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| Story # 1: booking list |  | Priority | low |
|                         |  | Effort   | 4   |
| As an                   | owner  |          |     |
| I want                  | to see all the bookings done for each person   |          |     |
| So that I can           | see how busy we are for that day/week.   |          |     |
|                         |  |          |     |
| Acceptance criteria     | <b>Criterion i:</b><br><b>Given</b> that the owner has an access as an owner to the system and the service is available to be booked<br><b>When</b> a person successfully loge in into the system and book the service he/she wants<br><b>Then</b> the owner gets a list of all the services he/she have booked by the end of the day/week                                   |          |     |
|                         | <b>Criterion ii:</b><br><b>Given</b> that the owner has no access as an owner to the system and the service is available to be booked<br><b>When</b> a person successfully loge in into the system and book the service he/she wants<br><b>Then</b> the owner gets to be notified that he/she have no access to the system nor the list of booking services of the day/week. |          |     |

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| Story # 2: Logging in |   | Priority | High |
|                       |   | Effort   | 1    |
| As an                 | Customer  |          |      |
| I want                | to link my email to my account  |          |      |
| So that I can         | So that I can login easier and faster   |          |      |
|                       |   |          |      |
| Acceptance criteria   | <b>Criterion i:</b><br><b>Given</b> that the user has navigated to the create account page and has entered all other fields<br><b>When</b> I enter an accepting email address and press submit<br><b>THEN</b> <ul style="list-style-type: none"><li>• The email should be checked against the regex</li><li>• The email should be stored in the database with all other relevant information that is for the same customer</li><li>• Page should redirect to login page</li></ul>   |          |      |
|                       | <b>Criterion ii:</b><br><b>Given</b> that the user has navigated to the create account page and has entered all other fields<br><b>When</b> I enter an NON accepting email address that doesn't pass the regular expression and press submit<br><b>THEN</b> <ul style="list-style-type: none"><li>• The email should NOT pass the regex</li><li>• The Page should not POST/Submit</li><li>• An error message should be displayed to enter a correct email</li><li>• No information should be stored in the database</li></ul> |          |      |
|                       | <b>Criterion iii:</b><br><b>Given</b> that the user has successfully created an account and has navigated to the login page<br><b>When</b> the user enters there email and password and presses login<br><b>THEN</b> <ul style="list-style-type: none"><li>• The email should checked against what is in the database for that specific customer</li><li>• If the email and other data matches the page should be redirected to a new page after login has completed</li></ul>  |          |      |
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| Story # 3:             | Linking phone number to account  | Priority | High |
|                        |  | Effort   | 1    |
| As a                   | Customer   |          |      |
| I want                 | To link my phone number to my account  |          |      |
| So that I can          | Be contacted by the company if circumstances change  |          |      |
| Acceptance<br>criteria | <p><b>Criterion i:</b></p> <p>Given that I do not have an Account<br/>And that I have navigated to the create account screen<br/>And I have input all my details<br/>And the phone number provided is a valid number<br/>When I press create account<br/>Then ensure the details are checked for validity<br/>And ensure no account exists with this information<br/>And ensure an account with my details is created<br/>And ensure a message is displayed informing the user the account creation was successful</p> |          |      |
|                        | <p><b>Criterion ii:</b></p> <p>Given that I do not have an Account<br/>And that I have navigated to the create account screen<br/>And I have input my details<br/>And the phone number provided is not a valid number (contains non numerical characters or isn't a valid phone number)<br/>When I press create account<br/>Then ensure the details are checked for validity<br/>And ensure the phone number fails the server-side check<br/>And ensure a message is displayed saying the number was invalid</p>       |          |      |
|                        | <p><b>Criterion iii:</b></p> <p>Given that I have an Account<br/>And that I have navigated to the create account screen<br/>And I have input my details<br/>And the phone number provided is a valid number<br/>When I press create account<br/>Then ensure the details are checked for validity<br/>And ensure the fact an account exists with these details<br/>And ensure a message is returned displaying this account already exists</p>  |          |      |
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| Story # 4:             | Linking Address to account  | Priority | High |
|                        |   | Effort   | 1    |
| As a                   | Customer  |          |      |
| I want                 | Link my address   |          |      |
| So that I can          | Be sent billing information   |          |      |
|                        |   |          |      |
| Acceptance<br>criteria | <p>Criterion i:</p> <p>Given that I do not have an Account</p> <p>And that I have navigated to the create account screen</p> <p>And I have input all my details</p> <p>And the address provided contains no invalid characters</p> <p>When I press create account</p> <p>Then ensure the details are checked for validity</p> <p>And ensure an account with my details is created</p> <p>And ensure a message is displayed informing the user the account creation was successful</p> |          |      |
|                        | <p>Criterion ii:</p> <p>Given that I do not have an Account</p> <p>And that I have navigated to the create account screen</p> <p>And I have input my details</p> <p>And the address provided contains an invalid character ('#' for instance)</p> <p>When I press create account</p> <p>Then ensure the details are checked for validity</p> <p>And ensure the address fails the validity check</p> <p>And ensure a message is displayed saying the address was invalid</p>           |          |      |
|                        | <p>Criterion iii:</p> <p>Given that I have an Account</p> <p>And that I have navigated to the create account screen</p> <p>And I have input my details</p> <p>And the address provided is a valid number</p> <p>When I press create account</p> <p>Then ensure the details are checked for validity</p> <p>And ensure the fact an account exists with these details</p> <p>And ensure a message is returned displaying this account already exists</p>                                |          |      |
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| Story # 5:          | Linking customer name to the account   | Priority | High |
|                     |  | Effort   | 1    |
| As a                | Customer   |          |      |
| I want              | link my name to my account   |          |      |
| So that             | the company knows who I am.  |          |      |
|                     |  |          |      |
| Acceptance criteria | <b>Criterion 1:</b><br>Given that the account does not exist, and I successfully navigated to the create account screen and successfully add all my details and the customer name provided is correct, when I press create account, <ul style="list-style-type: none"><li>The details are checked for the correctness</li><li>Create an account with the details in the database</li><li>Shows a message telling that the account was created.</li></ul> |          |      |
|                     | <b>Criterion 2:</b><br>Given that I do have an account and I successfully navigated to the account edit page and successfully changed the customer name, <ul style="list-style-type: none"><li>The name is checked for its correctness</li><li>Changed the value in the database</li><li>Shows a message telling the name change was successful</li><li>Refreshes the page with the new name</li></ul>   |          |      |

