```
In [1]: import numpy as np
        import pandas as pd
        import matplotlib.pyplot as plt
        import seaborn as sns
        import warnings as w
        w.filterwarnings('ignore')
        #data preprocessing
        from sklearn.preprocessing import StandardScaler
        from sklearn.model_selection import train_test_split
        #random forest model training
        from sklearn.metrics import r2_score
        from sklearn.metrics import mean squared error
        from sklearn.metrics import mean_absolute_error
        from sklearn.ensemble import RandomForestRegressor
In [2]: from tensorflow.keras.models import Sequential
        from tensorflow.keras.layers import Dense
        from tensorflow.keras.optimizers import Adam
In [3]: df_port = pd.read_csv('/Users/Ramv/Downloads/data_2.csv')
        df_port
```

Out[3]:		market_id	created_at	actual_delivery_time	store_primary_category	O
	0	1.0	2015-02- 06 22:24:17	2015-02-06 23:11:17	4	
	1	2.0	2015-02- 10 21:49:25	2015-02-10 22:33:25	46	
	2	2.0	2015-02- 16 00:11:35	2015-02-16 01:06:35	36	
	3	1.0	2015-02- 12 03:36:46	2015-02-12 04:35:46	38	
	4	1.0	2015-01- 27 02:12:36	2015-01-27 02:58:36	38	
	•••					
	175772	1.0	2015-02- 17 00:19:41	2015-02-17 01:02:41	28	
	175773	1.0	2015-02- 13 00:01:59	2015-02-13 01:03:59	28	
	175774	1.0	2015-01- 24 04:46:08	2015-01-24 05:32:08	28	
	175775	1.0	2015-02- 01 18:18:15	2015-02-01 19:03:15	58	
	175776	1.0	2015-02- 08 19:24:33	2015-02-08 20:01:33	58	

175777 rows × 14 columns

In [4]: df\_port.info()

<class 'pandas.core.frame.DataFrame'> RangeIndex: 175777 entries, 0 to 175776 Data columns (total 14 columns): Column # Non-Null Count Dty pe 175777 non-null flo 0 market id at64 1 created\_at 175777 non-null obj ect 2 actual\_delivery\_time 175777 non-null ect 3 store\_primary\_category 175777 non-null int 64 4 order\_protocol 175777 non-null flo at64 5 total\_items 175777 non-null int 64 175777 non-null 6 subtotal int 64 175777 non-null 7 num\_distinct\_items int 64 175777 non-null int 8 min\_item\_price 64 9 175777 non-null int max\_item\_price 64 total\_onshift\_dashers 175777 non-null flo 10 at64 175777 non-null flo total\_busy\_dashers 11 at64 175777 non-null flo 12 total\_outstanding\_orders at64 13 estimated\_store\_to\_consumer\_driving\_duration 175777 non-null flo at64 dtypes: float64(6), int64(6), object(2) memory usage: 18.8+ MB

In [5]: df\_port.isnull().sum()

```
Out[5]: market_id
                                                           0
         created_at
                                                           0
         actual_delivery_time
                                                           0
         store_primary_category
                                                           0
         order_protocol
                                                           0
         total_items
                                                           0
         subtotal
                                                           0
         num_distinct_items
                                                           0
         min_item_price
                                                           0
         max_item_price
                                                           0
         total_onshift_dashers
                                                           0
         total_busy_dashers
                                                           0
         total_outstanding_orders
                                                           0
         estimated_store_to_consumer_driving_duration
                                                           0
         dtype: int64
        coverting to datetime format
        df_port['created_at']=pd.to_datetime(df_port['created_at'])
        df_port['actual_delivery_time']=pd.to_datetime(df_port['actual_deliver
        creating a new column 'time taken'
In [7]: df_port['time_taken']=df_port['actual_delivery_time'] - df_port['creat
In [8]: df_port.info()
```

```
<class 'pandas.core.frame.DataFrame'>
        RangeIndex: 175777 entries, 0 to 175776
        Data columns (total 15 columns):
         #
             Column
                                                            Non-Null Count
                                                                              Dty
        pe
                                                            175777 non-null flo
         0
             market id
        at64
         1
                                                            175777 non-null dat
             created_at
        etime64[ns]
                                                            175777 non-null
             actual_delivery_time
                                                                              dat
        etime64[ns]
                                                            175777 non-null
                                                                              int
             store_primary_category
        64
         4
                                                            175777 non-null flo
             order_protocol
        at64
         5
             total_items
                                                            175777 non-null int
        64
         6
             subtotal
                                                            175777 non-null
                                                                              int
        64
                                                            175777 non-null
         7
             num_distinct_items
                                                                              int
        64
                                                            175777 non-null int
         8
             min_item_price
        64
         9
                                                            175777 non-null int
             max_item_price
        64
                                                            175777 non-null flo
         10
             total_onshift_dashers
        at64
                                                            175777 non-null flo
         11 total_busy_dashers
        at64
         12 total outstanding orders
                                                            175777 non-null flo
        at64
         13 estimated_store_to_consumer_driving_duration 175777 non-null flo
        at64
         14 time_taken
                                                            175777 non-null tim
        edelta64[ns]
        dtypes: datetime64[ns](2), float64(6), int64(6), timedelta64[ns](1)
        memory usage: 20.1 MB
         creating new column 'time_taken_mins'
 In [9]: df_port['time_taken_mins']=pd.to_timedelta(df_port['time_taken'])/pd.T
         Extracting the hour at which the order was placed and the day of the week it was
         placed.
In [10]:
         df_port['hour'] = df_port['created_at'].dt.hour
         df_port['day'] = df_port['created_at'].dt.dayofweek
```

