

Sprint 1 - User Stories

The system should display a home page with functionality such as login/sign-up, about and contact-us. The program must authenticate and authorise users based on user type/role, i.e., business owner or customer. You have three types of users: admin user (business owner); workers, who can login and see their dashboard; customer, who wants to book an appointment for a service.

Darren

Story #1:	Business Owner - View Dashboard	Priority	
		Effort	
As a	Business Owner		
I want	To see the dashboard when I login		
So that	I can view and manage my customer’s request		
Acceptance criteria	Criterion 1:		
	<ul style="list-style-type: none">Given that I have the right access<ul style="list-style-type: none">And that I have customers who had booked an appointment with my companyWhen I loginThen the main page will show my dashboard<ul style="list-style-type: none">And display the details of customers and time schedules for booking servicesAnd I can manage them (e.g. assign employee)<ul style="list-style-type: none">And if I edit the booking, employees and customer affected will be notified		
	Criterion 2:		
	<ul style="list-style-type: none">Given that I have the right access<ul style="list-style-type: none">But I do not have any customers who had booked an appointment with my companyWhen I loginThen the main page will show my dashboard<ul style="list-style-type: none">And will inform me that I currently do not have any appointments		
	Criterion 3:		
	<ul style="list-style-type: none">Given that I have the right access<ul style="list-style-type: none">And that I have customers who had booked an appointment with my company		

	<ul style="list-style-type: none"> ○ But the server is down/having issues ● When I login ● Then the main page will show Error <ul style="list-style-type: none"> ○ And will request me to wait for the server to be back up
--	--

Anthony

Story #2:	Employee - View Dashboard	Priority	
		Effort	
As a	Employee		
I want	To see the dashboard when I login		
So that	I can view my client’s next appointment		

Acceptance criteria	<p>Criterion 1:</p> <ul style="list-style-type: none"> ● Given that I have the right access <ul style="list-style-type: none"> ○ And that I have been assigned to an appointment ● When I login ● Then the main page will show my dashboard <ul style="list-style-type: none"> ○ And display the details of the next customer and time schedule <p>Criterion 2:</p> <ul style="list-style-type: none"> ● Given that I have the right access <ul style="list-style-type: none"> ○ But I am not assigned to any appointments ● When I login ● Then the main page will show my dashboard <ul style="list-style-type: none"> ○ And will inform me that I currently do not have any appointments <p>Criterion 3:</p> <ul style="list-style-type: none"> ● Given that I have the right access <ul style="list-style-type: none"> ○ And that I have been assigned to an appointment ○ But the server is down/having issues ● When I login ● Then the main page will show Error <ul style="list-style-type: none"> ○ And will request me to wait for the server to be back up
---------------------	---

Anthony

Story #3:	Customer - View dashboard	Priority	
		Effort	
As a	Customer		
I want	To see the dashboard when I login		
So that	I can view and manage my latest service requests		
Acceptance criteria	Criterion 1:		
	<ul style="list-style-type: none">Given that I have the right access<ul style="list-style-type: none">And that I have booked an appointmentWhen I loginThen the main page will show my dashboard<ul style="list-style-type: none">And display the details of my current/latest booking servicesAnd I can manage them (e.g. view request/change appointment date)		
	Criterion 2:		
	<ul style="list-style-type: none">Given that I have the right access<ul style="list-style-type: none">But I have not booked an appointmentWhen I loginThen the main page will show my dashboard<ul style="list-style-type: none">And will inform me that I currently do not have any appointments		
Acceptance criteria	Criterion 3:		
	<ul style="list-style-type: none">Given that I have the right access<ul style="list-style-type: none">And that I have booked an appointmentBut the server is down/having issuesWhen I loginThen the main page will show Error<ul style="list-style-type: none">And will request me to wait for the server to be back up		

Anthony

Story #4:	Customer - View Contact Us Page	Priority	
		Effort	
As a	Customer		
I want	To see the contact details of the company		
So that	I can contact the company		
Acceptance criteria	Criterion 1:		
	<ul style="list-style-type: none">Given that I can access the contact us pageWhen I click on the contact us pageThen the page will display the contact information of AGME<ul style="list-style-type: none">Email AddressPhone NumberAGME Address		
	Criterion 2:		
	<ul style="list-style-type: none">Given that I can access the contact us pageWhen the I click on the contact us pageThen the page does not display any information		
	Criterion 3:		
	<ul style="list-style-type: none">Given that I can access the contact us page<ul style="list-style-type: none">But the server is down/having issuesWhen I click on the contact us pageThen the page will show Error<ul style="list-style-type: none">And will request me to wait for the server to be back up		

