

User Story 1

As a user (logged-in/logged-out), I want to be able to view a basic contact page, so that I can find information on how to contact the company.

Priority: 10

Effort: 4

Acceptance Criteria

- Criteria 1

Given that the user is not logged,

When the user clicks the 'Contact Us' link they are redirected to the 'Contact Us' page,

Then the user can decide whether to email or phone the company.

- Criteria 2

Given that the user is logged in,

When the user clicks the 'Contact Us' link they are redirected to the 'Contact Us' page,

Then the user can decide whether to email or phone the company.

Acceptance Tests:

ID	1.1
Purpose	Test redirect to about Page when logged
Set Up	A user exists and is logged into the website
Steps	1. Select login option on any page 2. Enter credentials and click login 3. Select About option in header
Expected Result	The application redirects to the home page once logged, then to the About page.

ID	1.2
Purpose	Test if a non-logged user can access the contact page
Set Up	A non-logged user exists and enters the url into the selected browser
Steps	1. Type the website url into the browser 2. Click enter 3. Click "About" on the header of the home page
Expected Result	The application first loads the home page, then the About page.

User Story 2

As a user (logged-in/logged-out), I want to be able to view a basic home page, so that I can access all the functionalities of the website

Priority: 10

Effort: 2

Acceptance Criteria

- Criteria 1

Given that the user is not logged,

When the user enters the website url

Then the user is redirected to the home page

- Criteria 2

Given that the user is logged in,

When the user clicks “home” or the website name

Then the user is redirected to the home page

Acceptance Tests:

ID	2.1
Purpose	Test redirect to Home Page when logged
Set Up	A user exists and is logged into the website
Steps	1. Select login option on any page 2. Enter credentials and click login 3. User is redirected to home page
Expected Result	The application redirects to the home page once user is logged in

ID	2.2
Purpose	Test if a non-logged user can access the contact page
Set Up	A non-logged user exists and enters the url into the selected browser
Steps	1. Type the website url into the browser 2. Click enter
Expected Result	The application loads the home page

User Story 3

As a customer, I want to be able to view a services page, so that I can find a service to book an appointment for.

Priority: 10

Effort: 4

Acceptance Criteria

- Criteria 1

Given that the customer is logged in,

When the customer navigates to the service page

Then there should be an option to 'book' a service.

- Criteria 2

Given that the customer is not logged in,

When the customer navigates to the service page,

Then there the user should not have access to 'book' a service

Acceptance Tests:

ID	3.1
PURPOSE	To test the log in state validation of the booking feature using a customer account.
SETUP	Login using username: 'customer' and password: 'password'.
STEPS	1. Navigate to the services page 2. Select a service to book
EXPECTED RESULT	The application should redirect to a booking page containing a calendar and available dates for the specific service to book

ID	3.2
PURPOSE	To test the log in state validation of the booking feature using an employee account.
SETUP	Login using username: 'employee' and password: 'password'.
STEPS	1. Navigate to the services page S2. elect a service to book
EXPECTED RESULT	The application should redirect to an error page indicating that that feature is forbidden for the current account type.

ID	3.3
PURPOSE	To test the log in state validation of the booking feature using an admin account.
SETUP	Login using username: 'admin' and password: 'password'.
STEPS	1. Navigate to the services page 2. Select a service to book
EXPECTED RESULT	The application should redirect to an error page indicating that that feature is forbidden for the current account type.

ID	3.4
PURPOSE	To test the log in state validation of the booking feature in a logged out state.

SETUP	None required
STEPS	1. Navigate to the services page 2. Select a service to book
EXPECTED RESULT	The application should redirect to an error page indicating that that feature is forbidden as you are not logged into a customer account

User Story 4

As a customer, I want to register an account for myself, so that I can have access to book an appointment for a service.

Priority: 10

Effort: 6

Acceptance Criteria

- Criteria 1

Given that I am a customer and on the home page,

When I click the register button I am redirected to the sign up page,

Then I am able to fill in my details and create an account for myself.

