

Story #1:	Customer dashboard	Priority	10
		Effort	7
As a	Customer		
I want	To be able login		
So that	I can access my dashboard		
Acceptance criteria			
	<p>Criterion 1: Given that the account exists And the username and password is valid, When the customer clicks on the login button Then ensure that the customer is redirected to their dashboard.</p> <p>Criterion 2: Given that the account exists And the username or password is incorrect, When the customer attempts to login Then ensure the invalid login message is displayed And the customer is prompted to login again.</p>		

Story #2: Employee Login		Priority	1
		Effort	4
As a	Employee		
I want	Login into my account		
So that	I have access to the website's services		

Acceptance criteria	<p>Criterion 1: Given that the engineer is logged in, And the login credentials are valid When the customer clicks on the login button Then ensure that the engineer successfully log in</p> <p>Criterion 2: Given the engineer is logged in, And the login username is incorrect When the customer clicks on the login button Then ensure that an invalid username message is displayed</p> <p>Criterion 3: Given the engineer is logged in, And the login username is incorrect When the customer clicks on the login button Then ensure that an invalid username message is displayed</p>
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Story #3:	Customer register account	Priority	8
		Effort	6
As a	Customer		
I want	To register an account		
So that	I can use the services provided		

Acceptance criteria	<p>Criterion 1: Given that the customer provided valid personal details and the new password is valid when the customer clicks on the “register” button then ensure that the "new account is successfully created" message is displayed</p> <p>Criterion 2: Given that the customer provided invalid personal details and the new password is valid when the customer clicks on the “register” button then ensure that the "user details invalid" message is displayed</p> <p>Criterion 3: Given that the customer provided valid personal details and the new password is invalid when the customer clicks on the “register” button then ensure that the "password invalid" message is displayed</p>
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Story #4:	Customer update personal information	Priority	1
		Effort	4
As a	Customer		
I want	Update my personal information		
So that	My account has my updated and accurate personal information		

Acceptance criteria	<p>Criterion 1: Given that the customer provided valid personal details when the customer clicks on the “update” button then ensure that the "personal information successfully updated" message is displayed</p> <p>Criterion 2: Given that the customer provided invalid personal details when the customer clicks on the “update” button then ensure that the "personal information invalid" message is displayed</p>
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Story #5:	Customer make a reservation	Priority	8
		Effort	8
As a	Customer		
I want	To be able to easily make reservations		
So that	I can make appointments		

Acceptance criteria	<p>Criterion 1: Given that the time slot selected is available for the selected worker when the customer clicks on the time slot then ensure that the customer's reservation is made and successfully displayed</p> <p>Criterion 2: Given that the time slot selected is unavailable when the customer clicks on the time slot then ensure that a warning is displayed</p>
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Story #6: Customer cancel reservation		Priority	1
		Effort	2
As a	Customer		
I want	Easily cancel my reservations		
So that	I have flexibility in my plans		

Acceptance criteria	<p>Criterion 1:</p> <p>Given that the customer has a reservation</p> <p>when the customer clicks on the cancel button on the booking</p> <p>then ensure that the reservation is removed from the system and feedback is displayed</p>
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Story #7:	Admin login	Priority	10
		Effort	3
As a	Admin		
I want	Be able to login		
So that	I can access my dashboard		

Acceptance criteria	<p>Criterion 1: Given that the account exists And the username and password are valid, When the admin clicks on the login button Then ensure that the admin is redirected to their dashboard.</p> <p>Criterion 2: Given that the account exists And the username or password is incorrect, When the admin attempts to login Then ensure the invalid login message is displayed And the admin is prompted to login again.</p>
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Story #8:	Admin add employee	Priority	7
		Effort	10
As a	Admin		
I want	Add an employee		
So that	I can manage my employees from my account		

Acceptance criteria	<p>Criterion 1:</p> <p>Given that the admin is logged in And the employee details provided are valid When the admin clicks on the “add employee” button Then ensure that the “employee successfully” added message is shown</p> <p>Criterion 2:</p> <p>Given the admin is logged in, And the employee details provided are invalid When the admin clicks on the “add employee” button Then ensure that the “employee details invalid” message is shown</p>
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Story #9:	Customer reset password	Priority	1
		Effort	4
As a	Customer		
I want	To be able to reset my password		
So that	I can still login if I ever forget my password		

Acceptance criteria	<p>Criterion 1: Given that the customer is on the login page, And the username entered exists When the customer clicks on the 'Forgot password?' button Then ensure that the customer receives and an email with a link to 'Settings' page to change password.</p> <p>Criterion 2: Given that the customer is on the login page, And the username entered doesn't exists When the customer clicks on the 'Forgot password?' button Then ensure that an error message is displayed to the customer saying that the account with the entered username doesn't exist</p>
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Story #10:	Customer logouts	Priority	3
		Effort	2
As a	Customer		
I want	To be able logout		
So that	I can ensure no one else can use my account on this device		

Acceptance criteria	Criterion 1: Given that user is already logged in When user clicks the logout button Then ensure that the user has logged out and ends the session
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Story #11:	Display a customer’s booking history	Priority	5
		Effort	7
As a	Customer		
I want	To be able to see my booking history		
So that	I can manage my spending habits		

Acceptance criteria	<p>Criterion 1: Given that the customer has booked something previously When the customer clicks the 'my booking history' button Then the customers booking history will be displayed as a list</p> <p>Criterion 2: Given that the customer has not booked something previously When the customer clicks the 'my booking history' Then the customers will be shown a message that says, "you haven't booked anything yet!" It will then direct the customer on how to make a booking.</p>
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Story #12:	Edit employee details	Priority	1
		Effort	4
As a	Admin User		
I want	to be able to edit an employee's detail		
So that	I can keep that employee's details updated		

Acceptance criteria	<p>Criterion 1: Given that the admin is on the employee's edit page And the updated details entered is valid When the admin clicks on the 'edit' button Then the admin will receive a "details successfully updated" message</p> <p>Criterion 1: Given that the admin is on the employee's edit page And one of the fields is empty. When the admin clicks on the 'edit' button Then the admin will receive a message that a field is empty and the details failed to update</p>
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Story #13:	Show available days/times and services	Priority	5
		Effort	10
As a	Customer		
I want	Check available services on a specific time		
So that	I can book a service in advance		

Acceptance criteria	<p>Criterion 1: Given there is at least one available booking When the customer checks the bookings Then the customer will see one booking</p> <p>Criterion 2: Given there is no available booking When the customer checks the bookings Then the customer will see a message indicating that there is no available booking.</p>
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Story #14: Admin delete employee		Priority	7
		Effort	10
As a	Admin		
I want	Delete an employee		
So that	When an employee is fired, they no longer have access		

Acceptance criteria	<p>Criterion 1: Given that the admin is logged in And the employee has no current bookings When the admin clicks on the “delete employee” button Then show a confirmation message. Upon confirming the employee should be deleted from the database.</p> <p>Criterion 2: Given the admin is logged in, And the employee has current bookings When the admin clicks on the “delete employee” button Then ensure that the “employee still has incomplete bookings” error message is displayed and the admin is redirected to those bookings.</p>
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Story #15: Customer Dashboard		Priority	7
		Effort	10
As a	Customer		
I want	to be able to view my dashboard after login		
So that	I can see available days/time and services and the worker who is providing the service and their booking history		

<p>Acceptance criteria</p>	<p>Criterion 1: Given that the admin is logged in And the employee details provided are valid When the admin clicks on the “add employee” button Then ensure that the “employee successfully” added message is shown</p>
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- Customer change/edit password
- Customer register account
- Customer update personal information