

Story #1: Worker login		Priority	H
		Effort	2
As a	worker		
I want	to fill in my user credentials		
So that	I can login and access my worker account		
Acceptance criteria	Criterion 1: Given that the account is logged out And the username/password/both are <i>invalid</i> When clicks 'login' button Then error message is shown – 'Account not registered/Incorrect user credentials'		
	Criterion 2: Given that the account is logged out And is registered by admin And the username & password is valid When the worker clicks 'login' button Then worker dashboard is displayed		
	Criterion 3: Given that the account is logged out And is not registered by admin And the username & password is valid When clicks 'login' button Then error message is shown – 'Account not registered/Incorrect user credentials'		
	Criterion 4: Given that the account is logged out And the username/password are <i>blank</i> When clicks 'login' button Then error message is shown – input required for username/password		

Story #2:		Worker views profile	Priority	M
			Effort	1
As a	worker			
I want	to view my profile			
So that	I could make sure my personal details are up to date			

Acceptance criteria	<p>Criterion 1: Given that the account is logged in When the worker clicks 'profile' button on dashboard Then worker's personal details are displayed</p> <p>Criterion 2: Given that the account is <i>not</i> logged in When the worker clicks 'profile' button on dashboard Then the user is redirected to the login page</p>
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Story #3: Worker edits profile		Priority	M
		Effort	3
As a	worker		
I want	to edit my profile		
So that	I could correct any out-of-date information stored in the system		
Acceptance criteria	<p>Criterion 1: Given that the account is logged in And worker is in 'profile' page When the worker clicks 'edit profile' button, edits any details and clicks 'save changes' button Then worker's personal details are changed and saved in the system</p> <p>Criterion 2: Given that the account is logged in And worker is in 'profile' page When the worker clicks 'edit profile' button, edits any details and clicks 'cancel' button Then worker's personal details will remain unchanged</p> <p>Criterion 3: Given that the account is logged in And worker is in 'profile' page When the worker clicks 'edit profile' button, edit any details with invalid values/blank values Then worker's personal details are not saved And the system displays a message – invalid input</p>		

Story #4: Worker views assigned jobs		Priority	H
		Effort	2
As a	worker		
I want	to view my assigned jobs (working hours/days with services)		

So that	I could deliver my services to customer on time
Acceptance criteria	<p>Criterion 1: Given that the account is logged in And at least one job (working hours/days with services) is assigned to worker by admin When the worker clicks 'Assigned jobs' button on dashboard Then the worker's assigned working hours/days with services is displayed in chronological order</p> <p>Criterion 2: Given that the account is logged in And no job is assigned by admin When the worker clicks 'Assigned jobs' button on dashboard Then a page with the message – 'No jobs at the moment' is displayed</p>

Story #5: General user home page (landing page)		Priority	M
		Effort	1
As a	General user		
I want	See a basic homepage		
So that	I can become aware of provided services and their availability.		
Acceptance criteria	<p>Criterion 1: Given that the user is logged out When the user navigates to the website Then sees a basic home page containing services' information.</p> <p>Criterion 2: Given that the user is logged in When the user navigates to the website Then the user is redirected to the user dashboard (based on user type)</p>		

Story #6: Admin User viewing worker availability		Priority	M
		Effort	2
As a	Admin		
I want	To view all worker availability for the next 7 days		
So that	I can see the upcoming availability of each worker/worker		

Acceptance criteria	<p>Criterion 1: Given that the admin user is logged in And the admin has navigated to the worker availability page And at least one worker exists Then a 7-day calendar and worker dropdown box are presented When the admin selects an worker Then that workers 7 day schedule is displayed</p> <p>Criterion 2: Given that the admin user is logged in And the admin has navigated to the worker availability page And no workers exist Then a 7-day calendar and worker dropdown box are presented And a message is displayed – no workers exist</p> <p>Criterion 3: Given that the admin user is logged in And the admin has navigated to the worker availability page And at least one worker exists When the availability page loads And the database encounters a server error (5xx) Then a 7-day calendar and worker dropdown box are presented And a message is displayed – corresponding server error message</p>
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Story #7:		Customer registration	Priority	H
			Effort	2
As a	Customer			
I want	Register			
So that	I can book an appointment.			
Acceptance criteria	Criterion 1:			
	Given that the customer is logged out			
	And has navigated to the registration page			
	When the user inputs values and clicks submit			
	Then the system displays a message – successful registration			
	And the user is redirected to the login page			
	Criterion 2:			
	Given that the customer is logged in			
	And has navigated to the registration page			
	Then the user is redirected to the user dashboard			
	Criterion 3:			
	Given that the customer is logged out			
	And has navigated to the registration page			
	When the user inputs <i>missing/invalid</i> values and clicks submit			
	Then the system displays an error message – input required			
	Criterion 4:			