In [11]: | df\_port

Out[11]:		market_id	created_at	actual_delivery_time	store_primary_category	0
	0	1.0	2015-02- 06 22:24:17	2015-02-06 23:11:17	4	
	1	2.0	2015-02- 10 21:49:25	2015-02-10 22:33:25	46	
	2	2.0	2015-02- 16 00:11:35	2015-02-16 01:06:35	36	
	3	1.0	2015-02- 12 03:36:46	2015-02-12 04:35:46	38	
	4	1.0	2015-01- 27 02:12:36	2015-01-27 02:58:36	38	
	•••					
	175772	1.0	2015-02- 17 00:19:41	2015-02-17 01:02:41	28	
	175773	1.0	2015-02- 13 00:01:59	2015-02-13 01:03:59	28	
	175774	1.0	2015-01- 24 04:46:08	2015-01-24 05:32:08	28	
	175775	1.0	2015-02- 01 18:18:15	2015-02-01 19:03:15	58	
	175776	1.0	2015-02- 08 19:24:33	2015-02-08 20:01:33	58	

175777 rows × 18 columns

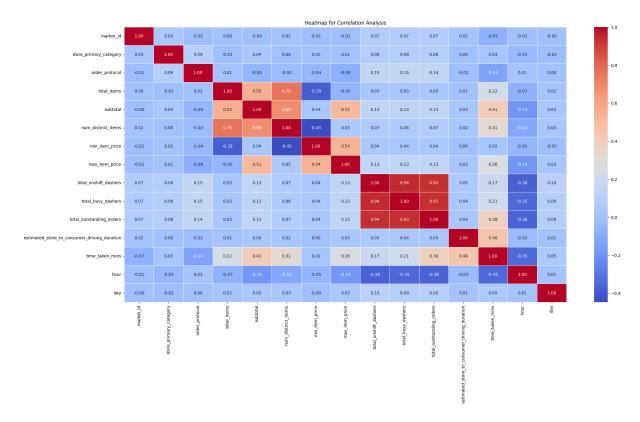
Dropping columns that are no required anymore

```
In [12]: df_port.drop(['time_taken', 'created_at', 'actual_delivery_time'], axi
In [13]: df_port.info()
```

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 175777 entries, 0 to 175776
Data columns (total 15 columns):
     Column
#
                                                   Non-Null Count
                                                                    Dty
pe
     market id
                                                   175777 non-null flo
0
at64
1
     store_primary_category
                                                   175777 non-null int
64
2
                                                   175777 non-null flo
     order_protocol
at64
3
     total_items
                                                   175777 non-null int
64
4
     subtotal
                                                   175777 non-null int
64
5
    num_distinct_items
                                                   175777 non-null int
64
                                                   175777 non-null
6
    min_item_price
                                                                    int
64
7
                                                   175777 non-null
    max_item_price
                                                                    int
64
                                                   175777 non-null flo
8
     total_onshift_dashers
at64
9
     total_busy_dashers
                                                   175777 non-null flo
at64
    total_outstanding_orders
                                                   175777 non-null flo
10
at64
11 estimated_store_to_consumer_driving_duration 175777 non-null flo
at64
                                                   175777 non-null flo
12 time_taken_mins
at64
13 hour
                                                   175777 non-null int
32
                                                   175777 non-null int
14 day
32
dtypes: float64(7), int32(2), int64(6)
memory usage: 18.8 MB
```

**Checking Correlation** 

```
In [14]: plt.figure(figsize=(24, 12))
    sns.heatmap(df_port.corr(numeric_only= True), annot=True, cmap='coolwa
    plt.title('Heatmap for Correlation Analysis')
    plt.show()
```



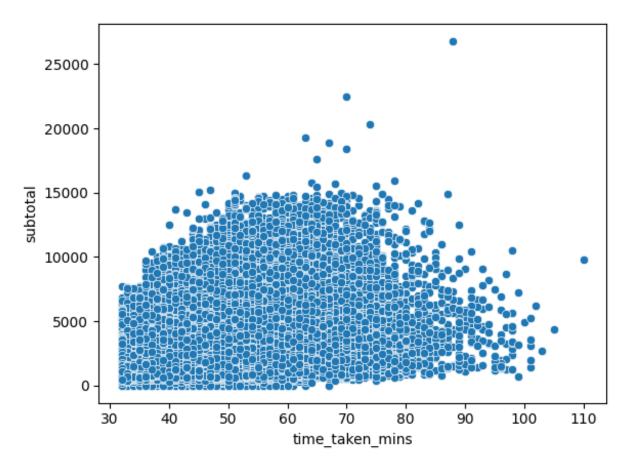
subtotal is highly correlated with max\_item\_price, min\_item\_price, and total\_items, indicating redundancy and predictive potential for those features.

