

# Acceptance Tests

## Oscar's User Stories:

### 1. As a Customer, I would like to create/ Sign Up for an account so I can use the application. 20

Criterion 1: Given that the customer has not made an account, when the customer registers and entered their details properly. Then ensure that an account has been created in database and is linked to the application. Then returned to the main page/ sign in page.

Criterion 2: Given that an account is not made, and details are given are not valid, when the user wants to finish creating the account, the fields are highlighted, and an account will not be created.

### 2. As a Registered User, I would like to create an appointment with a service provider so I can book a time with them.

Criterion 1: Given that the user has logged in, when the user applies for new appointment, and gave appropriate information, appointment is created in the database and is shown in both the worker's dashboard and the user's dashboard.

ID	1
Purpose	Test the Sign Up with a non-existent username
Set Up	No user called "oscarling" is in the system
Steps	1. Navigate to Sign Up page
	2. Select Sign Up
	3. Enter "oscarling" as username, other values for other fields
Expected Result	System reports that username does not exist; New User added

ID	1
Purpose	Test the Sign Up with an existing username
Set Up	User called "oscarling" is in the system
Steps	1. Navigate to Sign Up page
	2. Select Sign Up
	3. Enter "oscarling" as username, other values for other fields
Expected Result	System reports that username exists, New User is not added to the system

ID	2
Purpose	Test Make an Appointment with an invalid time
Set Up	User called "oscarling" is in the system
Steps	1. Navigate to Sign In page
	2. Click Sign In
	3. Enter Credentials and Sign In
	4. Navigate to Make an Appointment Page
	5. Select Invalid/unavailable date/time: 11/08/1997 00:00, other values for other fields
Expected Result	System reports that the date/time is unavailable for appointment; appointment schedule is not added

ID	2
Purpose	Test Make an Appointment with an valid time
Set Up	User called "oscarling" is in the system
Steps	1. Navigate to Sign In page
	2. Click Sign In
	3. Enter Credentials and Sign In
	4. Navigate to Make an Appointment Page
	5. Select available date/time: 12/12/2020 10:30, other values for other fields
Expected Result	System reports that the appointment is made, Appointment added

**1) As an employee, I would like to view the company dashboard so I can track my current booking and assigned working hours.**

Criterion 1: Given that the employee has an existing account, when the employee logs in, they are taken to the dashboard, and they can view what service and days they are booked in for and their assigned working hours.

ID	3
Purpose	Test the view company dashboard page with existing employee account/user id
Set Up	User named isreeram has name registered and already exists in the system
Steps	1. Log in to the company website and user will be taken to the dashboard page
	2. The user will be able to see a list of services and list of employees plus weekly roster
	3. User will click on their name
Expected Result	The user will be able to see information regarding the services they are booked for and their assigned working schedule/hours for the week

**2) As a customer, I would like to sign up/log in so I can view available time and date for a service.**

Criterion 1: Given that the user has logged in, when the user views the company's dashboard, they can choose the service they require , and can see the different times available for service, then they can choose a date and time and it is shown in the dashboard.

Criterion 2: Given that the user does not have an account, and details provided are invalid, then an error message pops up and the website will deny access for the user and prompt for a sign up.

ID	4
Purpose	Test the available service time and date with existing customer account
Set Up	A user called vsreeram has an account with the company and exists in the system
Steps	1. Navigate to the log in page
	2. User will be taken to the dashboard page and will be given a list of services on the screen
	3. Choose a service
Expected Result	The user will be able to see information regarding the service they have chosen including times and dates

ID	4
Purpose	Test the available service time and date with a non-existent customer account
Set Up	A user called vsreeram does not have an account with the company and does not exist in the system
Steps	1. Login to the system
	2. User will be denied access and be taken to the sign-up page
	3. Enter “vsreeram” as username and other values for other fields.
	4. User will be taken to the dashboard page and will be given a list of services on the screen.
	5 . Choose a service
Expected Result	System reports that username does not exist. A new user is added. After logging in, user will now be able to see list of service time and date

As a customer, I would like to view my appointment details so I can track the date/time of the booking

**Criterion 1:** Given the account is existed, and successfully login, when the customer wants to review the appointment details, user can see location, date/time and doctor

**Criterion 2:** Given the user do not have account, and have a booking number, when the booking number correct then ensure user able to see the details.

