User story #1

ID	1.1
Purpose	Test the login functionality of a registered worker account with correct username and password
Set Up	A worker account with username(*testWorker*) and password(*worker123*) registered by admin
Steps	1 – Navigate to user login page 2 – Enter '*testWorker*' as username 3 – Enter '*worker123*' as password 4 – Click '*login*' button
Expected results	System reports that login is successful and user is redirected to dashboard

ID	1.2
Purpose	Test the login functionality of a registered worker account with incorrect username/password/both
Set Up	A worker account with username(*testWorker*) and password(*worker123*) registered by admin
Steps	1 – Navigate to user login page 2 – Enter '*wrongUsername*' as username 3 – Enter '*wrongPassword*' as password 4 – Click '*login*' button
Expected results	System reports that login is unsuccessful an error message is shown – '*Account not registered/incorrect user credentials*'. User stays on login page.

ID	1.3
Purpose	Test the login functionality of an unregistered worker account
Set Up	Get a username(e.g. '*wrongUsername*') and password(e.g. '*wrongPassword*') that is not registered in the system
Steps	1 – Navigate to user login page 2 – Enter '*wrongUsername*' as username 3 – Enter '*wrongPassword*' as password 4 – Click '*login*' button
Expected results	System reports that login is unsuccessful an error message is shown – '*Account not registered/incorrect user credentials*'. User stays on login page.

User story #2

ID	2.1
Purpose	Test the worker viewing profile page
Set Up	User is logged in with a worker account
Steps	1 – Navigate to worker dashboard 2 – Click the 'profile' button
Expected results	User is redirected to the profile page. Worker's personal details are displayed on the profile page.

ID	2.2
Purpose	Test the worker's profile page when encountering a server error (5xx)
Set Up	1 – User is logged in with a worker account 2 – Server admin disconnects the server
Steps	1 – Navigate to worker dashboard 2 – Click the 'profile' button
Expected results	User is redirected to a new page with system reporting the corresponding server error message

ID	2.3
Purpose	Test the worker's profile page when encountering network error
Set Up	1 – User is logged in with a worker account 2 – Poor/no network connectivity
Steps	1 – Navigate to worker dashboard 2 – Click the 'profile' button
Expected results	User is redirected to a new page with system reporting the network error message

User story #3

ID	3.1
Purpose	Test the edit profile functionality by saving new changes
Set Up	User is logged in with a worker account
Steps	1 – Navigate to worker dashboard 2 – Click the '*profile'* button 3 – Click the '*edit profile*' button to enter editing mode 4 – In the '*password'* field, delete the old password '*oldpassword123'* and enter a new password '*newpassword123'* 5 – Click the '*save changes*' button
Expected results	System reports that changes have been saved. User exits editing mode and stays on '*profile*' page.

ID	3.2
Purpose	Test the edit profile functionality by cancelling new changes (i.e. without saving new changes)
Set Up	User is logged in with a worker account
Steps	1 – Navigate to worker dashboard 2 – Click the '*profile'* button 3 – Click the '*edit profile*' button to enter editing mode 4 – In the '*password'* field, delete the old password '*oldpassword123'* and enter a new password '*newpassword123'* 5 – Click the '*cancel'* button
Expected results	System reports that no changes have been made. User exits editing mode and stays on '*profile*' page.

ID	3.3
Purpose	Test the edit profile functionality by leaving a field blank
Set Up	User is logged in with a worker account
Steps	1 – Navigate to worker dashboard 2 – Click the '*profile'* button 3 – Click the '*edit profile*' button to enter editing mode 4 – In the '*password'* field, delete the old password '*oldpassword123'* and leave it blank 5 – Click the '*save changes*' button
Expected results	System reports that user cannot leave a field blank and user stays on editing mode in the '*profile*' page.

