



# Reginald Mosley

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## SUMMARY

I have performed various professional duties over the years and have grown with each new experience. I see every workplace as a challenge to embrace, and I look forward to any opportunity to gain a new skill, meet new people, and increase my effectiveness as a staff member. It is in my nature to be fair, while also maintaining the standards of my employer in a leadership capacity. In my time at the Federal Law Enforcement Training Center (FLETC), I have gained a deep understanding of FLETC's essential role in the nation's Homeland Security framework, as well as the various training programs that form its core. I have had the privilege to work closely with the many agencies that populate the facility, and respect their unique missions that ensure our country's safety.

## EXPERIENCE

### Senior Quality Control Inspector, BPA Facilities Services (FLETC)

Glynco, GA 2018-Present

In this position I assumed a management role for the student housing contract on FLETC. I am responsible for six buildings and a staff of over 40 employees.

Duties and Accomplishments -My primary function is to ensure contract compliance with FLETC guidelines. In service of that I perform various essential functions:

- Work in conjunction with FLETC Contract Compliance Specialists to resolve any issues they come across during facility inspections
- Conduct daily inspections to ensure that all buildings meet FLETC's standards
- Effectively communicate company/FLETC policies with contract employees
- Ensure that occupational safety best practices are observed per OSHA guidelines
- Addressing student requests and complaints in a timely manner
- Manage student and government property, including participating in surveys of damaged government property and abandoned student property
- Inform students of potential FLETC housing policy violations and notify Contract Compliance Specialists if issues persist.
- Resolve employee disputes in conjunction with the contract's Project Manager
- Notify my superior of any inventory deficiencies for my 5 buildings; take and review deliveries from suppliers as needed

### Roleplayer, Omni Corporation

Brunswick, GA — 2014-2022

In this position I perform a variety of roles in training scenarios at the Federal Law Enforcement Center. A dedication to delivering a consistent performance has been my focus and allowed me to be commended on my hard work on several occasions.

#### Accomplishments

- I am trusted to perform the duties of Lead Roleplayer on numerous occasions, and maintain the respect of my peers. I strive to be both firm and fair, and have worked to resolve issues while managing various personalities

- Developing warm relationships with the various FLETC instructors I encountered on a daily basis, especially those within Enforcement Operations, Investigative Operations, Behavior Sciences and Air Force Office of Special Investigations.
- I gained a comprehensive knowledge of the various locations within FLETC, having worked in every possible training environment at the center.

### **Bartender/Server, Sea Island Company (Tavola)**

Saint Simons Island 2011-2014

In this position, I was required to provide a 5-star experience in the often stressful world of fine dining. I developed intrapersonal skills there that have served me to this day.

#### **Accomplishments**

- I was required to mentally organize large amounts of information, to serve a demanding clientele that expected excellence
- I was tasked with managing bar inventory to ensure adequate levels during all times, including generating resupply orders.
- I was a member of a team of restaurants that helped ensure Sea Island was awarded a Forbes 5-star rating for each year that I worked there
- This was my first exposure to the various personality types that you encounter in the workplace, and I was seen as a reliable and honest co-worker and employee who took pride in his work.
- I was commended on my service by numerous guests, which reflected well on my unit, and the resort as a whole

### **Tech Services/Sales, Office Depot**

Brunswick, GA 2007

My first official work experience, I learned a great deal about how to troubleshoot problems and maintain an orderly work environment. I worked in the technology section and stockroom, which each had unique challenges. Additionally, I gained an awareness of proper inventory procedures.

#### **Accomplishments**

- I posted the highest number of sales of desktop and laptop PCs for each month that I worked
- I was responsible for explaining pieces of technology to customers and also troubleshooting their issues should they have any questions after a purchase.
- I was offered a position of Assistant Manager, shortly before returning to college

## **EDUCATION**

### **Georgia Tech Full-Stack Web Development Program (MERN stack)**

January 2023-July 2023

### **North Carolina Central University**

2006-2008

### **Union Grove High School**

2002-2006

## **SKILLS**

Long-term Contract Compliance Experience  
Inventory Management  
Telework Ready Home Office and Computer  
Comprehensive Knowledge of the FLETC Campus  
Typing: 90-100 WPM  
Basic Spanish  
Fast Learner  
Strong Work Ethic

## **REFERENCES**

Available upon request.