

# Ryan Russell

(385) 222 6199 • rjrussell605@gmail.com • <https://www.linkedin.com/in/ryan-russell-6abb0913b/>

## PROFESSIONAL EXPERIENCE

### Salt Lake Community College

Salt Lake City, UT

*[IT Lab Aid V]*

November 2022—Present

- Assisting teachers and students to access programs, including Canvas. Troubleshoot student questions including computer-related issues. Monitoring online chats to actively assist students and teachers in the learning environment.
- Proof student-developed websites and offer suggestions and corrections. Provide support and tutoring services to participants to reinforce and follow up with learning activities or the use of computer software or hardware.

*[Technologies Used]*

- Windows OS, MacOS, Node.js, React.js, SCSS, HTML, MySQL, PHP, GitHub, VSCode, Photoshop

### Guitar Center

Salt Lake City, UT

*[Inside Sales Associate/Customer Service Representative]*

May 2022—Present

- Responsible for establishing, servicing, and maintaining a customer base in a fast-paced environment.
- Identified opportunities & issues. Followed through on multiple contact channels to capitalize on or resolve issues. Applied attributes to market myself to the consumer base.
- Top salesman on my team after first few months and consistently for 6 months. Continuing to be one of my teams' top performers.

*[Technologies Used]*

- Windows OS, Microsoft365, VoIP phone, Salesforce

### Veterans First Mortgage

Salt Lake City, UT

*[Trainer]*

January 2022—May 2022

- Maintaining the same responsibilities while improving the performance of the rest of my team.
- Provided pitch training and credit pull training.

*[Loan Assistant]*

May 2021—January 2022

- A critical role of assisting loan officers by checking to see if each of our clients are within our guidelines. verifying basic information and pulling credit.
- Top loan originator in the first month after training.
- 1/2 of the loans we closed in the first two months of being NMLS certified went through my administration.

*[Retention Specialist]*

November 2020—May 2021

- An initial outreach to potential clients, as well as retaining and nurturing relationships with past customers and gaining an understanding of clients' mortgage needs.
- Top retentionist for three consecutive months after training.

*[Technologies Used]*

- Windows OS, Microsoft365, VoIP phone, Salesforce

### www.weare8.com

Logan, UT

*[Front-End Developer] - CONTRACT*

February 2020—April 2020

- Developed front-end functionality.
- Engineered code to implement global state management (**Redux**) to improve code maintainability.
- Styled UI to match the given design files.

*[Technologies Used]*

- Node.js, React.js, Express.js, GitHub, CSS, SCSS, HTML5, Bootstrap, Babel, HTTP, Linux

## EDUCATION

### Salt Lake Community College

Salt Lake City, UT

*[Associate in computer sciences, Honors Student]*

August 2021 – December 2023

- The National Society of Leadership and Success – Advanced & Executive Leadership Certificate badge signifies the recipient has:
  - Identified strengths and challenges of different communication styles.
  - Developed effective meeting management skills.
  - Learned strategies to improve critical thinking and decision-making.

Recognized the benefits of community service.

Completed 12 hours of community service (Deseret Industries): Assisted by folding and organizing clothes, substituting shortage of employees.

## Utah State University

[Computer Sciences]

Logan, UT

August 2019—May 2021

- The National Society of Leadership and Success —Selected by campus administration to participate among top students in a leadership program including:  
Speaker Events: Participated in seminars led by celebrities and best-selling authors on topics such as leadership, time management, and goal setting.  
Success Networking Teams:  
Participated in peer-based leadership development teams  
Experience in setting and achieving goals, receiving coaching, coaching others, holding others accountable to commitments, and building the foundations of leadership.

## Lone Peak Highschool

Highland, UT

- GPA: 4.00
- NICA Mountain Biking (full 4 years)

## Young Entrepreneurial Academy

Sandy, UT

- Business Development
- Marketing, etc.

## PERSONAL PROJECTS

**www.inovint.com**

[Lead Developer]

Logan, UT

August 2019—January 2020

- Developed front-end code.
- Maintained code base using version control.
- Contributed to designing UI.

[Technologies Used]

- Node.js, React.js, Express.js, GitHub, CSS, SCSS, HTML5, Bootstrap, Babel, Linux

## VOLUNTEER SERVICE

**Highland City**

Highland, UT

[Volunteer]

May 2016—August 2018

- Facilitated a team of mountain bikers to grow the community by building and maintaining trails for other riders.

## SKILLS / CERTIFICATIONS

### Programming

- Java, Python
- SQL, PHP

### Development

- HTML/CSS/SCSS
- Bootstrap
- JavaScript
- React.js/Node.js
- Express.js/Next.js
- Redux

### Version Control

- Git

### Database

- MongoDB
- MySQL
- Data structures

### Cloud

- Firebase

### Tools

- VSCode
- Figma
- Postman, Heroku
- Vercel
- NPM

### Systems

- Windows
- Linux/Ubuntu
- Android

### Graphics

- Photoshop
- Premiere

### MS Office

- Word
- Excel
- Outlook
- PowerPoint

### Soft

- Detail-Orientated
- Support/Service
- Negotiation
- Leadership
- Resourcefulness
- Communication
- Teamwork
- Time Management
- Decision Making
- Scheduling
- Credit Analysis

### Udemy

[www.udemy.com](https://www.udemy.com)

- Modern React with Redux  
<https://www.udemy.com/certificate/UC-baeff0626-41f7-b38b-208dfd591483/>
- Data Structures and Algorithms in Python  
<https://www.udemy.com/certificate/UC-d3ff415a-3911-4db8-ad04-7b461f19b203/>

### CompTIA A+

Industry standard for career in IT

### University of Utah | Programming Camp

July 2013

- Mobile Game Studio