

Story #1:Admin Registration		Priority	10
		Effort	13
As a	user		
I want	to be able to register as an admin account		
So that	I can login with administrative roles		
Acceptance criteria	Criterion 1: Given the admin is registering for an account And selects role as a business owner When all the necessary fields are filled out Then the account is registered And is added to the database		
	Criterion 2: Given the admin is registering for an account And selects role as a business owner When necessary fields are left empty Then display rejection message And ensure account is not registered in the database		
	Criterion 3: Given the admin is registering for an account And the account already exists Then display rejection message And ensure account is not registered in the database		

Story #2: Worker Registration		Priority	10
		Effort	13
As a	user		
I want	to be able register as a worker		
So that	I can login and access the tasks assigned by the admin		
Acceptance criteria	<p>Criterion 1:</p> <p>Given the worker is registering for an account</p> <p>And selects role as a worker</p> <p>When all the necessary fields are filled out</p> <p>Then the account is registered</p> <p>And is added to the database</p> <p>Criterion 2:</p> <p>Given the worker is registering for an account</p> <p>And selects role as a worker</p> <p>When necessary fields are left empty</p> <p>Then display rejection message</p> <p>And ensure account is not registered in the database</p> <p>Criterion 3:</p> <p>Given the worker is registering for an account</p> <p>And the account already exists</p> <p>Then display rejection message</p> <p>And ensure account is not registered in the database</p>		

Story #3: Customer Registration		Priority	10
		Effort	13
As a	user		
I want	to be able to register as a customer		
So that	I can login and access the system’s features		
Acceptance criteria	Criterion 1:		
	Given the customer is registering for an account		
	And selects role as a customer		
	When all the necessary fields are filled out		
	Then the account is registered		
	And is added to the database		
Acceptance criteria	Criterion 2:		
	Given the customer is registering for an account		
	And selects role as a customer		
	When necessary fields are left empty		
	Then display rejection message		
	And ensure account is not registered in the database		
Acceptance criteria	Criterion 3:		
	Given the customer is registering for an account		
	And the account already exists		
	Then display rejection message		
	And ensure account is not registered in the database		

Story #17: Add Workers		Priority	5
		Effort	5
As a	registered admin		
I want	to be able to add new workers		
So that	I can assign them to different tasks and schedules		
Acceptance criteria	Criterion 1:		
	Given the admin is logged in		
	When I add a new worker		
	And the necessary fields are filled out		
	Then the worker is registered		
	And added to the database		
	Criterion 2:		
	Given the admin is logged in		
	When I add a new worker		
	And the necessary fields are left empty		
	Then display rejection message		
	And worker is unable to be registered		

Story #18: Administrate Worker Account Details		Priority	5
		Effort	8
As a	registered admin		
I want	to be able to edit worker details		
So that	I can edit worker information		
Acceptance criteria	<p>Criterion 1:</p> <p> Given the admin is logged in</p> <p> And the worker’s account exists</p> <p> When I edit a worker’s details</p> <p> And the necessary fields are filled out</p> <p> Then the account details are updated in the database</p> <p>Criterion 2:</p> <p> Given the admin is logged in</p> <p> And the worker’s account exists</p> <p> When I edit a worker’s details</p> <p> And the necessary fields are left empty</p> <p> Then the account details remain the same in the database</p>		

Story #19: Remove Workers		Priority	5
		Effort	5
As a	registered admin		
I want	to be able to remove workers		
So that	I can remove workers from the system		
Acceptance criteria	<p>Criterion 1:</p> <p>Given the admin is logged in</p> <p>And the worker's account exists</p> <p>When I remove a worker</p> <p>Then the account is removed from the database</p> <p>And the database is updated</p>		

Story #20:Admin View Worker’s Availability		Priority	5
		Effort	8
As a	registered admin		
I want	to be able to view all worker’s availability		
So that	I can manage worker’s schedules		
Acceptance criteria	<div>Criterion 1:</div> <div>Given the admin is logged in</div> <div>And the worker is registered</div> <div>Then the availability of all workers is displayed for the next 7 days</div>		

