ID	1.1: Business Owner - View Dashboard (Have booking)
Purpose	Test the Business Owner's Dashboard can view bookings
Set Up	There is a booking on the Business Owner's dashboard
Steps	1. Navigate to View Dashboard 2. Select View Dashboard
Expected Result	Dashboard displays the booking - Customer name & ID, time booked

ID	1.2: Business Owner - View Dashboard (No booking)
Purpose	Test the Business Owner's Dashboard can view bookings
Set Up	There is no booking on the Business Owner's dashboard
Steps	1. Navigate to View Dashboard 2. Select View Dashboard
Expected Result	Dashboard displays nothing

ID	2.1: Employee viewing Dashboard (customer appointment)
Purpose	As an employee, I want to see the dashboard when I login, so that I can view my client's next appointment.
Set Up	An employee wants to see its client's next appointment
Steps	1. Navigate to home page 2. Select Dashboard 3. Select Dashboard 4. Find the details of the customer and the appointment for the customer.
Expected Result	The main page will display a dashboard with the customer's appointment.

ID	2.2: Employee viewing Dashboard (no customer appointment)
Purpose	As an employee, I want to see the dashboard when I login, so that I can view my client's next appointment.
Set Up	The customer requests the employee to see the time of its next appointment
Steps	1. Navigate to home page 2. SelectDashboard 3. Select dashboard 4. Unable to find the details of the customer and the appointment for the customer
Expected Result	The main page displays a dashboard without the customer's appointment.

ID	3.1: Customer - View Dashboard (Have booking)
Purpose	Test the Customer's Dashboard can view bookings
Set Up	There is a booking on the Customer's dashboard
Steps	1. Navigate to View Dashboard 2. Select View Dashboard
Expected Result	Dashboard displays the bookings - Employee name & ID, time booked

ID	3.2: Customer - View Dashboard (No booking)
Purpose	Test the Customer's Dashboard can view bookings
Set Up	There is no booking on the Customer's dashboard
Steps	1. Navigate to View Dashboard 2. Select View Dashboard
Expected Result	Dashboard displays the bookings - Employee name & ID, time booked

ID	4.1: Customer Viewing the Contact Us Page (Can see the page)
Purpose	As a customer, I want to see the contact details of the company, so that I can contact the company.
Set Up	A customer named Anthony has an issue with the website, he wants to call AGME (the company).
Steps	1. Navigate to home page 2. Click on the contact us page link 3. Find the phone number of AGME 4. Call AGME
Expected Result	Anthony calls AGME to resolve the issue with the website.

ID	4.2: Customer Viewing the Contact Us Page (No information on the page)
Purpose	As a customer, I want to see the contact details of the company, so that I can contact the company.
Set Up	A customer named Anthony has an issue with the website, he wants to call AGME (the company).
Steps	1. Navigate to home page 2. Click on the contact us page link 3. The Contact Us page does not contain any of AGME contact details.
Expected Result	The Contact Us Page does not have any contact details of AGME.

ID	5.1: Customer Viewing the About Us Page (Can see the page)
Purpose	As a customer, I want to see the about us details of the company, so that I can see the services that a specific company provides
Set Up	A customer named Anthony would like to see the services that a specific company provides
Steps	1. Navigate to home page 2. Click on the about us page link 3. Click on the specific company
Expected Result	Anthony is able to view the company informations without a need to have an account

ID	5.2: Customer Viewing the About Us Page (No information on the page)
Purpose	As a customer, I want to see the about us details of the company, so that I can see the services that a specific company provides
Set Up	A customer named Anthony would like to see the services that a specific company provides
Steps	1. Navigate to home page 2. Click on the about us page link 3. Click on the specific company 4. The company does not have any information
Expected Result	Anthony is unable to view the company information

ID	6.1: Customer - Registration (Success registration)
Purpose	Test the Customer can register to the service
Set Up	Person registering is a new (Customer) user to the service

