(User Story numbers are based off excel rows hence some numbers are skipped for various reasons)

Story #2:	Priority	H
	Effort	1

As a	admin
I want	to be able to add employees
So that	customers have a wide option of services.
Author: Jesse	**Assigned:** Hilson
Acceptance criteria	**Criterion 1:** **Given** I am an admin and there is a new employee in the business **When** I am on the admin page And click on add new employee Then I am able to fill in a form with the employee's details to create an employee account. **Criterion 2:** **Given** I have filled out the employee's details **When** I click the confirm button **Then** a new employee account is successfully created

Story #3:		Priority	
		Effort	2

As a	admin
I want	to be able to edit data on employees (working hours for the next month)
So that	I can ensure customers have the up to date information of when an employee is available.

Author: Simon	**Assigned:**

Acceptance criteria	**Criterion 1: A** **Given** I am logged in as an admin **When** I select the employee tab **AND** choose the employee I wish to edit the data of **Then** I can freely change the employee data pertaining to their working hours for the next month

Story #4:		Priority	L
		Effort	1

As a	admin
I want	to be to look at the history of an employee's booking
So that	I can see when a customer last had a booking.

Author: Jesse **Assigned:** Alexander

Acceptance criteria	**Criterion 1:** **Given** I am a logged in admin. On an employee's homepage **When** I click the view past bookings button **Then** I am able to see a summary of an employee's past bookings.

Story #5:		Priority	
		Effort	2

As a	admin
I want	To be able to see new bookings
So that	I can ensure there are no conflicts with other bookings

Author: Simon	Assigned:

Acceptance criteria	**Criterion 1:** **Given** I am logged in as an admin **When** I click the new bookings tab **And** there are new bookings to display **Then** the new bookings are displayed so that I can check for potential conflicts

Story #6:		Priority	
		Effort	2

As a	admin
I want	I want to be able to see the availability of an employee over the next week
So that	I can ensure that customers can get the services we provide

Author: Jesse   **Assigned:**

Acceptance criteria	**Criterion 1:** **Given** I am logged in as an admin **When** I click on the employee button **And** select the employee I wish to view **Then** the availability(working hours minus bookings) of the employee can be viewed

Story #7:	Priority	H
	Effort	3

As a	customer
I want	To be able to see what bookings are available for a service
So that	I can see what time will best suit me

Author: Jesse   **Assigned:** Alexander

Acceptance criteria	**Criterion 1:** **Given** I am creating a booking **When** I select the service that I am booking **And** the employee providing the service **Then** I am able to see what times are available where the employee can be booked

Story #9:		Priority	L
		Effort	1

As a	customer
I want	See a list of available services
So that	I can choose the best service for my needs

Author: Jesse   **Assigned:** Simon

Acceptance criteria	**Criterion 1:** **Given** I am a potential customer on the homepage **When** navigate to the services page **Then** I am able to see a list of available services that can be booked with the company

Story #10:		Priority	L
		Effort	2

As a	Business owner
I want	To have my own account
So that	I can delegate tasks and change settings
Author: Hilson	**Assigned:** Simon
Acceptance criteria	**Criterion 1:** **Given** the business owner has an admin account **When** they have been verified (by the owner) **Then** he account can perform actions (covered by user stories 3 &4) **Criterion 2:** **Given** the business owner has NO admin account **When** they logged in successfully **And** there are NO other accounts in the system **Then** there is a message showing that there are no accounts AND must SET their admin account **Criterion 3:** **Given** the business owner upgrades another account to 'admin' **When** they (another account) have created their account **Then** The admin will change their account status to 'admin'

Story #11:	Priority	
	Effort	2

As a	worker
I want	To have my own account
So that	I can see my dashboard for the daily job requirements

Author: Hilson | **Assigned:**

Acceptance criteria	**Criterion 1:** **Given** that the worker does NOT have an account AND logged in **When** they have created their account **AND** an admin can change their account status **AND** have logged in **Then** the worker can view their respective time schedule **Criterion 2:** **Given** the worker does have an account AND logged in **When** the admin has changed their account status **AND** have logged in **Then** the worker can view their respective time schedule

Story #13:		Priority	
		Effort	1

As a	customer
I want	Know the business's location
So that	I can visit them in person

Author: Hilson   **Assigned:**

Acceptance criteria	**Criterion 1:** **Given** that the user is on the website: **WHEN** the user presses 'CONTACT DETAILS' **THEN** the website should list the business' address

Story #14:		Priority	H
		Effort	3

As a	customer
I want	Sign up with the website
So that	I can be recognised by the business whenever I visit them

