PRODUCT BACKLOG

ID	ITEM	OWNER	PRIORITY	EFFORT	STATUS	DEFINITION OF DONE	NOTES
1	As a customer, I want to create an account, so that I can login.	Product owner	Critical	8	To Do	https://drive.google.com/file/d/1IzDjie9ik32FOViYYYd2JNysw8YrDfUP/view?usp=sharing	
2	As an admin user, I want to create an account, so that I can organize internal the data.	Product owner	Critical	8	To Do		
3	As a worker I want to create an account, so that I can login and see my dashboard	Product owner	Critical	8	To Do		
4	As a customer, I want to view my booking, so that I confirm the time slot	Product owner	Critical	3	To Do		
5	As a customer, I want to edit my name, address and contact number, so that I can make sure that my profile is up to date	Product owner	Critical	5	To Do		
6	As an admin user, I want to add or edit working time or dates for the next month, so that I can plan my work process.	Product owner	High	5	To Do		
7	As an admin user, I want to add or edit a new employee, so that I can manage them.	Product owner	High	5	To Do		
8	As a customer, I want to view my history of bookings, so I know when I need to schedule another booking	Product owner	High	5	To Do		
9	As a customer, I want to know about the service, so that I can make sure I choose the most fitting service	Product owner	Medium	2	To Do		
10	As a customer, I want to view the service's contact details, so that I know who to contact	Product owner	Medium	2	To Do		
11	As an admin user, I want to look at the summary of past bookings, so I can make business decisions	Product owner	High	5	To Do		
12	As an admin user, I want to sort past bookings by date, so that I can see time-related trends	Product owner	Medium	5	To Do		
13	As a customer, I want to make a booking for a service, so I don't waste time waiting	Product owner	Critical	8	To Do		
14	As an admin, I want to make a booking for a service, so I can ensure a timeslot for a service	Product owner	Critical	8	To Do		
15	As an admin, I want to view all worker's availability for the next 7 days, so I can see who I can allocate work	Product owner	High	5	To Do		
16	As a customer, I want to view all the services, so that I can find the one I need	Product owner	High	5	To Do		
17	As a customer, I want to view the available dates/times for service/s, so that I can find a timeslot that fits my schedule	Product owner	High	3	To Do		
18	As a customer, I want to view the worker who is providing the service, so I can book my regular service provider	Product owner	High	3	To Do		
19	As a customer, I want to book a service with a specific worker, so I feel confident and reassured of the service quality	Product owner	Critical	5	To Do		
20	As a customer, I want to view my profile, so that I can confirm my personal details	Product owner	High	3	To Do		
21	As a customer, I want to be able to cancel my booking, if I can no longer make the appointment (leeway of booking date/time till 2 days from booking/48hours)	Product owner	Critical	5	To Do		
22	As a worker, I want to view my profile, so I can see all my account details	Product owner	High	3	To Do		
23	As a worker, I want to view my assigned working hours and service days, so I know when I have to work	Product owner	High	3	To Do		
24	As a worker, i want to edit my profile details, so I can always keep my information up to date	Product owner	High	5	To Do		
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