

	Product Backlog							
ID	As A / An	I want	so that I	Owner	Priority	Effort (Hours)	Status	Definition of Done
1	Admin / Service Provider	the appointments' schedule is displayed on my dashboard	could organize my workloads and appoint someone to attend the schedule	Product Owner	Critical	5	To Do	Appointments' schedule is displayed for service provider and is obtained from the database
2	User / Customer	to be able to book 24/7 a time slot for an appointment	am assigned with a specific service within service provider	Product Owner	Critical	8	To Do	Customer booking must be confirmed and stored in database as well as customer history.
3	User / Customer	to be able to register a new account	can access my account data anytime	Product Owner	Critical	5	On Going	Accounts are registered and added to the system
4	User / Customer	to be able to cancel a booking until 48 hours before the appointment	can cancel the appointment and will not get any notifications regarding the appointment	Product Owner	High	6	To Do	Appointments are cancelled and are not recorded in booking history
5	User / Customer	to know the detail and availability of service provider	can chose from the specialisation which I am looking for	Product Owner	High	2	To Do	The speciaization of the setvice provider must ne displayed alongside name
6	User / Customer	the previous booking history to be displayed	can easily rebook the same as previous service provider	Product Owner	High	2	To Do	Easily repeat the booking and all the input fields must be auto-filled
7	Admin / Service Provider	the availabilities of all employees for the next 7 days is displayed on dashboard	can roster them accordingly without any disputes	Product Owner	Low	3	On Going	Availabilities to be displayed on admin's dashboard of each employee
8	User / Customer	to filter through different services	can only see the services which are relevants to my needs	Product Owner	Medium	8	To Do	When specific service is selected, service providers associated to selected service must be displayed
9	User / Customer	to search for a specific service provider by name	can book a service at that specific provider	Product Owner	Medium	8	To Do	When the name in entered on the search bar, service prodiders name related to that match must be displayed.
10	User / Customer	the error is displayed when the timeslot I chose has already been booked	am not wasting time and may be able to chose another timeslot at once	Product Owner	Critical	5	To Do	Timeslot selection must be freezed and unavailabe for selection which indicates that it has already been booked