Steps	1. Navigate to Register New User page
	2. Select Customer
	3. Enter Name
	4. Enter Details
	    a. Name
	    b. Address
	    c. Email
	    d. Phone number
	    e. Username
	    f. Password
	    g. Company (Customer must specify which business owner they will be under)

Expected Result	System displays Registration Successful and moves the user to the main page. New User added to the database

ID	6.2: Customer - Registration (Failed registration)
Purpose	Test the Customer can register to the service
Set Up	Person registering is a new (Customer) user to the service but the Business Owner is not in the list (due to the Business Owner not yet registered)

Steps	1. Navigate to Register New User page
	2. Select Customer
	3. Enter Name
	4. Enter Details
	    a. Name
	    b. Address
	    c. Email
	    d. Phone number
	    e. Username
	    f. Password
	    g. Company (Customer must specify which business owner they will be under)
	        i. Company cannot be found from the list

Expected Result	System is still in the Registration page, however, User cannot register as Company is not selected (due to Company not registered)

	New User not added to the database, yet

ID	7.1: Business Owner - Registration (Success registration)
Purpose	Test the Business Owner can register to the service
Set Up	Person registering is a new (Business Owner) user to the service

Steps	5. Navigate to Register New User page
	6. Select Business Owner
	7. Enter Company Name
	8. Enter Company details
	    a. Name
	    b. Company Address
	    c. Company Email
	    d. Company Number
	    e. Username
	    f. Password

Expected Result	System displays Registration Successful and moves the user to the main page. New User added to the database

ID	7.2: Business Owner - Registration (Failed registration - Company already registered)
Purpose	Test the Business Owner can register to the service
Set Up	Person registering is **not** a new (Business Owner) user to the service
Steps	1. Navigate to Register New User page 2. Select Business Owner 3. Enter Company Name
Expected Result	System displays that the company has already registered to the service, please sign in using that account New User not added

ID	7.3: Business Owner - Registration (Failed registration - Invalid details entered)
Purpose	Test the Business Owner can register to the service
Set Up	Person registering is a new (Business Owner) user to the service **but** entered a detail wrongly (e.g. empty Name, email address…, username has been used, …)

Steps	1. Navigate to Register New User page
	2. Select New User
	3. Select Business Owner
	4. Enter Company Name
	5. Enter Company details (but enter an invalid detail)
	    a. Name
	    b. Company Address
	    c. Company Email
	    d. Company Number
	    e. Username
	    f. Password

Expected Result	System displays that the detail entered is invalid, please re-enter detail (based on error on detail) New User not added, yet.

ID	8.1: Customer - Logging in (Successful Logging in)
Purpose	Test the Customer can login to the service
Set Up	User is trying to log into the service
Steps	1. Navigate to Login page 2. Select Login User 3. Enter Username and Password 4. Select Login
Expected Result	System displays that the login is successful. User is redirected to the main page.

ID	8.2: Customer - Logging in (Failed Logging in - Incorrect username or password)
Purpose	Test the Customer can login to the service
Set Up	User is trying to log into the service, but entered an incorrect username or password
Steps	1. Navigate to Login page 2. Select Login User 3. Enter Username and Password 4. Select Login
Expected Result	System displays that the login is unsuccessful, incorrect username or password. User is still on the login page.

ID	9.1: Employee - Logging in (Successful Logging in)
Purpose	Test the Employee can login to the service
Set Up	User is trying to log into the service
Steps	1. Navigate to Login page 2. Select Login User 3. Enter Username and Password 4. Select Login
Expected Result	System displays that the login is successful. User is redirected to the main page.

ID	9.2: Employee - Logging in (Failed Logging in - Incorrect username or password)
Purpose	Test the Employee can login to the service
Set Up	User is trying to log into the service, but entered an incorrect username or password
Steps	1. Navigate to Login page 2. Select Login User 3. Enter Username and Password 4. Select Login
Expected Result	System displays that the login is unsuccessful, incorrect username or password. User is still on the login page.