Acceptance Tests:

ID	4.1
PURPOSE	Test registering user with a username that already exists
SETUP	User called "AlanaSmith" already exists in the database
STEPS	1. Navigate to the register New User page 3. Input all values, including AlanaSmith as a username
EXPECTED RESULT	The system gives a warning that the username already exists, so user is not added to the database.

ID	4.2
PURPOSE	Test registering user with at least one mandatory field not filled
SETUP	User fills in all fields except for the password field.
STEPS	1. Navigate to the register New User page 2. Input all values except for a mandatory field
EXPECTED RESULT	The system gives a warning that password is not secure or safe, and user must change password. User is not added to the database.

ID	4.3
PURPOSE	Test registering user with a password of length 1

SETUP	User fills in all fields and a password of char length = 1
STEPS	1. Navigate to the Register page 2. Input all values and a provide a one character length password
EXPECTED RESULT	The system gives a warning that password is not secure or safe, and user must change password. User is not added to the database.

ID	4.4
PURPOSE	Test registering a valid new user
SETUP	A non-logged user exists
STEPS	1. Navigate to the register New User page 2. Input all required values
EXPECTED RESULT	The system will log the user in and store the new user identity in the database

User Story 5

As the Admin, I want to add employees to the application/database so that I can roster them shifts and add available booking times.

Priority : 8

Effort : 2

Acceptance Criteria

- Criteria 1

Given that the Admin account is logged in

When the Admin chooses the option to 'add employee'

Then the admin provides the employee information and registers the employee

- Criteria 2

Given the Admin account is *not* logged in

When the user tries to access the admin portal

Then the user should receive a 404 error

ID	5.1
PURPOSE	To test the input validation of the employee credentials during the 'add employee' feature.
SETUP	Navigate to the admin portal of the application by logging in using the admin username and password.
STEPS	1. Select the option to 'add employee' 2. Do not enter a username

	3. Enter a password less than 8 characters 4. Do not enter any services provided 5. Do not enter any availability 6. Submit the form
EXPECTED RESULT	The front-end user interface should provide errors for the given fields that have illegal data, which should be all fields.

ID	5.2
PURPOSE	To test the back-end validation of the employee username during the 'add employee' feature.
SETUP	Navigate to the admin portal of the application by logging in using the admin username and password.
STEPS	1. Select the option to 'add employee' 2. Enter a username for a User that already exists (eg. 'admin') 3. Proceed to enter valid test credentials for the remaining fields 4. Submit the form
EXPECTED RESULT	The front end user interface should provide an error for the username field, stating that a user with that username already exists.

ID	5.3
PURPOSE	To test the security protecting the admin portal (user is not logged as an admin)
SETUP	Navigate to the home page of the application in a logged out state.
STEPS	1. Manually change the web address to /admin
EXPECTED RESULT	The back end user security implementation should deny the request and redirect to a 403 forbidden page.

ID	5.4
PURPOSE	To test adding employee with a valid admin account
SETUP	Navigate to the admin portal of the application by logging in using the admin username and password.
STEPS	1. Select the option to 'add employee' 2. Enter all relevant fields in a valid manner 6. Submit the form
EXPECTED RESULT	The form should be accepted and new employee with availabilities is added to the system.

User Story 6

As the Admin, I want to roster employees shifts so that I can add booking times for customers to book a certain service with an employee

Priority: 4

Effort: 4

Acceptance Criteria

- Criteria 1

Given that the Admin account is logged in

When the Admin chooses the option to 'add shift' and provides relevant details

Then the application will add the shift to the roster

- Criteria 2

Given the Admin account is *not* logged in

When the user tries to access the admin page to add shift

Then the website will display an error

Acceptance Tests:

ID	6.1
PURPOSE	To test the back-end validation of a duplicate rostered shift during the 'add shift' feature.
SETUP	Navigate to the admin portal of the application by logging in using the admin username and password.
STEPS	1. Select the option to 'add shift' 2. Select an employee from the list 3. Proceed to select a day for them to work 4. Submit the form 5. Select the option to 'add shift' again 6. Complete the form out identical to steps 2 and 3 7. Submit the form
EXPECTED RESULT	The back-end should provide the front end with validation stating that the shift already exists. And the new shift should <u>not</u> be added into the database.