```
In []:
```

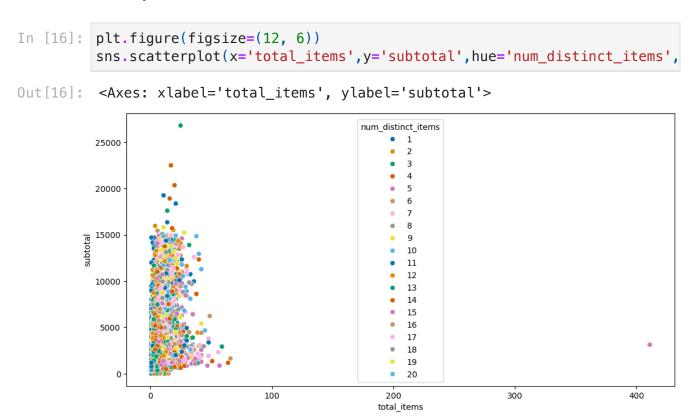
### **Data Visualization**

```
In [15]: sns.scatterplot(x='time_taken_mins',y='subtotal',data=df_port)
```

Out[15]: <Axes: xlabel='time\_taken\_mins', ylabel='subtotal'>

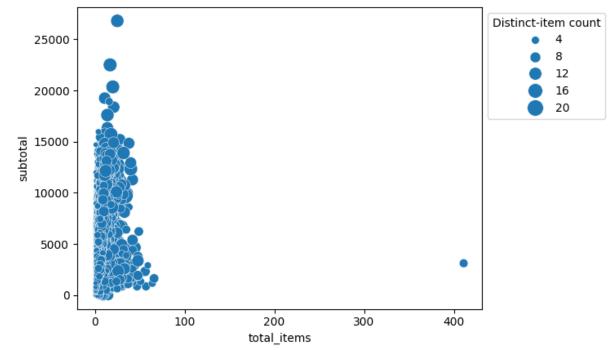


No strong visual trend; suggests subtotal alone isn't a reliable predictor of delivery time.



As expected, orders with more total and distinct items have higher subtotals.

```
In [17]: sns.scatterplot(
    x='total_items',
    y='subtotal',
    size='num_distinct_items',
    sizes=(20, 200),  # min/max marker size
    data=df_port,
    legend="brief"
)
    plt.legend(title="Distinct-item count", loc="upper left", bbox_to_anch plt.show()
```



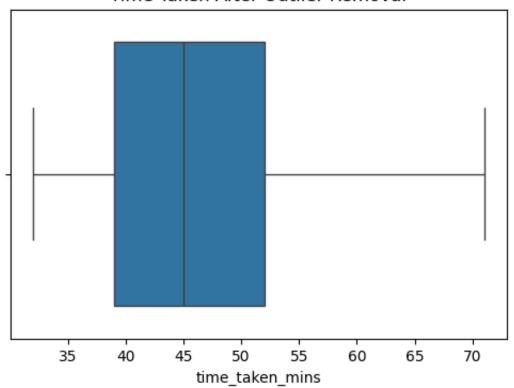
Useful for showing that subtotal is influenced more by item type diversity than sheer quantity - illustrates that larger and more diverse baskets consistently drive bigger subtotals.

```
In [18]: Q1 = df_port['time_taken_mins'].quantile(0.25)
Q3 = df_port['time_taken_mins'].quantile(0.75)
IQR = Q3 - Q1
mask = (df_port['time_taken_mins'] >= Q1 - 1.5*IQR) & (df_port['time_t df_clean = df_port.loc[mask].copy()
print("Removed outliers:", df_port.shape[0] - df_clean.shape[0])
```

Removed outliers: 1749

```
In [19]: plt.figure(figsize=(6,4))
    sns.boxplot(x=df_clean['time_taken_mins'])
    plt.title('Time Taken After Outlier Removal')
    plt.show()
```

### Time Taken After Outlier Removal



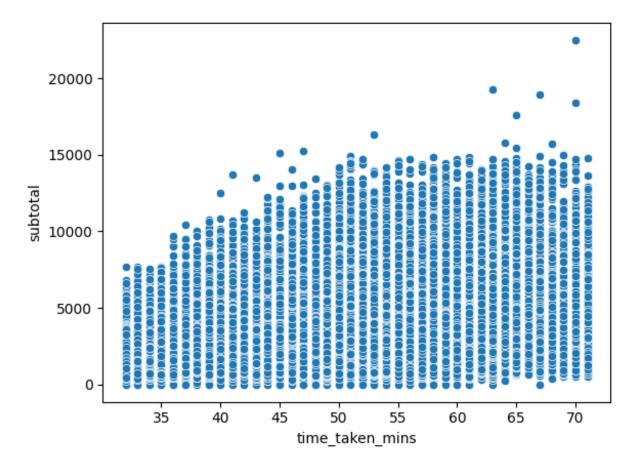
Outliers were effectively removed using IQR; the distribution became more symmetric.

In [20]: df\_clean.info()

