# Create Booking(Customer) User Story

| Story #[num] | **Customer creates a new booking.** |
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| As a | Customer |
| I want | to book an appointment with a specific service with a specific worker at a specific date, |
| So that | I can prepare a meeting with them to use their services, at a time I prefer. |
| Acceptance Criteria | AC 1:<br>**Given** that I am customer accessing the booking form on the 'Make an Appointment' page,<br>**When** I select a company providing a service I want, the time I want the service and a worker available at the time, then click the submit button, **Then** the form's details will be sent to the company, and I'll have an appointment with them they are aware of.<br><br>AC 2:<br>**Given** that I am customer accessing the booking form on the 'Make an Appointment' page,<br>**When** I don't select a company providing a service I want,<br>**Then** the input fields for time & worker will be inaccessible.<br><br>AC 3:<br>**Given** that I am customer accessing the booking form on the 'Make an Appointment' page,<br>**When** I select a company providing a service I want & don't input a time,<br>**Then** the input field for worker will be inaccessible.<br><br>AC 4:<br>**Given** that I am customer accessing the booking form on the 'Make an Appointment' page,<br>**When** I select a company providing a service I want & the time I want the service, but select an unavailable worker and click submit,<br>**Then** the worker input field will be highlighted red, and a message will pop up stating I must choose a worker available around that time. |
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| priority | high |

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| effort | high |