

# SEPT User stories

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#1	Name	Customer wants to contact AGME via email	Priority	Low
F1			Effort	1
	As a	Customer		
	I want	To get the contract email for AGME		
	So that	I can contact AGME directly with enquiries		
	Acceptance criteria	1. <u>Given</u> the customer is on the homepage, <u>when</u> the customer views the contact us page, <u>then</u> display the contact us page and ensure the contact details are correct		

#2	Name	Worker wants to see assigned working hours/days	Priority	High
F8			Effort	3
	As a	Worker		
	I want	To view my assigned working hours/days and services		
	So that	I know what days and time I have to show up for work		
	Acceptance criteria	1. <u>Given</u> that the worker has a profile and the worker is logged in and the worker has shifts, <u>when</u> the worker views assigned hours/days, <u>then</u> ensure the workers shifts are displayed and ensure the service being provided is being displayed 2. <u>Given</u> that the worker has a profile and the worker is logged in and the worker does not have shifts, <u>when</u> the worker views the assigned hours/days, <u>then</u> ensure no shifts are displayed and ensure a message for no shifts is displayed.		

#3	Name	Customer wants to cancel a booking	Priority	High
F6			Effort	3
	As a	Customer		
	I want	To cancel a booking made		
	So that	I can place another booking for a time that I can attend		
	Acceptance criteria	<ol style="list-style-type: none"> <li>1. <u>Given</u> that there is a valid booking and there is more than 48 hours until the booked time, <u>when</u> the customer requests to cancel the booking, <u>then</u> ensure the booking is cancelled and ensure the time booked becomes available for booking.</li> <li>2. <u>Given</u> that there is a valid booking and there is less than 48 hours until the booked time, <u>when</u> the customer requests to cancel the booking, <u>then</u> ensure the rejection message is displayed and ensure the booking is not cancelled</li> </ol>		

#4	Name	Users logging in securely	Priority	Critical
F1			Effort	5
	As a	User (any type of user)		
	I want	To be able to log in to the application securely using my personal credentials		
	So that	I can view information specific to me		
	Acceptance criteria	<ol style="list-style-type: none"> <li>1. <u>Given</u> a registered user is on the home page and not logged in, <u>when</u> the log-in button is clicked, <u>then</u> prompt the user for their login details.</li> <li>2. <u>Given</u> a registered user is not logged in, <u>when</u> the user attempts to access a page that requires being logged in, <u>then</u> prompt the user to log in before they can continue</li> </ol>		

#5 F3	Name	Admin adds a new employee	Priority	Critical
			Effort	3
	As an	Admin		
	I want	To login into my admin account		
	So that	I can add a new employee to the system		
	Acceptance criteria	<ol style="list-style-type: none"> <li>1. <u>Given</u> the admin's account is in the system and the admin is on the log-in form and the admin enters correct account information <u>when</u> the admin logs in and adds a new valid employee, <u>then</u> add the employee data to the database and display the new employee on the page.</li> <li>2. <u>Given</u> a registered user is not logged in, <u>when</u> the user attempts to access a page that requires being logged in, <u>then</u> prompt the user to log in before they can continue</li> </ol>		

#6 F3	Name	Admin views worker availability	Priority	Critical
			Effort	8
	As an	Admin		
	I want	To view a list of worker availabilities for the next 7 days		
	So that	I can organise a meeting with several workers		
	Acceptance criteria	<ol style="list-style-type: none"> <li>1. <u>Given</u> the admin is securely logged in and there are workers available within the next 7 days, <u>when</u> the admin views the availability of the workers, <u>then</u> display the availability of the workers for the next 7 days.</li> <li>2. <u>Given</u> the admin is securely logged in and there are no workers within the next 7 days, <u>when</u> the admin views the availability of the workers, <u>then</u> display that there are no workers available within the next 7 days</li> </ol>		

#7	Name	Admin views past bookings	Priority	High
F3			Effort	5
	As an	Admin		
	I want	To view a list of past bookings		
	So that	I can confirm that a customer had made a booking		
	Acceptance criteria	<ol style="list-style-type: none"> <li>1. <u>Given</u> the admin is securely logged in and there are past bookings, <u>when</u> the admin attempts to view past bookings, <u>then</u> display all previous bookings.</li> <li>2. <u>Given</u> the admin is securely logged in and there are no previous bookings, <u>when</u> the admin attempts to view past bookings, <u>then</u> display that there are no previous bookings</li> </ol>		

