Disk troubleshooting

7-9 minutes : 12/7/2024

"Out of disk space" error

If the disk is completely full, you will get an Out of disk space error that may crash your system because Dom0 does not have enough disk space to work. So it's good practice to regularly check disk space usage. Running the df -h command in dom0 terminal will show some information, but not include all the relevant details. The Qubes user interface provides a disk space widget. If you are unable to access the interface, the command line version is running sudo 1vs | head and looking at top entry for LVM pool. For example:

```
LV
                                                 VG
                                                                       LSize
                                                            Attr
Pool
                                                       Data% Meta% Move Log
       Origin
Cpy%Sync Convert
  pool00
                                                  qubes_dom0 twi-aotz-- 453.17g
89.95 69.78
                                                  qubes_dom0 Vwi-aotz-- 453.17q
  root
                                                       5.87
pool00
  swap
                                                  qubes_dom0 -wi-ao----
```

If you run df -h, it only shows the information in the root line (which is already included in the pool00 line). As you can see, the sudo lvs | head command includes additional important columns Data% and Meta%, shown in the above example to have the values 89% and 69% respectively.

If your system is able to boot, but cannot load a desktop environment, it is possible to login to dom0 terminal with Alt + Ctrl + F2.

If this does not work, check the size of /var/lib/qubes/qubes.xml. If it is zero, you'll need to use one of the file backup (stored in /var/lib/qubes/backup), hopefully you have the current data there. Find the most recent one and place in /var/lib/qubes/qubes.xml instead of the empty file.

In any case you'll need some disk space to start the VM. Check df -h output if you have some. If not, here are some hints how to free some disk space:

- 1. Clean yum cache.
- 2. Delete .img files of a less important VM, which can be found in /var/lib/qubes/appvms/. Then, when the system is working again, clean up the rest.

With this method, you lose the data of one VM, but it'll work more reliably.

3. Decrease the filesystem safety margin (5% by default).

```
sudo tune2fs -m 4 /dev/mapper/vg_dom0-lv_root
```

4. Remove some unneeded files in dom0 home (if you have any, most likely not). Also look for unneeded files in /var/log in dom0, and /var/log/qubes.

The above steps applies to old VM disks format. These steps may work on Qubes 4.0, but are not default anymore. By default, Qubes 4.0 now uses LVM. The equivalent steps are:

1. Get a list of VM disks using sudo 1vs.

- 2. Use sudo lvremove qubes_dom0/<name> to remove backup copies of some less important VMs entries with -back in their name.
- 3. If that isn't enough, remove actual disks of less important VMs. NOTE: You will lose the data of that VM, but your system will resume working.

For example:

```
$ sudo lvs
  LV
                                                 VG
                                                                       LSize
                                                            Attr
Pool
       Origin
                                                      Data% Meta% Move Log
Cpy%Sync Convert
  pool00
                                                 qubes_dom0 twi-aotz-- 453.17g
89.95 69.78
  root
                                                 qubes_dom0 Vwi-aotz-- 453.17q
pool00
                                                      5.87
                                                 qubes_dom0 -wi-ao----
  swap
                                                                         7.57q
(\ldots)
  vm-d10test-private
                                                 qubes_dom0 Vwi-a-tz--
                                                                          2.00q
pool00 vm-d10test-private-1600961860-back
                                                      29.27
  vm-d10test-private-1600961860-back
                                                 qubes dom0 Vwi-a-tz--
                                                                         2.00g
00loog
                                                      4.87
  vm-d10test-standalone-private
                                                 qubes dom0 Vwi-a-tz--
                                                                         2.00q
pool00 vm-d10test-standalone-private-1580772439-back 4.90
  vm-d10test-standalone-private-1580772439-back qubes_dom0 Vwi-a-tz--
                                                                         2.00q
pool00
                                                      4.87
                                                 qubes_dom0 Vwi-a-tz--
  vm-d10test-standalone-root
                                                                        10.00g
pool00 vm-d10test-standalone-root-1580772439-back
                                                      43.37
  vm-d10test-standalone-root-1580772439-back
                                                 qubes dom0 Vwi-a-tz-- 10.00g
                                                      42.05
pool00
  vm-debian-10-my-private
                                                 qubes dom0 Vwi-a-tz--
                                                                        2.00g
pool00
                                                      4.96
  vm-debian-10-my-root
                                                 gubes dom0 Vwi-a-tz-- 10.00g
pool00 vm-debian-10-my-root-1565013689-back
                                                      57.99
  vm-debian-10-my-root-1565013689-back
                                                 gubes dom0 Vwi-a-tz--
                                                                        10.00g
pool00
                                                      56.55
  vm-debian-10-private
                                                 qubes dom0 Vwi-a-tz--
                                                                         2.00q
00loog
                                                      4.94
  vm-debian-10-root
                                                 qubes_dom0 Vwi-a-tz-- 10.00q
pool00 vm-debian-10-root-1601126126-back
                                                      93.44
  vm-debian-10-root-1601126126-back
                                                 qubes_dom0 Vwi-a-tz-- 10.00g
pool00
                                                      88.75
(\ldots)
$ sudo lvremove qubes_dom0/vm-d10test-standalone-root-1580772439-back
Do you really want to remove and DISCARD active logical volume gubes_dom0/vm-
d10test-standalone-root-1580772439-back? [y/n]: y
  Logical volume "vm-d10test-standalone-root-1580772439-back" successfully
removed
```

After freeing some initial space, it may be possible to recover more space by deleting files in a userVM after connecting to the userVM terminal:

```
qvm-start <VMname>
qvm-console-dispvm <VMname>
```

Since qvm-console-dispvm requires working graphical user interface login, you must first free enough space to be able to start a VM and login to graphical UI.

Can't resize VM storage / "resize2fs: Permission denied" error

Resizing a volume in the Qubes interface should be a straightforward process. But sometimes, an attempt to resize will look like it worked, when it in fact fails silently. If you then try the same operation in the dom0 console using the qvm-volume extend command, it fails with the error message: resize2fs: Permission denied to resize filesystem. This error indicates that a resize2fs will not work, unless fsck is run first. Qubes OS utilities cannot yet handle this case.

To fix this issue:

1. In the dom0 terminal get a root console on the vm (eg. sys-usb) with:

```
qvm-console-dispvm sys-usb
```

- 2. Unmount everything mounted on the private volume /dev/xvdb partition. There are typically several mounts listed in /etc/mtab.
- 3. When you attempt to unmount the /home directory using the umount /home command, you will encounter an error because there are processes using the /home directory. You can view a list of these processes with the fuser command:

Kill these process until they are all gone using kill process ID>.

1. Finally, run:

umount /home
fsck /dev/xvdb
resize2fs /dev/xvdb

After restarting your VM, everything should now work as expected. The private volume size shown externally in the VM's settings interface is the same as that seen within the VM.