User story #4

ID	4.1
Purpose	Test the 'Assigned Jobs' page is showing the worker's jobs (i.e. assigned working hours/days with services)
Set Up	1 – User is logged in with a worker account 2 – Admin assigns a job (eg. *1pm to 2pm, Monday, 31 Aug, Haircut*) to the worker
Steps	1 – Navigate to worker dashboard 2 – Click the '*Assigned Jobs* button
Expected results	User is redirected to 'Assigned Jobs' page and system displays the assigned job to the user – '*1pm to 2pm, Monday, 31 Aug, Haircut.*'

ID	4.2
Purpose	Test the '*Assigned Jobs*' page is showing no jobs.
Set Up	1 – User is logged in with a worker account 2 – No job is assigned
Steps	1 – Navigate to worker dashboard 2 – Click the '*Assigned Jobs* button
Expected results	User is redirected to 'Assigned Jobs' page and system reports that there is no job at the moment.

User story #5

ID	5.1
Purpose	Test the user viewing general user homepage in logout state.
Set Up	User is logged out from the account
Steps	1 – Open the web application in the browser
Expected results	User is redirected to a basic homepage with services' information displayed

ID	5.2
Purpose	Test the user viewing homepage in login state.
Set Up	User (customer/worker/admin) is logged into the account
Steps	1 – Open the web application in the browser
Expected results	User is redirected to the dashboard corresponding with its account type

ID	5.3
Purpose	Test the user viewing general user homepage when encountering network error
Set Up	User is logged out from the account
Steps	1 – Open the web application in the browser
Expected results	User is redirected to a page with system reporting the network error message

User story #6

ID	6.1
Purpose	Test the worker availability function with no worker exists in the system
Set Up	1 – User is logged in with admin account 2 – No worker exists in the system
Steps	1 – Navigate to '*Worker Availability*' page
Expected results	1 – User is redirected to '*Worker Availability*' page. 2 – System displays a 7-day calendar and worker dropdown box. 3 – System shows a message – '*No worker exists at the moment*'

ID	6.2
Purpose	Test the worker availability function with at least one worker exists in the system
Set Up	1 – User is logged in with admin account 2 – User adds/registers a new worker (eg. *John Smith*)
Steps	1 – Navigate to '*Worker Availability*' page 2 – Select '*John Smith*' from the worker dropdown box
Expected results	In the '*Worker Availability*' page, system displays a 7-day schedule of '*John Smith*'.

ID	6.3
Purpose	Test the worker availability page encountering a server error (5xx)
Set Up	1 – User is logged in with admin account 2 – Server admin disconnects the server
Steps	1 – Navigate to '*Worker Availability*' page
Expected results	User is redirected to a new page with system reporting the corresponding server error message.

User story # 7

ID	7.1
Purpose	Testing the registration functionality for a customer who enters a valid username, password and email address
Set Up	Customer does not have an account and wants to register
Steps	1- Opens registration page 2- Enters a valid username 3- Enters a valid password 4- Enters a valid email address 5- Clicks on the register button
Expected results	Website shows a message that says the registration was successful

ID	7.2
Purpose	Testing the registration functionality for a customer who enters an invalid username/password/email address
Set Up	Customer does not have an account and wants to register
Steps	1- Opens registration page 2- Enters an invalid username/password/email address 3- Clicks on the register button
Expected results	Website shows an error message that says the input is not valid

ID	7.3
Purpose	Testing the registration functionality for a customer who leaves one of the fields blank
Set Up	Customer does not have an account and wants to register
Steps	1- Opens registration page 2- Leaves one of the fields blank 3- Clicks on the register button
Expected results	Website shows an error message that asks customer to fill all the blanks

User story # 8

ID	8.1
Purpose	Testing the login functionality for a customer who enters credentials correctly
Set Up	Customer is registered and is logged out
Steps	1- Opens login page 2- Enters user credentials correctly 3- Click on login button
Expected results	System shows a message saying login successful and redirects the customer to their dashboard.

ID	8.2
Purpose	Testing the login functionality for a customer who enters credentials incorrectly
Set Up	Customer is registered and is logged out
Steps	1- Opens login page 2- Enters user credentials with an error 3- Click on login button
Expected results	System shows a message saying username/password is incorrect.

ID	8.3
Purpose	Testing the login functionality for a customer who leaves username/password field blank
Set Up	Customer is registered and is logged out
Steps	1- Opens login page 2- Enters user leaves username/password field blank 3- Click on login button
Expected results	System shows a message asking customer to fill both username and password.