Story #21: Add Working Times and Dates		Priority	4
		Effort	5
As a	registered admin		
I want	to be able to add working times and dates		
So that	I can manage business schedules		
Acceptance criteria	<div>Criterion 1:</div> <div>Given the worker is available</div> <div>And the worker provides the service</div> <div>When I add working times and dates</div> <div>Then the worker is assigned to the booking</div> <div>And the schedule is stored in the database</div> <div>Criterion 2:</div> <div>Given the worker is not available</div> <div>When I add/edit working times and dates</div> <div>Then display rejection message</div> <div>And ensure the schedule cannot be made</div>		

Story #22: Edit Working Times and Dates		Priority	4
		Effort	8
As a	registered admin		
I want	to be able to edit working times and dates		
So that	I can change business schedules		
Acceptance criteria	<p>Criterion 1:</p> <p>Given the working time and date has been scheduled</p> <p>When I edit the working time and date</p> <p>And the changes are confirmed</p> <p>Then the working time and date is changed</p> <p>And the schedule is updated in the database</p>		
	<p>Criterion 2:</p> <p>Given the working time and date has been scheduled</p> <p>When I edit the working time and date</p> <p>And the changes are not confirmed</p> <p>Then the working time and date remains the same in the database</p>		

Story #23: Remove Working Times and Dates		Priority	4
		Effort	5
As a	registered admin		
I want	to be able to remove workers		
So that	I can remove workers from the system		
Acceptance criteria	<p>Criterion 1:</p> <p>Given the admin is logged in</p> <p>And the worker's account exists</p> <p>When I remove a worker</p> <p>Then the account is removed from the database</p> <p>And the database is updated</p>		

Story #13: View Assigned Working Hours/Days		Priority	7
		Effort	8
As a	registered worker		
I want	to be able to view the dashboard		
So that	I can view assigned working hours/days		
Acceptance criteria	Criterion 1:		
	Given the worker is logged in		
	And the admin has assigned working hours/days		
	Then the hours/days are displayed on the dashboard		

Story #14:View Assigned Services		Priority	7
		Effort	8
As a	registered worker		
I want	to be able to view the dashboard		
So that	I can view assigned services		
Acceptance criteria	Criterion 1: Given the worker is logged in And the admin has assigned the services to be provided Then the services are displayed on the dashboard		
	Criterion 2: Given the worker is logged in And the customer has requested for a specific service Then the services are displayed on the dashboard		

Story #24:View List of Workers		Priority	3
		Effort	5
As a	registered admin		
I want	to be able to view a list of all existing workers and their profile		
So that	I can manage different workers		
Acceptance criteria	Criterion 1: Given the admin is logged in And workers exist in the system Then the list of existing workers and their profiles are displayed		

Story #15:Admin View Current Bookings		Priority	6
		Effort	5
As a	registered admin		
I want	to be able to display a list of current bookings		
So that	I can view all upcoming services		
Acceptance criteria	Criterion 1: Given the admin is logged in And bookings have been made Then the list of current bookings is displayed		

Story #25:Admin Track Booking Statuses		Priority	2
		Effort	5
As a	registered admin		
I want	to be able to track booking statuses		
So that	I can be aware of the booking progress		
Acceptance criteria	<div>Criterion 1:</div> <div><div>Given the admin is logged in</div><div>And bookings have been made</div><div>Then the list of current bookings is displayed</div><div>And the admin can view each booking individually</div></div>		

Story #26: Admin Display History of Bookings		Priority	2
		Effort	5
As a	registered admin		
I want	to be able to display a history of bookings		
So that	I can view previous bookings		
Acceptance criteria	<div>Criterion 1:</div> <div>Given the admin is logged in</div> <div>And previous bookings have been made</div> <div>Then the list of all previous bookings</div>		

Story #27: Update Admin Account Details		Priority	1
		Effort	8
As a	registered admin		
I want	to be able to edit account details and personal information		
So that	I can update profile details		
Acceptance criteria	Criterion 1:		
	Given the admin is logged in		
	When I update my account details		
	And the necessary fields are filled out		
	Then the account details are updated in the database		
	Criterion 2:		
	Given the admin is logged in		
	When I update my account details		
	And the necessary fields are left empty		
	Then display rejection message		
And the account details remain the same in the database			

Story #28: Update Worker Account Details		Priority	1
		Effort	8
As a	registered worker		
I want	to be able to edit account details and personal information		
So that	I can update profile details		
Acceptance criteria	Criterion 1:		
	Given the worker is logged in		
	When I update my account details		
	And the necessary fields are filled out		
	Then the account details are updated in the database		
	Criterion 2:		
	Given the worker is logged in		
	When I update my account details		
	And the necessary fields are left empty		
	Then display rejection message		
And the account details remain the same in the database			

Story #16:View Provided Services		Priority	6
		Effort	3
As a	registered customer		
I want	to be able to view a list of all services provided		
So that	I can book for a specific service		
Acceptance criteria	Criterion 1: Given the customer is logged in Then I can view a list of all services that are provided		

Story #4: Check Available Days/Times for Services		Priority	9
		Effort	8
As a	registered customer		
I want	to be able to check for available days/times for services		
So that	I can know which services are available		
Acceptance criteria	Criterion 1: Given the customer is logged in When I select a date/time Then the list of available services is displayed for that date/time		

Story #11: Update Customer Account details		Priority	7
		Effort	8
As a	registered customer		
I want	to be able to edit account details and personal information		
So that	I can update profile details		
Acceptance criteria	Criterion 1: Given the customer is logged in When I update my account details And the necessary fields are filled out Then the account details are updated in the database		
	Criterion 2: Given the customer is logged in When I update my account details And the necessary fields are left empty Then display rejection message And the account details remain the same in the database		

Story #5: Customer Booking		Priority	9
		Effort	8
As a	registered customer		
I want	to be able to book a service on that date on a specific time period		
So that	I can make an appointment		
Acceptance criteria	<p>Criterion 1:</p> <p>Given the customer is logged in</p> <p>When I select a date/time,</p> <p>there is at least one time slot available for booking</p> <p>Then I can book that service on that time slot</p> <p>And the booking is stored in the database</p>		

Story #7:Cancel Booking		Priority	8
		Effort	5
As a	registered customer		
I want	to be able to cancel a booking		
So that	I can remove unnecessary bookings		
Acceptance criteria	<div>Criterion 1:</div> <div>Given the booking exists</div> <div>And the booking is cancelled 48 hours prior</div> <div>Then the booking is cancelled</div> <div>And the database is updated</div>		
	<div>Criterion 2:</div> <div>Given the booking exists</div> <div>And the booking is not cancelled 48 hours prior</div> <div>Then the system will display rejection message</div> <div>And the database is not updated</div>		

Story #12:View Worker Providing Service		Priority	7
		Effort	5
As a	registered customer		
I want	to be able to view which worker is providing the service		
So that	I can know the worker’s details		
Acceptance criteria	Criterion 1:		
	Given a booking has been made		
	And a worker has been assigned to that booking		
	Then customer can view which worker is providing the service		
	And can view the worker’s profile		

Story #6: Customer View Worker’s Availability		Priority	9
		Effort	5
As a	registered customer		
I want	to be able to view a list of available workers		
So that	I can book a specific worker for a specific service		
Acceptance criteria	<p>Criterion 1:</p> <p>Given the customer is logged in</p> <p>And the customer is making a booking</p> <p>Then customer can view a list of available workers</p> <p>And book a service with the available worker</p>		

Story #9: Customer Display History of Bookings		Priority	8
		Effort	5
As a	registered customer		
I want	to be able to display a history of bookings		
So that	I can view previous personal bookings		
Acceptance criteria	Criterion 1:		
	Given the customer is logged in And previous bookings have been made Then the list of all previous bookings		

Story #8: Customer View Current Bookings		Priority	8
		Effort	5
As a	registered admin		
I want	to be able to display a list of current bookings		
So that	I can view all existing bookings		
Acceptance criteria	Criterion 1: Given the customer is logged in And bookings have been made Then the list of current bookings is displayed		

Story #10: Customer Track Booking Statuses		Priority	8
		Effort	5
As a	registered customer		
I want	to be able to track booking statuses		
So that	I can be aware of the booking progress		
Acceptance criteria	<div>Criterion 1:</div> <div>Given the customer is logged in</div> <div>And bookings have been made</div> <div>Then the list of current bookings is displayed</div> <div>And the customer can view each booking individually</div>		