	<p>Given that the customer is logged out And has navigated to the registration page And a user already exists with the username <i>johnsmith</i> When the user inputs values, and sets username to <i>johnsmith</i>, and clicks submit Then the system displays an error message – unsuccessful registration: username unavailable</p>
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Story #8: Customer login		Priority	H
		Effort	2
As a	Customer		
I want	Login		
So that	I can see my personal dashboard (my bookings).		
Acceptance criteria	<p>Criterion 1: Given that the customer is logged out And the user has navigated to the login page When the user enters their details Then the user is redirected to the customer dashboard</p> <p>Criterion 2: Given that the customer is logged in And the user has navigated to the login page Then the user is redirected to the customer dashboard</p> <p>Criterion 3: Given that the customer is logged out And the user has navigated to the login page When the user enters their details with blank values Then the system displays an error message – missing input</p> <p>Criterion 4: Given that the customer is logged out And the user has navigated to the login page When the user enters their details with invalid values Then the system displays an error message – invalid username or password</p>		

Story #9: Customer booking		Priority	H
		Effort	5
As a	Customer		
I want	Book an appointment		
So that	I can use provided services.		

Acceptance criteria	<p>Criterion 1: Given that the customer is logged in And the user has navigated to the booking page When user enters booking details Then the system displays a confirmation message And the booking is created.</p> <p>Criterion 2: Given that the customer is logged in And the user has navigated to the booking page When user enters booking details with blank values Then the system displays an error message – missing input</p> <p>Criterion 3: Given that the customer is logged in And the user has navigated to the booking page When user enters booking details with invalid values Then the system displays an error message – invalid values</p>
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Story #10:	Customer delete booking	Priority	H
		Effort	3
As a	Customer		
I want	Delete a booking		
So that	I can handle unexpected situations.		
Acceptance criteria	<p>Criterion 1: Given that the customer is logged in And has already made a booking And there is at least 48 hours remained to the booking time When customer selects delete a booking Then the system displays a confirmation message And the booking is deleted</p> <p>Criterion 2: Given that the customer is logged in And has already made a booking And there is at least 48 hours remained to the booking time When the customer cancels deleting a booking Then the booking is not deleted</p> <p>Criterion 3: Given that the customer is logged in And has already made a booking And there is <i>at less than</i> 48 hours remained to the booking time When the user selects delete a booking Then the system displays an error message – booking within no-cancellation window And the booking is not deleted</p>		

Story #11:	Customer contact information	Priority	M
		Effort	3

As a	Customer
I want	Enter/modify my contact information
So that	The admin can contact me if it was needed.
Acceptance criteria	<p>Criterion 1: Given that the customer is logged in When clicks 'My Account' button Then a page opens containing a form for entering/modifying their information.</p> <p>Criterion 2: Given that the customer is logged out When clicks the 'My Account' button Then the user is redirected to the login page</p>

Story #12: Admin User logging in		Priority	H
		Effort	2
As a	Admin		
I want	To enter my login details		
So that	I can access the admin application		
Acceptance criteria	<p>Criterion 1: Given that the account is valid/registered And the username is valid And the password is correct When the admin user clicks login Then display the admin dashboard</p> <p>Criterion 2: Given that the account is valid/registered And the username is invalid And the password is valid When the admin user clicks login Then display an error message – incorrect email</p> <p>Criterion 3: Given that the account is valid/registered And the username is valid And the password is invalid When the admin user clicks login Then display an error message – incorrect password</p> <p>Criterion 4:</p>		