ID	10.1: Business Owner - Logging in (Successful Logging in)
Purpose	Test the Business Owner can login to the service
Set Up	User is trying to log into the service
Steps	1. Navigate to Login page 2. Select Login User 3. Enter Username and Password 4. Select Login
Expected Result	System displays that the login is successful. User is redirected to the main page.

ID	10.2: Business Owner - Logging in (Failed Logging in - Incorrect username or password)
Purpose	Test the Business Owner can login to the service
Set Up	User is trying to log into the service, but entered an incorrect username or password
Steps	1. Navigate to Login page 2. Select Login User 3. Enter Username and Password 4. Select Login
Expected Result	System displays that the login is unsuccessful, incorrect username or password. User is still on the login page.

ID	11.1: Business Owner - Employee Registration (Successful Registration)
Purpose	Test the Business Owner can register an employee to the service
Set Up	Business Owner is trying to register an employee

Steps	1. Navigate to Register Employee
	2. Select Register Employee
	3. Enter Employee details
	    a. Name
	    b. Email
	    c. Phone number
	    d. Username
	    e. Password

Expected Result	System displays that the registration is successful Business Owner is redirected to the manage employee page

ID	11.2: Business Owner - Employee Registration (Failed Registration - Username taken)
Purpose	Test the Business Owner can register an employee to the service
Set Up	Business Owner is trying to register an employee, but the username for the employee has already been taken

Steps	1. Navigate to Register Employee
	2. Select Register Employee
	3. Enter Employee details
	    a. Name
	    b. Email
	    c. Phone number
	    d. Username
	    e. Password

Expected Result	System displays that the registration is unsuccessful, username has been taken Business Owner is still in the register employee page

ID	11.3: Business Owner - Employee Registration (Failed Registration - Email taken)
Purpose	Test the Business Owner can register an employee to the service
Set Up	Business Owner is trying to register an employee, but the email for the employee has already been taken

Steps	1. Navigate to Register Employee
	2. Select Register Employee
	3. Enter Employee details
	    a. Name
	    b. Email
	    c. Phone number
	    d. Username
	    e. Password

Expected Result	System displays that the registration is unsuccessful, email has been taken Business Owner is still in the register employee page

ID	12.1: Business Owner - Employee Management (Edit Employee)
Purpose	Test the Business Owner can manage an employee
Set Up	Business Owner is trying to edit an employee that has been registered before by the Business Owner
Steps	1. Navigate to Manage Employee 2. Select Manage Employee 3. Select an Employee
Expected Result	System displays that the selected employee details Business Owner can manage/edit them

ID	12.2: Business Owner - Employee Management (No Employees)
Purpose	Test the Business Owner can manage an employee
Set Up	Business Owner is trying to edit an employee, but there is no employee registered by the Business Owner
Steps	1. Navigate to Manage Employee 2. Select Manage Employee
Expected Result	System displays that user does not have any employees, and will ask if I want to add an employee

ID	12.3: Business Owner - Employee Management (Set employee work dates)
Purpose	Test the Business Owner can manage an employee
Set Up	Business Owner is trying to set work dates for the month(s)
Steps	1. Navigate to Manage Employee 2. Select Manage Employee 3. Select Manage Employee Work Dates 4. Select Month 5. Select Days and set time
Expected Result	System displays that the User has successfully set the work dates for the month

ID	12.4: Business Owner - Employee Management (View employee availability)
Purpose	Test the Business Owner can manage an employee
Set Up	Business Owner is trying to view who (employee) is working (based on date or week)
Steps	1. Navigate to Manage Employee 2. Select Manage Employee 3. Select View Employees working by date(s)/week
Expected Result	System displays the employees working on that date(s)/week

ID	13.1 Business Owner - View New Bookings (Successful)
Purpose	As a Business Owner, I want to view new bookings, so that I can manage the bookings.
Set Up	A business owner wants to see the new booking for a specific employee
Steps	1. Login as business owner 2. Click on dashboard (click on employees) 3. Click on an employee 4. Click on button 'view new bookings' 5. List of bookings appear
Expected Result	All of the new bookings to be shown with their respective worker

