checkbox"/> PCI DSS v3.2.1 for Microsoft 365	Incomplete	46%	0 of 627 completed	473 of 492 completed	Default Group	Microsoft 365	PCI DS
<input type="checkbox"/> HIPAA/HITECH for Microsoft 365	Incomplete	47%	0 of 389 completed	271 of 283 completed	Default Group	Microsoft 365	HIPAA

Compliance Manager > Improvement actions > Set 'Minimum PIN length for startup' to '6 or more characters'

S

Set 'Minimum PIN length for startup' to '6 or more ...

SaveCancel

Based on your current Microsoft product subscription(s) this action will not receive update from Secure Score. [Explore upgrade options](#)

Overview

Details

Implementation StatusNot Implemented

Test StatusNonePoints achieved0 / 27

GroupDefault Group

Managed by

ImplementationTestingStandards and RegulationsDocuments

2 itemsSearch

FilterResetFilters

Regulation: Any

Control	Control ID	Control family	Regulation
PCI DSS (2)			
Access Control- Password Complexity	8.2.3	Implement Strong Access Control Me...	PCI DSS
Access Control- Document and dissemi...	8.4	Implement Strong Access Control Me...	PCI DSS

An example policy of the PCI DSS | Set 'Minimum PIN length for startup' to '6 or more characters'

References

- Buchan, J. (2022, August 2). **Azure Privileged Identity Management. Here's why you need it.** Performanta. <https://www.performanta.com/post/azure-privileged-identity-management-here-s-why-you-need-it>
- **What is Privileged Identity Management?** - Azure AD - Microsoft entra. (n.d.). Microsoft.com. Retrieved October 21, 2022, from <https://learn.microsoft.com/en-us/azure/active-directory/privileged-identity-management/pim-configure>
- Wrieden, O. (2022, May 3). **What is Privileged Identity Management and why use it?** Medium. <https://medium.com/@olafwrieden/what-is-privileged-identity-management-and-why-use-it-7f383b3b797a>