```
<class 'pandas.core.frame.DataFrame'>
Index: 174028 entries, 0 to 175776
Data columns (total 15 columns):
     Column
#
                                                   Non-Null Count
                                                                    Dty
pe
                                                   174028 non-null flo
 0
     market id
at64
1
     store_primary_category
                                                   174028 non-null int
64
 2
                                                   174028 non-null flo
     order_protocol
at64
                                                   174028 non-null int
3
     total_items
64
 4
     subtotal
                                                   174028 non-null int
64
 5
     num_distinct_items
                                                   174028 non-null int
64
                                                   174028 non-null int
 6
     min_item_price
64
                                                   174028 non-null int
7
    max_item_price
64
                                                   174028 non-null flo
 8
     total_onshift_dashers
at64
 9
     total_busy_dashers
                                                   174028 non-null flo
at64
                                                   174028 non-null flo
 10
    total_outstanding_orders
at64
 11 estimated_store_to_consumer_driving_duration 174028 non-null flo
at64
 12 time_taken_mins
                                                   174028 non-null flo
at64
13 hour
                                                   174028 non-null int
32
14 day
                                                   174028 non-null int
32
dtypes: float64(7), int32(2), int64(6)
memory usage: 19.9 MB
```

```
In [21]: sns.scatterplot(x='time_taken_mins',y='subtotal',data=df_clean)
```

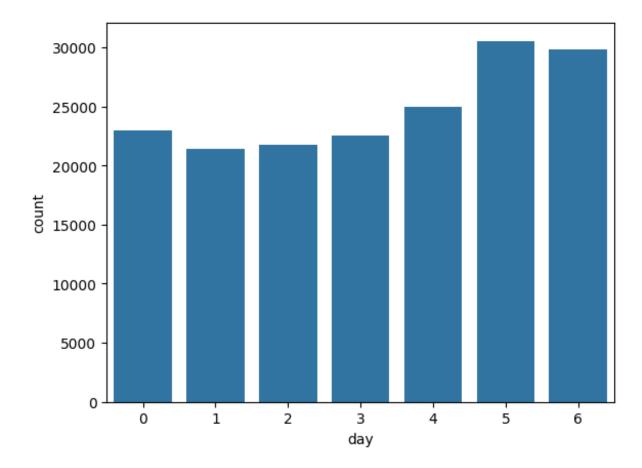
Out[21]: <Axes: xlabel='time\_taken\_mins', ylabel='subtotal'>



Still minimal correlation, confirming subtotal is not a major driver of time\_taken.

```
In [22]: sns.countplot(x=df_clean.day)
```

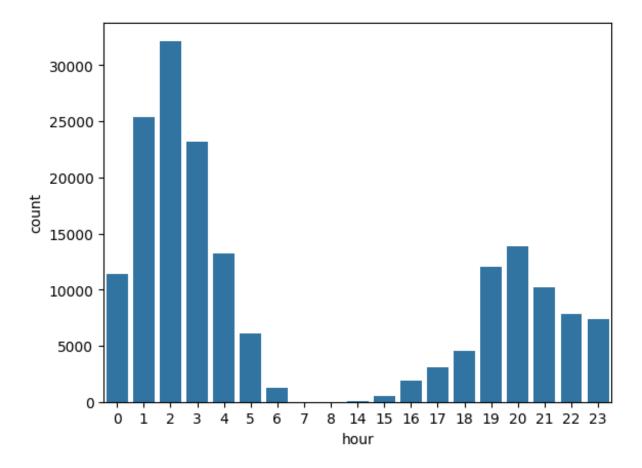
Out[22]: <Axes: xlabel='day', ylabel='count'>



Higher frequency midweek; could guide staffing decisions.

```
In [23]: sns.countplot(x=df_clean.hour)
```

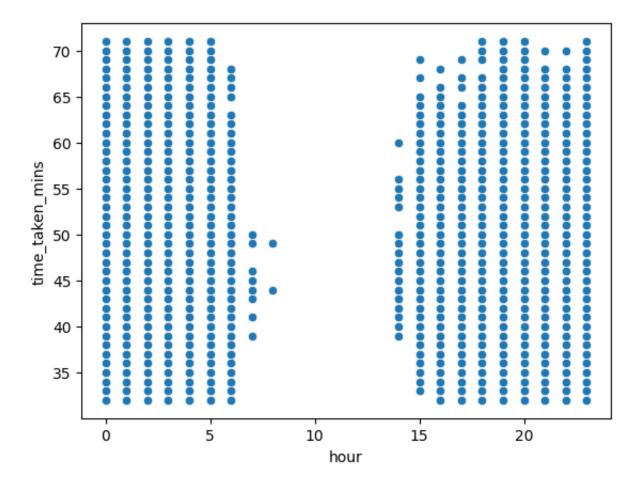
Out[23]: <Axes: xlabel='hour', ylabel='count'>



Clear peaks in evening hours, consistent with food delivery demand