ID	6.2
PURPOSE	To test the back-end validation of a rostered shift outside of an employee's availability during the 'add shift' feature.
SETUP	Navigate to the admin portal of the application by logging in using the admin username and password.

STEPS	1. Select the option to 'add shift' 2. Select an employee from the list 3. Proceed to select a day for them to work on a day not available 4. Submit the form
EXPECTED RESULT	The back-end should provide the front end with validation stating that the employee is not available. And the new shift should <u>not</u> be added into the database.

ID	6.3
PURPOSE	To test if adding shifts for a non-existent employee is valid
SETUP	Navigate to the admin portal of the application by logging in using the admin username and password.
STEPS	1. Select the option to 'add shift' 2. Attempt to select non-existent employee 3. Proceed to select a day 4. Submit the form
EXPECTED RESULT	There should be an error stating that no employee has been selected

ID	6.4
PURPOSE	To test if adding two shifts at the same time for the same employee
SETUP	Navigate to the admin portal of the application by logging in using the admin username and password. Already have a shift created at time N for employee A
STEPS	1. Select the option to 'add shift' 2. Select Employee A 3. Proceed to select time N 4. Attempt to submit form
EXPECTED RESULT	There should be an error stating that the shift is already added for that particular employee, and that duplicate shifts are invalid.

ID	6.5
PURPOSE	To test whether a valid shift can be created with proper input information
SETUP	Navigate to the admin portal of the application by logging in using the admin username and password.
STEPS	1. Select the option to 'add shift' 2. Select an employee

	3. Proceed to select a valid time 4. Attempt to submit form
EXPECTED RESULT	The form should be submitted, and the booking be made available to customers.

User Story 7

As a customer, I want to search for a service and its available time slots, so that I can book a time suitable for me.

Priority: 6

Effort: 6

Acceptance Criteria

- Criteria 1

Given that I am a customer logged into the website and on the homepage,

When I search for a specific service

Then list of results are displayed with it's available time slots

- Criteria 2

Given that I am a user logged out of the website and on the homepage,

When I attempt to redirect to the Book page

Then I receive an error

ID	7.1
PURPOSE	Tests booking a slot that is already booked
SETUP	A booking slot already is taken by another user, and the current user is logged in.
STEPS	1. Logged user navigates to the book time slot page 2. User selects the time slot they want 3. User selects book timeslot
EXPECTED RESULT	System reports that slot is already booked and user cannot register timeslot

ID	7.2
PURPOSE	Tests booking a slot that is not already booked
SETUP	A booking slot is available for any user to book
STEPS	1. User navigates to the book time slot page 2. User selects the time slot they want 3. User selects book timeslot
EXPECTED RESULT	System reports that slot is not already booked and so user books time slot successfully

ID	6.3
PURPOSE	Tests looking up a service that is not available
SETUP	A user looks up a service in the booking page
STEPS	1. User navigates to the book time slot page 2. User looks up service to find available timeslots
EXPECTED RESULT	System reports that the service is not in their system and so no time slots are given

ID	6.4
PURPOSE	Tests trying to book for a non-logged user
SETUP	User is not logged in
STEPS	1. Non-logged user attempts to navigate to the booking page from the home page
EXPECTED RESULT	System reports that there is an error and that the user is not logged in, so it does not have these permissions

User Story 8

As a customer, I want to look up a service and the worker/s allocated to it, so that I can decide whether or not I want to book the service.

Priority: 6

Effort: 6

Acceptance Criteria

- Criteria 1

Given that I am a customer logged into the website and on the homepage,

When I search for a specific service and click on its details,

Then the worker/s allocated to the service selected are displayed.