ID	13.2 Business Owner - View New Bookings (unsuccessful)
Purpose	As a Business Owner, I want to view new bookings, so that I can manage the bookings.
Set Up	A business owner wants to see the new booking for a specific employee but there is no employee registered
Steps	1. Login as business owner 2. Click on dashboard (click on employees) 3. Cannot find the employee
Expected Result	Unable to see the new bookings

ID	13.3 Business Owner - View New Bookings (unsuccessful)
Purpose	As a Business Owner, I want to view new bookings, so that I can manage the bookings.
Set Up	A business owner wants to see the new booking for a specific employee but there is no new bookings
Steps	1. Login as business owner 2. Click on dashboard (click on employees) 3. Click on an employee 4. Click on the 'view new bookings' 5. No bookings listed
Expected	Unable to see the new bookings

Result	

ID	14.1 Business Owner - View Bookings Summary(Successful)
Purpose	As a Business Owner, I want to view the summary of the previous bookings, So that I can describe the past booking for a customer.
Set Up	The business owner wants to see a booking summary for a specific employee
Steps	1. Login as business owner 2. Click on dashboard (click on employees) 3. Click on an employee 4. Click on button 'view booking summary' 5. List of bookings appear
Expected Result	All of the new bookings to be shown with their respective worker

ID	14.2 Business Owner - View Bookings Summary(Successful)
Purpose	As a Business Owner, I want to view the summary of the previous bookings, So that I can describe the past booking for a customer.
Set Up	The business owner wants to see a booking summary for a specific employee but there is no employee registered
Steps	1. Login as business owner 2. Click on dashboard (click on employees) 3. Cannot find the employee
Expected Result	Unable to see the new bookings

ID	14.3 Business Owner - View Bookings Summary(Successful)
Purpose	As a Business Owner, I want to view the summary of the previous bookings, So that I can describe the past booking for a customer.
Set Up	The business owner wants to see a booking summary for a specific employee but there is no new bookings
Steps	1. Login as business owner 2. Click on dashboard (click on employees) 3. Click on an employee 4. Click on the 'view booking summary' 5. No bookings listed
Expected Result	Unable to see the new bookings

ID	15.1 Business Owner - View Worker Availability(Successful)
Purpose	As a Business Owner, I want to view the worker's availability for the next 7 days, so that I can create a weekly roster
Set Up	The business owner wants to see the working schedule of a worker named Damn to see if he is available.
Steps	1. Login as business owner1 2. Click on dashboard (click on employees) 3. Click on an employee 4. Click on button 'view worker's availability' 5. Damn's schedule appear
Expected Result	Damn's working schedule is shown to the business owner with their respective worker.

ID	15.2 Business Owner - View Worker Availability(Unsuccessful)
Purpose	As a Business Owner, I want to view the worker's availability for the next 7 days, so that I can create a weekly roster
Set Up	The business owner wants to see the working schedule of a worker named Damn to see if he is available but Damn is not registered.
Steps	1. Login as business owner 2. Click on dashboard (click on employees) 3. Cannot find Damn
Expected Result	Unable to see Damn's profile and work schedule.

ID	15.3 Business Owner - View Worker Availability(Unsuccessful)
Purpose	As a Business Owner, I want to view the worker's availability for the next 7 days, so that I can create a weekly roster
Set Up	The business owner wants to see the working schedule of a worker named Damn to see if he is available but Damn is on a holiday
Steps	1. Login as business owner 2. Click on dashboard (click on employees) 3. Click on button 'view worker's availability' 4. Damn's schedule does not appear
Expected Result	Unable to see Damn's profile and work schedule.