```
In [24]: sns.scatterplot(x='hour',y='time_taken_mins',data=df_clean)
```

Out[24]: <Axes: xlabel='hour', ylabel='time\_taken\_mins'>



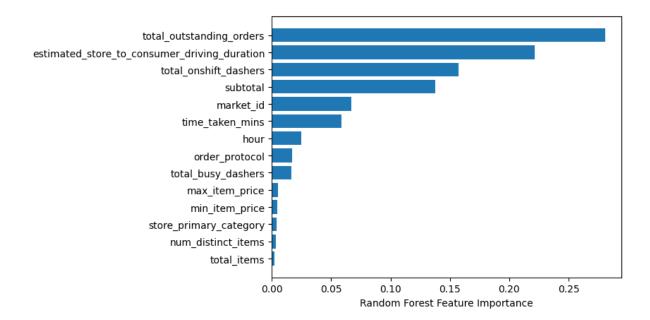
Slight increase in delivery time during peak hours; valuable for real-time ETA adjustments.

# **Splitting Data for Modelling**

In [25]:	<pre>y=df_clean['time_taken_mins'] x=df_clean.drop(['time_taken_mins'],axis=1) X_train,X_test,y_train,y_test=train_test_split(x,y,test_size=0.2,rando</pre>							
In [26]:	x.head()							
Out[26]:		market_id	store_primary_category	order_protocol	total_items	subtotal	nι	
	0	1.0	4	1.0	4	3441		
	1	2.0	46	2.0	1	1900		
	2	2.0	36	3.0	4	4771		
	3	1.0	38	1.0	1	1525		
	4	1.0	38	1.0	2	3620		

## **Random Forest**

```
In [27]:
         regressor=RandomForestRegressor()
         regressor.fit(X_train,y_train)
Out[27]:
            RandomForestRegressor
          ► Parameters
In [28]:
         prediction=regressor.predict(X_test)
         mse=mean_squared_error(y_test,prediction)
         rmse=mse**.5
         print("mse : ",mse)
         print("rmse : ", rmse)
         mae=mean_absolute_error(y_test,prediction)
         print("mase : ",mae)
        mse : 3.0445012526575876
        rmse :
                1.7448499226746086
        mase: 1.2726696546572431
In [29]: r2_score(y_test,prediction)
Out[29]: 0.9607728969041842
         MAPE
In [30]:
         def MAPE(Y actual, Y Predicted):
             mape=np.mean(np.abs((Y_actual - Y_Predicted)/Y_actual))*100
             return mape
In [31]: print("mape : ",MAPE(y_test,prediction))
                2.7713561537426004
        mape:
In [32]:
         sorted_idx=regressor.feature_importances_.argsort()
         plt.barh(df_clean.columns[sorted_idx], regressor.feature_importances_[s
         plt.xlabel("Random Forest Feature Importance")
Out[32]: Text(0.5, 0, 'Random Forest Feature Importance')
```



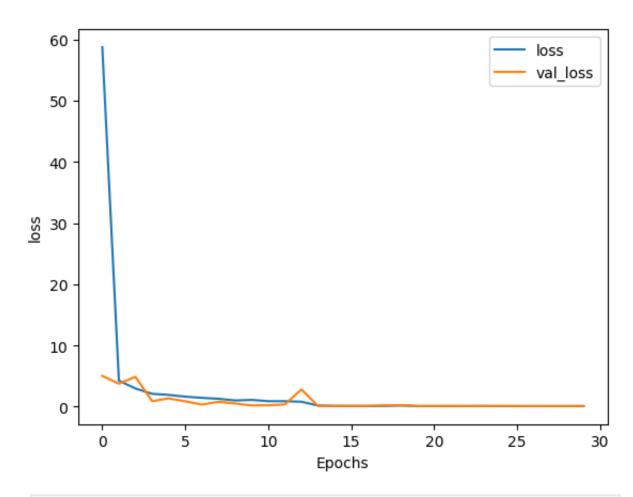
### **Neural Networks**

```
In [33]: from sklearn import preprocessing
         scaler=preprocessing.MinMaxScaler()
         x_scaled=scaler.fit_transform(x)
         X_train,X_test,y_train,y_test=train_test_split(x_scaled,y,test_size=0.
In [34]: from tensorflow.keras.models import Sequential
         from tensorflow.keras.layers import Dense
         from tensorflow.keras.callbacks import ReduceLROnPlateau
         from tensorflow.keras.optimizers import Adam
         # Define model architecture
         model = Sequential()
         model.add(Dense(14, kernel_initializer='normal', activation='relu'))
         model.add(Dense(512, activation='relu'))
         model.add(Dense(1024, activation='relu'))
         model.add(Dense(256, activation='relu'))
         model.add(Dense(1, activation='linear'))
         # Compile the model
         model.compile(optimizer=Adam(learning_rate=0.01), loss='mse', metrics=
         # Learning rate scheduler callback
         lr_schedule = ReduceLROnPlateau(monitor='val_loss', factor=0.5, patien
         # Train the model
         history = model.fit(
             X_train, y_train,
             epochs=30,
             batch_size=512,
             validation_split=0.2,
```

