

# Reema Zaid Almurayshid

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Riyadh, Saudi Arabia

## SUMMARY

I'm a Certified Artificial Intelligence Engineer (CAIE) with expertise in Machine Learning, Data Science, and Large Language Models (LLMs). I specialize in Neural Networks using TensorFlow, data manipulation with NumPy and Pandas, and visualization with Matplotlib. My experience also includes Prompt Engineering and optimizing AI models. Additionally, I have a solid foundation in Web Development (React, JavaScript, C#, .NET) and Game Development using Unity and C#.

## EDUCATION

### Umm Al-Qura University | Mecca, Saudi Arabia

Bachelor of Information System | 3.33/4 | August 2018 – March 2023.

## EXPERIENCE

### Netways | Riyadh, Saudi Arabia

AI & CRM Engineer | March 2024 – Present.

- Customizing Microsoft Dynamics and conducting CRM solutions by and creating customized requirements
- Developing Apps on PowerApps Platform for GACA
- AI Chatbot development and connecting it to the Power App using the proper environments and constraints
- Migrating Entities from different environments of development to UAT environment customization for Passenger's Experience's Platform for GACA
- Coding Java script code to make complex customization in CRM
- Security roles and ensuring of user permissions and teams of the users and privileges
- Developing business rules and ensuring the sequence according to the BRD
- Devops bugs solving and QA
- Prepare Dataset for AI chatbot to understand
- Prompt Engineer the AI chatbot to ensure of the functionality
- Conducting UAT sessions for the system's and developing requirements with the team for Airport Performance Monitoring system

### SFDA (Saudi Food & Drug Authority) | Riyadh, Saudi Arabia

Software Engineer IT Business Developer | Tamheer | July 2023 – February 2024.

- Conducting SRS for 5 systems (Analyzing the information and contacting development and then follow up with the developers to choose the features to either add or omit)
- Working as a software engineer where I get to start the planning phase , and making wireframes planning strategies using technologies like (HTML , CSS , JS , Bootstrap ) for frontend C# and using .NET7 for the backed, using Prompt engineering to utilize the ChatGPT, preparing a bash script for setting up environments

### Smart Methods | Mecca, Saudi Arabia

AI Programming COOP Summer Training | June 2022 – August 2022.

- Created a robotic arm using the Robot Operating System (ROS).
- Installed robotic environments and frameworks effectively using LINUX systems.
- Conducted robot sensor simulations and configurations utilizing Gazebo software.
- Coded and developed a functional speech-to-text website interface.

### Smart Methods | Mecca, Saudi Arabia

IOT Programmer Summer Training | June 2021 – August 2021

- Used HTML to develop a website controlling robotic arms efficiently.
- Created a chatbot for robots using the IBM platform tools.
- Utilized PHP to design and manage a functional database system.
- Integrated web technologies to enhance robotic arm control and communication.

## OTHER

- Certificates:**
- Certified Artificial Engineer CAIE™ USAII | September 2025
- IBM AI Professional Certificate | January 2025.
- Japanese Language Proficiency test | January 2025
- Tensorflow for Deep Learning bootcamp | August 2024
- Asp.Net Core 8.0 (.NET 8) Complete Guide | May 2024
- Complete AI & Machine Learning , Data Science Bootcamp | May 2024
- Complete C# Master Class | May 2023
- 200 Japanese Kanji | May 2023
- The Complete Web Development Bootcamp | August 2023.
- Unity On Demand Foundation Learning Plan | SDA Academy | July 2023.
- Ultimate Microsoft Office; Excel, Word, PowerPoint & Access | March 2023.
- Responsive Web Design in Adobe XD | December 2022.

- **Technical Skills:**

- Microsoft Office (Excel, Word and PowerPoint).
- Python .
- HTML/CSS/JS.
- Java.
- .NET 7
- Numpy . Tensorflow , Pytorcc
- Machine Learning , AI Engineering , Robotics Engineering
- GPT , LLM , RAG , NLP
- Bash
- Google Colab , Jupyter Notebook , Open AI
- React
- Gen AI , Computer Vision , Langchain
- Unity
- Node js
- Microsoft d365
- Prototyping.
- Prompt Engineering

- **Languages:** Arabic, English (High proficiency Test-STEP Score: 81) , Japanese (N5) .

- **LinkedIn :** <https://www.linkedin.com/in/reema-almurayshid-28018820a/>

- **GitHub :** <https://github.com/RMUR99>

- **Portfolio :** <https://rmur99.github.io/Reema/>

- **Soft Skills:**

- Communication skills.
- Time Management.
- Problem-Solving Skills.
- Leadership.
- Decision-making.