Anthony

Story #5:	Customer - View About Us Page	Priority	
		Effort	
As a	Customer		
I want	To see the information about the company		
So that	I can see the company services		
Acceptance criteria	Criterion 1:		
	<ul style="list-style-type: none">● Given that I can access the about us page● When I click on the about us page● Then the page will display the information of the company<ul style="list-style-type: none">○ The services AGME provide○ Link to contact us Page		
	Criterion 2:		
	<ul style="list-style-type: none">● Given that I can access the about us page● When the I click on the about us page● Then the page does not display any information		
	Criterion 3:		
	<ul style="list-style-type: none">● Given that I can access the about us page<ul style="list-style-type: none">○ But the server is down/having issues● When the I click on the about us page● Then the page will show Error<ul style="list-style-type: none">○ And will request me to wait for the server to be back up		

User registration for customers: name, address, phone, username and password.

Customers can register themselves and the data must be saved to the database.

Anthony

Story #6:	Customer - Registration	Priority	
		Effort	
As a	Customer		
I want	To register an account		
So that	I can use the service to book an appointment		

Acceptance criteria	<p>Criterion 1:</p> <ul style="list-style-type: none"> Given that I do not have the right access <ul style="list-style-type: none"> And I want to register to the service When I click to register new user Then the webpage will display the registration page <ul style="list-style-type: none"> And ask me if I am registering as a customer or business owner And if I am a customer, ask me to enter my details: <ul style="list-style-type: none"> Name Address Email Phone number Username Password Company (Customer must specify which business owner they will be under) <p>Criterion 2:</p> <ul style="list-style-type: none"> Given that I do not have the right access <ul style="list-style-type: none"> And I want to register to the service But the Business Owner has not registered to the service When I am entering my details during registration Then I will not be able to find the Business Owner <ul style="list-style-type: none"> And I have to wait for the Business Owner to register first <p>Criterion 3:</p> <ul style="list-style-type: none"> Given that I do not have the right access <ul style="list-style-type: none"> And I want to register to the service But the server is down/having issues When I click to register new user Then the page will show Error <ul style="list-style-type: none"> And will request me to wait for the server to be back up
---------------------	--

Darren

Story #7:	Business Owner - Registration	Priority	
		Effort	
As a	Business Owner		
I want	To register		
So that	I can manage my customer's appointments		

Acceptance criteria	<p>Criterion 1:</p> <ul style="list-style-type: none"> ● Given that I do not have the right access <ul style="list-style-type: none"> ○ And I want to register to the service ● When I click on register new user ● Then the webpage will display the registration page <ul style="list-style-type: none"> ○ And ask me if I am registering as a customer or business owner ○ And if I am a business owner, ask me which Company <ul style="list-style-type: none"> ■ Company Name ○ And ask me to enter my details: <ul style="list-style-type: none"> ■ Name ■ Company Address ■ Company Email ■ Company Number ■ Username ■ Password <p>Criterion 2:</p> <ul style="list-style-type: none"> ● Given that I do not have the right access <ul style="list-style-type: none"> ○ And I want to register to the service ○ But my company/business has already been registered ● When I click on register new user ● Then the webpage will display the registration page <ul style="list-style-type: none"> ○ And ask me if I am registering as a customer or business owner ○ And ask me which Company <ul style="list-style-type: none"> ■ Company Name ○ And tell me that the company I entered has already been registered <p>Criterion 3:</p> <ul style="list-style-type: none"> ● Given that I do not have the right access <ul style="list-style-type: none"> ○ And I want to register to the service ○ But I do not enter my details correctly (e.g. empty Name, email address..., username has been used, ...) ● When I click on register new user ● Then the webpage will display the registration page <ul style="list-style-type: none"> ○ And ask me if I am registering as a customer or business owner ○ And if I am a business owner, ask me which Company <ul style="list-style-type: none"> ■ Company Name ○ And ask me to enter my details: <ul style="list-style-type: none"> ■ Name ■ Company Address ■ Company Email
---------------------	---