ID	5
Purpose	View appointment details and track booking as a registered user
Set Up	A customer called andhika is already registered in the database system
Steps	1.Navigate to MyAppointment page
	2. Select view MyAppointment details
	3. User will be able to view the details of the appointment that include date and time
Expected Result	System report that user is exist and user will be able to see their appointment details under MyAppointment page

ID	5
Purpose	View appointment details and track booking with non-registered user
Set Up	A user does not have account
Steps	1.Navigate to MyAppointment page
	2. Select view MyAppointment details
	3. user will ask to input booking number

	4. System will check if the booking number are correct then navigate user to appointment details
Expected Result	System report that user is not exist, but user have booking number. System will show details if booking number are correct

2)

As a registered user, I would like to update my Account details so I can change my name, address and phone number.

**Criterion 1:** Given that the user already logged in, when the user wants to change personal details, and provide the information based what the user wants, account details are updated inside the database based on what the user input.

ID	6
Purpose	Test the Registered user with existing account
Set Up	A user named andhika already exists in the system
Steps	1. Navigate to the MyAccount page
	2. Press edit in the MyAccount page
	3. enter name, address and phone number to change the details
Expected Result	System reports that name, address and phone number are changed and update in the database system

As an admin, I would like to login to the system so I can add a new employee to our team.

**Criterion 1:** Given that the account can edit team members and when a new employee wants to join the team, then the admin can ensure the new employee is in the system with the rest of the team members.

**Criterion 2:** Given that the normal account can't edit team members in the system, when there is a need to add a new member to the team, then the new employee is denied by the system.

ID	7
Purpose	Test the Admin can login
Set Up	An admin account is created in the system
Steps	1. Navigate to login page
	2. Enter the admin account's username and password
Expected Result	System login successfully with the admin account

ID	7
Purpose	Test the normal account can't edit new team members into the system
Set Up	Normal account is created in the system and there is a new member to add into the team

Steps	1. Navigate to Worker page
	2. Click "Register a new member"
	3. Fill in his/her information
Expected Result	System reports that the account does not have the permission to add members to the team

As an admin, I would like to view workers' availability for the 7 days, so I can assign new customers to them.

**Criterion 1:** Given that one of the team member is available at the moment and when there has a new customer that need to be assigned with a member, then as an admin, I can view his/her availability to decide whether assign this customer to this employee or another employee.

**Criterion 2:** Given that team members' available is unviewable to normal account, when wanting to assign a new customer to one of the team members, as an admin, I don't know who I can assign the customer to, then I may try to assign this customer to a member who is unavailable at the moment.

ID	8
Purpose	Test the Admin can view workers' availability for the next 7 days
Set Up	An admin account is created and there are several workers in the system
Steps	1. Navigate to Worker page
	2. Enter the admin account's username and password
Expected Result	System shows all workers' information and their availability for the next 7 days

ID	8
Purpose	Test normal account can't view workers' availability for the next 7 days
Set Up	Normal account is created and there are several workers in the system
Steps	1. Navigate to Worker page
Expected Result	System shows only worker's information details but no availability to normal account.

- 1) As a customer I would like to find out how to contact the business so I could directly contact them if I need. 5

**Criterion 1:** Given that the company/admin has added contact details to the company details, when navigating to the Contact Us page, then the contact details for the company/business will be listed including phone number, address, and email.

**Criterion 2:** Given that the company has not added their contact details, when navigating to the Contact Us page, then a message will be shown telling the customer that the company has not added their details.

<b>ID</b>	<b>9</b>
<b>Purpose</b>	Test the Contact Us page
<b>Set Up</b>	Company's contact details already exist on the webpage
<b>Steps</b>	1. Navigate to the Company's website
	2. User will then click on Contact Us tab
<b>Expected Result</b>	The user will be able to see list of contact details such as phone number, address, and email.

<b>ID</b>	<b>9</b>
<b>Purpose</b>	Test the Contact Us page
<b>Set Up</b>	Company's contact details do not exist on the webpage
<b>Steps</b>	1. Navigate to the Company's website
	2. User will then click on Contact Us tab
<b>Expected Result</b>	The user will get a message on the screen saying that the company has not yet added their details

- 2) As a customer I would like to learn more about a business via a webpage so I can know what kind of business I am enquiring a service from. 3

**Criterion 1:** Given that the company/admin added a short description of their business, when landing on the About Us page, text should be shown exactly what was submitted by the admin.

**Criterion 2:** Given that the company has not added their description of the business, when landing on the About Us page, a message should be shown instead saying that the company has not added this description.