```
callbacks=[lr_schedule],
    verbose=1
 )
Epoch 1/30
                    2s 8ms/step - loss: 201.6548 - mae: 8.7887
218/218 —
- mse: 201.6548 - val_loss: 5.0353 - val_mae: 1.7172 - val_mse: 5.0353
- learning_rate: 0.0100
Epoch 2/30
              2s 8ms/step - loss: 4.6642 - mae: 1.6287 -
218/218 —
mse: 4.6642 - val_loss: 3.7593 - val_mae: 1.5867 - val_mse: 3.7593 - le
arning rate: 0.0100
Epoch 3/30
                 2s 8ms/step - loss: 3.0416 - mae: 1.3410 -
218/218 ——
mse: 3.0416 - val_loss: 4.8855 - val_mae: 1.9318 - val_mse: 4.8855 - le
arning_rate: 0.0100
Epoch 4/30
218/218 2s 8ms/step - loss: 2.4242 - mae: 1.2349 -
mse: 2.4242 - val_loss: 0.9041 - val_mae: 0.7394 - val_mse: 0.9041 - le
arning_rate: 0.0100
Epoch 5/30
          2s 8ms/step - loss: 2.7956 - mae: 1.2463 -
218/218 ——
mse: 2.7956 - val_loss: 1.3540 - val_mae: 1.0047 - val_mse: 1.3540 - le
arning_rate: 0.0100
Epoch 6/30
                    2s 8ms/step - loss: 1.9464 - mae: 1.1416 -
218/218 —
mse: 1.9464 - val loss: 0.8744 - val mae: 0.7938 - val mse: 0.8744 - le
arning rate: 0.0100
Epoch 7/30
           2s 8ms/step - loss: 1.6073 - mae: 1.0234 -
218/218 ——
mse: 1.6073 - val_loss: 0.3432 - val_mae: 0.4580 - val_mse: 0.3432 - le
arning_rate: 0.0100
Epoch 8/30
            2s 8ms/step - loss: 1.1683 - mae: 0.8447 -
218/218 ——
mse: 1.1683 - val_loss: 0.8025 - val_mae: 0.7805 - val_mse: 0.8025 - le
arning rate: 0.0100
Epoch 9/30
                  2s 8ms/step - loss: 1.1162 - mae: 0.7427 -
218/218 ——
mse: 1.1162 - val_loss: 0.5196 - val_mae: 0.6195 - val_mse: 0.5196 - le
arning_rate: 0.0100
Epoch 10/30
218/218 — 2s 8ms/step - loss: 1.3103 - mae: 0.9091 -
mse: 1.3103 - val loss: 0.2042 - val mae: 0.3551 - val mse: 0.2042 - le
arning rate: 0.0100
Epoch 11/30
218/218 — 2s 8ms/step - loss: 0.9591 - mae: 0.7409 -
mse: 0.9591 - val_loss: 0.2291 - val_mae: 0.3839 - val_mse: 0.2291 - le
arning_rate: 0.0100
mse: 0.7532 - val_loss: 0.3675 - val_mae: 0.5074 - val_mse: 0.3675 - le
arning_rate: 0.0100
Epoch 13/30
```