	<ul style="list-style-type: none">■ Company Number■ Username■ Password○ And display that I have entered an invalid detail, please re-enter again <p>Criterion 4:</p> <ul style="list-style-type: none">● Given that I do not have the right access<ul style="list-style-type: none">○ And I want to register to the service○ But the server is down/having issues● When I click to register new user● Then the page will show Error<ul style="list-style-type: none">○ And will request me to wait for the server to be back up
--	---

Story #8:	Customer - Logging in	Priority	
		Effort	
As a	Customer		
I want	To login		
So that	I can use the service		
Acceptance criteria	Criterion 1:		
	<ul style="list-style-type: none">Given that I am at the login pageWhen I enter my username and passwordThen the login is successful<ul style="list-style-type: none">And I am directed to the main page		
	Criterion 2:		
	<ul style="list-style-type: none">Given that I am at the login pageWhen I enter my username and password incorrectlyThen the login is unsuccessful<ul style="list-style-type: none">And the page will display “Incorrect username or password”And I am still on the login page		
	Criterion 3:		
	<ul style="list-style-type: none">Given that I am at the login page<ul style="list-style-type: none">But the server is down/having issuesWhen I enter my username and passwordThen the page will show Error<ul style="list-style-type: none">And will request me to wait for the server to be back up		

Story #9:	Employee - Logging in	Priority	
		Effort	
As a	Employee		
I want	To login		
So that	I can use the service		
Acceptance criteria	Criterion 1:		
	<ul style="list-style-type: none">● Given that I am at the login page● When I enter my username and password● Then the login is successful<ul style="list-style-type: none">○ And I am directed to the main page		
	Criterion 2:		
	<ul style="list-style-type: none">● Given that I am at the login page● When I enter my username and password incorrectly● Then the login is unsuccessful<ul style="list-style-type: none">○ And the page will display “Incorrect username or password”○ And I am still on the login page		
	Criterion 3:		
	<ul style="list-style-type: none">● Given that I am at the login page<ul style="list-style-type: none">○ But the server is down/having issues● When I enter my username and password● Then the page will show Error<ul style="list-style-type: none">○ And will request me to wait for the server to be back up		

Story #10:	Business Owner - Logging in	Priority	
		Effort	
As a	Business Owner		
I want	To login		
So that	I can use the service		
Acceptance criteria	Criterion 1:		
	<ul style="list-style-type: none">Given that I am at the login pageWhen I enter my username and passwordThen the login is successful<ul style="list-style-type: none">And I am directed to the main page		
	Criterion 2:		
	<ul style="list-style-type: none">Given that I am at the login pageWhen I enter my username and password incorrectlyThen the login is unsuccessful<ul style="list-style-type: none">And the page will display “Incorrect username or password”And I am still on the login page		
	Criterion 3:		
	<ul style="list-style-type: none">Given that I am at the login page<ul style="list-style-type: none">But the server is down/having issuesWhen I enter my username and passwordThen the page will show Error<ul style="list-style-type: none">And will request me to wait for the server to be back up		

Sprint 2 - User Stories

Admin user can login, and upon successful login, the admin is able to add/edit a new employee, add/edit working time/dates for the next month, look at the summary of past bookings (sorted date), new booking, view all workers' availability for the next 7 days.

Chinguun

Story #11:	Business Owner - Employee Registration	Priority	
		Effort	
As a	Business Owner		
I want	To be able to add employee		
So that	I can have my employees use the service		
Acceptance criteria	Criterion 1:		
	<ul style="list-style-type: none">Given that I have the right accessWhen I try to add a new employeeThen I am shown the employee registration page<ul style="list-style-type: none">And I will enter the employee details<ul style="list-style-type: none">NameEmailPhone numberUsernamePassword		
	Criterion 2:		
	<ul style="list-style-type: none">Given that I have the right accessWhen I try to add a new employee<ul style="list-style-type: none">But the employee’s username has been takenThen the system will show an error, with the username being taken<ul style="list-style-type: none">And will ask me to re-enter another username		
	Criterion 3:		
	<ul style="list-style-type: none">Given that I have the right accessWhen I try to add a new employee<ul style="list-style-type: none">But the employee’s email has been takenThen the system will show an error, with the email being taken<ul style="list-style-type: none">And will ask me to re-enter another username		
	Criterion 4:		

