# **Privacy Policy**

## WHAT DO WE DO WITH YOUR INFORMATION?

When you register or purchase services on the Gruhapandit Tuition Application, we collect the personal information you provide, such as your name, address, email address, and phone number.

When you browse our app, we may also automatically receive your device's internet protocol (IP) address to provide insights about your device, browser, and operating system to improve user experience.

**Email and SMS notifications:** With your consent, we may send you updates about our services, classes, study material, and promotions.

## **CONSENT**

How do you get my consent?

When you provide us with personal information to register, schedule a class, subscribe to a service, or make a payment, we imply your consent to our collection and use of the information for that specific purpose.

If we request your information for secondary purposes, such as promotional updates, we will either ask for your explicit consent or provide you with an option to decline.

How do I withdraw my consent?

If, after opting in, you change your mind, you may withdraw your consent for us to contact you or use your information by contacting us at <u>+91 9618859004</u> or mailing us at: gruhapandittuitions@gmail.com

### **DISCLOSURE**

We may disclose your personal information if required by law or if you violate our Terms of Service.

#### **PAYMENT**

We use Razorpay (or similar payment gateways) for processing payments. We, along with Razorpay, do not store your card details on our servers. Payment information is encrypted and handled securely in compliance with the Payment Card Industry Data Security Standard (PCI-DSS).

Your payment details are used solely to complete the transaction and are not stored after the transaction is finalized.

For further details, refer to the terms and conditions of Razorpay at <a href="https://razorpay.com">https://razorpay.com</a>.

#### **THIRD-PARTY SERVICES**

We collaborate with third-party service providers who may collect, use, and disclose your information solely to deliver services such as payment processing or communication platforms.

For such providers, we recommend reviewing their privacy policies to understand how your information will be handled.

Please note that some providers may operate in jurisdictions with different privacy laws than ours. In such cases, your information may become subject to the laws of those jurisdictions.

Once you leave the Gruhapandit Tuition Application or interact with a third-party service, this privacy policy no longer applies.

## **SECURITY**

To safeguard your personal information, we implement industry-standard measures to protect it from being lost, misused, accessed, disclosed, altered, or destroyed.

#### **COOKIES**

We use cookies to enhance user experience and maintain your session on the application. Cookies are not used to personally identify you outside the Gruhapandit Tuition Application.

#### **AGE OF CONSENT**

By using this application, you confirm that you are at least the age of majority in your state or province of residence, or you have obtained consent from a parent or guardian if under the age of majority.

#### **CHANGES TO THIS PRIVACY POLICY**

We reserve the right to update this privacy policy at any time. Any changes will take immediate effect upon being posted on the application.

If significant changes are made, we will notify users so that you are aware of what information is collected, how it is used, and under what circumstances, if any, it is disclosed.

If Gruhapandit Tuition Application is acquired or merged with another company, your information may be transferred to the new owners to ensure continuity of services.

## **QUESTIONS AND CONTACT INFORMATION**

For any questions, concerns, or to access, correct, amend, or delete your personal information, please contact our Privacy Compliance Officer at <u>+91 9618859004</u> or email us at <u>gruhapandittuitions@gmail.com</u>.

## **Address:**

Nagole, Hyderabad, Telangana, India, 500068.