- Criteria 2

Given that I am a user logged out of the website and on the homepage,

When I attempt to search for a specific service

Then I receive a permissions error

ID	8.1
PURPOSE	To test the service details feature of the booking application
SETUP	Login using username: 'customer' and password: 'password'.
STEPS	1. Navigate to the services page

	2. Select a service to book 3. Select a date 4. Select the details option
EXPECTED RESULT	The application should display the details for the service including the employee allocated to it, the time and the date.

ID	8.2
PURPOSE	To test searching for a service that doesn't exist
SETUP	Login using username: 'customer' and password: 'password'.
STEPS	1. Navigate to the services page 2. Attempt to search for a service
EXPECTED RESULT	The application should not progress to the "select" worker or time section of the booking as service does not exist

ID	8.3
PURPOSE	To test searching for a worker that doesn't exist
SETUP	Login using username: 'customer' and password: 'password'.
STEPS	1. Navigate to the services page 2. Search for a service 3. Attempt to find a non-existent worker
EXPECTED RESULT	The application should not progress to the "select" time section of the booking as worker does not exist

ID	8.4
PURPOSE	To book a non-available time of a worker
SETUP	Login using username: 'customer' and password: 'password'.
STEPS	1. Navigate to the services page 2. Search for a service 3. Search for a worker 4. Click on an unavailable time slot
EXPECTED RESULT	The application should not allow the time slot to be booked, and inform the user that the time slot is unavailable

ID	8.5
-----------	-----

PURPOSE	To attempt to book with a non-logged user
SETUP	User is on the home page
STEPS	1. Navigate to the services page 2. User should attempt to book a service
EXPECTED RESULT	The application should not allow the user to move past the service's page as they are not logged.

User Story 9

As a customer, I want to book a specific worker for a specific service, so that I can ensure that the quality of the service is adequate.

Priority: 4

Effort: 4

Acceptance Criteria

- Criteria 1

Given that I am logged into the website as a customer,

When I select a service from the list of services available to me and click 'Book',

Then I am able to book a specific worker for the booking using the dropdown box.

- Criteria 2

Given that I am a user logged out of the website,

When I click on the home page,

Then there should be no such feature to book a service.

ID	9.1
Purpose	Tests trying to book a worker who doesn't exist
Setup	User must first login
Steps	1. Navigate to the services page 2. Search for a specific worker
Expected Results	The non-existent worker will not show up in search results, thus the user cannot continue to the next stage of booking.

ID	9.2
Purpose	Tests booking a worker with an available timeslot
Setup	User must first login
Steps	1. Navigate to the services page

	Search for a specific worker Select the service time that is available Select "Book"
Expected Results	The user is able to book the slot as it is available, and the worker is a valid user.

ID	8.3
Purpose	Tests booking a worker with an unavailable timeslot
Setup	User must first login
Steps	1. Navigate to the services page 2. Search for a specific worker 3. Select the service time that is not available 4. Attempt to select "Book"
Expected Results	The user is not able to book the slot as it is not available, even though the worker is a valid user.

User Story 10

As a customer, I want to book a service on a specific date, so that the service is completed on a day that is suitable for me.

Priority: 4

Effort: 4

Acceptance Criteria

- Criteria 1

Given that I am logged into the website as a customer,

When I select a service from the list of services available to me and click 'Book',

Then I am able to book a specific date and time for the booking

- Criteria 2

Given that I am a user logged out of the website

When I click on the home page,

There should be no such feature to book a service.

ID	10.1
Purpose	Tests booking a worker with an available timeslot
Setup	User must first login and select a worker
Steps	1. Select the service time that is not available 2. Attempt to select "Book"

Expected Results	The user is able to book the slot as it is available
-------------------------	--

ID	10.2
Purpose	Tests booking a worker with an unavailable timeslot
Setup	User must first login and select a worker
Steps	1. Select the service time that is not available 2. Attempt to select "Book"
Expected Results	The user is not able to book the slot as it is not available, even though the worker is a valid user.

