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| **Story #1:** | Customer Registration (Ryan Babij) | **Priority** | H |
| **Effort** | M |
| As a | customer | | |
| I want | to register | | |
| So that I can | Make a booking | | |
|  |  | | |
| Acceptance criteria | **Criterion i:**  Given that I am on the registration page  When I enter valid details and hit submit  Then I am able to use those credentials to log in | | |

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| **Story #2:** | Logout (Matthies Abera) | **Priority** |  |
| **Effort** | 1 |
| As a | Customer | | |
| I want | To be able to logout once I have completed everything I need | | |
| So that I can | Know my account is secure | | |
|  |  | | |
| Acceptance criteria | **Criterion i:**  Given that I am logged in  When I click the logout button  Then I am logged out of my account and no longer able to access my dashboard | | |

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| **Story #3:** | Customer Edit Bookings (Ryan Babij) | **Priority** | M |
| **Effort** | L |
| As a | customer | | |
| I want | Access my bookings | | |
| So that I can | Edit them | | |
|  |  | | |
| Acceptance criteria | **Criterion i:**  Given I click my 'edit bookings’  When I modify a field and click ‘submit’  Then my booking should update in the database. | | |

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| **Story #4:** | Customer View Services (Matthies Abera) | **Priority** |  |
| **Effort** | 3 |
| As a | Customer | | |
| I want | To view a list of services | | |
| So that I can | Choose from the available providers and make a booking | | |
|  |  | | |
| Acceptance criteria | **Criterion i:**  Given I am a valid user  When I successfully login  Then a list of services is displayed on the dashboard. | | |

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| **Story #5:** | Customer views available time slots (Matthies Abera) | **Priority** |  |
| **Effort** | 4 |
| As a | Customer | | |
| I want | To be able to see available time slots for the service | | |
| So that I can | Make a valid booking | | |
|  |  | | |
| Acceptance criteria | **Criterion i:**  Given that I am a valid customer  When I am logged in  Then I am presented with available timeslots on the dashboard | | |

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| **Story #6:** | Password Recovery (Ryan Babij) | **Priority** | M |
| **Effort** | XL |
| As a | user | | |
| I want | To reset my password | | |
| So that I can | Access my account if I forgot my password | | |
|  |  | | |
| Acceptance criteria | **Criterion i:**  Given that I am on the login page  When I click "I forgot my password"  Then I should recieve an email to reset my password | | |

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| **Story #7:** | User change password (Ryan Babij) | **Priority** | H |
| **Effort** | M |
| As a | user | | |
| I want | To change my password | | |
| So that I can | Secure my account | | |
|  |  | | |
| Acceptance criteria | **Criterion i:**  Given I am logged into my account  When I click 'change password'  Then I should be able to input a new password | | |

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| **Story #8:** | Administrator edits bookings (Ryan Babij) | **Priority** | M |
| **Effort** | XL |
| As a | administrator | | |
| I want | To edit bookings | | |
| So that I can | so that patient record is up to date | | |
|  |  | | |
| Acceptance criteria | **Criterion i:**  Given I am logged in as an administrator  When I am on the bookings page  Then I can edit the booking fields | | |

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| **Story # 9:** | Customer cancels a booking (Jordan Sorrenti) | **Priority** |  |
| **Effort** | 2 |
| As a | customer | | |
| I want | Cancel a booking | | |
| So that I can | Not pay for a booking I can no longer attend | | |
|  |  | | |
| Acceptance criteria | **Criterion i:**  Given that customer is logged in  and the customer has a booking that is more than 48 hours in the future  When the booking is being viewed  Then the booking can be cancelled | | |

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| **Story #10 :** | Worker views assigned bookings (Jordan Sorrenti) | **Priority** |  |
| **Effort** | 2 |
| As a | worker | | |
| I want | to see what bookings I have been assigned to | | |
| So that I can | know when I'm working | | |
|  |  | | |
| Acceptance criteria | **Criterion i:**  Given that I am logged in as a worker  and I have been assigned bookings  When I am viewing my timetable  Then upcoming bookings will be displayed on the timetable | | |

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| **Story #11 :** | Customer views worker on time slot (Jordan Sorrenti) | **Priority** |  |
| **Effort** | 2 |
| As a | customer | | |
| I want | I want to see which worker is assigned to a specific time slot | | |
| So that I can | I can get my favourite worker | | |
|  |  | | |
| Acceptance criteria | **Criterion i:**  Given I am logged in as a customer  When I am viewing a possible booking time  Then I will be shown the worker for that booking | | |

