**Topic:** FAQ design for a software (**User Story**)

Role: **1.** Admin/Webmaster **2.** Visitor/Public

Process: **1.** Add/Create **2.** Update/Edit **3.** Delete

Epic: FAQ

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| 1. **Story title** | **FAQ management** | |
| Story description | The owner of the company wants a FAQ page for his product. The page will contain some common question and answers about the product. | |
| Acceptance criteria | * 1. General criteria | * + 1. The page will contain some common question and answers about the software. |
| * 1. Validation criteria | * + 1. Only the admins should be able to insert questions and answers. Q/A should be stored through a page only super admins can access.     2. Visitors should only be able to see the FAQs in a separate FAQ show page.     3. Duplicate data should not be inserted.     4. Insert page should contain 2 text inputs naming ‘question’ and ‘answer’.     5. If there are any corrections needed, the owner also wants an edit page where he can update the existing information.     6. A delete page is also required. |
| * 1. UI/UX | * + 1. Use “FAQ” or “Frequently Asked Questions” as the page title.     2. Questions should look visually different from the answers in the show page. |