ID	10.3
Purpose	Tests trying to book a worker with a non-logged user
Setup	User is on the home page
Steps	1. User tries to redirect to booking page
Expected Results	The user is not able to book the slot as do not have permissions to view the booking page. They receive a permissions error.

User Story 11

As a customer, I want to edit my address on my customer profile page, so that my details are accurate and up to date.

Priority: 2

Effort: 2

Acceptance Criteria

- Criteria 1

Given that I am logged into the website as a customer,

When I click on profile

Then I am redirected to my profile page where I can edit my personal details

- Criteria 2

Given that I am a user not logged into the website,

When I attempt to find my profile

Then there should be no option to view my profile.

ID	11.1
Purpose	Test editing phone number using invalid characters

Set Up	A user is logged in to the system
Steps	<ol style="list-style-type: none"> 1. Navigate to the Customer Profile page 2. Select Edit Details 3. Enter 'ABCD' as new phone number, other values for other fields
Expected Result	System reports that phone number can only contain numbers; phone number not updated

ID	11.2
Purpose	Test the edit details function
Set Up	A user has an existing address
Steps	<ol style="list-style-type: none"> 1. Navigate to the Customer Profile page 2. Select Edit Details 3. Enter new address details including street number, street name, suburb/city, state, postcode
Expected Result	Database is updated with the users new address details

ID	11.3
Purpose	Test editing details and leaving mandatory fields blank
Set Up	A user has an existing account
Steps	<ol style="list-style-type: none"> 1. Navigate to the Customer Profile page 2. Select Edit Details 3. Enter new details, but leave one mandatory field blank
Expected Result	The system should display an error and not save these changes, prompting the user to fill in the mandatory fields

ID	11.4
Purpose	Non logged user tries to change details
Set Up	A user is not logged
Steps	<ol style="list-style-type: none"> 1. User is on home page 2. User then attempts to select/find the user profile
Expected Result	Since there is no user profile, the user will receive an error and be told to sign up or login instead

User Story 12

As a customer, I want to change my password on my customer profile page, so that my account is secure.

Priority: 4

Effort: 4

Acceptance Criteria

- Criteria 1

Given that I am logged into the site as a customer,

When I click on my profile

Then I am redirected to my personalized profile page where I can edit my personal details,

- Criteria 2

Given that I am a user not logged into the website,

When I attempt to find my profile

Then there should be no option to view my profile.

ID	12.1
Purpose	Test changing password to the same password
Set Up	A user has set their password to '12345678'
Steps	<ol style="list-style-type: none">1. Navigate to the Customer Profile page2. Select Change Password3. Enter the same password '12345678' into the new password box
Expected Result	System reports that the new password is the same as the old password; password not changed

ID	12.2
Purpose	Test changing password to a password with less than 8 characters
Set Up	A user has an existing password with length of at least 8
Steps	<ol style="list-style-type: none">1. Navigate to the Customer Profile page2. Select Change Password3. Enter a password with less than 8 characters (eg. 1234) into the new password box
Expected Result	System reports that the new password is less than 8 characters; password not changed

ID	12.3
Purpose	Test if the user has typed in the same password twice to confirm password change

Set Up	A user has an existing password
Steps	<ol style="list-style-type: none"> 1. Navigate to the Customer Profile page 2. Select Change Password 3. Enter a password into New Password box (eg. 123456789) 4. Enter a different password into Confirm Password box (eg. 987654321)
Expected Result	System reports that the passwords do not match; password not changed

User Story 13

As a customer, I want to cancel a booking, so that I can book an appointment for another day.

Priority: 2

Effort: 4

Acceptance Criteria

- Criteria 1

Given that I am logged into the site as a customer,

When I view my current bookings on the home page,

Then I can click on 'Cancel' next to a current booking to cancel it.

