

RIGG DESOUZA

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Summary

Dynamic Software Implementation Engineer at Mograsy Technologies Pvt Ltd, skilled in React development and team collaboration. Successfully analyzed customer requirements for seamless product integration and led design reviews, enhancing product features. Proven ability to diagnose software issues and deliver effective solutions, demonstrating strong leadership and active listening skills.

Skills

- HTML and CSS
- JavaScript and Java
- MySQL database management
- React development
- Active listening
- Team collaboration
- Leadership skills

Work Experience

Software Implementation Engineer Mograsy Technologies Pvt Ltd

11/2024 to 05/2025

- Analyzed customer requirements to facilitate seamless product integration, collaborating with 12+ client teams to gather tech specifications and deliver tailored integration plans—achieving a 98% first-time success rate and reducing onboarding time by 30%.
- Collaborated with third-party vendors for efficient data migration, managing migration of over 500,000 records across 5 vendor platforms. Streamlined the process to cut downtime by 40% and ensured 100% data integrity and zero post-migration issues.
- Participated in design reviews for new products and features, providing feedback across 8 sprint cycles that identified 25+ critical improvements—accelerating time-to-market by 15% and boosting feature acceptance in user testing by 20%.

SJ Innovation Ilc

Intern Software Engineer

08/2023 to 10/2023

- Diagnosed software issues, determined their root causes, and recommended effective solutions.

Education

BE: Computer Engineering Goa Engineering College

10/2024
Goa, India

Certifications

- Management information systems - NPTEL
- Principles of management - NPTEL

Project

- **Diet recommendation app**

Tech Stack: Flutter, Firebase, VSCode, and Figma

Duration: Oct 2023 – Jun 2024

As part of our final year project, we worked on a diet recommendation app that provides diet recommendations to customers

We must provide our details, like height, weight, and whether you are suffering from any diseases, and so on. Based on this, it provides our customers with the diet

- **Homora - home decor eCommerce marketplace**

Duration: Dec 2024 – Apr 2025

Tech Stack: React, Node.js, MongoDB

Designed and developed a responsive, multi-vendor marketplace enabling users to browse and purchase home décor items, integrating real-time search powered by Elasticsearch to surface relevant products in under 200 ms.