User story # 9

ID	9.1
Purpose	Testing the booking functionality for a customer who tries to book a service in an available time
Set Up	Customer is logged in.
Steps	1- Opens dashboard page 2- Clicks the 'new booking' button 3- Chooses the service to be booked 4- Chooses an available time 5- Clicks the 'complete booking' button
Expected results	System shows a message saying booking was successful and the booking adds to the list of bookings.

ID	9.2
Purpose	Testing the booking functionality for a customer who tries to book a service in an unavailable time
Set Up	Customer is logged in.
Steps	1- Opens dashboard page 2- Clicks the 'new booking' button 3- Chooses the service to be booked 4- Chooses a time that the service is not available 5- Clicks the 'complete booking' button
Expected results	System shows a message saying booking was unsuccessful, service is not available at that time.

ID	9.3
Purpose	Testing the booking functionality for a customer who clicks on 'complete booking' button with a blank service/time
Set Up	Customer is logged in.
Steps	1- Opens dashboard page 2- Clicks the 'new booking' button 3- Does not choose service/time 4- Clicks the 'complete booking' button
Expected results	System shows a message saying booking was unsuccessful, please choose a service/time.

User story # 10

ID	10.1
Purpose	Testing the deletion of a booking functionality for a booking which is for 48 hours later or after that
Set Up	Customer is logged in and has a booking for 48 hours later or after that
Steps	1- Customer opens dashboard 2- Navigates to the booking section 3- Clicks on the delete button in front of one of the bookings for 48 hours later or after that
Expected results	System shows a message saying that the booking deleted successfully

ID	10.2
Purpose	Testing the deletion of a booking functionality for a booking which is in the next 48 hours period
Set Up	Customer is logged in and has a booking which is in the next 48 hours period
Steps	1- Customer opens dashboard 2- Navigates to the booking section 3- Clicks on the delete button in front of one of the bookings which is in the next 48 hours period
Expected results	System shows a message saying that the booking cannot be deleted as there is less than 48 hours remained to the booking time

ID	10.3
Purpose	Testing the deletion of a booking functionality for a booking with a server/database error
Set Up	Customer is logged in and has a booking for 48 hours later or after that
Steps	1- Customer opens dashboard 2- Navigates to the booking section 3- Clicks on the delete button in front of one of the bookings for 48 hours later or after that
Expected results	System shows an error message stating that a server error has occurred and the booking is not deleted

User story # 11

ID	11.1
Purpose	Testing the entering/modification of customer contact information functionality for entering valid phone number and address.
Set Up	Customer is logged in.
Steps	1- Clicks on the 'my account' button. 2- Enters valid phone number and address 3- Clicks 'save' button
Expected results	System shows a message saying info saved successfully.

ID	11.2
Purpose	Testing the entering/modification of customer contact information functionality for entering invalid phone number or address.
Set Up	Customer is logged in.
Steps	1- Clicks on the 'my account' button. 2- Enters invalid phone number or address 3- Clicks 'save' button
Expected results	System shows a message saying the address/phone number is invalid.

ID	11.3
Purpose	Testing the entering/modification of customer contact information functionality for entering a blank phone number or address.
Set Up	Customer is logged in.
Steps	1- Clicks on the 'my account' button, and then selects edit 2- Enters *empty* phone number or address 3- Clicks 'save' button
Expected results	System shows a message saying the address/phone number cannot be blank.

User story # 12

ID	12.1
Purpose	Test the Admin login with valid username and password
Set Up	An admin with the username 'donalduren' already exists in the system, with the password 'password'
Steps	1 – Navigate to Admin login page 2 – Enter donalduren as username, and password as the password, and click login
Expected results	System reports that login has been successful, and the admin user is logged in
ID	12.2
Purpose	Test the Admin login with an invalid username
Set Up	An admin with the username *donalduren* already exists in the system, with the password *password*
Steps	1 – Navigate to Admin login page 2 – Enter *notdonalduren* as username, and *password* as the password, and click login
Expected results	System reports that the username or password was incorrect, and the user is not logged in