- Criteria 2

Given that I am a user not logged into the website,

When I attempt to view bookings on the home page

Then there should be no bookings present

Acceptance Tests

ID	13.1
Purpose	Tests cancelling a booking that belongs to the user
Set Up	A user is logged in and has an existing booking
Steps	<ol style="list-style-type: none"> 1. Navigate to the home page 2. Select booking 3. Select Cancel 4. Confirm cancellation
Expected Result	The booking will be freed for other users to book, and will no longer show up on the logged user's homepage

ID	13.2
Purpose	Tests cancelling a non-existent booking that belongs to the user
Set Up	A user is logged in and doesn't have any bookings

Steps	<ol style="list-style-type: none"> 1. Navigate to the home page 2. Find booking 3. Select Cancel 4. Confirm cancellation
Expected Result	Since the logged user has no bookings, there will be no bookings to cancel, thus the home page of the user remains the same.

User Story 14

As a customer, I want to display a history of my bookings, so that I can search if a service has been completed recently.

Priority: 2

Effort: 6

Acceptance Criteria

- Criteria 1

Given that I am logged into the site as a customer,

When I am inside my customer portal and click on 'Past Bookings',

Then I am shown a list with a history of my past bookings.

- Criteria 2

Given that I am a user not logged into the website,

When I attempt to view past bookings

Then there should be no option to access the customer portal

Acceptance Tests:

ID	14.1
Purpose	Tests viewing already completed bookings of a logged customer
Set Up	A user is logged in and has received their service via their booking
Steps	<ol style="list-style-type: none"> 1. Navigate to the customer portal 2. Select "Past Bookings" 3. View past bookings
Expected Result	Since a user has already booked a service, and this service has been exchanged, it will be present in the "Past Bookings" tab.

ID	14.2
Purpose	Tests viewing completed bookings of a logged customer that has never booked a service
Set Up	A user is logged in and has no bookings
Steps	<ol style="list-style-type: none"> 1. Navigate to the customer portal

	2. Select "Past Bookings" 3. View past bookings
Expected Result	Since a user has never booked a service, no past bookings will be present in the "Past Bookings" tab.

ID	13.3
Purpose	Tests viewing completed bookings of a logged customer that has booked services but none have been completed
Set Up	A user is logged in and has expected services booked.
Steps	1. Navigate to the customer portal 2. Select "Past Bookings" 3. View past bookings
Expected Result	Since all of the current bookings have not occurred, the user cannot see any in the "Past Bookings" tab.

User Story 15

As a worker, I want to view my profile, so that I can view the services I am providing and the dates I am providing them.

Priority: 2

Effort: 6

Acceptance Criteria

- Criteria 1

Given that I am logged into the site as a worker/employee,

When I click on 'Profile' I am redirected to my personalised profile page,

Then I can view all of the services that I am assigned to along with the date and times I am providing them.

- Criteria 2

Given that I am a user not logged into the website,

When I attempt to view a profile

Then there should be no option to access a profile page

ID	15.1
Purpose	Test view Employee Profile information with existing employee user
Set Up	User called john01 already exist in the system

Steps	1. Click on the username tab on the navigation bar 2. The user will see a dropdown list: my profile, settings, log out 3. Click on my profile
Expected Result	The employee will see the information regarding the services that he is providing and his schedule

ID	15.2
Purpose	Test view Employee Profile information with existing customer user
Set Up	User called peter already exist in the system
Steps	1. Click on the username tab on the navigation bar
	2. The user will see a dropdown list: my profile, settings, log out
	3. Click on my profile
Expected Result	The customer will only see the information that is connected to his account

User Story 16

As a worker, I want to view my assigned working hours/days, so that I can determine which days I am free.

Priority: 2

Effort: 4

Acceptance Criteria

- Criteria 1

Given that I am logged into the site as a worker,

When I click on 'Profile' I am redirected to my personalised profile page,

Then I can view the dates and times I am working so that I can make plans for days that I am free on.