#8	Name	Authenticate users based on their role	Priority	Critical
F1			Effort	5
	As a	User (any type of user)		
	I want	To be shown information specific to my user type		
	So that	I can perform tasks specific to my needs		
	Acceptance criteria	<ol style="list-style-type: none"> <li>1. <u>Given</u> an admin wanting to log in, <u>when</u> the admin logs in, <u>then</u> display the administrator's dashboard relevant to the admin</li> <li>2. <u>Given</u> a worker wanting to log in, <u>when</u> the worker logs in, <u>then</u> display the worker's dashboard relevant to the worker</li> <li>3. <u>Given</u> a customer wanting to log in, <u>when</u> the customer logs in, <u>then</u> display the customer's dashboard relevant to the customer</li> </ol>		

#9	Name	Allow customer registration	Priority	Critical
			Effort	8
F2	As a	Customer		
	I want	To register myself with the booking application		
	So that	I can book services		
	Acceptance criteria	<ol style="list-style-type: none"> <li>1. <u>Given</u> a customer wanting to register and they have not already registered, <u>when</u> they fill out the registration form, <u>then</u> add the customer to the system as a new user and take them to their dashboard</li> <li>2. <u>Given</u> a customer wanting to register and they have already registered, <u>when</u> they fill out the registration form, <u>then</u> notify the user they already have an account and request them to log in</li> </ol>		

#10	Name	Allow customers to check service availability	Priority	Critical
			Effort	13
F4	As a	Customer		
	I want	To view the availability for a service		
	So that	Plan my schedule accordingly with what is available		
	Acceptance criteria	<ol style="list-style-type: none"> <li>1. <u>Given</u> a customer wanting to book a service, <u>when</u> choosing a specific service, <u>then</u> display to the customer the available dates and times</li> </ol>		

#11 F4	Name	Allow customers to check service booking information	Priority	High
			Effort	3
	As a	Customer		
	I want	To view the information for a bookable service		
	So that	I can view the worker that providing the service		
	Acceptance criteria	1. <u>Given</u> a customer wanting to book a service, <u>when</u> choosing a specific service, <u>then</u> display to the customer information for the booking including the worker providing the service		

#12 F5	Name	Allow customers to view all personal details they've provided	Priority	High
			Effort	5
	As a	Customer		
	I want	To view the information I have given on the customer profile page		
	So that	I can view the data that is stored about me		
	Acceptance criteria	1. <u>Given</u> a customer wanting to view their information, <u>when</u> they go to their customer profile page, <u>then</u> display to the customer their name, username, address and contact number		

#13 F5	Name	Allow customers to edit all personal details they've provided	Priority	Medium
			Effort	5
	As a	Customer		
	I want	To view and edit the information I have given on the customer profile page		
	So that	I can make any necessary changes to my data in the case that it needs to be changed		
	Acceptance criteria	1. <u>Given</u> a customer wanting to edit their information, <u>when</u> they go to their customer profile page, <u>then</u> let the user edit their data including username, password address and contact number		

#14 F5	Name	Allow at least 5 customers to be stored in the database	Priority	Medium
			Effort	3
	As an	Admin		
	I want	To be able to store at least 5 seperate users into the database		
	So that	I can let users insert their information and it be successfully stored and view them through their respective customer profiles		
	Acceptance criteria	1. <u>Given</u> an admin wanting to add their customer database, <u>when</u> the user adds their profile through the program, <u>then</u> the database must be able to handle at least 5 records		

#15	Name	Accessible home page	Priority	High
F8			Effort	3
	As a	Admin/Worker/Customer		
	I want	To be able to access a home page		
	So that	I can log in or view an 'about us' or 'contact us' page		
	Acceptance criteria	1. <u>Given</u> a prospective user stumbles upon AGME, <u>when</u> the user accesses the website, <u>then</u> accessibly provide information about the service using "About us" and "Contact us" pages		