ID	12.3
Purpose	Test the Admin login with an invalid password
Set Up	An admin with the username *donalduren* already exists in the system, with the password *password*
Steps	1 – Navigate to Admin login page 2 – Enter *donalduren* as username, and *notpassword* as the password, and click login
Expected results	System reports that the username or password was incorrect, and the user is not logged in

ID	12.4
Purpose	Test the Admin login with a non-registered Admin account
Set Up	An admin with the username *donalduren* DOES NOT exist in the system
Steps	1 – Navigate to Admin login page 2 – Enter *donalduren* as username, and *password* as the password, and click login
Expected results	System reports that the account does not exist, and the user is not logged in

ID	12.5

ID	13.3
Purpose	Test the Admin adding a new worker record with invalid values
Set Up	An admin user for *business1* exists and has logged in A worker for *business1* with the username *marksmith* does not exist
Steps	1 – Navigate to create worker page 2 – Enter *marksmith* as worker username, and worker name as 123 (and any other fields), then select submit
Expected results	System displays a corresponding error message (invalid value for name), and the worker is not created.
Set Up	None (admin may exist/not exist)
Steps	1 – Navigate to Admin login page 2 – Enter *donalduren* as username, and *password* as the password, and click login
Expected results	System displays an error message (5xx), and the user is not logged in

User story # 13

ID	13.1
Purpose	Test the Admin adding a new worker record with a non-existent worker
Set Up	An admin for *business1* exists in the system and has logged in A worker for *business1* with the username *marksmith* does not exist
Steps	1 – Navigate to create worker page 2 – Enter *marksmith* as worker username, and any other fields, then select submit
Expected results	System reports that new worker has been created successfully, and the new worker is created.

ID	13.2
Purpose	Test the Admin adding a new worker record with an existing worker
Set Up	An admin for *business1* exists in the system and has logged in A worker for *business1* with the username *marksmith* exists
Steps	1 – Navigate to create worker page 2 – Enter *marksmith* as worker username, and any other fields, then select submit
Expected results	System reports that new worker already exists, and the new worker is not created.

ID	13.7
Purpose	Test the Admin adding a new worker record with missing values
Set Up	An admin user for *business1* exists and has logged in A worker for *business1* with the username *marksmith* does not exist
Steps	1 – Navigate to create worker page 2 – Enter *marksmith* as worker username, leave the worker username as blank (and any other fields), then select submit
Expected results	System displays a corresponding error message (name must not be blank), and the worker is not created.

ID	13.8
Purpose	Test the Admin adding a new worker record where the worker is from another business
Set Up	An admin user for **business1** exists and has logged in A worker with the username *marksmith* does not exist
Steps	1 – Navigate to create worker page 2 – Enter *marksmith* as worker username, enter the business as **business2** and any other fields, then select submit
Expected results	System displays an error message stating that the current admin cannot create workers for another business

ID	13.5
Purpose	Test the Admin adding a new worker record with a non-admin user
Set Up	An user for *business1* exists in the system and has logged in A worker for *business1* with the username *marksmith* exists
Steps	1 – Navigate to create worker page
Expected results	System redirects the user to the user home page as the user is not an admin

User story # 14

ID	13.6
Purpose	Test the Admin adding a new worker record with a server error
Set Up	An admin for *business1* exists in the system and has logged in A worker for *business1* with the username *marksmith* exists Database/API is unavailable

ID	14.2
Purpose	Test the Admin editing an non-existent worker record
Set Up	An admin user for *business1* exists and has logged in A worker for *business1* with the username *marksmith* does not exist
Steps	1 – Navigate to edit worker page 2 – Attempt to select the user *marksmith* * this will be clarified later after implementation – could be a drop down box
Expected results	System displays an error message showing that the worker does not exist, and the worker is not updated.

ID	14.3
Purpose	Test the Admin editing an existing worker record with invalid values
Set Up	An admin user for *business1* exists and has logged in A worker for *business1* with the username *marksmith* exists
Steps	1 – Navigate to edit worker page 2 – Select the worker *marksmith*, update the name to 123, then click save
Expected results	System displays a corresponding error message (invalid value for name), and the worker is not updated.