- Criteria 2

Given that I am a user not logged into the website,

When I attempt to view a profile

Then there should be no option to access a profile page

Acceptance Tests

ID	16.1
Purpose	Test view Employee schedule information with existing employee user
Set Up	User called john01 already exist in the system

Steps	1. Click on the username tab on the navigation bar 2. The user will see a dropdown list: my profile, settings, log out 3. Click on my profile
Expected Result	The employee will see his schedule for the week

ID	16.2
Purpose	Test view Employee schedule information with existing admin user
Set Up	User called admin already exist in the system
Steps	1. Click on the username ab on the navigation bar 2. The user will see a dropdown list: my profile, settings, log out, account info, booking statistics 3. Click on my profile
Expected Result	The admin won't be able to see the employee schedule, but will only see his account type related information

ID	16.3
Purpose	Test view seeing schedule information without an admin account
Set Up	User called admin is not logged
Steps	1. User attempts to go to the admin web page
Expected Result	The user is presented with a system permissions error

ID	16.4
Purpose	Test view Employee schedule information with existing user user
Set Up	User called peter already exist in the system
Steps	1. Click on the username tab on the navigation bar 2. The user will see a dropdown list: my profile, settings, log out 3. Click on my profile
Expected Result	The user won't be able to see the schedule, but will only see his account type related information

User Story 17

As a user(logged-in/logged-out), I want to view my account page, so that I may check the permissions that I have

Priority: 2

Effort: 2

Acceptance Criteria

- Criteria 1

Given that I am logged into my account

When I visit my account page

Then I can view my permissions and account options

- Criteria 2

Given that I am not logged into my account

When I attempt to view an account

Then there should be no option to access the account

ID	17.1
Purpose	Test view My profile permissions and option as an existing customer user
Set Up	User called peter already exist in the system
Steps	1. Click on the username tab on navigation bar 2. The user will see a dropdown list: my profile, settings, log out 3. Click on my profile
Expected Result	The customer will see his permissions and options

ID	17.2
Purpose	Test view My profile permissions and option with guest user
Set Up	Application is opened
Expected Result	There would be no username tab to click, the user will only see "Login" and "Register" options

ID	17.3
Purpose	Test view My profile permissions and option with existing admin user profile
Set Up	User called admin already exist in the system

Steps	1. Click on the username tab on navigation bar 2. The user will see a dropdown list: my profile, settings, log out, account info, booking statistics 3. Click on My profile
Expected Result	The admin user won't be able to see customer permission and options

ID	17.4
Purpose	Test view My profile permissions and option with existing employee user profile
Set Up	User called john01 already exist in the system
Steps	1. Click on the username tab on navigation bar 2. The user will see a dropdown list: my profile, settings, log out 3. Click on My profile
Expected Result	The employee user won't be able to see customer permission and options

User Story 18

As a user(logged-in/logged-out), I want to see the company's email address, so that I may send them emails about booking enquiries.

Priority: 2

Effort: 1

Acceptance Criteria

- Criteria 1

Given that I am a logged user on the website

When I visit the contact page

Then I can view and copy the company's email address

- Criteria 2

Given that I am not logged into my account

When I visit the contact page

Then I can view and copy the company's email address

Acceptance Tests

ID	18.1
Purpose	Test view companies phone number with existing customer user

Set Up	User called peter already exist in the system and is in the home page
Steps	<ol style="list-style-type: none"> 1. Select the contacts tab on navigation bar 2. User is redirected to contact page
Expected Result	The contact information (like mail address, fax, phone number) will be visible. The user will be able to send a form with a query also

ID	18.2
Purpose	Test view companies phone number with guest user
Set Up	Application is opened
Steps	<ol style="list-style-type: none"> 1. Select the contacts tab on navigation bar 2. User is redirected to contact page
Expected Result	The contact information (like mail address, fax, phone number) will be visible. The user will be able to send a form with a query also

ID	18.3
Purpose	Test view companies phone number with existing admin user
Set Up	User called admin already exist in the system
Steps	<ol style="list-style-type: none"> 1. Select the contacts tab on navigation bar 2. User is redirected to contact page
Expected Result	The contact information (like mail address, fax, phone number) will be visible. The user will be able to send a form with a query also

