

# Ron Joshua Concepcion

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## SUMMARY OF QUALIFICATION

- Aspiring engineering professional and dedicated student with practical experience in retail operations and customer service.
- Skilled in problem-solving, critical thinking, and workflow optimization, applying analytical skills to both technical and customer-focused challenges.
- Proven ability to manage multiple priorities in fast-paced environments while maintaining accuracy, efficiency, and professionalism.
- Strong communication and interpersonal skills, adept at collaborating with teams and translating technical concepts into clear, actionable insights.
- Committed to continuous learning and applying engineering knowledge to innovative projects, with a strong focus on delivering practical solutions.

## EXPERIENCE

### Sales Associate

Urban Planet October 2021 - Present

- Greet and assist customers in a friendly, professional manner to ensure a positive shopping experience.
- Maintain product knowledge to answer customer inquiries and provide style recommendations.
- Operate the cash register efficiently, processing transactions accurately and handling returns or exchanges.
- Organize and restock merchandise to ensure attractive store displays and product availability.
- Assist in visual merchandising to enhance in-store presentation and promote seasonal trends.
- Monitor inventory levels and report stock shortages to management.
- Support sales goals by upselling products and promoting promotions or loyalty programs.
- Maintain a clean and organized sales floor, dressing rooms, and stockroom.
- Collaborate with team members to meet store targets and ensure operational efficiency.

## EDUCATION

### Centennial College

Software Engineering Technician Diploma - Expected Graduation: April 2026