	<p>Given that the account is invalid/not registered And the username is valid or invalid And the password is valid or invalid When the user clicks login Then display an error message – Admin user not registered</p> <p>Criterion 5: Given that the account is valid/registered And the username or password are blank When the admin user clicks login Then display an error message – input required</p> <p>Criterion 6: Given that the account is valid/registered And the username is valid or invalid And the password is valid or invalid And the application encounters an error (5xx) When the admin user clicks login Then display an error message – server error And the user is not logged in</p>
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Story #13: Admin User adding a new worker record		Priority	H
		Effort	3
As a	Admin		
I want	To create a new worker record		
So that	The new worker can use the application and be booked by customers		
Acceptance criteria	<p>Criterion 1: Given that the new worker does not exist And the user is logged in And the user is an Admin user When the admin user enters and submits the worker details Then the worker record is created And display a message showing successful creation</p> <p>Criterion 2: Given that the new worker does exists And the user is logged in And the user is an Admin user And the admin and worker belong to the same business When the admin user enters and submits the worker details Then the record is not created And display a message showing unsuccessful creation – duplicate record</p> <p>Criterion 3: Given that the new worker does exists And the user is not logged in</p>		

	<p>And the user is an Admin user Then the record is not created And display a message – Admin user must be logged in And return the user to the login page</p> <p>Criterion 4: Given that the new worker does exists And the user is logged in And the user is not an Admin user Then the record is not created And display an error message – only admin users may create workers And return the user to the home page</p> <p>Criterion 5: Given that the new worker does or does not exist And the user is logged in And the user is an Admin user When the admin user enters and submits the worker details And the database encounters a server error (5xx) Then the record is not created And display a message - unsuccessful creation and corresponding error message</p> <p>Criterion 6: Given that the new worker does not exist And the user is logged in And the user is an Admin user And the admin and new worker are from different businesses When the admin user enters and submits the new worker details Then the record is not created And display an error message – Admin cannot create workers for another business</p> <p>Criterion 7: Given that the new worker does not exist And the user is logged in And the user is an Admin user When the admin user enters and submits empty worker details Then the record is not created And display an error message – must input values to create worker</p> <p>Criterion 8: Given that the new worker does not exist And the user is logged in And the user is an Admin user When the admin user enters and submits invalid worker details Then the record is not created And display an error message – input values must be valid</p>
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Story #14:	Admin User editing a worker record	Priority	M
		Effort	3
As a	Admin		

I want	To edit an existing worker record
So that	The worker record is correct and up to date
Acceptance criteria	<p>Criterion 1: Given that the worker does exist And the user is logged in And the user is an Admin user And the Admin and worker belong to the same business When the admin user edits and submits the worker details Then the record is updated And display a message showing successful update</p> <p>Criterion 2: Given that the worker does not exists And the user is logged in And the user is an Admin user When the admin user edits and submits the worker details Then the record is not updated And display a message – worker does not exist</p> <p>Criterion 3: Given that the worker exists And the user is not logged in And the user is an Admin user Then the record is not updated And display an error message – Admin user must be logged in And return the user to the login page</p> <p>Criterion 4: Given that the worker exists And the user is logged in And the user is not an Admin user Then the record is not updated And display an error message – only admin users may create workers And return the user to the home page</p> <p>Criterion 5: Given that the worker exists And the user is logged in And the user is an Admin user And the database encounters a server error (5xx) When the admin user edits and submits the worker details Then the record is not updated And display an error message - unsuccessful creation and corresponding error message</p> <p>Criterion 6: Given that the worker exists And the user is logged in And the user is an Admin user And the Admin and worker are from the same business</p>

