

Project Manager

email@example.com — +91-XXXXXXXXXX — linkedin.com/in/profile — portfolio.com

Professional Summary

Results-driven and certified Project Manager with over 10 years of experience leading complex IT and business transformation projects. Expert in stakeholder engagement, agile and waterfall delivery, and driving cross-functional collaboration. Proven ability to deliver multi-million-dollar initiatives on time and within budget, aligning outcomes with strategic goals.

Core Competencies

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|--------------------------------|---------------------------|---------------------|
| • Project Lifecycle Management | Budgeting & Forecasting | |
| • Agile / Scrum / Waterfall | Stakeholder Communication | |
| • Risk Management | Change Management | Vendor Coordination |
| • Team Leadership | Strategic Planning | KPI Tracking |

Professional Experience

Project Manager — FinEdge Solutions — *Mumbai, India*
May 2017 – Present

- Managed 12+ enterprise software and infrastructure projects valued over 40 Cr, with consistent on-time and under-budget delivery.
- Led cross-functional teams of 20+ members including developers, QA, UX, and DevOps across 3 continents.
- Drove adoption of Agile Scrum, reducing release cycles by 35% and improving stakeholder satisfaction scores.
- Partnered with leadership to prioritize roadmaps and define OKRs, resulting in 18% YoY cost reduction.

Associate Project Manager — InnoWave Technologies — *Hyderabad, India*
Mar 2013 – Apr 2017

- Oversaw planning, execution, and delivery of digital transformation projects across retail and finance sectors.
- Reduced project delays by 42% by implementing automated tracking, resource load balancing, and milestone dashboards.
- Facilitated daily stand-ups, retrospectives, sprint planning, and risk assessments.
- Acted as liaison between business units and development, translating high-level goals into actionable plans.

Key Projects

Enterprise Billing System Revamp (2022) — Delivered a new billing system for a telecom giant, integrating real-time invoicing and automating reconciliation. Reduced billing errors by 70% and saved over 2.5 Cr in operational costs annually.

Retail App Modernization (2020) — Migrated a legacy retail application to a cloud-based architecture. Managed budget of 8 Cr, vendor negotiations, and stakeholder reporting. Achieved a 99.99% uptime post-launch.

Education

B.E. in Information Technology

Accredited University, India

Year – Year

Certifications

- PMP — Project Management Professional
- Certified Scrum Master (CSM)
- PRINCE2 Practitioner

Technical Skills

- **Project Tools:** JIRA, MS Project, Trello, Confluence
- **Methodologies:** Agile, Scrum, Waterfall, Hybrid
- **CRM/ERP:** Salesforce, SAP, Oracle ERP
- **BI/Reporting:** Power BI, Tableau, Excel (Advanced)