ID	18.4
Purpose	Test view companies phone number with existing employee user
Set Up	User called john01 already exist in the system
Steps	<ol style="list-style-type: none"> 1. Select the contacts tab on navigation bar 2. User is redirected to contact page
Expected Result	The contact information (like mail address, fax, phone number) will be visible. The user will be able to send a form with a query also

User Story 19

As a user(logged-in/logged-out), I want to contact the company via telephone, so that I may enquire about booking issues I may have.

Priority: 2

Effort: 1

Acceptance Criteria

- Criteria 1

Given that I am a logged user on the website

When I visit the contact page

Then I can view and copy the company's phone number address

- Criteria 2

Given that I am not logged into my account

When I visit the contact page

Then I can view and copy the company's phone number address

ID	19.1
Purpose	Test view companies phone number with existing customer user
Set Up	User called peter already exist in the system
Steps	<ol style="list-style-type: none">1. Select the contacts tab on navigation bar2. User is redirected to contact page
Expected Result	The contact information (like mail address, fax, phone number) will be visible. The user will be able to send a form with a query also

ID	18.2
Purpose	Test view companies phone number with guest user
Set Up	Application is opened
Steps	<ol style="list-style-type: none">1. Select the contacts tab on navigation bar2. User is redirected to contact page
Expected Result	The contact information (like mail address, fax, phone number) will be visible. The user will be able to send a form with a query also

ID	18.3
-----------	------

Purpose	Test view companies phone number with existing employee user
Set Up	User called john01 already exist in the system
Steps	<ol style="list-style-type: none"> 1. Select the contacts tab on navigation bar 2. User is redirected to contact page
Expected Result	The contact information (like mail address, fax, phone number) will be visible. The user will be able to send a form with a query also

ID	18.4
Purpose	Test view companies phone number with existing admin user
Set Up	User called admin already exist in the system
Steps	<ol style="list-style-type: none"> 1. Select the contacts tab on navigation bar 2. User is redirected to contact page
Expected Result	The contact information (like mail address, fax, phone number) will be visible. The user will be able to send a form with a query also

User Story 20

As an admin, I want to be able to view statistic pages, so that I get some insights about the past bookings, new bookings, cancelled bookings.

Priority: 1

Effort: 6

Acceptance Criteria

- Criteria 1

Given that the admin is logged in

When the admin selects the side menu , and statistics option

Then the admin will be presented with three statistical modelling graphs: past, new and cancelled bookings

- Criteria 2

Given that the admin is not logged in

When trying to redirect to the admin page to select statistics

Then the user receives a permissions error

ID	20.1
Purpose	Test view Statistics page with existing admin user

Set Up	User called admin already exist in the system
Steps	<ol style="list-style-type: none"> 1. Click on the username tab on navigation bar 2. The user will see a dropdown list: my profile, settings, log out, account info, booking statistics 3. Click on my booking statistics
Expected Result	The admin will see the information in a form of a bar chart regarding the past bookings, new bookings, cancelled bookings.

ID	20.2
Purpose	Test view Statistics page with existing customer user
Set Up	User called peter already exist in the system
Steps	<ol style="list-style-type: none"> 1. Click on the username tab on navigation bar 2. The user will see a dropdown list: my profile, settings, log out
Expected Result	The customer will not be able to see "Statistics" option in the dropdown list.

ID	20.3
Purpose	Test view Statistics page with existing employee user
Set Up	User called peter already exist in the system
Steps	<ol style="list-style-type: none"> 1. Click on the username tab on navigation bar 2. The user will see a dropdown list: my profile, settings, log out
Expected Result	The employee will not be able to see "Statistics" option in the dropdown list.

ID	20.4
Purpose	Test view Statistics page as a guest user
Set Up	User called peter already exist in the system
Expected Result	The guest will not be able to see "My profile" tab