	<p>When the admin user edits and submits blank worker details Then the record is not updated And display an error message – input values cannot be blank</p> <p>Criterion 7: Given that the worker exists And the user is logged in And the user is an Admin user And the Admin and worker are from the same business When the admin user edits and submits blank invalid details Then the record is not updated And display an error message – input values must be valid</p> <p>Criterion 8: Given that the worker exists And the user is logged in And the user is an Admin user And the database encounters a server error (5xx) When the admin user edits and submits the worker details Then the record is not updated And display an error message – Admin cannot edit workers from another business</p>
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Story #15: Admin User viewing a worker’s working hours/dates		Priority	M
		Effort	2
As a	Admin		
I want	To view a worker’s work schedule		
So that	I can keep track of their current working hours and dates		
Acceptance criteria	Criterion 1: Given that the admin user is logged in And at least one worker exists And the user navigates to the view hours page When the admin user selects a worker And the selected worker and admin belong to the same business Then that workers current weekly hours are displayed		
	Criterion 2: Given that the admin user is logged in And no workers exists And the user navigates to the view hours page When the admin has navigated to the worker working hours page Then a message is displayed – no workers exist		
	Criterion 3: Given that the admin user is logged in And at least one worker exists And the user navigates to the view hours page		

	<p>When the admin user selects a worker And the selected worker and admin belong to the same business And the selected worker has no hours Then a message is displayed stating that the user has no hours</p> <p>Criterion 4: Given that the admin user is not logged in And the user navigates to the view hours page Then the user is redirected to the login page</p> <p>Criterion 5: Given that the user is logged in And the user is not an admin And the user navigates to the view hours page Then the user is redirected to the home page</p> <p>Criterion 6: Given that the admin user is logged in And at least one worker exists And the user navigates to the view hours page When the admin user selects a worker And the selected worker and admin belong to different businesses Then a message is displayed stating that the user cannot view another businesses workers</p> <p>Criterion 7: Given that the worker exists And the user is logged in And the user is an Admin user When the admin user selects a worker And the database encounters a server error (5xx) Then an error message is displayed stating that a server error occurred</p>
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Story #16: Admin User adding a worker's working hours/dates		Priority	M
		Effort	3
As a	Admin		
I want	To add hours or dates to a worker's work schedule		
So that	Their working hours and dates are recorded in the system		
Acceptance criteria	<p><i>This functionality relies on an Admin having successfully viewed a workers hours (see Story 15)</i></p> <p>Criterion 1: Given that the admin user is logged in And the user has navigated to view a workers hours And the worker has no hours When the admin selects add hours And inputs valid values for worker hours</p>		

	<p>Then the workers hours will be updated And a confirmation message will be displayed – update successful</p> <p>Criterion 2: Given that the admin user is logged in And the user has navigated to view a workers hours And the worker has hours Then the system will redirect the Admin to the edit hours functionality</p> <p>Criterion 3: Given that the admin user is logged in And the user has navigated to view a workers hours And the worker has no hours When the admin selects add hours And inputs invalid values for worker hours Then a message will be displayed – invalid input value And the workers hours will not be added</p> <p>Criterion 4: Given that the admin user is logged in And the user has navigated to view a workers hours And the worker has no hours When the admin selects add hours And inputs empty values for worker hours Then a message will be displayed – input values cannot be blank And the workers hours will not be added</p> <p>Criterion 5: Given that the admin user is logged in And the user has navigated to view a workers hours And the worker has no hours When the admin selects add hours And inputs values And then selects cancel Then a message will be displayed – hours not added And the workers hours will not be added</p>
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Story #17: Admin User editing worker working hours/dates		Priority	M
		Effort	3
As a	Admin		
I want	To edit a workers weekly working hours		
So that	The hours reflected in the system are accurate and up to date		
Acceptance criteria	<p><i>This functionality relies on an Admin having successfully viewed a workers hours (see Story 15)</i></p> <p>Criterion 1: Given that the admin user is logged in</p>		

	<p> And the user has navigated to view a workers hours And the worker has existing hours When the admin selects edit hours And inputs valid values for worker hours Then the workers hours will be updated And a confirmation message will be displayed – update successful </p> <p> Criterion 2: Given that the admin user is logged in And the user has navigated to view a workers hours And the worker has not hours Then the system will redirect the Admin to the add hours functionality </p> <p> Criterion 3: Given that the admin user is logged in And the user has navigated to view a workers hours And the worker has hours When the admin selects edit hours And inputs <i>invalid</i> values for worker hours Then a message will be displayed – invalid input value And the workers hours will not be added </p> <p> Criterion 4: Given that the admin user is logged in And the user has navigated to view a workers hours And the worker has hours When the admin selects add hours And inputs <i>empty</i> values for worker hours Then a message will be displayed – input values cannot be blank And the workers hours will not be added </p> <p> Criterion 5: Given that the admin user is logged in And the user has navigated to view a workers hours And the worker has hours When the admin selects edit hours And inputs values And then selects cancel Then a message will be displayed – hours not updated And the workers hours will not be added </p>
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Story #18: Admin User viewing booking summary		Priority	M
		Effort	2
As a	Admin		
I want	To view a summary of past bookings		
So that	I can observe the number of bookings that have been made by customers		