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| Story # 6:          | Creating a password for the account   | Priority | High |
|                     |   | Effort   | 2    |
| As a                | User  |          |      |
| I want              | a password linked to my account   |          |      |
| So that             | it is secure.   |          |      |
| Acceptance criteria | <b>Criterion 1:</b><br>Given that the account does not exist, and I successfully navigated to the create account screen and successfully add all my details and a password is provided and is correct, when I press create account, <ul style="list-style-type: none"><li>• The details are checked for the correctness</li><li>• Create an account with the details in the database</li><li>• Password is hashed and store in the database</li><li>• Shows a message telling that the account was created.</li></ul>   |          |      |
|                     | <b>Criterion 2:</b><br>Given that I do have an account and I successfully navigated to the account edit page and successfully changed the password, <ul style="list-style-type: none"><li>• The password is checked for its correctness/validity</li><li>• Changed the value in the database (new hashed value)</li><li>• Shows a message telling the password change was successful</li><li>• Next time when logging in, the new password is accepted, and the old password is rejected.</li></ul>   |          |      |
|                     | <b>Criterion 3:</b><br>Given that the account does exist, and I successfully navigated to the log-in page and successfully entered my username and password, when I press login button, <ul style="list-style-type: none"><li>• The details are checked for the correctness</li><li>• The details are sent to the server and the password is hashed in the server side and compared with the hash in the database.</li><li>• If the password hashes match, I'm taken to the profile page</li><li>• If the password is wrong, I am prompted again for the password with all the details cleared in the login page.</li></ul> |          |      |
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| Story #7: See previous bookings for owner |  | Priority | low |
|   |  | Effort   | 3   |
| As an                                     | Owner  |          |     |
| I want                                    | To be able to see all previous bookings  |          |     |
| So that                                   | I can avoid double bookings  |          |     |
|   |  |          |     |
| Acceptance criteria                       | <p>Criterion 1:</p> <p>Given that I am logged in with an owner account<br/>and I am the owner of the company of the selected service<br/>When I select a specific service that is active<br/>Then a list of previous bookings is displayed in date time order where newer bookings are placed at the bottom of the list.</p> <p>Criterion 2:</p> <p>Given that I am logged in with an owner account,<br/>and I am the owner of the company of the selected service<br/>When I view a list of time slots for a specific service that is active,<br/>Then the time slots that are already taken should not be available to click/book.</p> |          |     |

