**HEINRICH GEE S. CASTRO**  
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**SUMMARY**

Recent Information Technology graduate with honors, passionate about web development and software solutions. Proficient in multiple programming languages and web technologies, with a proven track record of delivering web applications that streamline processes by up to 50%. Strong problem-solving skills demonstrated through project work and volunteer IT support. Eager to apply academic knowledge and self-taught skills to contribute innovatively in a dynamic tech environment, with a particular enthusiasm for web and mobile app development.

**EDUCATION**

**Bachelor of Science in Information Technology**  
Divine Word College of Bangued Abra | 2018 - 2022

* Graduated **Cum Laude**

**SKILLS**

* **Programming Languages**: C++, C#, Borland C, Java, PHP, Python (basic), HTML5, CSS3, JavaScript, React (learning)
* **Tools**: Visual Studio, Sublime, PyCharm, IntelliJ IDEA
* **Version Control**: Git, GitHub
* **Databases**: MariaDB, MySQL, SQL
* **Soft Skills**: Problem-solving, communication, teamwork, adaptability, attention to detail

**PROJECTS**

* **Capstone Parish Record Keeping System (VB.net, Visual Studio 2022)**  
  Developed a digital record-keeping system for managing baptismal, marriage, and death records in a parish.
  + Reduced record search time by approximately 70% with a digital search feature.
  + Improved data entry and updates, increasing efficiency by 30%.
  + Streamlined certificate generation (baptismal, marriage, death), reducing manual work by 50% with pre-designed templates.
* **Pizza House Ordering System (HTML, CSS, PHP)**
* **Alumni Information System (HTML, CSS, JS, SQL)**
* **Research Information System (HTML, CSS, JS, SQL)**
* **Hotel Reservation System (HTML, CSS, PHP)**

**EXPERIENCE**

**Freelance IT Support & Web Development** | Remote | Oct 2022 – Present

* **Resolved** technical issues for teachers and students, providing software troubleshooting and web development support, reducing incident resolution time by 40%.
* **Developed** small-scale web development projects using HTML, CSS, and JavaScript, enhancing front-end skills and increasing website functionality by 25%.
* **Mentored** students on IT capstone projects, focusing on problem-solving techniques and optimizing project completion times by 30%.
* **Collaborated** on software development tasks, **debugged** student web projects, and improved project functionality and usability by 20%.
* **Facilitated** student success by debugging and refining web development projects, enhancing code quality and reducing errors by 15%.
* **Delivered** comprehensive IT support to educators and students, troubleshooting and resolving hardware and software issues, with a 95% satisfaction rate.
* **Led** the development of capstone projects for IT graduates, utilizing VB.NET to design efficient and scalable solutions.
* **Crafted** proposals and provided guidance for final thesis projects, bridging technical and non-technical concepts to ensure project success.
* Assisted senior citizens in learning basic computer skills and internet navigation, improving digital literacy.

**Intern | IT & Data Support** | Police Community Affairs, Abra Police Provincial Office | Mar 2022 – May 2022

* **Managed** data entry and reporting tasks, and **troubleshot** IT issues, enhancing operational efficiency and data accuracy by 20%.

**CERTIFICATIONS AND ACCOMPLISHMENTS**

* **Python Certification (Basic)** – 2023
* **Certificate of Attendance:** Cyber Defense Society Conference – 2019
* **Agricultural Crop Production NC3** – TESDA – 2018
* **High Honors Graduate:** Senior High School K-12 Program – 2018
* **Certificate of Participation:** 2017 Division Technolympics
* **Photoshop Workshop Attendee** – 2019
* **Certificates for Seminars:** 'Personal Development' and 'Ethics in the Workplace' – 2022
* **Certificate of Participation:** School-Based INSET – 2023