

User Stories

Story #1: User Home Page Login Feature	
As a	Customer
I want	See a login section when I visit the website homepage
So that	I can login and make a booking
Acceptance criteria	<p>Criterion 1:</p> <p>Given the user is currently viewing the websites homepage, When the customer clicks on the login button, Then a login page with be displayed to the user</p> <p>Criterion 2:</p> <p>Given the user is currently viewing the websites homepage, When the views the top of the page, Then they should see a login button</p>

Story #2: User Home Page Register Feature	
As a	Customer
I want	See a register section when I visit the website homepage
So that	I can register to be a customer and make bookings
Acceptance criteria	<p>Criterion 1:</p> <p>Given that the user is viewing the homepage When the user views the top of the page Then they will be able to see a register button</p> <p>Criterion 2:</p> <p>Given that the user is viewing the homepage When the user clicks on the register button Then they are brought to a registration page.</p>

Story #3: User Home Page Business Contacts	
As a	Customer

I want	See a contacts page with business contacts
So that	I can contact the business if I have any inquiries
Acceptance criteria	<p>Criterion 1:</p> <p>Given that the customer is viewing the homepage</p> <p>When the customer views top of the page</p> <p>Then they can see a "Contact-Us" button</p> <p>Criterion 2:</p> <p>Given that the user is viewing the homepage</p> <p>When the customer clicks on the "Contact-Us" button</p> <p>Then they will be taken to a contacts page showing the business' contact information</p>

Story #4: Login Authentication	
As a	Business Owner
I want	The website to authenticate/authorize users based on their user type
So that	It can display different features for different user types
Acceptance criteria	<p>Criterion 1:</p> <p>Given that the user is a customer</p> <p>When they login to the website</p> <p>Then they will be taken to a customer specific page, where they can make bookings</p> <p>Criterion 2:</p> <p>Given that the user is a worker</p> <p>When the login to the website</p> <p>Then they will be taken to a worker specific page, where they can view their dashboard</p> <p>Criterion 3:</p> <p>Given that the user is an administrator</p> <p>When the login to the website</p> <p>Then they will be taken to a admin specific page</p>

Story #5: Authentication and Authorisation	
As a	Business Owner
I want	The website to authenticate/authorize users through a login feature
So that	Only registered customers can make bookings with our services
Acceptance criteria	<p>Criterion 1:</p> <p>Given that the user is a customer</p> <p>When they attempt to login to the page,</p> <p>And are successful</p> <p>Then they will be taken to a customer homepage</p> <p>Criterion 2:</p> <p>Given that the user is not a customer</p> <p>When they try to login,</p> <p>And are not accepted</p> <p>Then they will be prompted that they are not a registered customer</p>

Story #6: Dashboard	
As a	Worker/Employee
I want	See my dashboard with all my bookings upon login
So that	I can see which customer has booked an appointment with me
Acceptance criteria	<p>Criterion 1:</p> <p>Given that the worker is logging in</p> <p>When they login in</p> <p>Then they will be taken to their dashboard</p> <p>Criterion 2:</p> <p>Given that the worker is logged in</p> <p>When they view their dashboard</p> <p>Then they can see the customers who have booked them</p>

Story #7: User Booking Feature	
As a	Customer
I want	To be able to book an appointment
So that	I can receive the services provided by the business at a specific date
Acceptance criteria	<p>Criterion 1:</p> <p>Given the customer is logged in</p> <p>When the customer is viewing their page</p> <p>Then they can see a book option to make a new booking</p> <p>Criterion 2:</p> <p>Given that the customer is logged in</p> <p>When the customer is viewing their homepage</p> <p>Then they will be able to see a list of bookings they made</p>

Story #8: Worker Login	
As a	Worker
I want	To be able to login specifically as a worker
So that	I can view my dashboard
Acceptance criteria	<p>Criterion 1:</p> <p>Given the user is a worker</p> <p>When the user logs into the website,</p> <p>And selects the type as worker</p> <p>Then they are logged in as a worker</p> <p>Criterion 2:</p> <p>Given that the user is a worker</p> <p>When they log into the website,</p> <p>And are recognised as a worker</p> <p>Then they will be able to see their dashboard</p>

Story #9	Customer checks available services
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As a	Customer
I want	To view days and times for available services, as well as who is working
So that	I can decide when to book an appointment
Acceptance Criteria	<p>Given that the customer is logged in with a valid account And there are available appointments When the customer attempts to view appointments Then they are shown a list of available appointments and the worker providing the service</p> <p>Given that the customer is logged in with a valid account And there are no available appointments When the customer attempts to view appointments Then a message will be displayed that there are no available services for this day/time</p>

Story #10	Customer views profile details
As a	Customer
I want	To view my details on the profile page
So that	I know what information the business has
Acceptance Criteria	<p>Given that the customer is logged in with a valid account When the customer navigates to the profile page Then they can view their name, address and contact number</p>

Story #11	Customer edits profile details
As a	Customer
I want	To edit my details on the profile page
So that	I can ensure my details are current and up to date
Acceptance Criteria	<p>Given that the customer is logged in with a valid account</p> <p>When the customer navigates to the profile page</p> <p>Then they can edit their name, username, password, address and contact number</p>

