Also found on:

Story #1:	Customer login	Priority	10
		Effort	7
As a	Customer		
I want	To be able login		
So that	I can access my dashboard		
Acceptance criteria	**Criterion 1:** 　　**Given** that the account exists 　　　　And the username and password is valid, 　　**When** the customer clicks on the login button 　　**Then** ensure that the customer is redirected to their dashboard. **Criterion 2:** 　　**Given** that the account exists 　　　　And the username or password is incorrect, 　　**When** the customer attempts to login 　　**Then** ensure the invalid login message is displayed 　　　　And the customer is prompted to login again.		

Also found on: https://trello.com/b/XwKVcpMM/sept-5wed-1630-7

Story #2:	Customer change password	Priority	1
		Effort	4
As a	Customer		
I want	Change my password		
So that	I have a much secure password		

Acceptance criteria	**Criterion 1:**
	Given that the customer is logged in,
	   And the new password is valid, and Re-enter new password
	   is also valid
	When the customer clicks on the change password button
	Then ensure that the password successfully changed message is displayed
	
	Criterion 2:
	Given the customer is logged in,
	   And the new password does not match with Re-enter password
	When the customer clicks on the change password button
	Then ensure that the password does not match message is displayed
	   And the customer may try again
	
	Criterion 3:
	Given that the customer is logged in,
	   And the new password entered does not meet the criteria
	   specified
	When the customer clicks on the change password button
	Then ensure that the correct warning messages are displayed to the customer specifying the required criteria		

Story #3:	Customer register account	Priority	8
		Effort	6
As a	Customer		
I want	To register an account		
So that	I can use the services provided		

Acceptance criteria	**Criterion 1:** **Given** that the customer provided valid personal details and the new password is valid **when** the customer clicks on the "register" button **then** ensure that the "new account is successfully created" message is displayed **Criterion 2:** **Given** that the customer provided invalid personal details and the new password is valid **when** the customer clicks on the "register" button **then** ensure that the "user details invalid" message is displayed **Criterion 3:** **Given** that the customer provided valid personal details and the new password is invalid **when** the customer clicks on the "register" button **then** ensure that the "password invalid" message is displayed

Also found on: https://trello.com/b/XwKVcpMM/sept-5wed-1630-7

Story #4:	Customer update personal information	Priority	1
		Effort	4
As a	Customer		
I want	Update my personal information		
So that	My account has my updated and accurate personal information		
Acceptance criteria	Criterion 1: **Given** that the customer provided valid personal details **when** the customer clicks on the "update" button **then** ensure that the "personal information successfully updated" message is displayed Criterion 2: **Given** that the customer provided invalid personal details **when** the customer clicks on the "update" button **then** ensure that the "personal information invalid" message is displayed		

Also found on: https://trello.com/b/XwKVcpMM/sept-5wed-1630-7

Story #5:	Customer make a reservation	Priority	8
		Effort	8
As a	Customer		
I want	To be able to easily make reservations		
So that	I can make appointments		
Acceptance criteria	Criterion 1: **Given** that the time slot selected is available for the selected worker **when** the customer clicks on the time slot **then** ensure that the customer's reservation is made and successfully displayed Criterion 2: **Given** that the time slot selected is unavailable **when** the customer clicks on the time slot **then** ensure that a warning is displayed		

Also found on:

Story #6:	Customer cancel reservation	Priority	1
		Effort	2
As a	Customer		
I want	Easily cancel my reservations		
So that	I have flexibility in my plans		
Acceptance criteria	Criterion 1: **Given** that the customer has a reservation **when** the customer clicks on the cancel button on the booking **then** ensure that the reservation is removed from the system and feedback is displayed		

Also found on: https://trello.com/b/XwKVcpMM/sept-5wed-1630-7

Story #7:	Admin login	Priority	10
		Effort	3
As a	Admin		
I want	Be able to login		
So that	I can access my dashboard		

Acceptance criteria	**Criterion 1:**
	    Given that the account exists
	       And the username and password are valid,
	    When the admin clicks on the login button
	    Then ensure that the admin is redirected to their dashboard.
	
	Criterion 2:
	    Given that the account exists
	       And the username or password is incorrect,
	    When the admin attempts to login
	    Then ensure the invalid login message is displayed
	       And the admin is prompted to login again.		

Also found on: https://trello.com/b/XwKVcpMM/sept-5wed-1630-7

Story #8:	Admin add employee	Priority	7
		Effort	10
As a	Admin		
I want	Add an employee		
So that	I can manage my employees from my account		

Acceptance criteria	**Criterion 1:**
	    Given that the admin is logged in
	    And the employee details provided are valid
	    When the admin clicks on the "add employee" button
	    Then ensure that the "employee successfully" added message is shown
	
	Criterion 2:
	    Given the admin is logged in,
	    And the employee details provided are invalid
	    When the admin clicks on the "add employee" button
	    Then ensure that the "employee details invalid" message is shown		

Also found on: https://trello.com/b/XwKVcpMM/sept-5wed-1630-7

Story #9:	Customer reset password	Priority	1
		Effort	4
As a	Customer		
I want	To be able to reset my password		
So that	I can still login if I ever forget my password		

Acceptance criteria	**Criterion 1:**
	Given that the customer is on the login page,
	    And the username entered exists
	When the customer clicks on the 'Forgot password?' button
	Then ensure that the customer receives and an email with a link to 'Settings' page to change password.
	