ID	16.1 Customer - Book Appointment(Successful)
Purpose	As a Customer, I want to make a booking, so that I can have an appointment with the company/business owner
Set Up	A customer named Anthony, he created a new account and wants to book an appointment for a service
Steps	1. Login as Customer 2. Click on dashboard (click on bookings) 3. Click 'view details' on a service Anthony is interested in 4. Click on book appointment
Expected Result	Anthony successfully books an appointment

ID	16.2 Customer - Book Appointment(Unsuccessful)
Purpose	As a Customer, I want to make a booking, so that I can have an appointment with the company/business owner
Set Up	A customer named Anthony, he created a new account and wants to book an appointment for a house cleaning service however it doesn't exist
Steps	1. Login as Customer 2. Click on dashboard (click on bookings) 3. Anthony cannot find a house cleaning service
Expected Result	Anthony could not booking an appointment for house cleaning due to not being available

ID	16.3 Customer - Book Appointment(Unsuccessful)
Purpose	As a Customer, I want to make a booking, so that I can have an appointment with the company/business owner
Set Up	A customer named Anthony, he created a new account and wants to book an appointment for a service however it is booked
Steps	1. Login as Customer 2. Click on dashboard (click on bookings) 3. Click 'view details' on a service Anthony is interested in 4. Click on book appointment 5. Sends an error 'Service is full'

Expected Result	Anthony successfully books an appointment

ID	17.1 Customer - Booking Times(Successful)
Purpose	As a Customer, I want to check the available times for a booking, so that I can book a service
Set Up	A customer named Anthony, he created a new account and wants to book an appointment for a service at 10am
Steps	1. Login as Customer 2. Click on dashboard (click on bookings) 3. Click 'view details' on a service Anthony is interested in 4. Find the available time at 10am 5. Click on book appointment
Expected Result	Anthony successfully books an appointment that is at 10am.

ID	17.2 Customer - Booking Times(Unsuccessful)
Purpose	As a Customer, I want to check the available times for a booking, so that I can book a service
Set Up	A customer named Anthony created a new account and wants to book an appointment for a service at 12am, however it is not available at 12am.
Steps	1. Login as Customer 2. Click on dashboard (click on bookings) 3. Click 'view details' on a service Anthony is interested in 4. He cannot find the booking 12am
Expected Result	Anthony could not book an appointment for house cleaning due to not being available.

ID	18.1 Customer - Book Specific Employee(Successful)
Purpose	As a Customer, I want to make a booking with a specific employee so that I can book a service.
Set Up	A customer named Anthony, he created a new account and wants to book an appointment for a service of an employee named Boss
Steps	1. Login as Customer 2. Click on dashboard (click on bookings) 3. Click 'view details' on a service Anthony is interested in 4. Find the employee named 'Boss' 5. Click on book appointment
Expected Result	Anthony successfully books an appointment that Boss is partaking in.

ID	18.2 Customer - Book Specific Employee(Unsuccessful)
Purpose	As a Customer, I want to make a booking with a specific employee so that I can book a service.
Set Up	A customer named Anthony, he created a new account and wants to book an appointment for a service of an employee named Boss however he doesn't have any associated services.
Steps	1. Login as Customer 2. Click on dashboard (click on bookings) 3. Click 'view details' on a service Anthony is interested in 4. He cannot find the employee named 'Boss'
Expected Result	Anthony could not booking an appointment for house cleaning due to not being available

ID	19.1 Customer - Edit personal details (Allows edit)
Purpose	As a customer, I want to be able to edit my details, so that I can change my personal information.
Set Up	The customer named Anthony, found a spelling mistake Antony, so he goes back and fixed the spelling mistake.
Steps	1. Login as a customer 2. Click on the profile 3. Click on edit profile 4. Click on first name 5. Edit the name 6. Click submit
Expected Result	The system notifies Anthony that his change was successful.

ID	14.2 Customer - Edit personal details (Failed to make changes)
Purpose	As a customer, I want to be able to edit my details, so that I can change my personal information.
Set Up	The customer named Anthony, created a new email, so he wants to update his email on his profile.
Steps	1. Login as a customer 2. Click on the profile 3. Click on edit profile 4. Click on email 5. Edit the email 6. Click submit
Expected Result	The system notifies Anthony that his change was unsuccessful as he was missing the @ annotation.