ID	14.4
Purpose	Test the Admin editing an existing worker record with admin not logged in
Set Up	An admin user for *business1* exists and has not logged in A worker for *business1* with the username *marksmith* exists
Steps	1 – Navigate to edit worker page
Expected results	System redirects the user to the login page as the user is not logged in

ID	14.5
Purpose	Test the Admin editing an existing worker record with non-admin user
Set Up	A non-admin user exists and has logged in A worker for *business1* with the username *marksmith* exists
Steps	1 – Navigate to edit worker page
Expected results	System redirects the user to the user home page as the user is not an admin

ID	14.1
Purpose	Test the Admin editing an existing worker record with valid values

ID	14.6
Purpose	Test the Admin editing an existing worker record with a server error
Set Up	An admin user for *business1* exists in the system and has logged in A worker for *business1* with the username *marksmith* exists Database/API is unavailable
Steps	1 – Navigate to create worker page 2 – Select the worker *marksmith*, edit any fields with valid values, then select submit
Expected results	System displays an error message (5xx), and the worker is not created

ID	15.4
Purpose	Test the Admin viewing an existing workers hours when not logged in
Set Up	An admin user exists and has not logged in
Steps	1 – Navigate to view workers hours page
Expected results	System redirects the user to the login page as the user is not logged in
Steps	1 – Navigate to edit worker page 2 – Select the worker *marksmith*, update the username to blank, then click save
Expected results	System displays an error message – admin user cannot edit workers from another business, and the worker is not updated

User story # 15

ID	15.6
Purpose	Test an admin user viewing an existing workers hours with a server error
Set Up	An admin user exists and has logged in A worker with the username *marksmith* exists
Steps	1 – Navigate to view workers hours page 2 – Select the worker *marksmith* from the drop down
Expected results	System displays an error message (5xx), and the worker hours are not displayed

ID	15.2
Purpose	Test the Admin viewing an existing workers hours when no workers exist
Set Up	An admin user exists and has logged in No workers exist
Steps	1 – Navigate to view workers hours page
Expected results	System displays a message – no workers exist

ID	15.3
Purpose	Test the Admin viewing an existing workers hours with no recorded hours
Set Up	An admin user for *business1* exists and has logged in A worker for *business1* with the username *marksmith* exists, who has no hours
Steps	1 – Navigate to view workers hours page 2 – Select the worker *marksmith* from the drop down
Expected results	System displays a message stating that *marksmith* has no hours
Set Up	An admin user exists and has logged in A worker with the username *marksmith* exists
Steps	1 – Navigate to edit worker page 2 – Select the worker *marksmith*, update the username to blank, then click save
Expected results	System displays a corresponding error message (username must not be blank), and the worker is not updated.

ID	16.2
Purpose	Test the Admin adding a workers hours with existing hours
Set Up	An admin user for *business1* exists and has logged in A worker for *business1* with the username *marksmith* exists and has existing hours
Steps	1 – Navigate to view workers hours page 2 – Select the worker *marksmith* from the drop down
Expected results	System redirects the admin to the edit worker hours functionality page * *clarified during implementation of this feature – separate or same page*

ID	15.5

ID	16.3
Purpose	Test the Admin adding a workers hours with a non-existent worker
Set Up	An admin user exists and has logged in A worker with the username *marksmith* does not exist
Steps	1 – Navigate to view workers hours page 2 – Select the worker *marksmith* from the drop down
Expected results	System displays a message stating that the user does not exist, and the workers hours are not created

User story # 16

ID	15.7
Purpose	Test an admin user viewing an existing workers hours where the worker is from another business
Set Up	An admin user for *business1* exists and has logged in

ID	16.5
Purpose	Test the Admin adding a workers hours with an invalid value
Set Up	An admin user for *business1* exists and has logged in A worker for *business1* with the username *marksmith* exists and has no hours
Steps	1 – Navigate to view workers hours page 2 – Select the worker *marksmith* from the drop down 3 – Select add hours, and input *abc* hours for each day, then click save
Expected results	System displays a message stating that hours must be numeric, between 0 and 12, and the hours are not created.

