Ryan Flanagan

Software Engineer - Product Professional

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SUMMARY

Product professional and tech start-up entrepreneur transitioning towards a career in full-stack software development.

EXPERIENCE

ProfitChats, Atlanta,GA — *Founder*

JAN 2018 - AUG 2020

A chatbot based marketing automation venture. Self-taught in conversation design, web-hooks, bot analytics reporting, JSON syntax.

Genuine Parts Co., Atlanta, GA — *Product Owner*

JULY 2015 - DEC 2017

Innovated marketing product which increased customer sales revenue by approximately $76M.

LMS Marketing Experts, Alpharetta, GA — *Associate*

AUG 2013 - JUNE 2015

Doubled agency client base through creating new online marketing products, client training efforts, and strategic partnerships.

BB&T Bank, Alpharetta, GA — *Sr. Relationship Banker*

AUG 2005 - JULY 2013

Top level sales associate - #3rd highest producer in North Atlanta.

EDUCATION

Georgia Institute of Technology — *Certification*

AUG 2020 - NOV 2020

Online Full Stack Development Bootcamp

The Citadel, Charleston, SC — *B.A., Psychology*

AUG 2000 - MAY 2005

SKILLS

Analytical Problem Solver

Servant Leader

Efficiency Focused

Communicative Collaborator

Experienced Presenter

PROJECTS

CulTourist – **A** 'CRUD' based full-stack application providing travellers with key culture and scam advice.

Eat-Da-Burger – Data logger that incorporates Node.js and MySQL to query and route data.

Employee Template Engine – command line app that creates an employee roster.

Strategic Practical Application – Real world Design approach for customer service chatbot automation solution.

TECHNOLOGIES

HTML 5 , CSS, Bootstrap CSS, JavaScript, jQuery, Node.js, Express.js, MySQL, JSON, Express-Handlebars, and AJAX, Axios, and MongoDB