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| **Story #12:** | Home page about/contact us section (Luke Davoli) | **Priority** |  |
| **Effort** | 2 |
| As a | Possible customer | | |
| I want | To read about what the service provides and possibly get into contact with someone to ask some questions | | |
| So that I can | so that I can understand what the service is and make a decision about whether or not I will use it | | |
|  |  | | |
| Acceptance criteria | **Criterion i:**  Given I am a possible customer,  When I open the home page,  Then I am shown an about and contact us section | | |

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| **Story #13:** | User Login (Luke Davoli) | **Priority** |  |
| **Effort** | 3 |
| As a | User (administrator, worker, customer) | | |
| I want | To be able to log in | | |
| So that I can | so that I can use the service | | |
|  |  | | |
| Acceptance criteria | **Criterion i:**  Given that I am on the login page,  When I enter the correct login details  I am redirected to the appropriate dashboard | | |

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| **Story #14:** | Administrator adds employees (Luke Davoli) | **Priority** |  |
| **Effort** | 2 |
| As a | Administrator | | |
| I want | Add new employees | | |
| So that I can | Have staff available to work bookings | | |
|  |  | | |
| Acceptance criteria | **Criterion i:**  Given the employee exists in the system,  When the employee is added to the organisation,  Then they should appear in the list of workers for that organisation | | |

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| **Story #15:** | Administrator view past bookings (Luke Davoli) | **Priority** |  |
| **Effort** | 2 |
| As a | Administrator | | |
| I want | To see a list of all past bookings | | |
| So that I can | Ask customers if they were happy with the service they received or confirm their booking | | |
|  |  | | |
| Acceptance criteria | **Criterion i:**  Given I have active/complete bookings,  When I open the administrator dashboard,  Then I should see bookings categorized by complete/incomplete and ordered by date | | |

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| **Story #16:** | Administrator edits business hours times/dates (Luke Davoli) | **Priority** |  |
| **Effort** | 3 |
| As a | Administrator | | |
| I want | To change the available hours that my services are available | | |
| So that I can | Let customers know the valid times slots they may book the service | | |
|  |  | | |
| Acceptance criteria | **Criterion i:**  Given that I am able to access my dashboard  When I update the available booking hours,  Then they should immediately be visible to users viewing my service | | |

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| **Story #17:** | Customer Updates Information (Hollie Steinman) | **Priority** |  |
| **Effort** | 2 |
| As a | Customer | | |
| I want | Update my information | | |
| So that I can | The booking services have my most recent contact information | | |
|  |  | | |
| Acceptance criteria | **Criterion i:**  Given I have entered my information  When I change my details  Then my contect information is updated | | |

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| **Story #18:** | Automatically Notify Customer of Booking Changes (Hollie Steinman) | **Priority** |  |
| **Effort** | 3 |
| As a | Customer | | |
| I want | Be notified of any changes to my bookings | | |
| So that I can | Be aware of any booking changes | | |
|  |  | | |
| Acceptance criteria | **Criterion i:**  Given I have a booking  When my booking is changed  Then I am notified about the change | | |

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| **Story #19:** | Administrator View Current Bookings (Hollie Steinman) | **Priority** |  |
| **Effort** | 3 |
| As a | Administrator | | |
| I want | To view all the current bookings | | |
| So that I can | Manage my day accordingly | | |
|  |  | | |
| Acceptance criteria | **Criterion i:**  Given I am an administrator  When I look at my current/future bookings  Then I can see a list with their times/dates | | |

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| **Story #20:** | Administrator Views Booking Contact Details (Hollie Steinman) | **Priority** |  |
| **Effort** | 2 |
| As a | Administrator | | |
| I want | To view a customer’s contact details associated with a booking | | |
| So that I can | Contact them to notify of any changes to their booking | | |
|  |  | | |
| Acceptance criteria | **Criterion i:**  Given I am an administrator  When I look at a specific booking  Then I can see the customer's contact details | | |

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| **Story #21:** | Customer views upcoming bookings (Hollie Steinman) | **Priority** |  |
| **Effort** | 2 |
| As a | Customer | | |
| I want | To view my upcoming bookings | | |
| So that I can | Know when my booking is | | |
|  |  | | |
| Acceptance criteria | **Criterion i:**  Given I am a customer  When I look at all my future bookings  Then I can see a list with their times/dates | | |

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| **Story #21:** | Customer makes booking (Hollie Steinman) | **Priority** |  |
| **Effort** | 2 |
| As a | Customer | | |
| I want | To make a booking | | |
| So that I can | Use a service on the platform | | |
|  |  | | |
| Acceptance criteria | **Criterion i:**  Given that I am logged in as a valid customer and viewing a service page,  When I book a service in a valid time slot,  Then it should be added to my active bookings | | |