Career Services Assignment 4 – Soft Skill Interview Prep

Points possible: 50

Category	Criteria	% of Grade
Completeness	All requirements of the assignment are complete.	50
Quality	Answers show thought, proper grammar, and would be acceptable in most interview situations.	50

Instructions: Find a job post online for a role and company you would like to apply for. Answer the following questions as if you were being interviewed for the job. Research the STAR method of answering behavioral interview questions and where applicable, utilize the STAR method in answering the below questions.

How did you hear about this position? (Make sure you remember where you heard about the role so it doesn't look like you are just applying randomly to every position possible.)

I've played games produced by Blizzard for as long as they have existed so, when I finished school this is the first place I looked.

What do you know about the company? (Research the company, website, products/services, and reviews. Talk about good reviews that make you want to join.)

Blizzard officially started in 1994, since then it's created multiple games in the World of Warcraft and StarCraft families. I's parent company has changed many times over the years but blizzard has overall continued to produce great games for the masses.

Why do you want this job? (Be very specific. Talk about what appeals to you about the role but focus more on the value you'll add to the team and company rather than what the company will do for you.)

I have always enjoyed Blizzard games and would like to be a part of their creation and implementation.

Why should we hire you? (Be very specific. Talk about your skills, passion, and willingness to continuously learn to be an asset.)

I am eager to learn and enjoy being creative. I also enjoy troubleshooting issues and finding the root causes so I can correct and avoid them in the future.

What is your greatest professional achievement? (STAR)

While at a previous employer, I was one of the main troubleshooter technicians and the first one called in for new product/program issues.

Describe a difficult work situation and how you overcame it. (STAR. Never speak negatively about anyone else or any companies. Perhaps talk about change you experiences, as change is always difficult to overcome.)

One of my managers asked me to go support an unhappy casino managers issue at one of the casinos I regularly serviced. When I arrived the casino floor manager told me the issue was with what at the time, was a new server-based game deployment system. The issue was a specific theme wouldn't deploy and the engineer they were working with had implied the issue was on their side. I immediately apologized for the engineers wording and offered to help as much as possible. I then double checked the details of what they were trying to do and discovered the issue was an incompatibility between the software and the system. The software had game specific options which could not be used with the server-base system. I notified my management team of the engineers wording and let the casino manager know what the issue was and that the engineer's comments were brought up to my management team for review. They ended up having to use another theme but the issue was resolved.

What are your goals for the future? (Make sure you answer in a time bound manner and talk about how you are looking to learn as much as possible in your field.)

My goals are to be a full stack developer and to work towards early retirement.

Why are you leaving your last job? (Don't say anything negative. Mention growth, changing industries, etc.)

I left my previous career field as it is a very physically demanding occupation in an entertainment field and I'm looking to switch to something that is less physical but also offers more stability.

What is your salary expectation? $25.00 - $30.00 an hour or equivalent salary range.