

# Robert Harm

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Results-driven professional with a diverse background in pest control, home theater installation, loss prevention, and sales. Proven ability to deliver exceptional customer service, troubleshoot issues, and ensure compliance with regulations. Currently pursuing a Bachelor's Degree in Game Design. Committed to providing professional and efficient service.

## Work Experience

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### **Commercial Pest Control Tech**

Terminix  
June 2021 to Present

(2 years)

Perform pest control services in compliance with safety regulations, laws, and labels.  
Conduct safety walks and maintain a stocked and clean company vehicle to present a professional image.  
Communicate findings and treatments to clients and address any necessary conditions.

### **Installation Technician**

Sound By Design  
June 2019 to June 2021

(2 years 1 month)

Pre-wired homes and commercial properties for the installation of Control 4 and other audio-video devices.  
Installed and configured surround sound systems, TV mounting, projector mounting, security systems, camera system, smart lighting, and smart home controls.  
Certified in Control4 home automation and proficient in installing alarm systems.

### **Installation Technician**

Space Age Communications  
March 2019 to May 2019

(3 months)

Installed and troubleshooted digital cable, high-speed internet, and telephone services for residential and commercial clients.  
Ensured seamless connectivity by performing installations from the pole to clients' homes or business premises.  
Utilized technical expertise to route and terminate cables, ensuring proper signal transmission and optimal performance.

### **Double Agent Home Theater**

Best Buy  
July 2016 to February 2019

(2 years 8 months)

Verified delivery manifests and delivered major appliances to clients' homes.  
Installed home theater systems, including wall-mounted TVs and running speaker, RG6, CAT5, and 6 cables.  
Installed smart doorbells, security systems, cameras, and lighting.  
Provided customer service, troubleshooting, and minor repairs.

### **Loss Prevention Coordinator**

Hastings Entertainment Inc.

April 2014 to June 2016

(2 years 3 months)

Coordinated and maintained the operational efficiency of camera systems throughout the premises, conducting regular inspections and addressing any issues promptly.

Scheduled and supervised repair work to maintain the functionality of surveillance equipment, collaborating with external vendors and internal teams.

Assisted in the investigation of both internal and external incidents, collecting and analyzing evidence, conducting interviews, and documenting findings.

### **Driver**

LOOMIS ARMORED US, INC.

May 2012 to April 2014

(2 years)

Led a team of 4 Driver/Guards and managed 3 armored vehicles.

Balanced vault, ensured accurate ATM money handling, and checked truck inventory.

Provided on-route assistance as needed.

### **Salesperson**

O'Reilly Auto Parts

July 2008 to April 2012

(3 years 10 months)

Assisted commercial clients with auto part inquiries and managed a team of delivery drivers.

Maintained inventory, handled freight, and provided customer service at the counter.

Delivered automotive parts to neighboring stores and supported outside sales efforts.

## **Education**

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### **Bachelor's Degree in Game and Interactive Media Design**

Full Sail University

2022 to 2025

### **High School Diploma**

Palo Duro High School

2002 to 2006

## **Skills**

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- Unreal Engine
- automotive

- computer hardware
- cat5
- cabling
- audio
- automation
- customer service
- Pest Control
- customer relations

## Links

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[linkedin.com/in/robert-harm-52138a119](https://www.linkedin.com/in/robert-harm-52138a119)

## Certifications and Licenses

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**Driver's License**

**Pesticide Applicator's License**

**Pest Control License**