**Topic:** FAQ design for a software (**User Story**)

The FAQ project will have questions and answers as below:

* Who is it for? **ANS**: The owner of the company wants a FAQ page for his product.
* What does he want to build? **ANS**: A FAQ page.
* What kind of product? **ANS**: The product is an image editing software.
* What will the FAQ page contain? **ANS**: The page will contain some common question and answers about the software.
* What type of Q/A will be there? **ANS**: These will be related to troubleshoot, maintain and learn the basics of that particular software.
* Will there be any other data other than text?

**ANS**: Yes, there might be some links to redirect a viewer to more information.

* Where will be the information stored? **ANS:** In the database.
* How will the information be stored? **ANS**: Through an interface of the website of the product.
* Can anyone insert the Q/A? **ANS**: No, only the admins should be able to insert questions and answers.
* How does the user (owner) want to insert information?

**ANS**: This answer has 4 steps:

User will login to the website as an admin, then will be directed to a page where he can add information to the FAQ.

**This is where our project starts**. A form will be provided in that page containing the following inputs: 1.

Questions (compulsory)

Answers (compulsory)

Link name (optional)

Link href (optional)

After he submits the form, the inputs will be stored to the database and will be available to view in the FAQ page for everyone.

If there are any corrections needed, the owner also wants an edit page where he can update the existing information. Furthermore a delete page is also required.

* Summarize what the user needs to build: Four things,

An insert page (for admins only) [with an input form].

An update page (for admins only)

A delete page (for admins only)

A show all page (For visitors)