```
216/218 —
                   Os 7ms/step - loss: 0.7415 - mae: 0.6679 -
mse: 0.7415
Epoch 13: ReduceLROnPlateau reducing learning rate to 0.004999999888241
291.
218/218 —
                  2s 8ms/step - loss: 0.7424 - mae: 0.6683 -
mse: 0.7424 - val_loss: 2.8153 - val_mae: 1.6047 - val_mse: 2.8153 - le
arning_rate: 0.0100
Epoch 14/30
218/218 2s 9ms/step - loss: 0.3882 - mae: 0.4485 -
mse: 0.3882 - val_loss: 0.1193 - val_mae: 0.2829 - val_mse: 0.1193 - le
arning rate: 0.0050
Epoch 15/30
218/218 — 2s 8ms/step - loss: 0.1226 - mae: 0.2872 -
mse: 0.1226 - val_loss: 0.1188 - val_mae: 0.2836 - val_mse: 0.1188 - le
arning_rate: 0.0050
Epoch 16/30
218/218 — 2s 8ms/step - loss: 0.1151 - mae: 0.2801 -
mse: 0.1151 - val_loss: 0.1084 - val_mae: 0.2735 - val_mse: 0.1084 - le
arning rate: 0.0050
Epoch 17/30
                     2s 8ms/step - loss: 0.1135 - mae: 0.2789 -
218/218 ——
mse: 0.1135 - val_loss: 0.1162 - val_mae: 0.2817 - val_mse: 0.1162 - le
arning rate: 0.0050
Epoch 18/30
              2s 8ms/step - loss: 0.1216 - mae: 0.2874 -
218/218 ——
mse: 0.1216 - val loss: 0.2135 - val mae: 0.3776 - val mse: 0.2135 - le
arning_rate: 0.0050
Epoch 19/30
                   Os 8ms/step - loss: 0.1411 - mae: 0.3053 -
216/218 ——
mse: 0.1411
Epoch 19: ReduceLROnPlateau reducing learning rate to 0.002499999944120
6455.
                  2s 8ms/step - loss: 0.1418 - mae: 0.3059 -
mse: 0.1418 - val_loss: 0.2562 - val_mae: 0.4170 - val_mse: 0.2562 - le
arning_rate: 0.0050
Epoch 20/30
218/218 — 2s 8ms/step - loss: 0.1084 - mae: 0.2739 -
mse: 0.1084 - val loss: 0.0980 - val mae: 0.2638 - val mse: 0.0980 - le
arning rate: 0.0025
Epoch 21/30
218/218 — 2s 8ms/step - loss: 0.1015 - mae: 0.2675 -
mse: 0.1015 - val loss: 0.0959 - val mae: 0.2613 - val mse: 0.0959 - le
arning_rate: 0.0025
Epoch 22/30
218/218 ______ 2s 8ms/step - loss: 0.1012 - mae: 0.2670 -
mse: 0.1012 - val_loss: 0.0981 - val_mae: 0.2639 - val_mse: 0.0981 - le
arning rate: 0.0025
Epoch 23/30
218/218 — 2s 8ms/step - loss: 0.0999 - mae: 0.2658 -
mse: 0.0999 - val_loss: 0.1066 - val_mae: 0.2721 - val_mse: 0.1066 - le
arning_rate: 0.0025
Epoch 24/30
```

```
212/218 -
                             ----- 0s 7ms/step - loss: 0.1132 - mae: 0.2789 -
       mse: 0.1132
       Epoch 24: ReduceLROnPlateau reducing learning rate to 0.001249999972060
        3228.
       218/218 —
                           2s 8ms/step - loss: 0.1131 - mae: 0.2788 -
       mse: 0.1131 - val_loss: 0.0970 - val_mae: 0.2619 - val_mse: 0.0970 - le
       arning_rate: 0.0025
       Epoch 25/30
                          2s 8ms/step - loss: 0.0936 - mae: 0.2589 -
       218/218 ————
       mse: 0.0936 - val_loss: 0.1126 - val_mae: 0.2779 - val_mse: 0.1126 - le
        arning rate: 0.0012
        Epoch 26/30
        218/218 ——
                     2s 8ms/step - loss: 0.0981 - mae: 0.2635 -
       mse: 0.0981 - val_loss: 0.0958 - val_mae: 0.2613 - val_mse: 0.0958 - le
        arning_rate: 0.0012
       Epoch 27/30
                    2s 8ms/step - loss: 0.0966 - mae: 0.2625 -
        218/218 ——
       mse: 0.0966 - val_loss: 0.0918 - val_mae: 0.2572 - val_mse: 0.0918 - le
        arning rate: 0.0012
        Epoch 28/30
        218/218 —
                               ---- 2s 8ms/step - loss: 0.0942 - mae: 0.2593 -
       mse: 0.0942 - val_loss: 0.0962 - val_mae: 0.2616 - val_mse: 0.0962 - le
       arning_rate: 0.0012
       Epoch 29/30
                         2s 8ms/step - loss: 0.0986 - mae: 0.2645 -
        218/218 ——
       mse: 0.0986 - val loss: 0.0937 - val mae: 0.2590 - val mse: 0.0937 - le
        arning_rate: 0.0012
        Epoch 30/30
       215/218 —
                            Os 7ms/step - loss: 0.0969 - mae: 0.2620 -
       mse: 0.0969
        Epoch 30: ReduceLROnPlateau reducing learning rate to 0.000624999986030
        1614.
       218/218 ——
                           2s 8ms/step - loss: 0.0969 - mae: 0.2621 -
       mse: 0.0969 - val_loss: 0.1004 - val_mae: 0.2656 - val_mse: 0.1004 - le
       arning_rate: 0.0012
In [35]: def plot_history(history,key):
            plt.plot(history.history[key])
            plt.plot(history.history['val '+key])
            plt.xlabel("Epochs")
            plt.ylabel(key)
            plt.legend([key,'val_'+key])
            plt.show()
         #plot the history
         plot_history(history, 'loss')
```