	<ul style="list-style-type: none"> Given that I do not have the right access <ul style="list-style-type: none"> But the server is down/having issues When I try to add a new employee Then the page will show Error <ul style="list-style-type: none"> And will request me to wait for the server to be back up
--	--

Danial

Story #12:	Business Owner - Employee Management	Priority	
		Effort	
As a	Business Owner		
I want	To be able to manage employees (edit details, assign/edit booking requests)		
So that	I can provide customers with their service		

Acceptance criteria	<p>Criterion 1:</p> <ul style="list-style-type: none"> ● Given that I have the right access ● When I try to edit a new employee ● Then the employee detail will be displayed <ul style="list-style-type: none"> ○ And I am able to edit them <p>Criterion 2:</p> <ul style="list-style-type: none"> ● Given that I have the right access <ul style="list-style-type: none"> ○ But I do not have any employee added ● When I try to edit a new employee ● Then the system will inform me that I do not have any employees <ul style="list-style-type: none"> ○ And will ask me if I want to add an employee <p>Criterion 3:</p> <ul style="list-style-type: none"> ● Given that I have the right access ● When I try to add/edit working time/dates for the next month ● Then the new working times/dates are added/edited <ul style="list-style-type: none"> ○ And the resulting changes are displayed <p>Criterion 4:</p> <ul style="list-style-type: none"> ● Given that I have the right access ● When I try to look at the workers' availability for the next week ● Then I am shown all the workers' availability for the next 7 days <p>Criterion 5:</p> <ul style="list-style-type: none"> ● Given that I have the right access <ul style="list-style-type: none"> ○ But the server is down/having issues ● When I try to edit a new employee <ul style="list-style-type: none"> ○ Or When I try to add/edit working time/dates for the next month ○ Or when I try to look at the workers' availability for the next week ● Then the page will show Error <ul style="list-style-type: none"> ○ And will request me to wait for the server to be back up
---------------------	--

Story #13:	Business Owner - View New Bookings		
Acceptance criteria	Criterion 1: <ul style="list-style-type: none">Given that I have the right accessWhen I click on new bookingsThen I can see the appointment time slots that have been booked recently<ul style="list-style-type: none">And I can see each time slot with the assigned worker/employeeAnd I can see the customer details in the booking		
	Criterion 2: <ul style="list-style-type: none">Given that I have the right access<ul style="list-style-type: none">But there is no recent bookingsWhen I click on new bookingsThen I can see the available time slots<ul style="list-style-type: none">I am unable to see any past bookings		
	Criterion 3: <ul style="list-style-type: none">Given that I have the right access<ul style="list-style-type: none">But the server is down/having issuesWhen I click on make a bookingThen the page will show Error<ul style="list-style-type: none">And will request me to wait for the server to be back up		

Story #14:	Business Owner - View Bookings Summary		
As a	Business Owner		
I want	To view the summary of the previous bookings		
So that	I can describe the past booking for a customer		
Acceptance criteria	Criterion 1:		
	<ul style="list-style-type: none">Given that I have the right accessWhen I click on past bookingsThen I can see a list of past bookings<ul style="list-style-type: none">And I can see each booking assigned by the worker/employeeAnd I can see the customer details in the booking		
	Criterion 2:		
	<ul style="list-style-type: none">Given that I have the right access<ul style="list-style-type: none">But there is no past bookingsWhen I click on past bookingsThen I am unable to see any past bookings		
	Criterion 3:		
	<ul style="list-style-type: none">Given that I have do not have the right accessWhen I click on past bookingsThen the site redirects me to sign in to my admin account		
	Criterion 4:		
	<ul style="list-style-type: none">Given that I have the right access<ul style="list-style-type: none">But the server is down/having issuesWhen I click on make a bookingThen the page will show Error<ul style="list-style-type: none">And will request me to wait for the server to be back up		