Acceptance criteria	<p>Criterion 1: Given that the admin user is logged in And between 1 and 10 bookings exists When the admin has navigated to the booking summary page Then a list of all bookings is displayed (sorted by date)</p> <p>Criterion 2: Given that the admin user is logged in And more than 10 bookings exists When the admin has navigated to the booking summary page Then a list of the first 10 bookings is displayed (sorted by date) And a button is displayed to load the next 10</p> <p>Criterion 3: Given that the admin user is logged in And no bookings exist When the admin has navigated to the booking summary page Then a messaging is displayed stating that no bookings exist</p> <p>Criterion 4: Given that the user is logged in And the user is not an admin When the admin has navigated to the booking summary page Then the user is redirected to the dashboard</p> <p>Criterion 5: Given that the user is not logged in When the admin has navigated to the booking summary page Then the user is redirected to the login page</p>
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Story #19:		Customer Viewing Calendar	Priority	H
			Effort	5
As a	Customer			
I want	View the calendar of a worker			
So that	I can see what times they are available and choose which one to book			
Acceptance criteria	<p>Criterion 1: Given the customer has logged in When they select a worker who is accepting bookings from them Then the calendar is displayed with available or unavailable times, which they can book</p> <p>Criterion 2: Given the customer has logged in When they select a worker who is not accepting bookings from them Then there will be no available times to book</p> <p>Criterion 3: Given the customer has not logged in</p>			

	When they select a worker Then they will see the times available and unavailable, but can't book them
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Story #20:		Customer Viewing Past Bookings	Priority	M
			Effort	3
As a	Customer			
I want	View my past bookings			
So that	I can read or modify their metadata			
Acceptance criteria	Criterion 1: Given the customer has logged in, and has not made bookings before When they look at their past bookings Then the result set will be empty Criterion 2: Given the customer has logged in, and has made bookings before When they look at their past bookings Then they see the worker and date/time of each of their past bookings Criterion 3: Given the customer has not logged in When they look at their past bookings Then their access will be denied			

Story #21: Worker accepts booking requests		Priority	M
		Effort	2
As a	worker		
I want	to accept my customers' booking requests		
So that	they know that I will be servicing them		

Acceptance criteria	<p>Criterion 1:</p> <p>Given that the account is logged in</p> <p>And at least one customer has booked a service with the worker</p> <p>When the worker clicks 'Assigned jobs' button on dashboard</p> <p>Then the worker is able to see a list of upcoming booking requests and click 'Accept' to accept the requests.</p> <p>Criterion 2:</p> <p>Given that the account is logged in</p> <p>And no customer has booked a service with the worker</p> <p>When the worker clicks 'Assigned jobs' button on dashboard</p> <p>Then a page with the message – 'No booking requests at the moment' is displayed</p>
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Story #22: Worker declines booking requests		Priority	M
		Effort	2
As a	worker		
I want	to decline my customers' booking requests		
So that	my customers know that I will not be able to service them		
Acceptance criteria	<p>Criterion 1:</p> <p>Given that the account is logged in</p> <p>And at least one customer has booked a service with the worker</p> <p>When the worker clicks 'Assigned jobs' button on dashboard</p> <p>Then the worker is able to see a list of upcoming booking requests and click 'Decline' to decline the requests.</p> <p>Criterion 2:</p> <p>Given that the account is logged in</p> <p>And no customer has booked a service with the worker</p>		

	<p>When the worker clicks 'Assigned jobs' button on dashboard</p> <p>Then a page with the message – 'No booking requests at the moment' is displayed</p>
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