

Joel Jose Cruz Feliz

Pantoja, Santo Domingo, RD 📍

☎ 829-532-5840

✉ Joelfelizcruz@gmail.com

Presentation

Hello, thank you for taking the time to read this, I am looking forward to work with you and apply my abilities on whichever position I will be working on.

Personal information

ID: 402-3742226-2
Nationality: Dominican
Date of birth: December 1999
Status: Single

Skills

Responsibility
Commitment
Emotional intelligence
Analytical thinking

Languages

✓ Spanish
✓ English

Work Experience

De 01/3/2019
06/05/2029
(Santo Domingo)

Advensus

Tech Support agent

Responsibilities:

As a tech Support agent my job was to help the customer with any issue they had with their internet, cable or voice services.

7/05/2019
(Santo Domingo)

Vixicom,

Quality Assurance

Responsibilities:

As a quality assurance I was in charge of monitoring, auditing and coaching agents in order to make sure that the processes are being done right.

EDUCATION

Currently studying:
Institute

Industrail Psychology
Universidad Nacional Evangelica

2019
Institute

Marketing and sales
CENTU

2018
Institue

English
Dominico Americano