Empathy Work Assignment You need to engage with another person

- 1) What high level area did you focus on for your empathy work (i.e., what area from your group sort did you focus on)?
- 2) What method for empathy understanding did you use?
 - a. Phone/Zoom Interview
 - b. In-person Interview
 - c. Observation (What? How? Why?)
 - d. Other (see the 20+ methods outlined in the Bootleg cards)
- 3) **Communicate Results** screen captures, list of questions addressed and answers from interviewed person, photos from observation, drawings