

Ramey Fahal

LinkedIn: /in/ramey-fahal | 319-430-2682 | Rameyfahal@outlook.com
2410 Walden Rd | Iowa City, IA 52246

EDUCATION

University of Iowa | Iowa City, IA Anticipated
Computer Science Bachelor of Arts (B.A.)
Arabic Language Minor Anticipated Fall 2025

Kirkwood Community College | Cedar Rapids, IA Anticipated Fall 2025
Computer Software Development Associate of Applied Science (A.A.S)

Kirkwood Community College | Cedar Rapids, IA December 2022
Liberal Arts Associate of Science (A.S.)

RELEVANT COURSEWORK

PLTW-Computer Science Principles, Computer Science, Computer Concepts, Network Plus, Fundamentals of Web Program, Information Computing, Software Engineering, Data Structures.

SKILLS

- Programming Languages: Java, HTML, CSS
- Applications: IntelliJ, Virtual Studio Code, Blue J
- Bilingual (English, Arabic)

WORK EXPERIENCE

University of Iowa | Iowa City, IA May 2024 – Present

Specialties Assistant • Enterprise Infrastructure

- Infrastructure Closet Management: Maintain the university's physical network infrastructure IT rooms.
- Performance Optimization: Monitor and analyze the physical layer performance, making necessary adjustments to enhance data transmission efficiency.
- Documentation and Reporting: Maintain detailed records of hardware configurations, cabling layouts, and maintenance activities.
- Network Security: Implement physical security measures for network hardware.

Walmart Inc. | Iowa City, IA May 2019 – May 2021

Customer Service Manager

- Reviewed reports to establish satisfaction levels.
- Resolved customer complaints.
- Promoted a positive work environment with quality standards.
- Managed staffing levels.
- Ensured associates were adequately trained in safety and efficiency.
- Oversaw 30+ Cashiers, Money Services Associates, Customer Service Associates, Cart Pushers Associates, and Electronics Associates.

INVOLVEMENT

National Society of Black Engineers (NSBE) August 2023 – Present

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REFERENCES

Rami Shukhi

Platform Systems Engineering Lead – AWACS
Collins Aerospace
350 Collins Rd NE building 120
Cedar Rapids, IA 52498
W: (515)868-7170
rshoukih@gmail.com

Ahmed Ismail

Senior Associate Software Engineer
Capital One
1680 Capital One Drive
McLean, Virginia 22102
W: (319)621-0813
ahmedi2144@gmail.com

Shayne Schiltz

Professor
Kirkwood Community College
6301 Kirkwood Blvd. SW
Cedar Rapids, Iowa 52404
W: (319)398-5899
shayne.schiltz@kirkwood.edu

Lizbeth Moraza

Kitchen Manger
Chipotle Inc.
201 S Clinton St UNIT 112, I
Iowa City, IA 52240
W: (708)835-7088
LizbethMoraza@gmail.com

More reference available upon request.