ID	19.3 Customer - Edit personal details (Failed)
Purpose	As a customer, I want to be able to edit my details, so that I can change my personal information.
Set Up	The customer named Anthony, wants to change his name to a username.
Steps	1. Login as a customer 2. Click on the profile 3. Click on edit profile 4. Click on first name 5. Edit the name with special characters 6. Click submit
Expected Result	The system notifies Anthony that his change was unsuccessful as the database does not accept special characters.

ID	22.1 Business Owner - Customer cannot cancel booking in 48 hours time (Fail)
Purpose	As a Business Owner, I want customers to be not allowed to cancel a booking that is 48 hours before the appointment, so that my business will have enough time to address changes in booking.
Set Up	The customer Anthony wants to cancel the appointment which is in 1 days
Steps	1. Login as a customer 2. Click on dashboard 3. Navigate and click on the appointment 4. Click on the cancel booking button
Expected Result	The system notifies Anthony that his booking was not cancelled successfully and prompts the user to directly contact the business.

ID	22.2 Business Owner - Customer cannot cancel booking in 48 hours time (Sucess)
Purpose	As a Business Owner, I want customers to be not allowed to cancel a booking that is 48 hours before the appointment, so that my business will have enough time to address changes in booking.
Set Up	The customer Anthony wants to cancel the appointment which is in 5 days.
Steps	1. Login as a customer 2. Click on dashboard 3. Navigate and click on the appointment 4. Click on the cancel booking button
Expected Result	The system notifies Anthony that his booking was cancelled successfully.

ID	22.3 Business Owner - Customer cannot cancel booking in 48 hours time (Fail)
Purpose	As a Business Owner, I want customers to be not allowed to cancel a booking that is 48 hours before the appointment, so that my business will have enough time to address changes in booking.
Set Up	The customer Anthony wants to cancel the appointment which was 5 days ago.
Steps	1. Login as a customer 2. Click on dashboard 3. Navigate and click on the appointment 4. Click on the cancel booking button
Expected Result	The system notifies Anthony that his booking was not cancelled successfully and prompts the user to directly contact the business.

ID	24.1: Customer - View Bookings (Have past bookings)
Purpose	Test the Customer viewing bookings (previous)
Set Up	The customer has made a previous booking that has already been completed
Steps	1. Navigate to View Bookings 2. Select View Bookings page
Expected Result	System displays booking that has already past and been completed User can click on it for more details

ID	24.2: Customer - View Bookings (Viewing current booking)
Purpose	Test the Customer viewing bookings (current)
Set Up	The customer has made a current (also referring to future) booking
Steps	1. Navigate to View Bookings 2. Select View Bookings page
Expected Result	System displays booking that is the current/future booking User can click on it for more details

ID	24.3: Customer - View Bookings (Viewing all bookings)
Purpose	Test the Customer viewing bookings (previous and current)
Set Up	The customer has made a previous booking that has already been completed, and made a current (also referring to future) booking
Steps	1. Navigate to View Bookings 2. Select View Bookings page
Expected Result	System displays all previous and current/future bookings User can click on it for more details

ID	24.4: Customer - View Bookings (Customer has no bookings)
Purpose	Test the Customer viewing bookings
Set Up	The customer has not made any bookings
Steps	1. Navigate to View Bookings 2. Select View Bookings page
Expected Result	System displays no bookings and directs user on making bookings User can click on it for more details and make a booking.

ID	17.1: Employee/Worker - View my profile (No anomaly)
Purpose	Test the Employee viewing his/her profile
Set Up	Employee has been set up by Business Owner
Steps	1. Navigate to My Profile 2. Select My Profile
Expected Result	System displays Employee's profile and details.

ID	17.2: Employee/Worker - View my profile (Profile detail anomaly)
Purpose	Test the Employee viewing his/her profile
Set Up	Employee has been set up by Business Owner (but with incorrect details)
Steps	1. Navigate to My Profile 2. Select My Profile 3. Select Edit on the specific profile detail 4. Enter the updated profile detail
Expected Result	System displays Employee's profile and details after edit. Business Owner get a notification(e.g. Email notification) on the change