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| Story #8: See my active bookings for customer |  | Priority | High |
|   |  | Effort   | 3    |
| As a  | Customer   |          |      |
| I want  | See all my active bookings   |          |      |
| So that                                       | I can change them if required  |          |      |
|   |  |          |      |
| Acceptance criteria                           | <p>Criterion 1:</p> <p>Given that I am logged into a customer account,<br/>When I open my dashboard,<br/>Then a list of all active bookings is displayed in date time order where newer bookings are placed at the bottom of the list, each item having the option to change or cancel the booking.</p> <p>Criterion 2:</p> <p>Given that I am logged into a customer account,<br/>When I select a specific service<br/>Then the booking will be displayed on the service page in date time order where newer bookings are placed at the bottom of the list, if multiple bookings exist. Each item has the option to change or cancel the booking.</p> |          |      |



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| Story 9 :View personal profile |  | Priority | low |
|                                |  | Effort   | 2   |
| As a                           | Customer   |          |     |
| I want                         | To see my current profile  |          |     |
| So that I can                  | Check if my details are correct  |          |     |
| Acceptance criteria            |  |          |     |
|                                | <p><b>Criterion i:</b></p> <p><b>Given</b> That the customer has already logged into the account and has been logged into the system</p> <p><b>When</b> a customer click the view profile button</p> <p><b>Then</b> the page should be directed to the customers information and the correct information should be displayed and the password should not be visible</p> <ul style="list-style-type: none"><li>• All information should be valid</li><li>• The password should not be visible for security concerns</li><li>• Any admin data should not be displayed</li></ul> <p><b>Criterion ii:</b></p> <p><b>Given</b> that the customer has not logged in and is not in the system</p> <p><b>When</b> the customer clicks view profile she should</p> <p><b>Then</b> be redirected to an error page saying denied access</p> |          |     |

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| Story 10 :          | Edit customer Phone Number   | Priority | High |
|                     |  | Effort   | 3    |
| As a                | Customer   |          |      |
| I want              | To edit my phone number  |          |      |
| So that I can       | Keep my details up to Date   |          |      |
| Acceptance criteria | Criterion i:   |          |      |
|                     | Given That the customer has already logged into the account and has been logged into the system and has navigated to the view account page.  |          |      |
|                     | When a customer click the edit phone number button and changes the phone number to "041504159" and clicks save   |          |      |
|                     | Then   |          |      |
|                     | <ul style="list-style-type: none"><li>data should pass regular expression</li><li>alert should appear stating the phone number has been changes</li><li>Page should be redirected to the view account page</li></ul> |          |      |
| Acceptance criteria | Criterion ii:  |          |      |
|                     | Given That the customer has already logged into the account and has been logged into the system and has navigated to the view account page.  |          |      |
|                     | When a customer click the edit phone number button and changes the phone number to "abcdefg90" and clicks save   |          |      |
|                     | Then   |          |      |
|                     | <ul style="list-style-type: none"><li>Data should not pass regular expression</li><li>alert should appear stating that the phone number is an incorrect format</li><li>page does NOT redirect</li></ul>              |          |      |
| Acceptance criteria | Criterion iii:   |          |      |
|                     | Given That the customer has already logged into the account and has been logged into the system and has navigated to the view account page.  |          |      |
|                     | When a customer click the edit phone number button and enters nothing into the phone number field and clicks save  |          |      |
|                     | Then   |          |      |
|                     | <ul style="list-style-type: none"><li>The page should not be able to POST</li><li>alert should appear stating that the phone number field cannot be left blank</li><li>page does NOT redirect</li></ul>              |          |      |