Story #15:	Business Owner - View Worker Availability		
As a	Business Owner		
I want	To view the worker’s availability for the next 7 days		
So that	I can create a weekly roster		
Acceptance criteria	Criterion 1:		
	<ul style="list-style-type: none">Given that I have the right accessWhen I click on the workerThen I can see the time slots available the worker is available		
	Criterion 2:		
	<ul style="list-style-type: none">Given that I have the right access<ul style="list-style-type: none">But there is no available time slots left for the employee chosenWhen I click on the workerThen I can the worker’s availability<ul style="list-style-type: none">I am unable to choose the time slots as the worker is not available		
	Criterion 3:		
	<ul style="list-style-type: none">Given that I have do not have the right accessWhen I click on the worker profileThen I am unable to see the worker’s time slot		
	Criterion 4:		
	<ul style="list-style-type: none">Given that I have the right access<ul style="list-style-type: none">But the server is down/having issuesWhen I click on make a bookingThen the page will show Error<ul style="list-style-type: none">And will request me to wait for the server to be back up		

A Customer can check for available days/time and services and the worker who is providing the service. Customers can book a service for a specific service and date and the worker.

Danial

Story #16:	Customer - Book Appointment	Priority	
		Effort	
As a	Customer		
I want	To make a booking		
So that	I can have an appointment with the company/business owner		
Acceptance criteria	Criterion 1:		
	<ul style="list-style-type: none">Given that I have the right accessWhen I click on make a bookingThen I can see the appointment time slots available<ul style="list-style-type: none">And I can see each time slot with the assigned worker/employeeAnd I can pick one that I like		
	Criterion 2:		
	<ul style="list-style-type: none">Given that I have the right access<ul style="list-style-type: none">But there is no available time slots left for the employee chosenWhen I click on make a bookingThen I can see the appointment time slots<ul style="list-style-type: none">I am unable to choose the time slots as there is no appointments left		
	Criterion 3:		
	<ul style="list-style-type: none">Given that I have the right access<ul style="list-style-type: none">But I select an incorrect dateWhen I click on make a bookingThen I can see the appointment time slots<ul style="list-style-type: none">I am unable to select the time slot as the chosen date is before the current date.		
	Criterion 4:		

	<ul style="list-style-type: none"> Given that I have the right access <ul style="list-style-type: none"> But the server is down/having issues When I click on make a booking Then the page will show Error <ul style="list-style-type: none"> And will request me to wait for the server to be back up
--	---

Story #17:	Customer - Booking Times		
As a	Customer		
I want	To check the available times for a booking		
So that	I can book a service		

Acceptance criteria	<p>Criterion 1:</p> <ul style="list-style-type: none"> Given that I have the right access When I click on make a booking Then I can see the appointment time slots available <ul style="list-style-type: none"> And I can see each time slot with the assigned worker/employee And I can pick one that I like <p>Criterion 2:</p> <ul style="list-style-type: none"> Given that I have the right access <ul style="list-style-type: none"> But there is no available time slots left for the employee chosen When I click on make a booking Then I can see the appointment time slots <ul style="list-style-type: none"> I am unable to choose the time slots as there is no appointments left <p>Criterion 3:</p> <ul style="list-style-type: none"> Given that I have the right access <ul style="list-style-type: none"> But I select an incorrect date When I click on make a booking Then I can see the appointment time slots <ul style="list-style-type: none"> I am unable to select the time slot as the chosen date is before the current date. <p>Criterion 4:</p> <ul style="list-style-type: none"> Given that I have the right access <ul style="list-style-type: none"> But the server is down/having issues When I click on make a booking Then the page will show Error <ul style="list-style-type: none"> And will request me to wait for the server to be back up
---------------------	---

Story #18:	Customer - Book Specific Employee		
As a	Customer		
I want	To make a booking with a specific employee		

So that	I can book a service
Acceptance criteria	<p>Criterion 1:</p> <ul style="list-style-type: none"> ● Given that I have the right access ● When I click on make a booking ● Then I can see the appointment time slots available <ul style="list-style-type: none"> ○ And I can see each time slot with the assigned worker/employee ○ And I can pick one that I like <p>Criterion 2:</p> <ul style="list-style-type: none"> ● Given that I have the right access <ul style="list-style-type: none"> ○ But there is no available time slots left for the employee chosen ● When I click on make a booking ● Then I can see the appointment time slots <ul style="list-style-type: none"> ○ I am unable to choose the time slots as there is no appointments left <p>Criterion 3:</p> <ul style="list-style-type: none"> ● Given that I have the right access <ul style="list-style-type: none"> ○ But I select an incorrect date ● When I click on make a booking ● Then I can see the appointment time slots <ul style="list-style-type: none"> ○ I am unable to select the time slot as the chosen date is before the current date. <p>Criterion 4:</p> <ul style="list-style-type: none"> ● Given that I have the right access <ul style="list-style-type: none"> ○ But the server is down/having issues ● When I click on make a booking ● Then the page will show Error <ul style="list-style-type: none"> ○ And will request me to wait for the server to be back up

Sprint 3 - User Stories

Each customer has a name, username, password, address, contact number; this data can be shown and edited through the customer profile page. you must have at least 5 customers in the db.