#16	Name	Allow employee availabilities to be edited by an admin	Priority	Critical
F3			Effort	8
	As an	Admin		
	I want	Edit an employee's availability		
	So that	I can update and adjust the amount of workers that are available for a given service based upon the workers' personal availabilities and the availability needs of the business		
	Acceptance criteria	1. <u>Given</u> an admin that is logged in and a worker that has existing availabilities, <u>when</u> the admin edits the worker's availabilities, <u>then</u> both the admin and the worker will be able to view the updated availabilities		



#17	Name	Customer can book a service	Priority	Critical
F5			Effort	5
	As a	Customer		
	I want	Book a service		
	So that	I can use a service		
	Acceptance criteria	<ol style="list-style-type: none"> <li>1. <u>Given</u> the customer exists and the service exists, <u>when</u> the customer submits the booking details, <u>then</u> the booking is created and the customer is notified</li> <li>2. <u>Given</u> the customer exists and the service does not exist, <u>when</u> the customer attempts to fill out the booking details, <u>then</u> the customer is notified that the service does not exist</li> </ol>		

#18	Name	Customer can view a list of their current bookings	Priority	Critical
F7			Effort	3
	As a	Customer		
	I want	To view all my current bookings		
	So that	I know when my next booking is		
	Acceptance criteria	<ol style="list-style-type: none"> <li>1. <u>Given</u> the customer exists and they have a valid booking, <u>when</u> the customer logs in and accesses their dashboard, <u>then</u> they are able to access a list of their bookings</li> <li>2. <u>Given</u> the customer exists and they do not have a valid booking, <u>when</u> the customer logs in and accesses their dashboard, <u>then</u> they will not see any bookings</li> </ol>		

#19	Name	Admin can edit service information	Priority	High
F3			Effort	1
	As an	Admin		
	I want	To be able to edit service details and information		
	So that	I can keep the service up to date		
	Acceptance criteria	<ol style="list-style-type: none"> <li>1. <u>Given</u> the admin exists and the service exists, <u>when</u> the admin logs in and accesses their admin panel, <u>then</u> they are able to edit the service data</li> <li>2. <u>Given</u> the admin exists and the service does not exist, <u>when</u> the admin logs in and accesses their admin panel, <u>then</u> they are made aware that the service does not exist</li> </ol>		

#20	Name	Admin can create a new service	Priority	High
F3			Effort	5
	As an	Admin		
	I want	To create a new service for a business		
	So that	I can keep the business up to date		
	Acceptance criteria	<ol style="list-style-type: none"> <li>1. <u>Given</u> the admin exists and they wish to create a new service, <u>when</u> the admin is logged in and accesses the admin panel, <u>then</u> they can create a new service by submitting the service information</li> </ol>		

#21	Name	Allow employee data to be edited by admin	Priority	Medium
F3			Effort	5
	As an	Admin		
	I want	Edit an employee's data		
	So that	I can update any of their personal information if their situation changes		
	Acceptance criteria	1. <u>Given</u> the an employee exists within AGME and their details require updating, <u>when</u> the admin edits the employee's associated data, <u>then</u> the employee's data is changed within AGME		

#22	Name	Allow a customer to view a history of their bookings	Priority	High
F7			Effort	5
	As a	Customer		
	I want	To view a list of past bookings		
	So that	I can view a historical record of bookings I've made		
	Acceptance criteria	1. <u>Given</u> a customer is logged in and previously made bookings, <u>when</u> the customer views the bookings history page, <u>then</u> display all bookings that have either occurred or have been cancelled.		

#23	Name	Allow an admin to create a new worker	Priority	High
F3			Effort	5
	As an	Admin		
	I want	To create a new worker		
	So that	I can build a stronger workforce		
	Acceptance criteria	<ol style="list-style-type: none"> <li>1. <u>Given</u> an admin is logged in, <u>when</u> the admin adds a worker with a new username, <u>then</u> the worker is displayed with the other workers</li> <li>2. <u>Given</u> an admin is logged in, <u>when</u> the admin adds a worker with an existing username, <u>then</u> the worker not added</li> </ol>		