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| Story 13:           | Create a customer account   | Priority | High |
|                     |   | Effort   | 3    |
| As a                | customer  |          |      |
| I want              | To be able to create an account   |          |      |
| So that             | I can make a booking  |          |      |
| Acceptance criteria |   |          |      |
|                     | <p>Criterion i:</p> <p>Given that I am a customer of the business<br/>and I don't already have an existing account in the app<br/>When I select the option to make an account and enter all my details, in such a way that passes all form validations including regex's and strong password levels</p> <ul style="list-style-type: none"><li>new password and confirm password should be the same</li><li>the password passes the regex check</li><li>first and last name fields are at least 3 characters long</li><li>email should match respective email regex</li></ul> <p>Then a new account record will be created in the customer database</p> <p>Criterion ii:</p> <p>Given that I am a customer of the business<br/>and I don't already have an existing account in the app<br/>When I select the option to make an account and enter all my details, in such a way that passes all form validations including regex's and strong password levels, and with an email address that already exists in the database<br/>Then my request for a new account is to be denied, and I will be prompted that an account already exists with the entered email address.</p> |          |      |

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| Story 14:           | Customer login  | Priority | High |
|                     |   | Effort   | 1    |
| As a                | customer  |          |      |
| I want              | To be able to login to my account   |          |      |
| So that             | I can make a booking  |          |      |
|                     |   |          |      |
| Acceptance criteria | <p>Criterion i:</p> <p>Given that I am a customer of the business<br/>and I already have an account with the app<br/>When I navigate to the login screen and enter my unique email address and password and submit the form, where the details added are correct<br/>Then I will be redirected to the splash page/dashboard of the app, and my account should be displayed in the navigation bar</p> <p>Criterion ii:</p> <p>Given that I am a customer of the business<br/>and I already have an account with the app<br/>When I navigate to the login screen and enter my unique email address and password and submit the form, where the details added are incorrect<br/>Then I will be prompted that the account that was entered was not found in the database and will need to be entered again. The login screen will be refreshed.</p> |          |      |

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| Story # 16:         | cancellation   | Priority | Mod |
|                     |  | Effort   | 1   |
| As a                | customer   |          |     |
| I want              | to cancel a booking  |          |     |
| So that I can       | change my schedule   |          |     |
| Acceptance criteria | <p><b>Criterion i:</b><br/> <b>Given</b> that customer already have an account and have been successfully logged in the system and booked a service on a particular time<br/> <b>When</b> customer try to cancel the service, that has booked before<br/> <b>Then</b> service should be cancelled, and money is refunded, and customer 's schedule is managed</p> <p><b>Criterion ii:</b><br/> <b>Given</b> that a customer already has an account and have been successfully logged in the system and have booked a service on a particular time<br/> <b>When</b> customer try to cancel the service after its time begin<br/> <b>Then</b> customer should be notified that the service has already started and cannot be cancelled at this time.</p> |          |     |

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| Story 17 :          | Change customer password  | Priority | High |
|                     |   | Effort   | 2    |
| As a                | customer  |          |      |
| I want              | To change my password   |          |      |
| So that I can       | Keep my account secure  |          |      |
| Acceptance criteria | Criterion i:  |          |      |
|                     | Given That the customer has already logged into the account and has been logged into the system and has navigated to the edit password page   |          |      |
|                     | When the customer adds a new password to the new password field and confirm password and click save   |          |      |
|                     | Then <ul style="list-style-type: none"><li>new password and confirm password should be check to see if the same</li><li>the password passes the regex check</li><li>the password is encrypted using SALT</li><li>the password is added to the database to the customers id</li><li>a message is displayed confirm the change is saved</li></ul> |          |      |
| Acceptance criteria | Criterion ii:   |          |      |
|                     | Given That the customer has already logged into the account and has been logged into the system and has navigated to the edit password page   |          |      |
|                     | When the customer adds a password that doesn't match regex  |          |      |
|                     | Then <ul style="list-style-type: none"><li>the password should fail the regex tester</li><li>a message is displayed stating the password is invalid</li></ul>   |          |      |
| Acceptance criteria | Criterion iii:  |          |      |
|                     | Given That the customer has already logged into the account and has been logged into the system and has navigated to the edit password page   |          |      |
|                     | When the customer adds a password to the new password field that doesn't match the confirm password field   |          |      |
|                     | Then <ul style="list-style-type: none"><li>The password should be checked with the confirm password field and they should not be equal</li><li>a message is displayed stating the passwords do not match</li></ul>  |          |      |