	Criterion 2:
	Given that the customer is on the login page,
	    And the username entered doesn't exists
	When the customer clicks on the 'Forgot password?' button
	Then ensure that an error message is displayed to the customer saying that the account with the entered username doesn't exist		

Also found on: https://trello.com/b/XwKVcpMM/sept-5wed-1630-7

Story #10:	Customer logouts	Priority	3
		Effort	2
As a	Customer		
I want	To be able logout		
So that	I can ensure no one else can use my account on this device		
Acceptance criteria	**Criterion 1:** **Given** that user is already logged in **When** user clicks the logout button **Then** ensure that the user has logged out and ends the session		

Also found on: https://trello.com/b/XwKVcpMM/sept-5wed-1630-7

Story #11:	Display a customer's booking history	Priority	5
		Effort	7
As a	Customer		
I want	To be able to see my booking history		
So that	I can manage my spending habits		
Acceptance criteria	**Criterion 1:** **Given** that the customer has booked something previously **When** the customer clicks the 'my booking history' button **Then** the customers booking history will be displayed as a list **Criterion 2:** **Given** that the customer has not booked something previously **When** the customer clicks the 'my booking history' **Then** the customers will be shown a message that says, "you haven't booked anything yet!" It will then direct the customer on how to make a booking.		

Also found on: https://trello.com/b/XwKVcpMM/sept-5wed-1630-7

Story #12:	Edit employee details	Priority	1
		Effort	4
As a	Admin User		
I want	to be able to edit an employee's detail		
So that	I can keep that employee's details updated		
Acceptance criteria	**Criterion 1:** **Given** that the admin is on the employee's edit page 　　And the updated details entered is valid **When** the admin clicks on the 'edit' button **Then** the admin will receive a "details successfully updated" message **Criterion 1:** **Given** that the admin is on the employee's edit page 　　And one of the fields is empty. **When** the admin clicks on the 'edit' button **Then** the admin will receive a message that a field is empty and the details failed to update		

Also found on:

Story #13:	Show available days/times and services	**Priority**	5
		Effort	10
As a	Customer		
I want	Check available services on a specific time		
So that	I can book a service in advance		
Acceptance criteria	**Criterion 1:** **Given** there is at least one available booking **When** the customer checks the bookings **Then** the customer will see one booking **Criterion 2:** **Given** there is no available booking **When** the customer checks the bookings **Then** the customer will see a message indicating that there is no available booking.		

Also found on: https://trello.com/b/XwKVcpMM/sept-5wed-1630-7

Story #14:	Admin delete employee	Priority	7
		Effort	10
As a	Admin		
I want	Delete an employee		
So that	When an employee is fired, they no longer have access		

Acceptance criteria	**Criterion 1:**
	    Given that the admin is logged in
	    And the employee has no current bookings
	    When the admin clicks on the "delete employee" button
	    Then show a confirmation message. Upon confirming the employee should be deleted from the database.
	
	Criterion 2:
	    Given the admin is logged in,
	    And the employee has current bookings
	    When the admin clicks on the "delete employee" button
	    Then ensure that the "employee still has incomplete bookings" error message is displayed and the admin is redirected to those bookings.		

Also found on: https://trello.com/b/XwKVcpMM/sept-5wed-1630-7

Story #15:	Employee Login	Priority	1
		Effort	4
As a	Employee		
I want	Login into my account		
So that	I have access to the website's services		

Acceptance criteria	**Criterion 1:**
	    Given that the engineer is logged in,
	        And the login credentials are valid
	    When the customer clicks on the login button
	    Then ensure that the engineer successfully log in
	
	Criterion 2:
	    Given the engineer is logged in,
	        And the login username is incorrect
	    When the engineer clicks on the login button
	    Then ensure that an invalid username message is displayed
	
	Criterion 3:
	    Given the engineer is logged in,
	        And the login username is incorrect
	    When the engineer clicks on the login button
	    Then ensure that an invalid password message is displayed		

Also found on:

Story #16:	Customer dashboard	Priority	9
		Effort	7
As a	Customer		
I want	to be able to view my dashboard after login		
So that	I can see my booking history, any upcoming bookings and the ability to cancel them if I need to, and if I made any bookings for today		
Acceptance criteria	**Criterion 1:** **Given** that the customer has already registered an account **When** the customer logs in successfully **Then** the customer will see their dashboard with their booking history, any upcoming bookings and the ability to cancel them if needed to, and any bookings made for current day.		

Also found on:

Story #17:	Customer view upcoming bookings	Priority	7
		Effort	7
As a	Customer		
I want	to be able to view my upcoming bookings after login		
So that	I can schedule my time accordingly and that I don't forget by booking details.		
Acceptance criteria	**Criterion 1:** **Given** that the customer has already registered an account and has upcoming bookings **When** the customer logs in successfully **Then** the customer will see their upcoming bookings on their dashboard **Criterion 2:** **Given** that the customer has already registered an account and has no upcoming bookings **When** the customer logs in successfully **Then** the customer will see a message in the upcoming booking area in their dashboard saying that they have no upcoming bookings		

Also found on:

Story #18:	Customer view today's schedule	Priority	7
		Effort	5
As a	Customer		
I want	to be able to know if I made any bookings for today when I log into my account		
So that	I don't miss any of my bookings.		
Acceptance criteria	**Criterion 1:** **Given** that the customer has already registered an account and has a booking for current day **When** the customer logs in successfully **Then** the customer will see their bookings details that are made for the current day. **Criterion 2:** **Given** that the customer has already registered an account and has no bookings for current day **When** the customer logs in successfully **Then** the customer will see a message in the today's schedule section in their dashboard saying that they have no bookings for current day		

Also found on: https://trello.com/b/XwKVcpMM/sept-5wed-1630-7

Story #19:	Navigation bar	Priority	5
		Effort	3
As a	User		
I want	to be able to navigate to other pages		
So that	I can visit the pages I need.		
Acceptance criteria	**Criterion 1:** **Given** that the customer has already registered an account **When** the customer logs in successfully and clicks on one of the links in the nav bar **Then** the customer should be redirected to the page they have clicked on.		