Chinguun

Story #19:	Customer - Edit personal details	Priority	
		Effort	
As a	Customer		
I want	To be able to edit my details		
So that	I can change my personal information		
Acceptance criteria	Criterion 1:		
	<ul style="list-style-type: none">Given that I have the right accessWhen I try to edit my detailsThen my details will be updated and displayed		
	Criterion 2:		
	<ul style="list-style-type: none">Given that I have the right accessWhen I try to edit my emailThen I receive an error<ul style="list-style-type: none">The email is missing the @ sign.The websites refreshes and prompts the user to try again		
	Criterion 3:		
	<ul style="list-style-type: none">Given that I have the right accessWhen I try to edit my detailsThen I receive an error<ul style="list-style-type: none">The database is unable to process the special charactersThe websites refreshes and prompts the user to try again		
	Criterion 4:		
	<ul style="list-style-type: none">Given that I have the right access<ul style="list-style-type: none">But the server is down/having issuesWhen I try to edit my detailsThen the page will show Error<ul style="list-style-type: none">And will request me to wait for the server to be back up		

Story #20:	Business Owner - See Customers In Database	Priority	
		Effort	
As a	Business Owner		
I want	To have at least 5 customers on the database		
So that	I can manage the database		
Acceptance criteria	<p>Criterion 1:</p> <ul style="list-style-type: none">● Given that I have the right access● When I add 5 or more customers to the database● Then the database accepts the customers <p>Criterion 2:</p> <ul style="list-style-type: none">● Given that I have the right access● When I have less than 4 customers in the database● Then I receive an error<ul style="list-style-type: none">○ The database needs 5 or more customers <p>Criterion 3:</p> <ul style="list-style-type: none">● Given that I have the right access<ul style="list-style-type: none">○ But the server is down/having issues● When I try to edit my details● Then the page will show Error<ul style="list-style-type: none">○ And will request me to wait for the server to be back up		

Story #21:	Customer - View Profile Page	Priority	
		Effort	
As a	Customer		
I want	To see my profile		
So that	I can see personal information		
Acceptance criteria	Criterion 1:		
	<ul style="list-style-type: none">Given that I have the right accessWhen I try to edit my detailsThen my details will be updated and displayed		
	Criterion 2:		
	<ul style="list-style-type: none">Given that I have the right accessWhen I click on my profileThen I see my account details		
	Criterion 3:		
	<ul style="list-style-type: none">Given that I do not have the right access<ul style="list-style-type: none">The cookie session has expiredWhen I click on my profileThen I am redirected to the sign in page		
	Criterion 4:		
	<ul style="list-style-type: none">Given that I have the right access<ul style="list-style-type: none">But the server is down/having issuesWhen I try to edit my detailsThen the page will show Error<ul style="list-style-type: none">And will request me to wait for the server to be back up		

Customer must be able to cancel a booking until 48 hours before the appointment

Darren

Story #22:	Business Owner - Customer cannot cancel booking in 48 hours time	Priority	
		Effort	
As a	Business Owner		
I want	Customers are not allowed to cancel a booking that is 48 hours before the appointment		
So that	My business will have enough time to address changes in booking		
Acceptance criteria	Criterion 1:		
	<ul style="list-style-type: none">Given that a customer has made a booking<ul style="list-style-type: none">And the booking is equal or less than 48 hours to the actual appointmentWhen a customer tries to cancel the bookingThen the page will display an error<ul style="list-style-type: none">And request the customer to directly contact (calls only) the company instead (with phone number)		
	Criterion 2:		
	<ul style="list-style-type: none">Given that a customer has made a booking<ul style="list-style-type: none">And the booking is not equal or less than 48 hours to the actual appointmentWhen a customer tries to cancel the bookingThen the page will display saying that the cancellation was successful<ul style="list-style-type: none">And a notification (email notification) will be sent to the business owner and employee who was booked in the appointment		
	Criterion 3:		
	<ul style="list-style-type: none">Given that a customer has made a booking<ul style="list-style-type: none">And the booking is after the actual appointmentWhen a customer tries to cancel the bookingThen the page will display an error<ul style="list-style-type: none">And request the customer to directly contact (calls only) the company instead (with phone number)		
	Criterion 4:		