Author: Hilson | **Assigned:** Hilson

Acceptance criteria	**Criterion 1:** **GIVEN** the user has NOT signed up **When** they have entered their details into the sign-up form **And** press 'sign up' **And** the details do not clash with an existing one **Then** the account is created with a pop up

Story #15:		Priority	
		Effort	1
As a	customer		
I want	To know the business's contact email		
So that	I can email them with an enquiry		
Author: Hilson	Assigned:		
Acceptance criteria	**Criterion 1:** **Given** that the user is on the website: **WHEN** the user presses 'CONTACT DETAILS' **THEN** the website should list the business' email		

Story #16:	Priority	
	Effort	3

As a	admin
I want	To manage user privileges when they sign up
So that	I can manage their functionalities

Author: Hilson	**Assigned:**

Acceptance criteria	**Criterion 1:** GIVEN that the user has NOT signed up AND not logged in WHEN the user has successfully signed up AND the user exists in the database AND the user is of account type 'customer' THEN I can change their account type to WORKER **Criterion 2:** GIVEN that the user has signed up AND not logged in WHEN the user exists in the database AND the use is listed of account type 'customer' THEN I can change their account type to WORKER **Criterion 3:** **GIVEN** that the user has signed up and LOGGED IN **WHEN** the user examines their page **AND** cannot see their work schedule **AND** their account is listed as CUSTOMER **THEN** the user must wait for authentication

Story #19:	Priority	
	Effort	2

As a	customer
I want	To have my own account
So that	I can keep track of my booked appointments

Author: Hilson	**Assigned:**

Acceptance criteria	**Criterion 1:** **GIVEN** the customer DOES NOT have an account: **WHEN** they enter their details and press 'sign up' **AND** there will be a pop-up that their account is created **AND** can log in **THEN** see a time-table of their booked services **Criterion 2:** **GIVEN** the customer DOES have an account: **WHEN** the customer logs in **And** they can see a time-table of their booked services **Criterion 3:** **GIVEN** that the customer DOES have something booked **WHEN** the customer logs in **AND** sees their timetable of booked services **THEN** they have the option to cancel or reschedule their booking **Criterion 4:** **GIVEN** that the customer DOES NOT have something booked **WHEN** the customer logs in **AND** press 'make booking' **THEN** they can select from a list of available times

Story #20:	Priority	
	Effort	2

As a	Customer
I want	To have a persistent account
So that	I can review my personal bookings history

Author: Alexander	**Assigned:**

Acceptance criteria	**Criterion 1:** **Given** the user has a customer account **When** the customer has successfully logged into their respective account **Then** they have means to access and review their booking history **Criterion 2:** *Note: This' exact acceptance is dependent on undecided design decisions.* **Given** the user has not got a customer account and or is not logged in. **When** the user tries to access booking history **Then** there is a prompt notifying of denied access OR **Then** there is a prompt for the user to login as a register user

Story #21&22:		Priority	
		Effort	2
As a	customer		
I want	Personalized home page(22 account page)		
So that	I can review my booking history		
Author: Alexander	**Assigned:**		

Acceptance criteria	
	Criterion 1: 21 **Given** the user has a customer account **When** the customer has successfully logged into their respective account **Then** they will be redirected to the homepage which contains a list consisting of booking history **OR Then** they will have an expandable list consisting of their bookings history **Criterion 1:** 22 **Given** the user is logged into their customer account **When** they navigate to their account page **Then** they will have an option to be redirected to a list consisting of their bookings history **OR Then** they will have an expandable list consisting of their bookings history

Story #23:		Priority	
		Effort	1

As a	customer
I want	To have a detailed bookings history
So that	I can base future bookings on previous experiences.

Author: Alexander	**Assigned:**

Acceptance criteria	Criterion 1: **Given** the user is logged into their customer account **When** they are reviewing their bookings history i.e. they are currently on a page displaying their bookings history **Then** they will be able to see the date of the booking, the timeframe, the worker who is responsible for the session and the purpose of the session.