<b>ID</b>	<b>10</b>
<b>Purpose</b>	Test the About Us page
<b>Set Up</b>	Short description about the business exists on the webpage
<b>Steps</b>	1. Navigate to the company's website
	2. User will click on About Us tab
<b>Expected Result</b>	The user will be able to see a short description of the business they are enquiring service from

<b>ID</b>	<b>10</b>
<b>Purpose</b>	Test the About Us page
<b>Set Up</b>	Short description about the business does not exist on the webpage
<b>Steps</b>	1. Navigate to the company's website
	2. User will click on About Us tab
<b>Expected Result</b>	The user will get a message on the screen saying that the company has not yet added a description

- 3) As an admin I would like to find out whether a customer is registered so I can confirm them when to come to the appointment

**Criterion 1:** Given that an admin is logged in, when viewing the schedules of the company, and navigating to the specific booking desired, the details of the booking is shown, and the name of the worker as well as the customer that booked is shown as well



<b>ID</b>	<b>11</b>
<b>Purpose</b>	Test the appointment page
<b>Set Up</b>	User named “janedoe” has logged in as Admin to the system
<b>Steps</b>	1. Admin will be able to see the company’s dashboard
	2. Admin will see company’s schedule
	3. Admin will then click on specific booking
<b>Expected Result</b>	The user will be able to see information regarding customer bookings plus name of the employee for that service and details of the customer that is booked in

- 4) As an employee I would like to find out the details of the customer so then I can contact them when needed

**Criterion 1:** Given that a worker is logged in, when viewing the dashboard, and navigating to the specific booking desired, and when clicking on the customer’s name, their contact details will be shown, including phone number and email.

<b>ID</b>	<b>12</b>
<b>Purpose</b>	Test the Customer Details
<b>Set Up</b>	User named “johndoe” exists as a worker account and logged in
	1. Employee will navigate to the bookings and click on the booking they require
	2. User will click on customer name to view contact details
<b>Expected Result</b>	The user will be able to see customer details such as name, phone number and email

- 5) As an admin I would like to edit schedules so I can assign rosters and working time for next months

**Criterion 1:** Given that an admin is logged in, when viewing the schedules for next week, and clicking on a “add schedule” button, and entering the details including date and time and worker(s) involved, then creates availabilities for the company at that time and date.

**Criterion 2:** Given that an admin is logged in, when viewing the schedules for next week, and

clicking on a “delete schedule” button, and selecting details for the desired schedule, then the availability of the selected time will be deleted

<b>ID</b>	<b>13</b>
<b>Purpose</b>	Test the edit schedule
<b>Set Up</b>	User named “janedoe” has logged into the system
<b>Steps</b>	1. Admin will be able to view schedules for upcoming week
	2. Admin will click on “add schedule” button
	3. Admin will then enter details such as date, time, employees for the service and create availabilities at the set time and date
<b>Expected Result</b>	Admin will now be able to see list of availabilities for the company

<b>ID</b>	<b>13</b>
<b>Purpose</b>	Test the edit schedule
<b>Set Up</b>	User named “janedoe” has logged into the system
<b>Steps</b>	1. Admin will be able to view schedules for upcoming week
	2. Admin will click on “delete schedule” button
	3. Admin will then select details for that schedule and delete availability
<b>Expected Result</b>	

- 6) As a worker, I would like to submit a request to cancel appointments so that I am able to take medical leave if needed

**Criterion 1:** Given that a worker is logged in when viewing a dashboard that shows their current appointments, and selecting an appointment, and selecting “request cancellation”, then system marks the appointment and is visible to the admin as marked.

<b>ID</b>	<b>14</b>
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<b>Purpose</b>	Test cancel appointment
<b>Set Up</b>	User named “mattsmith” has logged in to the system
<b>Steps</b>	1. User will be able to view company’s dashboard with current appointments
	2. User will then select an appointment
	3. User will be able to request cancellation for the appointment they were scheduled
<b>Expected Result</b>	The system will mark this request and the admin will be able to see this information

7. As a worker I would like to update my profile so that I can change my contact details if they change

**Criterion 1:** Given that a worker is logged in, and clicks on “Edit Account”, then inputting valid values into the fields, then the system changes the details of the account.

**Criterion 2:** Given that a worker is logged in, and clicks on “Edit Account”, then inputting invalid values into the fields, then a message is shown that some fields have invalid inputs, and the details are not changed in the system.

<b>ID</b>	<b>15</b>
<b>Purpose</b>	Test the “My Profile” page with valid details
<b>Set Up</b>	User named “mattsmith” has logged in to the system
<b>Steps</b>	1. Navigate user to “My Profile”
	2. User will then click “Edit Account”
	3. User will then input valid values into the field regarding their contact details
<b>Expected Result</b>	The system will register these new details and changes will be made

<b>ID</b>	<b>15</b>
<b>Purpose</b>	Test the “My Profile” page with invalid details
<b>Set Up</b>	User named “mattsmith” has logged in to the system
<b>Steps</b>	1. Navigate user to “My Profile”
	2. User will then click “Edit Account”
	3. User will then input invalid values in the field regarding their contact details
<b>Expected Result</b>	The system then show a message saying that some fields have invalid inputs and details will not be changed in the system