ID	16.1
Purpose	Test the Admin adding hours to a worker from their business
Set Up	An admin user for *business1* exists and has logged in A worker for *business1* with the username *marksmith* exists and has no hours
Steps	1 – Navigate to view workers hours page 2 – Select the worker *marksmith* from the drop down 3 – Select add hours, and input hours for each day, then click save
Expected results	System displays a message showing the hours have been updated, and the new hours are saved to the database.

ID	16.4
Purpose	Test the Admin adding a workers hours with a blank input
Set Up	An admin user for *business1* exists and has logged in A worker for *business2* with the username *marksmith* exists and has no hours
Steps	1 – Navigate to view workers hours page 2 – Select the worker *marksmith* from the drop down 3 – Select add hours, and input blank hours for each day, then click save
Expected results	System displays a message showing that hours must contain a valid value (not blank).

ID	16.6
Purpose	Test the Admin adding a workers hours with a server error
Set Up	An admin user exists and has logged in A worker with the username *marksmith* exists and has no hours
Steps	1 – Navigate to view workers hours page 2 – Select the worker *marksmith* from the drop down 3 – Select add hours, and input hours for each day, then click save

Expected results	System displays an error message (5xx), and the worker hours are not created

ID	16.7
Purpose	Test the Admin **cancelling** adding a workers hours
Set Up	An admin user for *business1* exists and has logged in A worker for *business1* with the username *marksmith* exists and has no hours
Steps	1 – Navigate to view workers hours page 2 – Select the worker *marksmith* from the drop down 3 – Select add hours, and input hours for each day, then click **cancel**
Expected results	System displays a confirmation message asking if the admin is sure they want to cancel, and that the workers hours will not be created.

ID	16.8
Purpose	Test the Admin adding hours to a worker where the worker is from another business
Set Up	An admin user for ***business1*** exists and has logged in A worker for ***business2*** with the username *marksmith* exists and has no hours
Steps	1 – Navigate to view workers hours page 2 – Select the worker *marksmith* from the drop down
Expected results	System displays a message stating that the worker is from another business and cannot be viewed by the current user. The hours are not created.

User story # 17

ID	17.1
Purpose	Test the admin editing their own worker's hours
Set Up	The user is an admin with at least one worker under their responsibility
Steps	1 – Log in as admin 2 – Select the worker whose hours they want to edit 3– Edit the hours this worker is available
Expected results	System reports that the worker's hours have been updated, and customers will now be able to book these hours

ID	17.2
Purpose	Test the non-admin editing a worker's hours
Set Up	The user is not an admin
Steps	1 – Select the worker whose hours they want to edit
Expected results	System reports that they are not an admin and can't edit worker's hours

ID	17.3
Purpose	Test the admin editing someone else's worker's hours
Set Up	The user is admin, and there is at least one worker in the system, but no worker is under this admin's responsibility
Steps	1 – Log in as admin 2 – Select the worker whose hours they want to edit
Expected results	System reports that the worker is not under their responsibility, and they will not be able to edit the worker's hours

User story # 18

ID	18.1
Purpose	Test the admin viewing past bookings with workers
Set Up	The user is an admin, and they have workers who have accepted bookings in the past i.e. the admin and worker belong to the same business
Steps	1 – Log in as admin 2 – Navigate to past bookings page
Expected results	System reports all the past bookings but only for workers under this admin's responsibility, sorted by date from most to least recent

ID	18.2
Purpose	Test the admin viewing past bookings with no workers
Set Up	The user is an admin, and they have no workers i.e. the admin's business has no workers
Steps	1 – Log in as admin 2 – Navigate to past bookings page
Expected results	System reports no bookings, because there are no workers under this admin's responsibility

ID	18.3
Purpose	Test the admin viewing past bookings with workers but no bookings
Set Up	The user is an admin, and they have workers who have not accepted bookings in the past i.e. the admin and worker belong to the same business
Steps	1 – Log in as admin 2 – Navigate to past bookings page
Expected results	System reports no bookings, because their workers have not accepted any bookings yet