Story #24:	Priority	H
	Effort	2

As a	worker
I want	Persistent account
So that	I can access my respective profile information

Author: Alexander	**Assigned:** Berke

Acceptance criteria	**Criterion 1:** **Given** the user has a worker account **When** the worker has successfully logged into their respective account **Then** they have means to access and review their profile and information **Criterion 2:** *Note: This' exact acceptance is dependent on undecided design decisions.* **Given** the user has not got a worker account and or is not logged in. **When** the user tries to access a worker profile page **Then** there is a prompt notifying of denied access **OR Then** there is a prompt for the user to login as a register user

Story #25:		Priority	
		Effort	2

As a	worker
I want	To have a profile page
So that	I can review my working schedule

Author: Alexander	Assigned:

Acceptance criteria	**Criterion 1:** **Given** the worker has successfully logged into their profile **When** they navigate to their profile page **Then** they will be presented will information decerning their working hours/days

Story #26:		Priority	
		Effort	2

As a	worker
I want	To have a detailed booking schedule
So that	I can review the details of my assigned bookings

Author: Alexander	Assigned:

Acceptance criteria	Criterion 1: **Given** the worker has successfully logged into their profile **When** the user is on their profile page **Then** they will be presented with a schedule contain information pertaining to their work. I.e. a schedule with working hours/days, appointment & the respective timestamps, expected service to provide, the user who made the booking

Story #27:	Priority	
	Effort	2

As a	worker
I want	To have a profile page
So that	I can review my current responsibilities

Author: Alexander	Assigned:

Acceptance criteria	**Criterion 1:** **Given** the worker has successfully logged into their profile **When** the user is on their profile page **Then** they will be presented with a list of the responsibilities they are charged with.

Story #28:		Priority	
		Effort	1

As a	customer
I want	To be able enter/change my phone number
So that	That I can be contacted with booking details or booking changes
Author: Berke	**Assigned:**
Acceptance criteria	**Criterion 1:** **Given** the user is already logged in **When** the user is on their profile page **Then** they will have the input elements required to enter their phone number

Story #29:	Priority	
	Effort	1

As a	customer
I want	To have a profile page
So that	I can view and edit details that the business has regarding to me

Author: Berke | **Assigned:**

Acceptance criteria	**Criterion 1:** **Given** the user is already logged in **When** the user clicks on their profile icon/username **Then** they will be presented with all the details they entered during registration

Story #30:		Priority	
		Effort	2

As a	customer
I want	To know how long is left until my booking
So that	I can cancel it if need be

Author: Berke	**Assigned:**

Acceptance criteria	**Criterion 1:** **Given** the user has made a booking **When** the user is viewing a booking **Then** they will be able to see a number that represents the remaining time until that booking

Story #31:		Priority	
		Effort	

As a	customer
I want	To have a persistent profile
So that	I don't have to re-enter my details I want to book a service

Author: Berke	**Assigned:**

Acceptance criteria	**Criterion 1:** **Given** the user has registered. **When** the user is on their profile page **Then** they will see the details they entered, unchanged since the last time they used the service.

Story #32:		Priority	
		Effort	1

As a	customer
I want	It to be clear that I can no longer cancel a booking
So that	I don't waste time trying to click a button that does nothing

Author: Berke	Assigned:

Acceptance criteria	**Criterion 1:** **Given** the user has made a booking **When** the user is viewing a booking **Then** they will be represented with a clear indication that the booking time is too close to cancel.

Story #33:	Priority	L
	Effort	1

As a	customer
I want	It to be clear that I am logged in
So that	I can easily access my profile page

Author: Berke | **Assigned:** Berke

Acceptance criteria	**Criterion 1:** **Given** the user has registered/logged in. **When** the user is using the service **Then** they will be see their chosen username/profile icon on a persistent part of the screen indicating that they are logged in.

		Priority	M
Story #34:		**Effort**	1

As a	admin
I want	Customers to enter their name, address, phone, username and (HASHED) password into our database
So that	So that I can manage, fix and maintain customer details
Author: Hilson	**Assigned:** Jesse
Acceptance criteria	**Criterion 1:** **GIVEN** that the user enters relevant information **WHEN** the information meets the basic data-type requirement **THEN** the details will be added into the database **Criterion 2:** **GIVEN** that the user enters relevant information **WHEN** the information DOES NOT meet the basic data-type requirement (I.e, phone must be int only) **THEN** the details will be denied entry in the database

Story #35:		Priority	H
		Effort	2

As a	customer
I want	Log into the website
So that	So that I could use the services offered by the business

Author: Hilson	**Assigned:** Jesse

Acceptance criteria	**Criterion 1:** **GIVEN** that the user has not logged in AND has NOT made any booking **WHEN** the user has entered their correct details **AND** User should see their booking times (if any) **THEN** they can see the 'book appointment' button **Criterion 2:** **GIVEN** that the user has not logged in AND has made a booking **WHEN** the user has entered their details **AND** the details are successful **AND** the user has pressed on their booking **AND** new options appear **THEN** the user can either 'delete' or 'reschedule' their booking **Criterion 3:** **GIVEN** that the user has logged in AND has made a booking **WHEN** the user presses on their booking **AND** new options appear **THEN** the user can either 'delete' or 'reschedule' their booking