	<ul style="list-style-type: none"> ● Given that a customer has made a booking <ul style="list-style-type: none"> ○ And the booking is equal or less than 48 hours to the actual appointment ○ But the server is down/having issues ● When a customer tries to cancel the booking ● Then the page will show Error <ul style="list-style-type: none"> ○ And will request me to wait for the server to be back up
--	--

Story #23:	Customer - Cancel Bookings		
As a	Customer		
I want	To cancel my booking 3 days before appointment		
So that	I can change services		

Acceptance criteria	<p>Criterion 1:</p> <ul style="list-style-type: none"> ● Given that I have the right access ● When I click on my booking and click on cancel booking ● Then my booking is cancelled <p>Criterion 2:</p> <ul style="list-style-type: none"> ● Given that I have the right access ● When I try to edit my email ● Then I receive an error <ul style="list-style-type: none"> ○ The email is missing the @ sign. ○ The websites refreshes and prompts the user to try again <p>Criterion 3:</p> <ul style="list-style-type: none"> ● Given that I have the right access ● When I try to edit my details ● Then I receive an error <ul style="list-style-type: none"> ○ The database is unable to process the special characters ○ The websites refreshes and prompts the user to try again <p>Criterion 4:</p> <ul style="list-style-type: none"> ● Given that I have the right access <ul style="list-style-type: none"> ○ But the server is down/having issues ● When I try to edit my details ● Then the page will show Error <ul style="list-style-type: none"> ○ And will request me to wait for the server to be back up
---------------------	---

Sprint 4 - User Stories

Customers must be able to display a history of their bookings.

Darren

Story #24:	Customer – View Bookings	Priority	
		Effort	
As a	Customer		
I want	To see all my past and current records with my service provider(s)		

So that	I can view my current booking and/or take reference from my past records for my future needs when working with the workers (employees)
Acceptance criteria	<p>Criterion 1:</p> <ul style="list-style-type: none"> ● Given that I have the right access <ul style="list-style-type: none"> ○ And that I have past or current bookings ● When I view my bookings ● Then the page will show all my bookings (past and current) <ul style="list-style-type: none"> ○ And I can view all its details (employee, date and time) <p>Criterion 2:</p> <ul style="list-style-type: none"> ● Given that I have the right access <ul style="list-style-type: none"> ○ But I do not have any bookings ● When I view my bookings ● Then the page displays no bookings <ul style="list-style-type: none"> ○ And direct me to make a booking <p>Criterion 3:</p> <ul style="list-style-type: none"> ● Given that I have the right access <ul style="list-style-type: none"> ○ And that I have past or current bookings ○ But the server is down/having issues ● When I view my bookings ● Then the page will show Error <ul style="list-style-type: none"> ○ And will request me to wait for the server to be back up

Each worker must have a profile and should be able to see assigned working hours/days and services, they will provide.

Darren

Story #25:	Employee - View my profile	Priority	
		Effort	
As a	Employee		
I want	To view my profile		
So that	I can see my details and assigned working hours/days, and feedback to the administrators if there is an anomaly		
Acceptance criteria	Criterion 1:		
	<ul style="list-style-type: none">Given that I have the right accessWhen I click on my profileThen I can see my profile details<ul style="list-style-type: none">And I can see my assigned work hoursAnd I can check if the services I provide is correctly stated in my profile when the customers view		
	Criterion 2:		
	<ul style="list-style-type: none">Given that I have the right access<ul style="list-style-type: none">But my profile detail has errorsWhen I click on my profileThen I can see my profile details<ul style="list-style-type: none">And I can change my detailsAnd a notification (e.g. Email notification) will be sent to the Business Owner managing the Employee		
	Criterion 3:		
	<ul style="list-style-type: none">Given that I have the right access<ul style="list-style-type: none">But the server is down/having issuesWhen I click on my profileThen the page will show Error<ul style="list-style-type: none">And will request me to wait for the server to be back up		