User story # 19

ID	19.1
Purpose	Test the customer viewing a calendar of a worker
Set Up	At least one worker already exists in the system, and the user is a customer
Steps	1 – Log in as customer 2 – Navigate to worker page
Expected results	System reports the available times of this worker, and the customer can book them

ID	19.2
Purpose	Test someone not logged in viewing the calendar of a worker
Set Up	At least one worker already exists in the system
Steps	1 – Navigate to worker page
Expected results	System reports the available times of this worker, but they can not be booked because a customer is not logged in

ID	19.3
Purpose	Test the customer viewing a calendar of a worker with no hours
Set Up	At least one worker already exists in the system who has no hours, and the user is a customer
Steps	1 – Log in as customer 2 – Navigate to worker page
Expected results	System reports that the selected worker has no hours available

ID	19.4
Purpose	Test the customer viewing a calendar of a worker with fully booked hours
Set Up	At least one worker already exists in the system who has no availability, and the user is a customer
Steps	1 – Log in as customer 2 – Navigate to worker page
Expected results	System reports that the selected worker has no hours available

User story # 20

ID	20.1
Purpose	Test the customer viewing past bookings
Set Up	The user is an customer, and they have made bookings in the past
Steps	1 – Log in as customer 2 – Navigate to past bookings page
Expected results	System reports all the past bookings but only the ones made by this customer, sorted by date from most to least recent

ID	20.2
Purpose	Test the customer viewing no past bookings
Set Up	The user is an customer, and they have no bookings in the past
Steps	1 – Log in as customer 2 – Navigate to past bookings page
Expected results	System reports no bookings, because the customer never made any

ID	20.3
Purpose	Test the customer viewing past booking with server error
Set Up	The user is an customer, and a server error occurs
Steps	1 – Log in as customer 2 – Navigate to past bookings page
Expected results	System reports server error (5xx)

User story # 21

ID	21.0
Purpose	Test worker accepts a booking request under '*Assigned Jobs'* page
Set Up	1 – User is logged in with a worker account 2 – Customer requests/books a service (e.g. *1pm to 2pm, Monday, 31 Aug, Haircut) with worker*

Steps	1 – Navigate to worker dashboard
	2 – Click the '*Assigned Jobs'* button
	3 – Click the '*Accept'* button on the booking request
Expected results	System reports that booking request is accepted and the job is listed to the worker. Request is then closed/removed.

ID	21.1
Purpose	Test the '*Assigned Jobs'* page is showing no booking requests.
Set Up	1 – User is logged in with a worker account
	2 – No customer requests/books a service with worker
Steps	1 – Navigate to worker dashboard
	2 – Click the '*Assigned Jobs* button
Expected results	System reports that there is no any booking request for the worker.

ID	21.2
Purpose	Test the '*Assigned Jobs'* page encountering a server error (5xx)
Set Up	1 – User is logged in with a worker account

Steps	1 – Navigate to '*Assigned Jobs*' page
Expected results	User is redirected to a new page with system reporting the corresponding server error message.

User story # 22

ID	22.0
Purpose	Test worker declines a booking request under '*Assigned Jobs'* page
Set Up	1 – User is logged in with a worker account 2 – Customer requests/books a service (e.g. *1pm to 2pm, Monday, 31 Aug, Haircut) with worker*
Steps	1 – Navigate to worker dashboard 2 – Click the '*Assigned Jobs'* button 3 – Click the '*Decline* button on the booking request
Expected results	System reports that booking request is declined and the job is not listed to the worker. Request is then closed/removed.

ID	22.1
Purpose	Test the '*Assigned Jobs*' page is showing no booking requests.
Set Up	1 – User is logged in with a worker account 2 – No customer requests/books a service with worker
Steps	1 – Navigate to worker dashboard 2 – Click the '*Assigned Jobs* button
Expected results	System reports that there is no any booking request for the worker.

ID	22.2
Purpose	Test the '*Assigned Jobs*' page encountering a server error (5xx)
Set Up	1 – User is logged in with a worker account
Steps	1 – Navigate to '*Assigned Jobs*' page
Expected results	User is redirected to a new page with system reporting the corresponding server error message.