```
In [36]: z= model.predict(X_test)
        1088/1088
                                      1s 719us/step
In [37]: r2_score(y_test, z)
Out[37]: 0.9986890769092114
In [38]: mse = mean_squared_error(y_test, z)
         rmse = mse**.5
         print("mse : ",mse)
         print("rmse : ",rmse)
         print("errors for neural net")
         mae = mean_absolute_error(y_test, z)
         print("mae : ",mae)
               0.10174360778809362
        rmse: 0.3189727383148811
        errors for neural net
        mae: 0.26775894231894354
In [39]: from sklearn.metrics import mean_absolute_percentage_error
         mean_absolute_percentage_error(y_test, z)
```

Out[39]: 0.006030652626897478

#### **Problem Statement:**

Porter's challenge is to provide customers with reliable estimated delivery times by learning from historical data that describe what is being ordered, where it comes from and the real-time state of available dashers.

Feature Engineering Summary:

Datetime Conversion: created\_at and actual\_delivery\_time converted to datetime format.

New Feature: time\_taken\_mins: Delivery duration calculated using timedelta conversion.

Temporal Features: Extracted hour and day from created\_at to capture temporal effects on delivery time.

Outlier Treatment: IQR method used to filter extreme values from time\_taken\_mins (1,749 records removed).

Final Feature Set: 14 numerical predictors including operational metrics (dashers, outstanding orders), item-level data, and time-based attributes.

#### EDA:

Exploratory visuals guided the modelling choices: a correlation heat-map showed subtotal and item-price variables clustering tightly while delivery-time correlated weakly with monetary fields.

a scatter of time-taken versus subtotal confirmed that expensive orders do not systematically slow delivery.

two companion plots—colour-coded and bubble-sized scatters of total\_items against subtotal—highlighted that both count and diversity of items jointly drive spend.

a boxplot after outlier removal revealed a now-symmetric delivery-time distribution; the cleaned scatter of time-taken versus subtotal again indicated independence; countplots of day and hour exposed mid-week and evening order spikes.

a scatter of hour versus delivery-time showed only modest peak-hour inflation; and finally a horizontal bar chart of Random-Forest importances crowned subtotal, total\_items and num\_distinct\_items as key predictors, while a loss-curve traced the neural network's steady convergence.

Modelling: On the modelling front, a default Random-Forest yielded respectable accuracy ( $R^2\approx0.96$ , RMSE $\approx1.74$  min), but a deliberately simple feed-forward neural network—input width 14, hidden layers of 512, 1024 and 256 ReLU units, linear output.Adam optimiser with Reduce-LR-on-Plateau and Min-Max scaling—delivered a striking leap ( $R^2\approx0.999$ , RMSE $\approx0.32$  min) without elaborate tuning.

These results show that even a vanilla deep model, when paired with thoughtful feature engineering and basic scheduling, can surpass classical ML models for this regression task, making the neural network robust for Porter's real-time ETA service while still leaving room for regularisation, architectural trimming or leaky activations should future data shifts demand them.

### Overall Project Summary:

Objective: Predict delivery time using historical order and operational data.

Models Used: Random Forest:  $R^2 = 0.96$ , RMSE = 1.74 Neural Network:  $R^2 = 0.999$ , RMSE = 0.319

Approach: Cleaned and engineered features carefully. Used both tree-based and deep learning models. Applied proper scaling and learning rate scheduling for the neural network.

### Questions:

1.Defining the problem statements and where can this and modifications of this be used? To predict delivery time in minutes using order and operational features such as item count, dashers available, item prices, and store metadata.

2.List 3 functions the pandas datetime provides with one line explanation. dt.hour: Extracts the hour from a datetime object. dt.dayofweek: Returns the day of the week (0=Monday, 6=Sunday). pd.to\_datetime(): Converts string or object to a proper pandas datetime format.

3. Short note on datetime, timedelta, and timespan (period) datetime: A timestamp that includes date and time (e.g., 2023-06-16 12:30:00). timedelta: The difference between two datetime objects; used to calculate durations. timespan: A time span representing a fixed frequency period (e.g., monthly period 2023-06).

4. Why do we need to check for outliers in our data? Outliers can skew model training, affect error metrics, and reduce generalization. Neural networks and distance-based models are especially sensitive, which can lead to overfitting or unstable convergence.

5.Name 3 outlier removal methods? IQR Method: Removes values outside 1.5×IQR from Q1 and Q3 (used in your project). Z-score: Removes data points with standard scores greater than a threshold (e.g., >3). Isolation Forest / One-Class SVM: ML-based techniques to detect anomalies.

6.What classical ML methods can be used for this problem? Linear Regression, Decision Tree Regressor, Random Forest Regressor Gradient Boosting Machines (e.g., XGBoost, LightGBM) These models handle non-linear relationships and are interpretable.

7.Why is scaling required for neural networks? Scaling ensures faster convergence. Prevents some features from dominating due to large magnitude. Helps gradient descent operate efficiently.

8.Briefly explain your choice of optimizer ADAM Optimizer: Combines benefits of RMSprop and momentum. Adapts learning rate per parameter — good for sparse and noisy gradients. Works well with large datasets and avoids the need for manual learning rate tuning

9. Which activation function did you use and why? ReLU (Rectified Linear Unit): Introduces non-linearity. Efficient and computationally inexpensive. Helps avoid vanishing gradients during backpropagation.

10. Why does a neural network perform well on a large dataset? Neural networks have high capacity (can learn complex non-linear mappings). More data helps reduce overfitting and improves generalization. Deep networks benefit from exposure to diverse patterns and noise robustness.

In [ ]: