|  |  |  |  |
| --- | --- | --- | --- |
| **Story #1 :** | Check available days/time for a service | **Priority** | HIGH |
| **Effort** | M |
| As a | Customer | | |
| I want | To check available days/time for a service | | |
| So that | I can know which time slots are available to book | | |
|  |  | | |
| Acceptance criteria | **Criterion 1:**  **Given**that there is a service that can be offered  And that there are available time slots in the next 7 days  **When**I try to check available days/time for the service  **Then**the list of available/non available time slots for the next 7 days is displayed.    **Criterion 2:**  **Given**that there is a service that can be offered  And that there is no available time slot for the service  **When**I try to check available days/time for the service  **Then**the list of unavailable time slots is displayed.    **Criterion 3:**  **Given**that there is a service that can be offered  And that there are available time slots for the service only more than 7 days ahead  **When**I try to check available days/time for the service  **Then**the list of unavailable time slots is displayed. | | |
|  |  | | |

|  |  |  |  |
| --- | --- | --- | --- |
| **Story #2 :** | Check which workers can provide a service at a time slot | **Priority** | LOW |
| **Effort** | M |
| As a | Customer | | |
| I want | To check which workers can provide a service at a time slot | | |
| So that | I can consider booking a particular time slot | | |
|  |  | | |
| Acceptance criteria | **Criterion 1:**  **Given**that there is a service that can be offered  And that there are available time slots for the service for the next 7 days  And that the service can be provided at each available time slot by one or more workers  **When**I try to check which workers can provide the service at a time slot  **Then**the list of available workers is displayed.    **Criterion 2:**  **Given**that there is a service to be offered  And that there are time slots for the next 7 days at which the service cannot be provided by any worker  **When**I try to check which workers can provide the service at the time slot  **Then**the time slot is displayed as unavailable; the list of available workers cannot be shown.  **Criterion 3:**  **Given**that there is a service to be offered  And that there are available time slots for the service for the next 7 days  And that the service can be provided at a time slot by a large number of workers  **When**I try to check which workers can provide the service at the time slot  **Then**the top 10 available workers are displayed. | | |

|  |  |  |  |
| --- | --- | --- | --- |
| **Story #3 :** | Book an appointment choosing a time slot | **Priority** | HIGH |
| **Effort** | M |
| As a | Customer | | |
| I want | To book an appointment choosing a time slot | | |
| So that | I can ensure the appointment is at a convenient time | | |
|  |  | | |
| Acceptance criteria | **Criterion 1:**  **Given**that there is a service that can be offered  And that there is an available time slot for the service  **When**I try to book an appointment choosing an available time slot  **Then**the appointment at the chosen time is created  and ensure the details of the appointment (i.e., service and time) is displayed.    **Criterion 2:**  **Given**that there is a service that can be offered  And that there is an unavailable time slot for the service  **When**I try to book an appointment choosing an unavailable time slot  **Then**choosing the time slot is disabled.  **Criterion 3:**  **Given**that there is a service that can be offered  And that there is an available time slot for the service  **When**I try to book an appointment without selecting any time slot  **Then**a message is displayed to notify that selecting a time slot is required  And no appointment is made. | | |
|  |  | | |

|  |  |  |  |
| --- | --- | --- | --- |
| **Story #4:** | Book an appointment choosing a time slot and worker | **Priority** | MEDIUM |
| **Effort** | S |
| As a | Customer | | |
| I want | To book an appointment choosing a time slot and worker | | |
| So that | I can ensure the service to be provided at a convenient time in a desired way | | |
|  |  | | |
| Acceptance criteria | **Criterion 1:**  **Given**that there is a service that can be offered  And that there are available time slots for the next 7 days for the service  And that the service can be provided at each time slot by two or more workers  **When**I try to book an appointment choosing a time slot and worker  **Then**the appointment is created at the chosen time with the chosen worker  and ensure the details of the appointment (i.e., service, time, worker) is displayed.  **Criterion 2:**  **Given**that there is a service that can be offered  And that there are available time slots for the next 7 days for the service  And that the service can be provided at a time slot by only one worker  **When**I try to book an appointment choosing the time slot and worker  **Then**the appointment is created at the chosen time with the worker  and ensure the details of the appointment (i.e., service, time, worker) is displayed.  **Criterion 3:**  **Given**that there is a service that can be offered  And that there are time slots for the next 7 days at which the service cannot be provided by any worker (i.e., there are unavailable time slots)  **When**I try to book an appointment choosing a time slot and worker  **Then**the time slot is displayed as unavailable; no available worker is be displayed and can be selected  And no appointment is made.    **Criterion 4:**  **Given**that there is a service to be offered  And that there are available time slots for the service for the next 7 days  And that the service can be provided at a time slot by a large number of workers  **When**I try to book an appointment choosing a time slot and worker  **Then**the top 10 available workers are displayed  And only one worker is selectable.  And the appointment is created at the chosen time with the worker  A ensure the details of the appointment (i.e., service, time, worker) is displayed. | | |

|  |  |  |  |
| --- | --- | --- | --- |
| **Story #5:** | Worker checks their working days/services | **Priority** | MEDIUM |
| **Effort** | M |
| As a | Worker | | |
| I want | To display my profile page | | |
| So that | I can check what days I am working | | |
|  |  | | |
| Acceptance criteria | **Criterion 1:**  **Given**that the worker exists  And clicks “Profile”  **When**the worker clicks “Profile”  **Then**ensure the schedule is displayed (Calender or some other UI)  And ensure their working day and time is displayed    **Criterion 2:**  **Given**that the worker is new  And clicks “Profile”  **When**the worker clicks “Profile”  **Then**ensure the schedule is displayed  And ensure their working day and time is displayed | | |

|  |  |  |  |
| --- | --- | --- | --- |
| **Story #6:** | Worker logs into website | **Priority** | LOW |
| **Effort** | S |
| As a | Worker | | |
| I want | Login to the website | | |
| So that | I can access my personal dashboard | | |
|  |  | | |
| Acceptance criteria | **Criterion 1:**  **Given**that worker exists  And the login details are correct  **When**the worker enters tries to login  **Then**ensure their personal dashboard displays    **Criterion 2:**  **Given**that the worker exists  And the login details are incorrect  **When**the worker tries to login  **Then**ensure the rejection message is displayed  And ensure they can re-enter credentials    **Criterion 3:**  **Given**that worker does not exist  And tries to enter credentials  **When**the worker enters tries to login  **Then**ensure rejection message is displayed  And ensure they can re-enter credentials | | |

|  |  |  |  |
| --- | --- | --- | --- |
| **Story #7:** | Admin adds new employee | **Priority** | HIGH |
| **Effort** | S |
| As a | Admin | | |
| I want | Register a new worker | | |
| So that | I can add them to the database | | |
|  |  | | |
| Acceptance criteria | **Criterion 1:**  **Given**the worker account does not exist  **When**the Admin clicks “Add new employee”  **Then**ensure new Worker account is created  And display successfully created message  And return to dashboard    **Criterion 2:**  **Given**that the worker account already exists  **When**the Admin clicks “Add new employee”  **Then**ensure the rejection message is displayed | | |

|  |  |  |  |
| --- | --- | --- | --- |
| **Story #8:** | Admin edits employee schedule | **Priority** | HIGH |
| **Effort** | M |
| As a | Admin | | |
| I want | Edit worker schedule | | |
| So that | Ensure the schedule is up to date | | |
|  |  | | |
| Acceptance criteria | **Criterion 1:**  **Given**the worker account exists  And they already have a scheduled appointment  **When**the Admin clicks “Edit employee”  **Then**ensure the change is displayed on Admin screen  And ensure the change takes effect on worker account  And exit edit mode  And normal schedule display | | |

|  |  |  |  |
| --- | --- | --- | --- |
| **Story #9:** | Admin logs into website | **Priority** | LOW |
| **Effort** | S |
| As a | Admin | | |
| I want | Login to the website | | |
| So that | I can access my personal dashboard | | |
|  |  | | |
| Acceptance criteria | **Criterion 1:**  **Given**that Admin exists  And the login details are correct  **When**the Admin enters tries to login  **Then**ensure their personal dashboard displays    **Criterion 2:**  **Given**that the Admin exists  And the login details are incorrect  **When**the Admin tries to login  **Then**ensure the rejection message is displayed  And ensure they can re-enter credentials    **Criterion 3:**  **Given**that Admin does not exist  And tries to enter credentials  **When**the Admin enters tries to login  **Then**ensure rejection message is displayed  And ensure they can re-enter credentials | | |

|  |  |  |  |
| --- | --- | --- | --- |
| **Story #10:** | Profile Page Checking | **Priority** | HIGH |
| **Effort** | S |
| As a | Worker | | |
| I want | To have a to have a profile page | | |
| So that | I can see my working hours and the job I am assigned with | | |
|  |  | | |
| Acceptance criteria | **Criterion 1:**  **Given**I am on the web page  And I am a valid worker,  **When**I login to the profile page  **Then**my working hours are provided  And my assigned job is written.    **Criterion 2:**  **Given**I am a worker  **When**I signed up as a worker  **Then**ensure my working hours are provided  And ensure I am assigned with a job | | |

|  |  |  |  |
| --- | --- | --- | --- |
| **Story 11 :** | Display Booking History | **Priority** | LOW |
| **Effort** | M |
| As a | Customer | | |
| I want | To have a booking history | | |
| So that I can | Learn about the price difference and nice places I have once booked | | |
|  |  | | |
| Acceptance criteria | **Criterion i:**  Given that I have a customer’s account  and that i have booked several times  When I access my profile page  Then the booking history is provided    **Criterion i:**  Given that I have never booked  When I access my profile page  Then no booking history is provided | | |

|  |  |  |  |
| --- | --- | --- | --- |
| **Story 12 :** | Cancel Booking 48 hours before | **Priority** | HIGH |
| **Effort** | S |
| As a | Customer | | |
| I want | To cancel my booking 48 hours before appointment | | |
| So that I can | So that I will get a refund, and the date is available for others | | |
|  |  | | |
| Acceptance criteria | **Criterion i:**  Given that I want to cancel my booking  and it is 48 hours before the appointment  When I click on cancel booking  Then my booking appointment will be canceled      **Criterion ii:**  Given that I want to cancel my booking  and it is less than 48 hours before appointment  When I click on cancel booking  Then the system will reject my booking cancelation | | |

|  |  |  |  |
| --- | --- | --- | --- |
| **Story #13:** | Workers Checking Their Schedule | **Priority** | HIGH |
| **Effort** | M |
| As a | Worker | | |
| I want | To be able to display my personal profile | | |
| So that | I can see my assigned working hours/days and services I will provide | | |
|  |  | | |
| Acceptance criteria | **Criterion 1:**  **Given** that the worker exists and clicks on Profile  **When** the worker enters the Profile page  **Then** the worker’s schedule is displayed including their working day and time    **Criterion 2:**  **Given** that a new worker exists and clicks on Profile  **When** the worker enters the Profile  **Then** the new worker’s schedule is displayed including their working day and time | | |

|  |  |  |  |
| --- | --- | --- | --- |
| **Story #14:** | Customers Check for Availability For a Service | **Priority** | HIGH |
| **Effort** | M |
| As a | Customer | | |
| I want | To be able to check availability for a service | | |
| So that | I will be able to book a suitable time slot to undergo the service | | |
|  |  | | |
| Acceptance criteria | **Criterion 1:**  **Given** that the service is available, and the time slot can be booked  **When** I check the available time/days for the service  **Then** I will be able to pick a time slot from the list of time slots displayed    **Criterion 2:**  **Given** that the service is available, and the time slot cannot be booked  **When** I check the available time/days for the service  **Then** alist of non-available time slots will be displayed | | |