Story #12	Admin can check account type
As a	New admin
I want	To login to my account
So that	I can make sure that I have an admin account
Acceptance Criteria	<p>Given that I am on the homepage,</p> <p>When I click login and type in my email and password</p> <p>Then the system will direct me to my account page, and I can see my account type.</p>

Story #13	Admin can check all worker's availability
As a	admin
I want	To get access to all workers' availability
So that	I can schedule their working time based on their availability.
Acceptance Criteria	<p>Given that I am on my account page and I am logged in,</p> <p>When I click view all workers' availability</p> <p>Then the system will display all of the workers's availability sorted by date.</p>

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Story #14	Admin can add new employee
As a	admin
I want	to add a new employee to our system
So that	I can make sure all our employees are in the system.
Acceptance Criteria	Given that I am logged in and I am on my account page, When I click add employee Then the system will show a form that I can fill with the employee's information.

Story #15	Admin can add working time for next month
As a	admin
I want	to add a new working time for next month
So that	the workers can be notified earlier about their schedule
Acceptance Criteria	Given that I am logged in and I am on my account page, When I click add working time And select Next Month And select an employee Then the system will show a form that I can fill with the new working time.

Story #16	Admin can edit working time
As a	admin
I want	to edit an worker's working time
So that	I can modify the time if they are no longer able to work at that time.
Acceptance Criteria	Given that I am logged in and I am on my account page, When I click edit working time And select an employee

	Then the system will show a form that I can fill with the updated information.
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Story #17	Workers can add their working time
As a	worker
I want	to add my working time
So that	I can be assigned a job that fits my schedule.
Acceptance Criteria	Given that I am logged in and I am on my account page, When I click add working time Then the system will let me select my working time.

Story #18	Customer can cancel booking until 48 hours before the appointment
As a	Customer
I want	To be able cancel a booking until 48 hours before the appointment
So that	I don't need to attend an appointment that I no longer need.
Acceptance Criteria	<p>Given that I am logged in and I am on my homepage page and the appointment is not in 48 hours, When I click Bookings And select the appointment And click Cancel Booking Then the system will show a confirmation message that said I have successfully canceled the appointment.</p> <p>Given that I am logged in and I am on my homepage and the appointment is in less than 48 hours, When I click Bookings And select the appointment And click Cancel Booking Then the system will show a message saying unable to cancel event that is in less than 48 hours.</p>

Story #19	Worker get notification when the customer cancel an appointment
As a	worker
I want	To receive a notification when a customer cancel an appointment
So that	I can remove it from my agenda
Acceptance Criteria	Given that I am on my homepage, When I click notification Then the system will show me the information of an appointment that is canceled

Story #20	Customer books service
As a	Customer
I want	To book for an appointment
So that	I can know when to visit the service
Acceptance Criteria	<p>Criterion 1: Given that the customer can successfully login in And select the service to book And select the date and time And the worker is available at the time, When the customer books the service Then ensure the booking is confirmed And confirmation message is displayed And ensure other customers cannot book at this time.</p> <p>Criterion 2: Given that the customer can successfully login in And select the service to book And select the date and time And the worker is unavailable at the time, When the customer books the service Then ensure the booking is not confirmed And error message is displayed And ensure the booking is cancelled.</p>

Story #21	Customer displays history of bookings
As a	Customer
I want	To view my past bookings
So that	I can verify my bookings with the business
Acceptance Criteria	<p>Criterion 1: Given that the customer can successfully login in And click to view their past bookings</p>

	<p>And the customer has made a previous booking, When the customer views their past bookings Then ensure the history of the bookings is displayed.</p> <p>Criterion 2: Given that the customer can successfully login in And click to view their past bookings And the customer has not made a previous booking, When the customer views their past bookings Then ensure the history of the bookings is not displayed And error message is shown.</p>
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Story #22	Admin views customer's past bookings
As a	Admin
I want	To view customers' past bookings
So that	I can know all of their visits with my business
Acceptance Criteria	<p>Criterion 1: Given that the admin can successfully login in And select a customer who has made a previous booking, When the admin views the customer's past bookings Then ensure the history of the customer's bookings is displayed.</p> <p>Criterion 2: Given that the admin can successfully login in And select a customer who has not made a previous booking, When the admin views the customer's past bookings Then ensure the history of the customer's bookings is not displayed And error message is shown.</p>

Story #23	Register as a new customer
As a	New Customer
I want	To be able to key in my name, address, phone, username and password
So that I can	create a customer account by myself
Acceptance criteria	<p>Given that username does not exist When the name, address, phone, username and password are not empty Then a new customer account is created</p>

Story #24	View worker profile
As a	Worker
I want	To view my profile page
So That I can	View the assigned working hours/days and service that I will provide.
	<p>Given that the assigned working hour/days and service that the worker will provide are not empty</p> <p>When the worker clicked his own profile</p> <p>Then a new profile page will display the assigned working hours/days and the service that the worker will provide.</p>