|  |  |  |  |
| --- | --- | --- | --- |
| **Story #15:** | Home Page for Users | **Priority** | HIGH |
| **Effort** | S |
| As a | User | | |
| I want | To have a to have a home page | | |
| So that | I can navigate through the app easily | | |
|  |  | | |
| Acceptance criteria | **Criterion 1:**  **Given**I am an admin  And I am a valid worker,  **When**I login to the profile page  **Then**admin homepage will be shown.      **Criterion 2:**  **Given**I am a worker  And I am a valid worker,  **When**I login to the profile page  **Then**worker homepage will be shown.    **Criterion 3:**  **Given**I am a customer  And I am a valid worker,  **When**I login to the profile page  **Then**customer homepage will be shown. | | |

|  |  |  |  |
| --- | --- | --- | --- |
| **Story #16:** | Register to the application | **Priority** | MEDIUM |
| **Effort** | S |
| As a | Customer | | |
| I want | To register to the application | | |
| So that | I can use features offered by the application | | |
|  |  | | |
| Acceptance criteria | **Criterion 1:**  **Given**that name, address, phone, username and password are correctly provided  **When**I try to register to the application  **Then**the user is registered  and the user data is saved in the database  and the user is signed in  and display the user’s name in the Home  **Criterion 2:**  **Given**that one or more of name, address, phone, username and password are incorrectly provided  **When**I try to register to the application  **Then**the user is not registered  and the user data is not saved in the database  and display error messages in the form to notify incorrect inputs | | |

|  |  |  |  |
| --- | --- | --- | --- |
| **Story #17:** | Log in to the application | **Priority** | LOW |
| **Effort** | S |
| As a | Customer | | |
| I want | Log in to the application | | |
| So that | I can access my personal dashboard | | |
|  |  | | |
| Acceptance criteria | **Criterion 1:**  **Given**that I have registered  And I have entered correct log in inputs  **When**I try to log in to the application  **Then**ensure their personal dashboard displays    **Criterion 2:**  **Given**that I have registered  And I have entered incorrect log in inputs  **When**I try to log in to the application  **Then**ensure the rejection message is displayed  And ensure they can re-enter credentials    **Criterion 3:**  **Given**I have not registered  And I have entered log in inputs  **When**I try to log in to the application  **Then**ensure the rejection message is displayed  And ensure they can re-enter credentials | | |

|  |  |  |  |
| --- | --- | --- | --- |
| **Story #18:** | Check Profile Page | **Priority** | LOW |
| **Effort** | S |
| As a | Customer | | |
| I want | Check customer profile page | | |
| So that | I can see my data registered in the system | | |
|  |  | | |
| Acceptance criteria | **Criterion 1:**  **Given**that I am a registered customer  And I am signed in  **When**I try to check my profile page  **Then**my registered data (name, username, address, contact number) are displayed  and edit profile option is shown     **Criterion 2:**  **Given**that I am a registered customer  And I am not signed in  **When**I try to check my profile page  **Then**the link to check profile page cannot be found  and sign in option is prompted on the page    **Criterion 3:**  **Given**that I am not registered  **When**I try to check my profile page  **Then**the link to check profile page cannot be found | | |

|  |  |  |  |
| --- | --- | --- | --- |
| **Story #19:** | Edit Profile Data | **Priority** | LOW |
| **Effort** | S |
| As a | Customer | | |
| I want | Edit my profile data | | |
| So that | I can update my data registered in the system | | |
|  |  | | |
| Acceptance criteria | **Criterion 1:**  **Given**that I am a registered customer  And I am signed in  And I am on my profile page  **When**I try to edit my profile data (with correct inputs)  **Then**the form for the profile data including name, username, address, contact number is displayed  and the form is filled with currently registered data  and the profile is updated with new inputs (if correct inputs)  **Criterion 2:**  **Given**that I am a registered customer  And I am signed in  And I am on my profile page  **When**I try to edit my profile data (with any correct input)  **Then**the form for the profile data including name, username, address, contact number is displayed  and the form is filled with currently registered data  and the profile is not updated with new inputs; displays error message to indicate incorrect inputs     **Criterion 3:**  **Given**that I am a registered customer  And I am not signed in  **When**I try to check my profile page  **Then**sign in form is displayed    **Criterion 4:**  **Given**that I am not registered  **When**I try to check my profile page  **Then**sign up form is displayed | | |